

**THE MAYOR'S
'LIFE OFF THE
STREETS' WINTER
PROGRAMME FUND
2019-20 PROSPECTUS**

COPYRIGHT

**Greater London Authority
August 2019**

Published by
Greater London Authority
City Hall
The Queen's Walk
More London
London SE1 2AA
www.london.gov.uk
enquiries 020 7983 4100
minicom 020 7983 4458
ISBN
Photographs ©
Copies of this report are available
from www.london.gov.uk

CONTENTS

| | | |
|----|-----------------------------------|----|
| 1. | Summary | 4 |
| 2. | Introduction | 5 |
| 3. | Background | 6 |
| 4. | Priorities | 7 |
| 5. | How to bid | 7 |
| 6. | Assessment criteria | 8 |
| 7. | Agreement and contract monitoring | 11 |
| 8. | Payment of grant | 11 |
| 9. | Timetable | 11 |

Notes for bidding organisations:

The Mayor provides a range of services all year round which help rough sleepers find a 'Life off the Streets' by offering a route off the street for everyone, regardless of eligibility or status.

Services provided by the Mayor and councils expand over winter to help rough sleepers during the cold weather. This year, for the first time, we are planning to open the GLA's shelters continuously from the end of the Christmas period until at least the end of February, alongside boosting our other services throughout the winter.

We have launched this Winter Programme Fund to support any organisations who can join our effort by expanding their services during the winter. This should include opening shelters continuously from the end of the Christmas period until at least the end of February in line with the GLA shelters.

- **Projects must increase their provision, including by opening shelters continuously from the end of the Christmas period until at least the end of February.**
- **There is a total of £2.2m grant funding available for grants ranging from £50,000-£250,000.**
- **Grants of more than £250,000 may be available to projects which cover multiple London boroughs.**
- **The first round of bidding will open on 27 August and close on 27 September 2019.**
- **If we receive insufficient successful bids, a second round of bidding may take place, opening on 7 October and closing on 1 November 2019.**
- **Bids must be supported by at least one London borough.**
- **Proposed projects and initiatives must address at least one of the Winter Programme priorities.**

Queries about the Winter Programme Fund should be directed to:
RoughSleepingCommissioning@london.gov.uk

1. Summary

- 1.1. The Mayor provides services all year round which offer rough sleepers a 'Life off the Streets'. This winter the Mayor's commissioned shelters, which are normally open as overflow only on days when pan-London Severe Weather Emergency Protocol (SWEP) is triggered, will be open continuously after the Christmas period until at least the end of February. Other GLA services will be increased throughout winter too.
- 1.2. The additional GLA shelters will be open according to the SWEP principles of:
 - immediate access to shelter;
 - available to anyone over the age of 18; and
 - In for Good.
- 1.3. Through the £2.2m Winter Programme Fund, which is the subject of this prospectus, the Mayor wants to support local authorities and other providers to open shelters continuously in line with the GLA's period of continuous opening. This additional accommodation should also be open according to the SWEP principles above, and will help ensure the additional GLA provision can operate as overflow as it normally does.

2. Introduction

- 2.1. The Mayor provides services all year round which offer rough sleepers a 'Life off the Streets'. These services expand over winter and at other times of severe weather. This year the Mayor is committed to building on the success of improvements to winter provision and protocols in the capital over the last two years.
- 2.2. This winter the Mayor wants to expand provision further and give services more of an opportunity to help rough sleepers find a long-term solution. To help achieve this, the Mayor's commissioned shelters, which are normally opened as overflow only on days when SWEP is triggered, will be open continuously this winter from after the Christmas period until at least the end of February. Other GLA services will be increased throughout winter too.
- 2.3. The Mayor wants to help other organisations in London to expand their services on a similar basis, and so he has made this £2.2m Winter Programme Fund available. SWEP will continue to operate as normal, but this extra funding will be prioritised for bids that offer local shelters open continuously in line with the GLA shelters and any associated services. By funding services that are additional to normal winter provision, this will help GLA-funded shelters to operate as overflow as they have done before.
- 2.4. Funding will be provided for spend in the financial year 2019/20. The main project delivery phase should be between 1 January and 31 March 2020, and shelters should open continuously in line with GLA shelters. Significant ongoing support and project outcomes should aim to be completed in early Spring 2020.
- 2.5. All bids must be from London boroughs or other providers, and projects working or seeking to work within Greater London. While bids do not have to be led by a London borough, they should have the support of the borough or boroughs in which the project or initiative will operate.
- 2.6. The GLA wants to encourage partnership bids between local authorities and other organisations, or between multiple organisations. This is an opportunity for organisations to develop partnerships to meet the needs of a specific group who are likely to experience rough sleeping this winter (see 4.3).
- 2.7. The total budget for the Winter Programme Fund 2019/20 is £2.2m, subject to Mayoral approval. Grants awarded will range from £50,000 to £250,000 (higher will be considered for cross-borough projects). If you are considering a bid outside of the grant range, you should contact the GLA Rough Sleeping Team directly using the details in section 5.
- 2.8. The Fund is for revenue only, although small amounts of capital funding may be available to facilitate projects where necessary, for instance to help ensure high standards of accommodation. If capital costs are a barrier, please contact the GLA Rough Sleeping Team.
- 2.9. Evaluation will be an important aspect of the Winter Programme. We are encouraging bids to consider the evaluation of the Programme as part of this bidding round. All bids are advised to consider how they feed into this evaluation, particularly how outcomes and outputs will be measured for the specific client groups.
- 2.10. To ensure services and initiatives funded through the Winter Programme Fund support the most vulnerable and provide an immediate route for those sleeping rough, it is expected that referrals into services will come mainly from outreach teams, unless a strong case is made for a specific, hard-to-reach group.
- 2.11. Bids for enhancing winter night shelter provision provided by faith-based and community organisations should be made to, or may be referred to, the [Equipping Shelters project](#) rather than through this Winter Programme Fund. *Equipping Shelters* makes available additional support,

advice, coordination and networking via a dedicated project team. Examples of successful bids can be found in [Appendix A](#).

3. Background

- 3.1. Last year, 8,855 people were seen sleeping rough in London – more than double the number a decade ago. Of these, 62 per cent were new to the street, 51 per cent were non-UK nationals, and 31 per cent were from EU countries. Around three-quarters had at least one support need (50 per cent mental health, 42 per cent alcohol, and 41 per cent drugs)¹.
- 3.2. After taking office, the Mayor set up his 'No Nights Sleeping Rough' (NNSR) taskforce to identify, implement, lobby for, and monitor the effectiveness of interventions to tackle rough sleeping. As set out in his London Housing Strategy, the Mayor's central aim is to ensure there is a sustainable route off the streets for every single rough sleeper in London.
- 3.3. The Mayor's [Rough Sleeping Plan of Action](#) sets out what is needed to make this happen, including £500m of national funding, and fundamental change by the Government both to help people sleeping rough and to tackle the root causes of homelessness. The Plan of Action recognises the importance of a clear route away from rough sleeping, supported by sustainable accommodation and the availability of appropriate support.
- 3.4. Since taking office, the Mayor has been expanding the pan-London rough sleeping services the GLA funds and commissions. These services collectively form his 'Life off the Streets' programme. They are services for rough sleepers, or initiatives to tackle rough sleeping, that cannot or would not be provided at a London borough level, as they are pan-London or multi-borough in their remit.
- 3.5. The majority of the Mayor's rough sleeping budget is spent on major commissioned services such as *No Second Night Out* and *London Street Rescue* (see [Rough Sleeping Services Briefing](#)), though the Mayor has also grant-funded a range of projects, sometimes as seed-funding (see [Rough Sleeping Innovation Fund](#)).
- 3.6. This Winter Programme Fund has been set up to boost other organisations' services this winter, including by them opening their shelters continuously in line with the extended opening of the Mayor's shelters, without encroaching on existing SWEP provision which should continue to be offered at previous levels.
- 3.7. In 2018-2019 the Mayor's frontline services supported 3,875 people – more than ever before. With the additional resources through this Winter Programme Fund, it is expected that the numbers of people being successfully supported will be higher still in 2019/20.
- 3.8. However, the Mayor has been clear that decisive action is needed on a national level from the Government to prevent people being forced into sleeping rough in the first place. While delivering new and enhanced services for those in need now, the Mayor will also continue to press the Government to make the necessary systemic changes to end rough sleeping and prevent homelessness from occurring in the first place.

¹ <https://data.london.gov.uk/dataset/chain-reports>

4. Priorities

- 4.1 The projects and initiatives funded through Winter Programme Fund must address the priorities set out in the [Mayor's Rough Sleeping Commissioning Framework](#).
- 4.2 In addition, bids to the Winter Programme must also offer shelter that is immediately available to anyone sleeping rough who wants it, and that is open continuously from after the Christmas period until at least the end of February. For any organisations involved in SWEP, the granting of the Winter Programme Fund should not result in existing SWEP provision falling below minimum levels.
- 4.3 Bids should seek to offer longer-term solutions for rough sleepers accessing these shelters, by supporting moves into accommodation, and sustainable longer-term accommodation for those moving off the streets.
- 4.4 Bids will be prioritised if they seek to provide support for specific groups such as vulnerable women, couples, non-UK nationals, or pet owners.
- 4.5 All projects should operate according to the following principles:
 - Shelter is immediately available, including to people who are not usually eligible for services, such as those with no recourse to public funds and non-UK nationals;
 - In for Good (once a person is supported to access shelter or accommodation they are not asked to leave until there is a support plan in place to end their rough sleeping);
 - Sustainable routes off the street (making accommodation accessible and ensuring onward moves including making use of existing provision); and
 - Partnership working (establishing and developing links with existing services to enhance, rather than duplicate, existing provision).
- 4.6 The main project delivery phase for successful projects should be between 1 January and 31 March 2020, and project outcomes should aim to be completed in early Spring 2020. Bids should provide shelters whose opening matches the Mayor's plans for GLA shelters to remain open continuously after the Christmas period until at least the end of February.
- 4.7 A non-exhaustive list of potential projects and interventions that have been suggested during the consultation on this Programme can be found in [Appendix A](#).

5. How to bid

- 5.1. Bidding is open to any non-profit organisation, or Local Authority, with a relevant track record and experience. All bids must be supported by at least one London borough. As highlighted above, we welcome partnership bids, but require one organisation to be the named lead. The lead organisation will be required to enter into a funding agreement with the GLA and to be responsible for all financial transactions and monitoring.
- 5.2. You are encouraged to discuss bids with the GLA Rough Sleeping Team prior to submission. They can be contacted directly or via RoughSleepingCommissioning@london.gov.uk.
- 5.3. All bids should be submitted to RoughSleepingCommissioning@london.gov.uk.
- 5.4. The deadline for bids to be submitted for round 1 is **11.59pm on 27 September 2019**. The deadline for round 2 (if required) is **11.59pm on 1 November 2019**.
- 5.5. The application form can be found on the www.london.gov.uk website and is available at the end of this document in [Appendix C](#).

6. Assessment criteria

6.1. Bids will be assessed on the following criteria:

| Assessment area | Scoring criteria | Weighting |
|---|---|-----------|
| Support of the London borough(s) in which the project plans to operate | Pass/Fail | N/A |
| Lead organisation is a non-profit* or Local Authority | Pass/Fail | N/A |
| Delivery exclusively within Greater London | Pass/Fail | N/A |
| Provider/ borough is opening additional shelters continuously in line with GLA extended opening and SWEPP protocols | Pass/Fail | N/A |
| Adequate safeguarding and health and safety policies provided | Pass/Fail | N/A |
| Project proposal | <p><i>25 outstanding:</i> proposes significant additional bed spaces or move on in an innovative, robust and collaborative way to a clearly identified need.</p> <p><i>16 good:</i> good additional bed spaces or move on, fairly innovative and robust and identifies need.</p> <p><i>9 meets requirements:</i> moderate additional bed spaces or move on, some innovation, fairly robust and identifies need.</p> <p><i>4 poor:</i> little additional bed spaces or move on, duplicates existing projects/services and/or does not identify need.</p> <p><i>0 unacceptable:</i> insufficient information and/or duplicates existing projects and/or does not identify need.</p> | 20% |
| Client group | <p><i>25 outstanding:</i> clearly understands and demonstrates bespoke needs of a specific, vulnerable client group(s), clearly considers the safety of clients, appropriate measures in place to manage risk, clear appropriate client feedback mechanisms in place.</p> <p><i>16 good:</i> good understanding of the needs of a specific, vulnerable client group(s), considers the</p> | 20% |

| | | |
|--|---|-----|
| | <p>safety of clients, appropriate measures in place to manage risk, considers client feedback.</p> <p><i>9 meets requirements:</i> broad understanding of the needs of a specific, vulnerable client group(s), considers safety of the client group, appropriate measures in place to manage risk.</p> <p><i>4 poor:</i> does not identify the needs of the client group(s), no consideration of safety of the client group.</p> <p><i>0 unacceptable:</i> insufficient information/does not show understanding of the client group(s) and has no understanding of risks.</p> | |
| Contribution to meeting the priorities of the pan-London Commissioning Framework and additional priorities for this fund | <p><i>25 outstanding:</i> excellent links to the Framework and additional priorities (or clear case for not meeting additional priorities).</p> <p><i>16 good:</i> good links to the Framework and additional priorities (or clear case for not meeting additional priorities).</p> <p><i>9 meets requirements:</i> fair links to the Framework and additional priorities (or clear case for not meeting additional priorities).</p> <p><i>4 poor:</i> tenuous links to the Framework and additional priorities (or unclear case for not meeting additional priorities).</p> <p><i>0 unacceptable:</i> insufficient information/does not show understanding of Mayor's Commissioning Framework and additional priorities.</p> | 15% |
| Outcomes | <p><i>25 outstanding:</i> excellent but realistic proposed objectives, outcomes, outputs and clear method for measurement and timeline to feed into project evaluation. The proposed borough/area(s) demonstrates their full support of the Mayor's Winter Programme.</p> <p><i>16 good:</i> good and realistic proposed objectives, outcomes, outputs and clear method for measurement and timeline to feed into project evaluation. The proposed borough/area(s) is committed to Mayor's Winter Programme.</p> <p><i>9 meets requirements:</i> good/fair and realistic</p> | 20% |

| | | |
|---|---|-----|
| | <p>proposed objectives, outcomes, outputs but method for measurement and timeline needs clarification.</p> <p><i>4 poor:</i> does not identify clear objectives, outputs and outcomes.</p> <p><i>0 unacceptable:</i> insufficient information/does not show understanding of objectives, outputs.</p> | |
| Value for money | <p><i>25 outstanding:</i> match funding secured and excellent demonstration of value for money.</p> <p><i>16 good:</i> identifies possible match funding and demonstrates good value for money.</p> <p><i>9 meets requirements:</i> identifies value for money.</p> <p><i>4 poor:</i> does not identify value for money.</p> <p><i>0 unacceptable:</i> insufficient information/does not show understanding of value for money.</p> | 5% |
| Track record and experience | <p><i>25 outstanding:</i> excellent and highly relevant track record and experience.</p> <p><i>16 good:</i> good, relevant track record and experience.</p> <p><i>9 meets requirements:</i> fair, relevant track record and experience.</p> <p><i>4 poor:</i> lack of relevant track record and experience.</p> <p><i>0 unacceptable:</i> insufficient information.</p> | 10% |
| Project sustainability and longer-term impact | <p><i>25 outstanding:</i> good options for future delivery, with a robust plan.</p> <p><i>16 good:</i> good option(s) for future delivery but no robust plan.</p> <p><i>9 meets requirements:</i> reasonable option(s) for future delivery but no robust plan.</p> <p><i>4 poor:</i> poor option(s) for future delivery.</p> <p><i>0 unacceptable:</i> insufficient information.</p> | 10% |

**this includes charities, CICs, Housing Associations and other not-for-profit organisations. Community and faith groups are also eligible provided they are a formal organisation with acceptable governance arrangements and are appropriately registered.*

- 6.2. As part of the assessment, consideration will be given to ensure a balance of the size and geographical spread of awards.
- 6.3. You must not place reliance on financial support from the GLA until formally notified in writing and both your authorised signatories and those from the GLA have signed the grant agreement.
- 6.4. Clarification meetings may be held to discuss proposals. These will take place on week commencing 30 September 2019 for round 1, and week commencing 4 November for round 2.

7. Agreement and contract monitoring

- 7.1. Successful bidding organisations will be required to enter into a standard form of grant. Agreements may vary marginally to take account of specific delivery arrangements or the specific organisational type. A template of the grant agreement can be found in [Appendix B](#).
- 7.2. The GLA will monitor the projects on a regular basis to ensure performance against targets (likely to be monthly during delivery and more regularly during implementation phase). Weekly and monthly monitoring reports will be required.
- 7.3. To ensure a comprehensive and accurate evaluation, projects will need to evidence they are meeting the needs of their target group, the types of interventions which take place, and the outcomes achieved for each person helped. If your service does not use the CHAIN system, or if you have any other concerns or questions about this, please contact a member of the GLA Rough Sleeping Team.
- 7.4. Performance of the programme overall, and of individual projects, will be reported to the Deputy Mayor for Housing and Residential Development and to the Winter Programme Steering Group.

8. Payment of grant

- 8.1. As standard the GLA will pay grants quarterly in arrears.
- 8.2. Other payment schedules can be negotiated dependent on project requirements. The majority of payments will be made by the end of Q4 2019-20, and all payments must be made by the end of Q1 2020-21.

9. Timetable

| | |
|---|-----------------------------------|
| Round 1 | |
| Bidding opens (Round 1) | 27 August 2019 |
| Deadline for bids (Round 1) | 27 September 2019 |
| Clarification meetings held (if required) | Week commencing 30 September 2019 |
| Decisions made, bidders notified | 14 October 2019 |
| Funding agreements signed | 4 November 2019 |

| | |
|---|---------------------------------|
| Round 2 | |
| Bidding opens (Round 2) | 7 October 2019 |
| Deadline for bids (Round 2) | 1 November 2019 |
| Clarification meetings held (if required) | Week commencing 4 November 2019 |

| | |
|-------------------------------------|----------------------------|
| Decisions made, bidders notified | 18 November 2019 |
| Funding agreements signed | 2 December 2019 |
| Implementation of projects | From 1 January 2020 |
| Projects close^{* 2} | 31 March 2020 |

² Main project delivery phase should take place between 1 January and 31 March 2020. Significant ongoing support and project outcomes should aim to be completed in early Spring 2020.

Appendix A

A non-exhaustive list of potential projects and interventions that have been suggested during the consultation on the Mayor's Winter Programme. All interventions must target people currently rough sleeping, or those at imminent risk of rough sleeping:

- Increased number of bedspaces or capacity of shelter or accommodation offers
- Improved access to shelter or accommodation for specific individuals or groups otherwise unable to access such provision
- Improved assessment offer linked to shelter or accommodation options
- Increased/improved casework and specialist support linked to shelter or accommodation options
- Relaxing eligibility criteria to open existing provision to previously excluded individuals including people with no recourse to public funds and non-UK nationals
- Accepting referrals for a minimum of six weeks as part of a continuous two-month service
- Multi-agency, building-based services which combine volunteers and staff, following SWEP principles, offering a range of advice and support.
- Additional affordable housing provided by London boroughs or housing associations
- Additional support for individuals with no recourse to public funds and non-UK nationals to access accommodation (including rent deposits), immigration advice, drug and alcohol or mental health services, or to enter legal employment
- Increased access to and meaningful engagement with complex casework support for clients in existing shelter projects
- Time-limited funding of hostel spaces for no recourse to public funds clients
- Where there are existing partnerships or forums, the extension of these beyond the winter period to offer additional year-round support
- Improved support for those able to access longer term training opportunities, supported accommodation, quicker throughput and move on from existing services
- Increased joint physical and mental health provision, particularly for individuals who have struggled to access these services previously.
- Improved access to alternative forms of emergency accommodation (e.g. late rooms)
- Expanded partnership working between support services and the police, which could coordinate resources from drug and alcohol, physical and mental health, social care and community services.
- Improved links with the hotel, hospitality or construction industries to provide employment opportunities with accommodation for clients
- Expanded education, training and employment services which increase employability and access to stable, sustainable and skilled work

Equipping Shelters Project past successful bids:

- A 15-bed project in a meanwhile use commercial site, a former glass factory in Islington. Partnership between local authorities, community groups and existing services.
- An 8-12 bed women-only project offering 84 nights in church shelters. Engaged with a range of referral partners and local commissioned services.
- A multi-faith 15-bed winter night shelter shared across difference organisations each offering 7-night stays.
- An additional support worker to increase move on into sustainable accommodation for up to 30 individuals.

Appendix B

Grant Agreement Template



main_funding_agre
ement_template_.jar

Appendix C

The Mayor's 'Life off the Streets' Winter Programme Fund Application Form

| | | |
|--|----------------|--------------|
| Organisation details | | |
| Name of lead organisation and details of the lead contact (job title, phone number and email): | | |
| Organisation type (Local Authority, non-profit, community. Include company/charity no.): | | |
| Name of partner organisations delivering the project, if applicable: | | |
| Name of the London borough(s) supporting your project (including details of the lead contact in the borough(s) and evidence of their support, e.g. an email attached to your application): | | |
| Project costs | | |
| Please provide details of the total costs of the project and a breakdown of the proposed budget, including details of level of any match-funding and the source(s) (if applicable) | | |
| GLA Winter Programme funding | | |
| | 2019/20 | Total |
| | £ | £ |
| Staff costs | | |
| Other costs (please provide details) | | |
| Total | | |
| Match funding, if applicable | | |
| Please specify the source(s) of match funding: | | |
| | 2019/20 | Total |
| | £ | £ |
| Staff costs | | |
| Other costs (please provide details) | | |
| Total | | |
| Total cost of the project (to be completed only if match funding is being provided) | | |
| | 2019/20 | Total |
| | £ | £ |
| Staff costs | | |
| Other costs (please provide details) | | |
| Total | | |

| |
|---|
| Project name: |
| Project proposal <i>Please provide details of your proposed project, including: (600 words)</i> <ul style="list-style-type: none">- evidence of the need for the project- a timetable for delivery (with key milestones)- staffing structure- location (building-based, if known, indicating impact on existing services including SWEP) |
| Client group(s) <i>Please specify which client group(s) will benefit from your proposed project and how it will meet their specific needs. (400 words)</i> |
| Geographical coverage <i>London boroughs/areas that your proposed project will cover.</i> |
| Continuous service <i>Please describe how your proposed project will offer an additional service open continuously in line with GLA extended opening and SWEP protocol. If not, please set out the reasons why. (250 words)</i> |

| |
|---|
| Safeguarding and Health and Safety <i>Please confirm the Safeguarding and Health and Safety policies which will apply to your proposed project. Please attach these to your application form.</i> |
| Contribution to the Commissioning Framework and Winter Programme priorities <i>Please set out how your project will contribute towards achieving the priorities of the pan-London Rough Sleeping Commissioning Framework (see here) and additional priorities for the Winter Programme Fund Prospectus. If your project will not address one of the additional priorities, please set out the reasons for not doing so. (400 words)</i> |
| Objectives, outputs and outcomes <i>Please set out the objectives of, and expected outputs and outcomes from, your proposed project. Please include details of how you will measure the outputs and outcomes. It may be helpful to attach a separate table for outcomes and outputs. (600 words)</i> |
| Value for money <i>Please explain how this project offers value for money, including potential savings to the public purse. (250 words)</i> |
| Track record and experience <i>Please provide details of your organisation's (and any partner organisations') relevant track record and experience. (250 words)</i> |

| | |
|--|--|
| Project sustainability and long-term impact | |
| <i>Please explain how clients supported by this project will be prevented from returning to rough sleeping after the proposed funding period ends. (250 words)</i> | |
| Risk Log (please attach to your application) | |

Assessment (to be completed by GLA)**Evaluation**

Stage 1 to be completed by a nominated GLA officer to include due diligence, in-depth assessment, and guidance and recommendations for Stage 2 (scoring), to be completed by Evaluation panel.

| | |
|---------------------------------|-----------|
| Bidding round | Round 1/2 |
| Date received | |
| Stage 1 | |
| Date evaluated | |
| GLA officer | |
| Notes for Stage 2 | |
| Stage 2 | |
| Date evaluated | |
| Evaluation panel members | |

Total score

| Assessment area | Score | Weighting | Score after weighting |
|---|-----------|-----------|-----------------------|
| Support of a London borough | Pass/fail | | |
| Lead organisation is a non-profit or Local Authority | Pass/fail | | |
| Delivery exclusively within Greater London | Pass/fail | | |
| Provider / borough is opening additional shelters continuously in line with GLA extended opening and SWEF protocols | Pass/fail | | |
| Adequate safeguarding and health and safety policies provided | Pass/fail | | |
| Risk Log included? | Yes/No | | |
| Project proposal | | 20% | |
| Client group | | 20% | |
| Contribution to meeting the priorities of the Commissioning Framework and additional Winter Programme priorities | | 15% | |
| Outcomes | | 20% | |
| Value for money | | 5% | |
| Track record and experience | | 10% | |
| Project sustainability and long-term impact | | 10% | |
| TOTAL SCORE | | 100% | |

Other formats and languages

For a large print, Braille, disc, sign language video or audio-tape version of this document, please contact us at the address below:

Public Liaison Unit

Greater London Authority
City Hall
The Queen's Walk
More London
London SE1 2AA

Telephone **020 7983 4100**
Minicom **020 7983 4458**
www.london.gov.uk

You will need to supply your name, your postal address and state the format and title of the publication you require.

If you would like a summary of this document in your language, please phone the number or contact us at the address above.

Chinese

如果需要您母語版本的此文件，
請致電以下號碼或與下列地址聯絡

Hindi

यदि आप इस दस्तावेज की प्रति अपनी
भाषा में चाहते हैं, तो कृपया निम्नलिखित
नंबर पर फोन करें अथवा नीचे दिये गये
पते पर संपर्क करें

Vietnamese

Nếu bạn muốn có văn bản tài liệu
này bằng ngôn ngữ của mình, hãy
liên hệ theo số điện thoại hoặc địa
chỉ dưới đây.

Bengali

আপনি যদি আপনার ভাষায় এই দলিলের প্রতিলিপি
(কপি) চান, তা হলে নীচের ফোন নম্বরে
বা ঠিকানায় অনুগ্রহ করে যোগাযোগ করুন।

Greek

Αν θέλετε να αποκτήσετε αντίγραφο του παρόντος
εγγράφου στη δική σας γλώσσα, παρακαλείστε να
επικοινωνήσετε τηλεφωνικά στον αριθμό αυτό ή ταχυ-
δρομικά στην παρακάτω διεύθυνση.

Urdu

اگر آپ اس دستاویز کی نقل اپنی زبان میں
چاہتے ہیں، تو براہ کرم نیچے دئے گئے نمبر
پر فون کریں یا دیئے گئے پتے پر رابطہ کریں

Turkish

Bu belgenin kendi dilinizde
hazırlanmış bir nüshasını
edinmek için, lütfen aşağıdaki
telefon numarasını arayınız
veya adrese başvurunuz.

Arabic

إذا أردت نسخة من هذه الوثيقة بلغتك، يرجى
الاتصال برقم الهاتف أو مراسلة العنوان
أدناه

Punjabi

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਦਸਤਾਵੇਜ਼ ਦੀ ਕਾਪੀ ਤੁਹਾਡੀ ਆਪਣੀ ਭਾਸ਼ਾ
ਵਿਚ ਚਾਹੀਦੀ ਹੈ, ਤਾਂ ਹੇਠ ਲਿਖੇ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ ਜਾਂ ਹੇਠ
ਲਿਖੇ ਪਤੇ 'ਤੇ ਰਾਬਤਾ ਕਰੋ:

Gujarati

જો તમને આ દસ્તાવેજની નકલ તમારી ભાષામાં
જોઈતી હોય તો, કૃપા કરી આપેલ નંબર ઉપર
ફોન કરો અથવા નીચેના સરનામે સંપર્ક સાધો.