

Supplied by:



## Search Summary

This search is issued for the property described as:

**108 Palmerston Crescent  
London, N13 4NH**

Search reference:

**20115393**

Date of issue:

**19 December 2019**

Report Compiled by:



Professional indemnity insurance £10 million

Data provided by:

**The Highways Department, London  
Borough of Enfield**

## Contact Details

If you require any assistance please contact our customer service team at:

**<http://orders.planval.co.uk/helpdesk/>**

-or-

**contact your reseller**

website:

**[www.planval.co.uk](http://www.planval.co.uk)**

Planval Reference: **288877/405269**

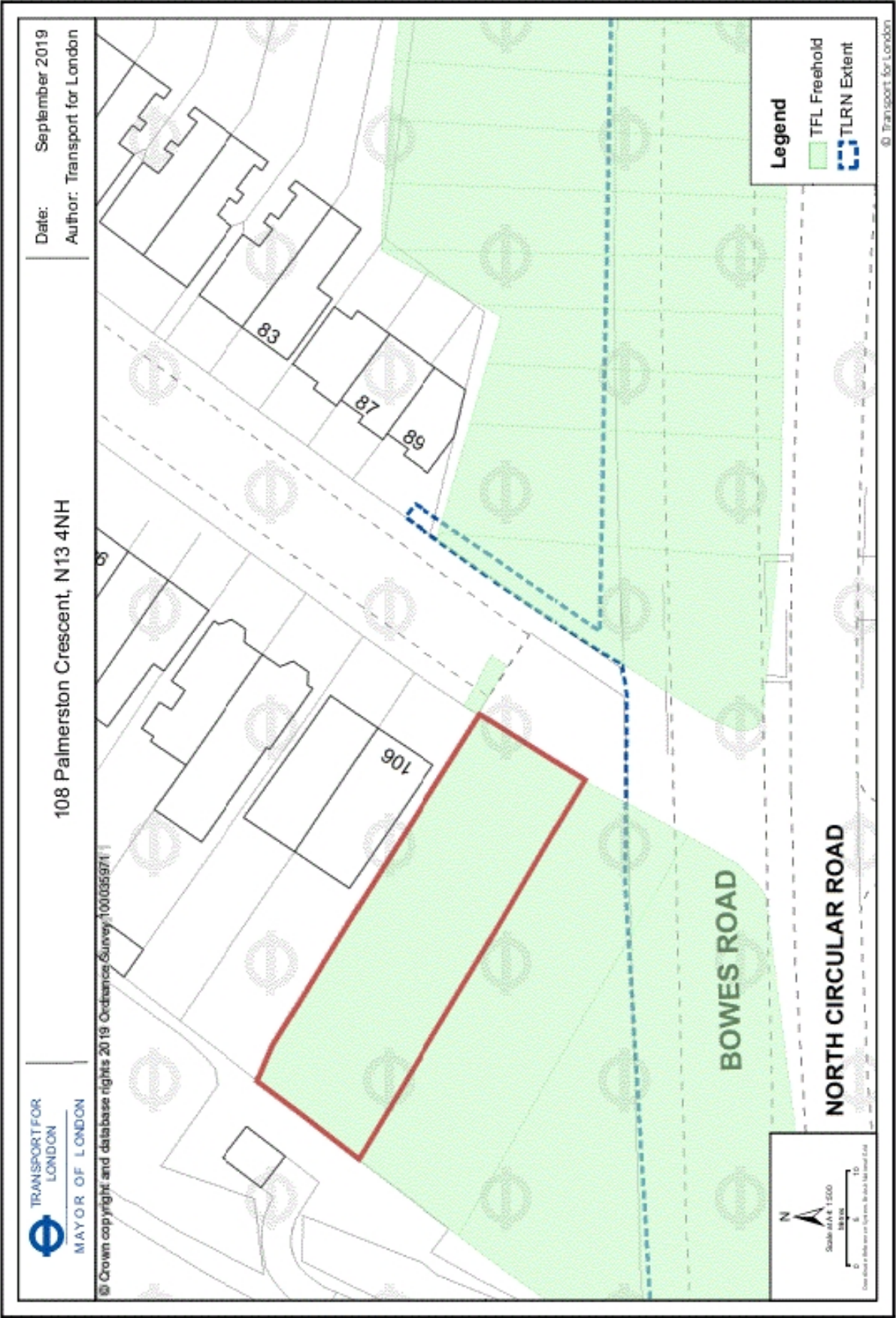


Links to **PlanVal** products with Professional Opinions:



## Data Requested

1. A copy of your highway records showing which roads are maintained at public expense and which are not.
2. A copy of your plan showing the extent of the highways and adopted roads in relation to the property and the plan submitted to you.





[Office@searchesonline.co.uk](mailto:Office@searchesonline.co.uk)

Please reply to

Traffic and Transportation  
P.O. Box 52  
Civic Centre  
Enfield  
EN1 3XD

E-mail : [Transportation@enfield.gov.uk](mailto:Transportation@enfield.gov.uk)

My Ref : AR1713 – SM

Your Ref : 20115393:288877/405269

Date : 18 December 2019

Dear Sir/Madam

**108 Palmerston Crescent, London, N13 4NH**

Thank you for your email and payment in connection with the above named property.

Attached is a plan which shows the extent of public adopted highway shaded in the vicinity of the property maintained at public expense.

I trust this information is of assistance.

Yours faithfully



Sherry McKie  
Traffic and Transportation

Sarah Cary  
Executive Director Place  
Enfield Council  
Civic Centre, Silver Street  
Enfield EN1 3XY

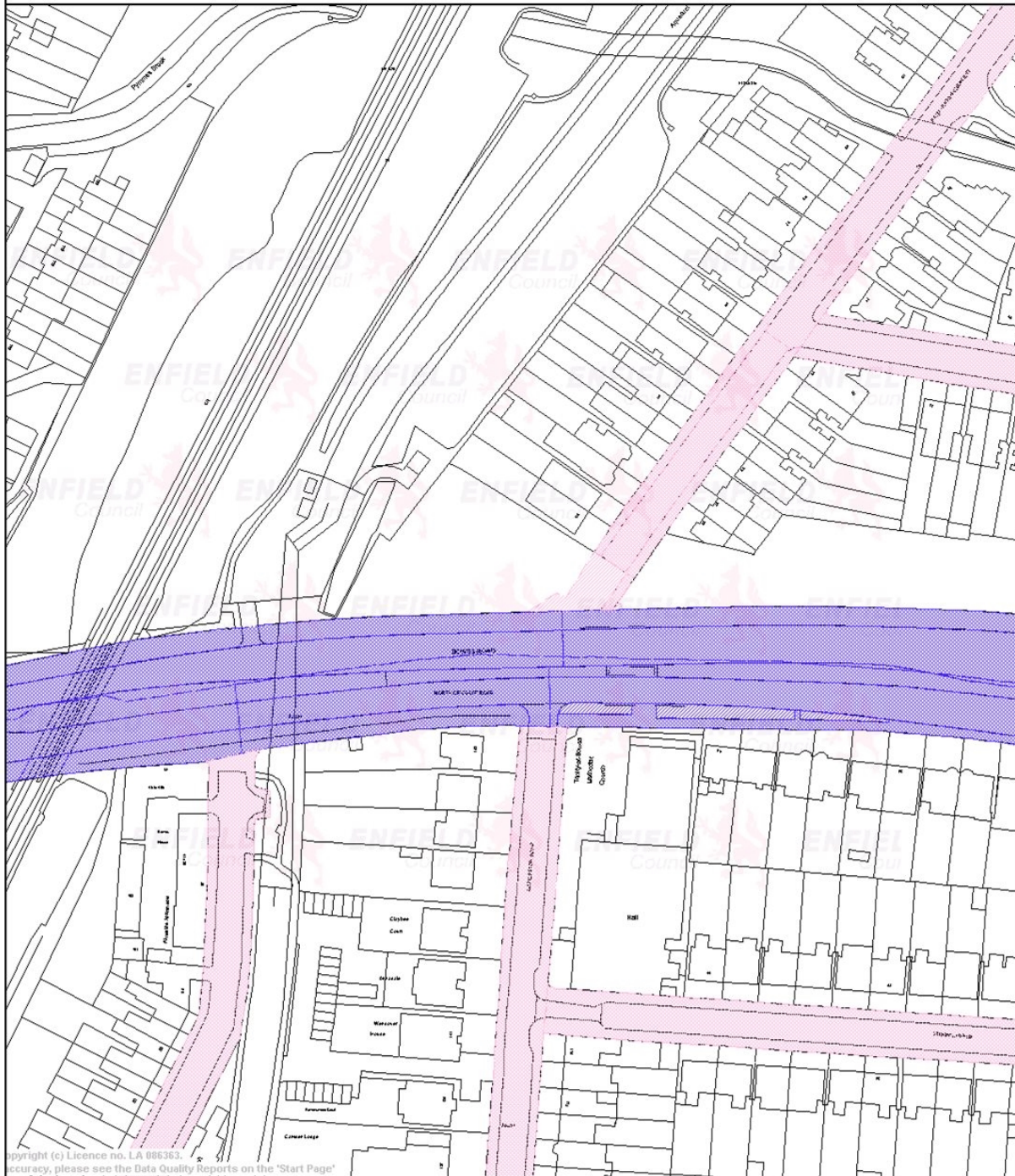
[www.enfield.gov.uk](http://www.enfield.gov.uk)



If you need this document in another language or format contact the service using the details above.



## 108 Palmerston Crescent N13 4NH



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Scale 1/1415 Date 18/12/2019

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## Search Code

### IMPORTANT CONSUMER PROTECTION INFORMATION

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- sets out minimum standards which firms compiling and selling search reports have to meet
- promotes the best practice and quality standards within the industry for the benefit of consumers and property professionals
- enables consumers and property professionals to have confidence in firms which subscribe to the code, their products and services

By giving you this information, the search firm is confirming that they keep to the principles of the Code. This provides important protection for you.

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Firms which subscribe to the Search Code will:

- display the Search Code logo prominently on their search reports
- act with integrity and carry out work with due skill, care and diligence
- at all times maintain adequate and appropriate insurance to protect consumers
- conduct business in an honest, fair and professional manner
- handle complaints speedily and fairly
- ensure that products and services comply with industry registration rules and standards and relevant laws
- monitor their compliance with the Code

### COMPLAINTS

If you have a query or complaint about your search, you should raise it directly with the search firm, and if appropriate ask for any complaint to be considered under their formal internal complaints procedure. If you remain dissatisfied with the firm's final response, after your complaint has been formally considered, or if the firm has exceeded the response timescales, you may refer your complaint for consideration under The Property Ombudsman scheme (TPOs). The Ombudsman can award compensation of up to £5,000 to you if they find that you have suffered actual financial loss and/or aggravation, distress or inconvenience as a result of your search provider failing to keep to the Code.

**Please note that all queries or complaints regarding your search should be directed to your search provider in the first instance, not to TPOs or to the PCCB.**

#### TPOs Contact Details:

The Property Ombudsman scheme

Milford House

43-55 Milford Street

Salisbury

Wiltshire SP1 2BP

Tel: 01722 333306 Fax: 01722 332296

Email: [admin@tpos.co.uk](mailto:admin@tpos.co.uk) Website: <https://www.tpos.co.uk/>

You can get more information about the PCCB from [www.propertycodes.org.uk](http://www.propertycodes.org.uk).

**PLEASE ASK YOUR SEARCH PROVIDER IF YOU WOULD LIKE A COPY OF THE SEARCH CODE.**

### COMPLAINTS PROCEDURE

If you want to make a complaint, we will:

- Acknowledge it within 5 working days of receipt.
- Normally deal with it fully and provide a final response, in writing, within 20 working days of receipt.
- Keep you informed by letter, telephone or e-mail, as you prefer, if we need more time.
- Provide a final response, in writing, at the latest within 40 working days of receipt.
- Liaise, at your request, with anyone acting formally on your behalf.

Complaints should be sent to: Operations Director, Planval Limited, Kao Hockham Building, Edinburgh Way, Harlow CM20 2NQ. Tel: 0845 5442469. Email: [info@planval.co.uk](mailto:info@planval.co.uk)

**If you are not satisfied with our final response, or if we exceed the response timescales, you may refer the complaint to The Property Ombudsman scheme (TPOs): Tel: 01722 333306, E-mail: [admin @tpos.co.uk](mailto:admin@tpos.co.uk).**

We will co-operate fully with the Ombudsman during an investigation and comply with his final decision.