

**REQUEST FOR DMPC DECISION – DMPCD 2016 19**

**Title: Investment Requests - February 2016**

**Executive Summary:**

This paper requests the approval of a number of investment decisions.

**Recommendation That The DMPC is asked to approve the:**

**Met Integrated Policing Solution**

1. Outline Business Case;
2. Request to initiate procurement activity for the provision of an integrated policing solution;
3. Associated 10 year capital and revenue investment as detailed in part 2

**NSPIS Custody Renewal**

4. Renewal of the NPIS Custody managed service with Capita for a maximum of 4 years with a value of £7.86m

**Airwave Spectrum Increase**

5. Purchase of 60 frequencies at a cost of £1.7m from Airwave Solutions Ltd

**MPS Electronic Security and Audio Visual Systems**

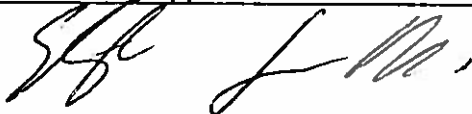
6. Request to initiate procurement activity using the MPS Electronic Security and Control Room Framework for the provision of Electronic Security and Audio Visual Systems and the associated investment of £8m over 4 years

**Deputy Mayor for Policing and Crime**

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

**Signature**



**Date**

1 March 2016

## **PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC**

### **Introduction and background**

1. In support of the Police and Crime Plan commitment to reduce costs by 20% the DMPC considers all procurement activity which in accordance with the Scheme of Delegation requires his approval.

### **Issues for consideration**

2. The following items are to be considered for approval:

#### Met Integrated Policing Solution

The MPS current IT systems are standalone, old and fail to support operational requirements particularly around intelligence. A new integrated end-to-end policing solution is critical to the success of the OMM Blueprint to deliver efficient and effective operational services with the MPS and to deliver significant savings.

The MiPS project aims to replace the outdated standalone core operational systems which support Investigations, Intelligence, Custody and Prosecutions.

#### NSPIS Custody Renewal

NSPIS is the custody IT system for booking and handling the detention of prisoners, the current contract expires on 31 March 2016. This MPS are seeking approval to award a 4 year (3+1) single tender contract to Capita for the managed service of the NSPIS system with a value of £7.86m

#### Airwave Spectrum Increase

As an interim solution pending rollout of the Emergency Services Network project this paper is seeking approval to retain 60 Frequencies in the Airwave Tetra mission critical radio network to maintain capacity for MPS voice communications during BAU, planned events and spontaneous events.

#### MPS Electronic Security and Audio Visual Systems

The MPS estate relies on a range of electronic security systems that require ongoing support and maintenance. The current contract expires on 30 June 2016 and has no option to extend. The MPS are seeking approval to use the existing MPS Electronic Security and Control Room framework to conduct a mini competition under Lot 1 Building Technology Systems and Services. The estimated value of the tender is £8m over 4 years.

### **Financial Comments**

3. The cost of the proposed contracts will be funded from within existing budgets.
4. Full details are contained in the attached reports.

### **Legal Comments**

5. The recommendation can be lawfully approved in accordance with MOPAC Contract Regulations and EU/UK Procurement law.
6. In accordance with the MOPAC Scheme of Delegation and Consent (4.8), the DMPC must approve all requests to go out to tender for contracts that exceed £500,000.
7. Full details are contained within the reports attached.

## **Equality Comments**

8. Suppliers will be assessed prior to entering into agreements to ensure they comply with relevant legislation. It will be the responsibility of user departments to ensure that the MPS Equality and Diversity policies are adhered to through the life of the contract.
9. Suppliers may be asked to sign up to the Diversity Works for London Programme which assesses suppliers against the Equality and Diversity framework.

## **Background/supporting papers**

10. Joint Investment Board Papers

**Public access to information**

Information in this form is subject to the Freedom of Information Act 2000 (FOIA) and other legislation. Part 1 of this form will be made available on the MOPAC website within 1 working day of approval. Any facts/advice/recommendations that should not be made automatically available on request should not be included in Part 1 but instead on the separate Part 2 form. Deferment is only applicable where release before that date would compromise the implementation of the decision being approved.

Is the publication of **this** form to be deferred? NO

If yes, for what reason:

Until what date (if known):

Is there a **part 2** form – YES

If yes, for what reason: Confidential Information

**ORIGINATING OFFICER DECLARATION:**

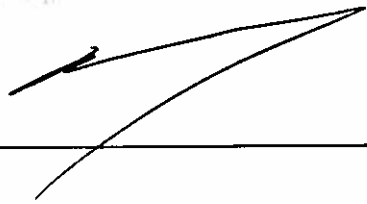
	Tick to confirm statement (✓)
<b>Head of Unit:</b> Rebecca Lawrence has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.	✓
<b>Legal Advice:</b> The MPS legal team has been consulted on the proposal.	✓
<b>Financial Advice:</b> The Strategic Finance and Resource Management team has been consulted on this proposal.	✓
<b>Equalities Advice:</b> Equality and diversity issues are covered in the body of the report.	✓

**OFFICER APPROVAL**

**Chief Operating Officer**

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature



Date

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**Met Integrated Policing Solution Programme (MiPS)  
Outline Business Case**

**JOINT INVESTMENT BOARD  
18<sup>th</sup> February 2016**

**Report by Nikki Lee, Senior Programme Manager on behalf of the Deputy Commissioner**

**EXECUTIVE SUMMARY**

This paper and supporting Outline Business Case (OBC) set out proposals for the procurement of a fully integrated software solution to replace dated, standalone legacy core operational systems for Investigations, Intelligence, Custody and Prosecutions. This programme shall be known as MiPS (Met Integrated Policing Solution).

In December 2013, the MPS presented two business cases to MOPaC, to begin work on developing various investigation, case, and intelligence capabilities in house, with the custody being procured 'off the shelf'. In mid 2014 a detailed review of sourcing options was then undertaken, after concerns were raised by MOPaC as to the MPS direction of travel, this led to a decision to procure an integrated Commercial off-the-Shelf (COTS) solution - with no in-house build. Preliminary work was undertaken to gather business requirements, leading to delivery options being presented for a 'go / no-go' decision paper to the programme board in October 2015

Options in the paper were:

1. Do nothing
2. Continue with SOC (Strategic Outline Case) Plan to deliver the new services as soon as possible (Recommended)
3. Pause Programme and Restart in Autumn 2016
4. Slow Programme to allow OMM (One Met Model) Blueprint to develop

This OBC recommends Option 2 to procure a Commercial off-the-Shelf (COTS) solution which aligns with MPS architecture. This solution will provide integrated end-to-end operational policing services for the MPS and partners. The purpose of the OBC is to seek approval and funding for this option, to progress through a competitive procurement procedure, with negotiation.

MiPS is a transformational change programme that will impact all parts of the organisation and deliver significant operational and financial benefits. As one of only 3 forces in the UK to not currently enjoy the benefits of an integrated solution to manage core policing activity, the MPS is unable to realise the efficiencies that such a system offers and the significant opportunities to better manage risk and proactively respond to emerging threats at community, borough and organisation level. Data management functionality within the core legacy systems is poor, failing to meet national standards required under MOPI (management of police information) regulations which will be enabled through both the implementation of MiPS and the IM programme.

The benefits highlighted in the OBC include a significant reduction in IT support costs, significant reductions in police staff numbers and reduced spending on consumables. Due to efficiency benefits such as a reduction in rekeying and improved business processes, there will be opportunities to redeploy officers to roles that deal with the most harm and threats posed to London's communities.

**A. RECOMMENDATIONS – That the Deputy Mayor for Policing and Crime to approve**

1. The selected option (OPTION 2) to procure and implement an integrated COTS operational policing product to meet MPS policing needs via an OJEU (Official Journal of the European Union) Competitive Procedure with negotiation in accordance with the SOC plan, with a procurement commencing in April 2016, Award of contract in June 2017 and a phased roll out of the new services from March 2018 to September 2020;
2. Additional capital funding for the Procurement phase of the Programme of £3.3m capital and £0.1m revenue and approve the reassignment of existing capital and revenue funds up to June 2017 (FBC approval and award of contract). The Programme currently has £8m capital in current budgets (£3.3m additional capital required to allow for necessary preliminary work to deliver the product and for infrastructure, integration and migration) and £0.9m revenue (£0.1m additional revenue is required for the additional consultancy needed to support the COTS procurement) in existing Project Revenue budget of to be approved for reassignment; and
3. The initiation of Procurement toward full contract award over a ten year term for the provision of the integrated policing solution. The overall total project costs are articulated at point 21.
4. Whilst the next formal decision point for MOPAC is at FBC in June 2017 the programme team will present six monthly updates to MOPAC and the DMPC at JIB. Internally the deputy commissioner is the sponsor for the programme and chairs monthly governance boards.

**B. SUPPORTING INFORMATION**

5. The MPS's current IT systems are standalone, old and fail to support operational requirements especially around intelligence and investigation. The MPS core policing technology and applications have constantly evolved and shifted in response to differing demands across MPS departments. None of these systems are integrated, several fail to meet national standards and all fail the principles of the Management Of Police Information (MOPI) which will be enabled through both the implementation of MiPS and the IM programme.
6. A new integrated end-to-end policing solution is a key enabler for delivery of a new target operating model for the MPS. The OMM 2020 blueprint will deliver transformational change to operational services. To deliver the strategic savings required by 2020 these new services need to be procured as quickly as possible.
7. In August 2014 MOPAC raised concerns over the strategy of the MPS in relation to building all its core systems. At this stage the MPS had built internally around 6% of its needs. A review of existing technology on the market and visits to external forces was undertaken, headed by a programme manager and a police business lead. The review identified several forces utilising integrated solutions to good affect. All these solutions follow national processes approved by the College of Policing and will meet MPS needs.
8. The review acknowledged that no current COTS product will meet 100% of MPS requirements, this especially around mobility however; the evaluation of products within the procurement cycle will look at the fit against the MPS mandatory and desirable requirements. A number of solutions meet

- in excess of 80% of organisational needs in a recent review. Any product will need to be configured to meet MPS organisation structures and workflow requirements. There is an assumption that a small amount of supplier development will also be required. The costs associated with this have been included in the OBC. The MPS will take the solution 'out of the box' for initial implementation to ensure benefits are realised as rapidly as possible.
9. The recommended option (Option 2) is to procure a COTS solution via an OJEU Competitive procedure with negotiation which is estimated to last 14 months with award of contract in June 2017 and a phased rollout of the product from March 2018. This negotiation will allow the MPS the opportunity to attain the most economic advantageous tender.
  10. The scope of the programme encompasses all operational processes in relation to Investigation, Intelligence, Custody and Prosecution management with a significant training impact on the organisation. The scope was set by the programme board in April 2015. The programme is sponsored by the Deputy Commissioner who chairs a monthly board where he scrutinises the cycle of the programme.
  11. A phased implementation approach has been assumed with the product being rolled out by function within the MPS. This will be subject to review as part of the contract evaluation.

## C. OTHER ORGANISATIONAL & COMMUNITY IMPLICATIONS

### Equality and Diversity Impact

12. There are considered to be no negative equality or diversity implications arising from this procurement process. The applicants shortlisted will be evaluated for acceptable equality and diversity statements, as well as their ability to meet the MPS requirements under the Equality Act 2010 as a supplier to MOPAC. The evaluation exercise considers applicants ability to act as responsible employers and meet employment obligations deemed commensurate with wider GLA objectives.

### Legal Implications

13. MOPAC is a contracting authority as defined in the Public Contracts Regulations 2015 (the Regulations). When awarding public contracts for goods and services valued at £172,514 or above, all contracting authorities must do so in accordance with the Regulations. The report confirms that the funding for the Programme will have a value in excess of the above threshold. Consequently, the Regulations are engaged.
14. Regulation 26(1) regulates the choice of procedures that contracting authorities should apply when awarding public contracts. Regulation 26(4)(a)(i) allows contracting authorities to apply a competitive procedure with negotiation or a competitive dialogue with regard to works, supplies or services where the needs of the contracting authority cannot be met without adaptation of readily available solutions. The Procurement Strategy section of this report confirms that the required

solution can only be developed following a series of iterative clarification stages during the procurement in order to enable the MPS to adapt, modify and develop its requirements as the solution develops. On the basis that this assertion is correct, the application of Regulation 26(4)(a)(i) in these circumstances is met.

15. Paragraph 4.13 of the MOPAC Scheme of Delegation and Consent requires that approval is obtained by the Deputy Mayor for Policing and Crime for all requests to go out to tender for contracts of £500,000 or above.

### Consultation Undertaken

#### Consultation Grid

Key Stakeholder Engagement	Supportive / Supportive with concerns / Not Supportive / Not affected
Design Authority (DAC)	Supportive
Business Change & Diversity Adviser (Rep)	Supportive
Digital Policing (Interim Director)	Supportive
Directorate of Legal Services (Rep)	Supportive
Business group risk co-ordinator or MPS Health & Safety advisor (Rep)	Supportive
Property Services / Environmental Management (Rep)	Supportive
Training (Chief Supt.)	Supportive
Performance & Assurance (Director)	Supportive
Commercial & Strategic Procurement (Director)	Supportive
Shared Support Services(Rep)	Supportive
Finance Business Partnering (Director)	Supportive
Commercial and Finance (Director)	Supportive
SRO (Deputy Commissioner)	Supportive

### Risk (including Health and Safety) Implications

#### Programme Risks / Issues

Ref #	Description	Mitigation Action/Treatment
MIPS-I002	MiPS will be unable to deliver a replacement integrated solution prior to expiry of the current support contracts for legacy systems and in time for the delivery of OMM savings.	To mitigate this issue MiPS will be involved in extension negotiations for contracts to ensure a smooth transition before award of contract of any new solution.
MIPS-R032	Complexity of business change required by MPS over next 5 years - this programme will require significant business change at a time	Work has commenced with OMM to document the MiPS Business Journey identifying the key



Ref #	Description	Mitigation Action/Treatment
	that the MPS is running other complex business changes brought about by OMM and Total Technology	requirements for business change. Other key programmes are also documenting these journeys so an MPS Business Change Plan can be completed.  There is a low risk of a cost impact if the nature of a change does not fall within the agreed scope. Additional benefits should offset additional costs in this case. This will be investigated further in the FBC.
MiPS-R033	MiPS requires a clear mandate of support from stakeholders at the highest level which is critical to ensure delivery of a successful replacement solution.	The monthly Programme Board has in place a governance policy with key stakeholders represented with clear roles and responsibilities of participants. External consultancy was procured to conduct an exhaustive review of the requirements catalogue.
MiPS-R034	There is a risk that the COTS solution will become MPS specific and customized away from national standards	A governance and change request process has been established. The direction from the sponsor the Deputy Commissioner is that the MPS will complete as little changes to the product as possible.

16. The Programme will assess and document the health and safety impact of the proposed activities and future working arrangements during the procurement phase of the Programme. The health and safety aspects will be included in the evaluation assessment of vendor responses. The concluding impact statement will be included in the Final Business Case (FBC) in consultation with the health and safety team and as a minimum include confirmation that the required health and safety activities have been carried out.

**Real Estate and Environmental Implications**

17. Environmental implications associated with this are assessed in the following environmental implications matrix.

	Higher	Lower	No Impact	Mitigation/ management of any higher impact
Level of energy use and associated carbon dioxide emissions	✓			The introduction of new technology and systems will be phased, as such it is likely there will be an overlap period where two sets of equipment/systems may be in use and generate additional

				emissions (particularly where manual systems are being replaced for mobile solutions that require daily charging). Use of more modern equipment and software, in addition to eliminating redundant equipment will reduce energy requirements and associated carbon emissions.
Level of water consumption			✓	
Level of waste generation/waste requiring disposal	✓			There will be a short term increase in waste volume due to old equipment being disposed of. All waste equipment will be disposed of in line with EU regulations (WEEE in particular) and the Waste Hierarchy. Where possible equipment should be recycled.
Level of travel and transport and associated emissions			✓	
Raw material use and finite resources (use of recycled materials and sustainable alternatives)	✓			There will likely be a decrease in paper-based raw material but an increase in the use of raw resources in the new equipment purchased. All efforts should be made to ensure the recycling and reuse of these items at the end of their life or once not required is included in the contract for the equipment. High recycled content components and sustainable materials should also be considered.

**Report Author:** Nikki Lee, Senior Programme Manager,  
**Background Papers:**

**NSPIS Custody Renewal Business Justification Paper****Joint Investment Board****18 February 2016****Report by Neil Shazell on behalf of the Deputy Commissioner****EXECUTIVE SUMMARY**

NSPIS Custody is the MPS system for booking and handling the detention of prisoners. The current contract expires in 31/03/2016.

NSPIS will be replaced by the MPS integrated Policing System (MIPS). MIPS will be a procured as a Commercial Off The Shelf (COTS) product with contract signature expected June 2017 with service introduction 2/3 years later.

Therefore there is a gap of 3 to 4 years between the current NSPIS contract end and commencement of MIPS. This paper proposes to bridge this gap with a 3+1 extension of NSPIS Custody only.

NSPIS Case Prep has already been replaced by Case Overview and Preparation Application (COPA) therefore there is a reduction in the cost for NSPIS from that previously budgeted of £1.57M

The total estimated contract value of the whole term (3+1 years) is £7.86M

**A. RECOMMENDATIONS - That the Deputy Mayor for Policing and Crime**

1. Approve a 3+1 year renewal of the NSPIS Custody managed service with CAPITA at a cost of £7.86m for the full 4 years.
2. Realise the savings of £1.57m over the proposed 4 year term, which can be released as a contribution towards meeting the current £6m Digital Policing revenue budget gap for 2016/17.
3. Approve the route to market of Single Tender Action direct to CAPITA

**B. SUPPORTING INFORMATION**

The key issues the board need to take account of are:

1. Current NSPIS contract runs out 31/03/2016
2. The projected replacement for NSPIS Custody, MIPS, is not scheduled to go live for 3 years minimum leaving a capability gap if NSPIS Custody is not renewed.
3. The current offer from Capita to support Custody element only represents a £1,575,584 reduction on current cost of the combined NSPIS Case Prep and Custody.
4. NSPIS Case Prep decommissioning subject to separate proposal from the Case Overview and Preparation Application (COPA) project.

**C. OTHER ORGANISATIONAL & COMMUNITY IMPLICATIONS****Equality and Diversity Impact**

- 1 The Metropolitan Police Service have a legal requirement to utilise a Police and Criminal Evidence Act 1984 (PACE) compliant custody system. Renewal of NSPIS Custody will provide this compliance.

**Financial Implications / Value for Money**

1. Over the full four year (3+1) period of the renewal of NSPIS custody would be £1.57M less than that budgeted. The table below compares the costs of this proposed extension against the revenue budget provision.
2. There are no capital expenditure implications of this proposal.

	FYR 16/17	FYR 17/18	FYR 18/19	FYR 19/20	Totals
	YR1	YR2	YR3	YR4	
Custody Costs	£1,958,198	£1,958,198	£1,958,198	£1,983,017	£7,857,611
NSPIS Budget	£2,272,247**	£2,386,983	£2,386,983	£2,386,983	£9,433,196
Saving	(£314,049 )	(£428,785)	(£428,785)	(£403,966)	(£1,575,585)
Notes	** Budget lower in FYR16/17 due to a 1 year extension to Case Prep, subject of separate business case				

**Legal Implications**

1. MPS Directorate of Legal services (DLS) opinion is as the incumbent supplier CAPITA has stated they are the only source for NSPIS Custody and would not licence their IP to a third party then a single tender action (STA) route to market is acceptable.

**Consultation undertaken**

Key stakeholder engagement (up to what level)	Supportive / Supportive with concerns / Not supportive / Not affected
Procurement	Supportive
Digital Policing Board	Supportive
Directorate of legal services	Supportive
Commercial and Finance	Supportive
Met Detention SRO	Supportive

**Risk (including Health and Safety) Implications**

1. All NSPIS equipment is housed in CAPITA datacenters so there are no identified H&S issues directly with the MPS.

**Report author:** Simon Colenutt, Service Manager, Digital Policing

**Background papers:**

NSPIS Custody Renewal Business Justification Paper

THE UNIVERSITY OF CHICAGO

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**Airwave Spectrum Increase - London**  
**Joint Investment Board - February 18, 2016**  
**Report by MPS Radio Services on behalf of the Deputy**  
**Commissioner**

***Executive Summary***

Airwave is a secure digital radio network dedicated for the exclusive use of the UK's emergency and public safety services. Designed to carry mission critical voice communications, the service offers guaranteed levels of coverage across England, Wales and Scotland. The current MPS Airwave contract expires: 01.10.2018.

The Emergency Services Network will replace Airwave from 2017 onwards. Until fully rolled out, the MPS need to maintain current capacity to accommodate the high demand placed on the network. Particularly during key strategic Police operations for planned, unplanned and spontaneous events / incidents in London. 60 additional frequencies, added in for the London Olympics, provides sufficient capacity within the network to meet requirements as well as providing a corridor of surge capacity through Central London.. Surge capacity is modeled on past spontaneous events, to offer sufficient capability to meet sharp increases in demand, seen during CT / Major Incidents / spontaneous public disorder.

Airwave retained the 60 frequencies, built into the network for the Olympics, at their cost. Failure to secure ESN contracts and a financial overpayment to the MPS prompted the beginning of negotiations.

Originally These frequencies were purchased for the London Olympics at a cost of 2.4m which the MPS have negotiated that figure down to 1.7m.

Operational policing and future MPS mobility programmes have all been consulted in an effort to ensure that best value and use of these frequencies is achieved.

**A. RECOMMENDATIONS - That the Deputy Mayor for Policing and Crime**

1. **Approve the purchase of 60 frequencies at a cost of £1.7m from Airwave Solutions Ltd, for use by and availability to the MPS in London**

**B. SUPPORTING INFORMATION**

2. **Effective operational policing of large planned events (NHC, NYE, large demos & marches / state visits / Royal ceremonies), relies upon considerable increases to capacity of mission critical voice communications**
3. **Tactical operational plans will not change the way Officers use mission critical voice communications for command and control purposes during events for the foreseeable future**

4. Before frequencies were added (Olympics), large events / incidents suffered from lack of network capacity and were considered failures; risking safety of the public and Officers
5. Real risk, if the MPS do not buy this, it will not be available on an ad hoc basis to meet operational requirements as it has previous years
6. Maximising permanent capacity improves the MPS' ability to react to unplanned events
7. Reduced Officer safety risk, if mission critical voice communications are available
8. 60 Project Frequencies equate to 30% additional capacity (not including frequency reuse)

## C. OTHER ORGANISATIONAL & COMMUNITY IMPLICATIONS

### Equality and Diversity Impact

9. The Business Case does not impact upon any of the Protected Characteristics below so consultation with S.A.M.U.R.A.I. (Staff-support Associations Meeting Up Regularly and Interacting) is not required as there is no recruitment, retention, promotion, transfer, training or equivalent of any person within the categories cited.

### Financial Implications / Value for Money

10. To retain the spectrum within the network until the end of contract it will cost the MPS £1.7M. Offset against the cost of ad hoc additional capacity from the alternative options (outlined in the below table) this is demonstrated to be the best value for money.

		15/16 £k	16/17 £k	17/18 £k	18/19 £k	Total £k
Option 1	Removal of all 60 project frequencies from network	250	950	950	700	2,850
Option 2	Retain 30 project frequencies from the network	1,250	490	490	245	2,475
Option 3	Retain 60 project frequencies in the network	1,700				1,700

11. The same spectrum (purchased for the London Olympic Games 2012) was independently benchmarked at £2.4m by Ofcom for a shorter duration.

### Legal Implications

12. The Mayor's Office for Policing and Crime (MOPAC) is a contracting authority as defined in the Public Contracts Regulations 2006 (the Regulations). When awarding a public contract for goods and services valued at £172,514 or above all contracting authorities must do so in accordance with the Regulations. The Executive Summary part of this report confirms that the estimated value of the proposed contract is £900,000. Consequently, the Regulations are engaged.
13. Under paragraph 5.12 of the MOPAC Scheme of Delegation approval is required by the Deputy Mayor for Policing and Crime for all MPS requests to go out to tender for contracts of £500,000 or above.



**Consultation undertaken**

## Consultation grid

Key stakeholder engagement (up to what level)	Supportive / Supportive with concerns / Not supportive / Not affected
SC&O 20 Taskforce - Superintendent	Supportive
Airwave SRO - Commander	Supportive
TIB - Assistant Commissioner	Supportive
DP - Director	Supportive
MB I&R - Deputy Commissioner	Supportive

**Risk (including Health and Safety) Implications**

14. The risks are as follows:

- a) Removal of spectrum increases potential Officer safety issues

Report author: Martin Burfield, Radio Service Manager

**Background papers:**

Airwave Spectrum Increase - London, Justification Paper



**Support and Maintenance for MPS  
Electronic Security and Audio/Visual Equipment (contract refresh)**

**Joint Investment Board**

**18 February 2016**

**Report by Service Delivery Director on behalf of the Deputy/Commissioner**

**EXECUTIVE SUMMARY**

The MPS estate relies on a range of sophisticated electronic security systems which require ongoing support for defects and periodic pre-planned maintenance that encompasses all MPS out of warranty door access control systems, alarm systems, CCTV systems and tape/digital recording interview equipment (both audio and visual) at all current MPS buildings and police stations.

The current contract that provides this service expires on 30 June 2016 with no further options to extend and will therefore require re-tendering.

The MPS is seeking to utilize the existing MPS Electronic Security and Control Room Framework (SS3/13/107) to conduct a mini competition exercise under Lot 1 (Building Technology Systems and Services) multiple supplier Lot.

The estimated value of the tender (tendered under the terms of the Framework) in terms of the mini competition is approximately £2.0m per annum (£8.0 million for the four year term).

**A. RECOMMENDATIONS – That the DMPC approves**

1. To approve the use of the existing MPS Electronic Security and Control Room Framework (SS3/13/107) (Lot 1) in order to conduct a mini-competition exercise for the requirement.

**B. SUPPORTING INFORMATION**

1. The current contract that encompasses all MPS out of warranty door access control systems, alarm systems, CCTV systems and tape/digital recording interview equipment (both audio and visual) at all current MPS buildings and police stations requires retendering.
2. The current budget of £2m per annum covers emergency call out, pre-planned maintenance and parts replacement
3. The current contract expires 30th June 2016 with no option to extend.
4. It is proposed to tender for a four year support contract using an existing competitively tendered framework that consisting of seven companies to a total value of £8 Million.

5. The requirement currently sits outside the SIAM Towers model, contract management will be through the Intelligent Client Function (ICF) until appropriate transitioned is implemented.
6. The four year term offers the most cost effective option to the MPS.
7. Ageing equipment and increased system deployment applies budgetary pressure this should be offset by reduction in the overall estate.
8. New services can be added to this contract, when supported by suitable funding provision and governance.

## **C. OTHER ORGANISATIONAL & COMMUNITY IMPLICATIONS**

### **Equality and Diversity Impact**

There are no Equality or Diversity Impacts in relation to this paper or tender process

### **Financial**

1. The current budget for the Electronic Security Support Contract is £2.0m per annum, this covers emergency call out, pre planned maintenance and parts replacement. This cost is expected to reduce with the reduction in police buildings.
2. There is likely to be unaccounted expenditure resulting from projects that currently reside outside of this contract, where sites or services are added during the contract. Historically this has resulted in an annual additional cost of up to 5% (£103K) which has created a budget pressure. However, the consequences of reduction in building and decommissioning of systems will result in reducing costs in the future. This will need to be accounted for within individual Business Cases when the projects are transitioned into service.
3. There is no capital expenditure directly associated with this contract

### **Legal Implications**

4. The Mayor's Office for Policing and Crime (MOPAC) is a contracting authority as defined in the Public Contracts Regulations 2006 (the Regulations). When awarding a public contract for goods and services valued at £172,514 or above all contracting authorities must do so in accordance with the Regulations. The Executive Summary part of this report confirms that the estimated value of the proposed contract is £8 Million over 4 years. Consequently, the Regulations are engaged.
5. Under paragraph 5.12 of the MOPAC Scheme of Delegation approval is required by the Deputy Mayor for Policing and Crime for all MPS requests to go out to tender for contracts of £500,000 or above.

## Consultation undertaken

### Consultation Grid

Key stakeholder engagement (up to what level)	Supportive / Supportive with concerns / Not supportive / Not affected
Procurement Services	Supportive
Finance Services	Supportive
Directorate of Legal Services	Supportive
Portfolio Delivery Office for Governance/Planning/Benefit	Supportive
Business Change & Diversity Adviser	Supportive
Property Services / Environmental Management	Supportive

### Risk (including Health and Safety) Implications

6. The current contract has no extension option therefore the MPS will not have support for buildings and equipment post 30th June 2016.
7. This will expose the organisation to the risk of prosecution from breaches under the provisions of the Health and Safety and Work Act 1974 and Management of Health and Safety and Work Regulations 1999.
8. There will be significant budgetary impacts through higher charges resulting from faults being dealt with on an "ad hoc" basis.
9. The loss of support will have significant impact on the operational efficiency and effectiveness of the service.
10. There are currently no environmental implications associated with the business justification for the proposed approach to tender at this stage.
11. Environmental considerations will be fully embedded into procurement process at the appropriate stages highlighting that suppliers will be expected to demonstrate their commitment to environmental sustainability and to using resources wisely, whilst ensuring compliance with all applicable legislation such as the waste electrical and electronic equipment (WEEE) regulations 2010 and the Social Value Act 2013.
12. All suppliers are to be assessed for their ability to consider and ensure compliance against the relevant legislation/standards and the MPS Environmental Policy.

**Report author:** Nigel Eastaugh, Service Delivery Manager

#### Background papers:

1. None

