

## London New Year's Eve Fireworks

### Accessibility

If you're a ticket holder with access needs, you have two options.

You can watch the fireworks from inside one of the main viewing areas (Blue, Red, White, Green and Pink). However, these areas aren't suitable for people who can't stand for a period of time as seating isn't allowed.

If you can't stand for long, or have a condition that needs extra consideration, you can register for the Accessible Viewing Area. It's an alternative option for those needing vehicle drop offs, seating, or a less crowded place to watch - like older people or pregnant women.

You'll need to book a ticket for one of the main viewing areas before you can register for the Accessible Viewing Area. Once you've booked, you need to tell See Tickets you want to move to the Accessible Viewing Area before 16 December so we can change your booking. You'll need your ticket reference number to complete the Accessible Viewing Area registration form.

**\*\*The event may sell out quickly, so please buy tickets for ALL members of your group first and then apply for disabled access.**

All tickets, including for the Accessible Viewing Area, are £10. Personal Assistance passes are available free of charge for all areas.

#### **Option 1 – Access arrangements in the main viewing areas**

The first option is to watch the display from one of the main viewing areas.

These viewing areas will:

- + be based on the streets and be suitable for wheelchairs. As the streets will be closed to traffic you'll be able to use the roads for step free movement
- + have accessible toilets and first aid points (depending where you are, these may be up to 200m away)
- + have a guaranteed view
- + have professional stewards on hand to answer any queries
- +/- be suitable for most people arriving via public transport
- not have dedicated space for people with accessibility needs
- require you to walk up to 2km before/after the event and to/from public transport
- not have any seating, nor permit attendees to enter with their own seating

- be busy with large, dense crowds surrounding the ticketed viewing areas, the entry points and inside the viewing areas
- be noisy, with music playing from the event sound systems. No hearing loop is provided

If Option 1 is suitable, you don't need to do anything except choose the best viewing area and buy your ticket(s). We look forward to seeing you at the event.

## **Option 2 – the designated Accessible Viewing Area**

The second option is to watch the fireworks from our dedicated accessible viewing area located on the south side of the river on the Queen's Walk, next to Guy's and St Thomas' Hospital and opposite the Houses of Parliament. This accessible viewing area will:

- + be reasonably close to the event vehicle drop off (around 700m). This can be reached via roads and pavements with drop curbs, suitable for wheelchairs
- + not have large crowds
- + have accessible temporary toilets (no more than 300m away)
- + have a first aid point
- + have some seating provided, you can also bring your own fold up seating into the area
- + have trained professional stewards on hand for any queries you may have on the night
- require you to travel up to 2km after the event to reach public transport (e.g. London Waterloo station)
- there will be a hearing induction loop, the area will be clearly marked

**\*\*Please note, this area does have a side-on view of the fireworks display**

This is the best option for people requiring vehicle drop offs and for those with a range of access needs. Please note that vehicle drop offs are best done early, before road closures increasingly restrict access. Be sure to plan your route with this in mind.