



Mr John Biggs AM
Chair, Budget and Performance Committee
London Assembly
City Hall
The Queen's Walk
London
SE1 2AA

Mike Brown MVO
Commissioner of Transport

Transport for London
Windsor House
42-50 Victoria Street
London SW1H 0TL
Phone 0343 222 0000
www.tfl.gov.uk

07 April 2016

Dear *John*

Budget and Performance Committee report: Transport for London's Signal Failure

Thank you for your letter of 14 March and the Committee's report which included two recommendations for the next Mayor.

We have learned from our experience and have applied those lessons both to the new contract and our overall approach to the procurement and assurance of complex programmes. I am pleased that the Committee acknowledges that we have been proactive in responding to these issues and have made the necessary procedural changes.

Work is now well underway to upgrade the Circle, District, Hammersmith & City and Metropolitan lines, which will cut journey times and allow us to meet rapidly growing demand. The modernisation of these lines, 40 per cent of the Tube network, is absolutely vital to our city's future.

Customers will start to experience benefits as early as next year, when we will operate a more frequent service for longer either side of the peak period on busy sections of these lines.

Yours sincerely

Kind regards

MB

Mike Brown MVO