## MAYOR OF LONDON OFFICE FOR POLICING AND CRIME

**MAYOR OF LONDON** 

Marina Ahmad AM

Chairman of the Police and Crime Committee City Hall. Kamal Chunchie Way London, E16 1ZE Lauren.Harvey@london.gov.uk

Our ref: MOPAC060825-D5369

1 December 2025

Dear Marina,

Thank you for your letter dated 4<sup>th</sup> August regarding the Police and Crime Committee's thematic meeting on the Metropolitan Police Service's (MPS) Territorial Support Group (TSG).

The TSG plays a crucial specialist role in the MPS as London's rapid response force for fast moving and volatile incidents, including riots, violent protests, and other high risk operations such as drug raids, carrying out warrants on armed suspects, and responding to terrorist incidents.

I fully agree with the committee regarding the importance of the TSG maintaining the trust and confidence of London's communities. The work of the TSG, amongst other policing teams, has been overseen through a recent thematic meeting I attended with the MPS on public order policing and in regular discussions relating to the policing of violence, acquisitive crime, and the MPS's work tackling mobile phone theft including under Operation Reckoning.

TSG officers are relatively high exponents of stop and search powers, so their work is also visible within this area of my oversight, including through my scrutiny of the MPS's new Stop and Search Charter. I am working to ensure that London's communities have direct involvement in scrutinising the delivery of the Charter, including as part of MOPAC's Community Scrutiny Transformation Programme that we will be sharing more details on in the coming weeks.

Regarding the publication of complaints data for TSG, the MPS can report on complaints at basic or operational command unit-level. It has long been MOPAC's view though that the MPS should develop and routinely publish a complaints and conduct dashboard. This would provide openness and transparency on the MPS's performance overall in this vital area of its work, and could help build public confidence in the integrity of the force's complaints and conduct system, and improve wider trust in the organisation.

I will continue to challenge the MPS to develop and publish this dashboard. Meanwhile, my scrutiny of the MPS's performance on complaints and conduct matters will continue, both through our internal oversight mechanisms, where MOPAC officers routinely meet with their MPS counterparts to consider complaints and conduct data and issues, and the London Policing Board and its People and Culture Committee

Yours sincerely,

Kaya Comer-Schwartz

**Deputy Mayor for Policing And Crime** 

Maga Come Source