

MAYOR OF LONDON

Notes from the Deaf and Disabled Stakeholders Group meeting

Friday 12 July 2013, 10:00 – 12:00, City Hall, Committee Room 5

Attendees

Terry Day, Manager of Diversity & Social Policy Team, GLA (In the Chair)
Tracey Lazard, Inclusion London
Monica Rivers, Mencap
Alan Milner, Mencap
Alan Kerr, Greenwich Association of Disabled People CIL/Artsline
Farid Ansari, Iranian Disability Support Association
Elcena Jeffers, Black Disabled People's Association
Warren Kholer, Kids
Lidia Best, National Association of Deafened People

Presenters

Sam Faulkner, Metropolitan Police Service
Julie Fleck, Principal Access Adviser, GLA
Carrie-Anne Adams, London Legacy Development Corporation

In attendance

Darren Curtis, Metropolitan Police Service
Rob Downey, Senior Diversity and Social Policy Officer, GLA
Sharon Field, Diversity and Social Policy Officer, GLA

Apologies

Rebecca Dance, Interactive
Alex Gibbons, Interactive
Henrietta Doyle, Inclusion London
Tom Hicks, Remploy
Syed Zafor, Apasenth

Item	Minutes	Actions
1	Welcome and Introductions	
	Chair welcomed guests followed by introductions.	
2	Minutes of the last meeting and any arising actions	
	<p>The Chair went through the minutes of the previous meeting held on 23 January 2013.</p> <p>Transport for London (TfL) – Single Equality Scheme</p> <p>There had been no specific feedback from TfL yet on the equality objectives in their Equality Scheme. The single Equality Scheme has been published and the link sent to members.</p> <p>Hard copies of chapter 8 - the single equality schemes action plan were available at the meeting. It includes a good level of detail and commitment. A progress report is due in December 2013.</p> <p>Liberty Festival 2013</p> <p>The date has been set for the Liberty festival – to be held in the Queen Elizabeth Park, 7 September 2013. It will coincide with National Paralympic day. There will be a mix of events including elite sport and cultural performances.</p>	<p>2.1 TfL to report on progress at next DDSG meeting</p> <p>2.2 Check with Brian Oakaby whether lip-speakers will be available at Liberty.</p>
3	Chair's update	
	<p><i>TfL sub regional mobility fora</i> – The chair circulated a written update on the sub regional mobility fora to members. These are currently being piloted. The pilots are to be completed by December 2013. The meeting requested a report on this at its next meeting.</p>	<p>3.1 TfL to report on the pilots at the next meeting.</p>

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	<p><i>Sports</i> – The chair circulated a written update from Simon Cooper, the GLA’s Sports Manager on the Mayor’s sports participation fund. Applications are being accepted until bids close at noon 16 August.</p>	
	<p><i>Police and Crime Plan</i> –The chair reported that there had been very good responses to the consultation on the draft Plan. Stephen Greenhalgh was pleased to have attended the last meeting and to have met individuals after.</p> <p>A number of amendments were made to the plan following the meeting and commitments were made to</p> <ul style="list-style-type: none"> • develop a hate crime strategy, which will include a focus on increasing the reporting of and decreasing the incidence of disability hate crime • new and improved forms of public access • improve support for disabled victims and witnesses • tackle disabled abuse. <p>MPS is developing a business plan for delivering the Police and Crime Plan.</p> <p>MOPAC is committed to engaging with this group and other interested parties as they develop the Hate Crime Reduction Strategy. As yet the specific process for the engagement has not been determined.</p>	<p>3.2 The chair agreed to forward a request for Group members to meet with Stephen Greenhalgh and Helen Bailey to engage with them on the development of the Hate Crime Reduction Strategy.</p>
	<p><i>Paralympic Legacy Advisory Group</i> – This has been set up jointly by the GLA and Government Cabinet Committee to maintain a focus on disability equality in the legacy work.</p>	

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4	Disability Hate Crime – DCI Sam Faulkner, Metropolitan Police Service	
	<p>DCI Sam Faulkner gave an update on MPS's work in relation to disability hate crime.</p> <ul style="list-style-type: none"> • Commander Mak Chishty, the newly appointed Association of Chief Police Officers' lead for Disability Hate Crime is working on a Hate Crime Strategy which includes disability. • The Hate Crime Strategy is being informed by Scope's "Getting away with murder" report, the Equality and Human Rights Commission "Hidden in Plain Sight" report and Mencap's "Stand by me" commitments. • Analysis over six years shows half the offences are harassment and a quarter recorded as common assault or assault with injury. • An analysis has been done on undetected disability hate crime. • There will be 83 Initial Contact Kiosks in 48 locations. These have interactive touch screen computers which have BSL capability and talks in the top 20 languages including lip speak. • The MPS is developing a vulnerability assessment framework. • Attention cards in relation to Autism are in the process of being implemented, which will be supported by training. <p>Members asked whether</p> <ul style="list-style-type: none"> • the Initial Contact Kiosks are useable by people with a learning disability. • They can copies of the Vulnerable Assessment Framework 	<p>4.1 DCI Faulkner will provide a list of the Initial Contact Kiosks and will confirm whether they are able to be used by people with learning disabilities.</p>

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	<p>Monica Rivers requested more information about the initiatives in relation to autistic and learning disabled people.</p> <p>A member referred to Living in a Different World, the criminal justice bodies' joint review into disability hate crime. This was published in March 2013 and contained a recommendation that criminal justice bodies should adopt a common definition of disability hate crime within three months. The member asked if this has happened and if it is being used.</p> <p>The group requested that MOPAC's Hate Crime Reduction Strategy has a specific focus on disability hate crime. They asked to be involved in the development of both this Strategy and MPS's strategic operational action plan</p> <p>DCI Faulkner responded that the MPS Strategy will link in with MOPAC strategy.</p> <p>The group asked whether British Transport Police are working on disability hate crime and whether there is liaison between them and the MPS about these crimes.</p>	<p>4.2 He will also provide copies of the Vulnerable Assessment Framework to be sent to the group.</p> <p>4.3 Monica and Sam to email each other about this</p> <p>4.4 DCI Faulkner will urge that the agreed criminal justice definition of disability hate crime is adopted and used.</p> <p>4.5 GLA officers will look into this.</p>
5	Improving online information about London as an accessible destination – Julie Fleck, Principle Access Adviser, GLA; Lettice Kemp, Digital Content manager, London and Partners	
	<p>Julie Fleck gave a presentation on "Games Changer", a recently published evaluation of London as an accessible visitor destination, commissioned by the GLA. This was a follow up to the 2009 report "Is London ready to welcome disabled visitors?"</p>	

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	<p>The latter led to the South Bank access improvements and the Destination London e-learning course. The new report found consumer ratings of accessibility have improved since 2009. More work needs to be done.</p> <p>The issue of some of the transport arrangements put in place during the Games being withdrawn was raised.</p> <p>Accessible visitor information for London - Lettice Kemp, Digital Content Manager, London and Partners</p> <p>London and Partners, is a not for profit partnership funded by the Mayor of London and a network of commercial partners to promote London internationally. It hosts the www.visitlondon.com website.</p> <p>They are planning an editorial review of the accessibility section of the website based on the “Games Changer” report. The key question under consideration is the best approach for providing on-line information about accessibility for visitors to London.</p> <p>The group discussed the pros and cons of various approaches, which were</p> <ul style="list-style-type: none"> • dedicated sites • a mainstream approach • a twin track approach of dedicated sites whilst encouraging mainstreaming. <p>Different views were expressed and included</p> <ul style="list-style-type: none"> • Mainstreaming being the ideal, but a joint approach being pursued in the transition phase. • A one-stop shop where businesses have ownership over their entries, which would encourage them to take responsibility for their activities. 	<p>6.1 Members to email Rob Downey if they have any further comments or ideas about online information for visitors</p>

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	<ul style="list-style-type: none"> • A single portal access being easier than searching lots of sites. <p>There was no unanimity on a preferred approach.</p> <p>A member raised the issue of hotels providing Deaf alerters and other facilities for deaf customers.</p> <p>Julie Fleck confirmed that videos supporting the Games Changer report are subtitled.</p> <p>The Chair mentioned “Destination London” – a free online training course for staff in the hospitality, retail and leisure sectors: http://www.london.gov.uk/destinationlondon</p>	
6	London 2012 Legacy – Carrie-Anne Adams, London Legacy Development Corporation	
	<p>Carrie gave an update on what is happening at the Olympic park. There have been large concerts and more community based events will follow.</p> <p>17 per cent of staff in the Copper Box are disabled people. The North Park Hub has 33 per cent disabled staff, including people with learning disabilities.</p> <p>Inclusive design standards have been used in all the developments in the Park. A part of the park will become an 800 unit housing development with accessible, lifetime homes. There will be Blue Badge parking at all venues.</p> <p>The National Paralympic Day festival will take place on 7 September at the Queen Elizabeth Olympic Park. The Liberty Festival will be part of it.</p>	
7	AOB & date of next meeting	
	Members raised the issue of disabled people’s organisations being able to bid for and being successful in bidding for funding. The chair confirmed	

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	<p>that the Sports Participation Fund has given funding to disabled people's organisations.</p> <p>Members suggested revisiting the frequency, start times and length of meetings. They want time to discuss issues in more depth. They also want political representation at the meeting.</p> <p>The chair confirmed officers are not in a position to change meeting frequencies due to limited resources, but can look at the start time and length of meetings.</p> <p>Members want to propose themes and agenda items for future meetings. Suggestions made, which are within the Mayor's remit, were</p> <ul style="list-style-type: none"> • employment, jobs and training • the Mayor's Road and Traffic Plan. <p>Date of the next meeting</p>	<p>7.1 GLA officers to consider the start time and length of future meetings, as well as the suggested agenda items.</p> <p>7.2 Notice of this will be provided at a later date</p>