

Performance and Risk Oversight Board

10 February 2023

2022-23 Q2 MPS Performance Oversight

Report by: The Director of Strategy and MPS Oversight

1. Purpose of this Paper

To consider the MOPAC 2022-23 Quarter 2 Performance Update.

2. Recommendation – that the Oversight Board discuss and note the Q2 Performance Report,

3. Performance Monitoring

Victims are better supported

3.1. At a quarterly level, overall victim satisfaction has shown a significant decline since Q1 20-21 from 71% to 64%. In the last 12 months the figure has remained stable, fluctuating between 63% and 66% on discrete quarters.

3.2. Performance issues are more marked for both Telephone and Online reports to the TDIU where satisfaction has fallen when comparing Q2 21-22 to Q2 22-23. In both cases, satisfaction for victims dealt with through these means are noticeably below those victims dealt with in person (phone – 35% satisfied, online – 30% satisfied).

Trust and confidence

3.3. Trust and confidence in the police have seen sustained downwards trajectories over recent years. Following particularly low results seen in quarter Q4 2021-22, perceptions returned to levels more in line with Q3 2021-22.

3.4. In Q2 2022-23, at the discrete quarterly level, around half of Londoners feel police do a good job in their local area (52%) and less than three-quarters believe the MPS is an organisation they can trust (71%).

Reducing and Preventing Violence

- 3.5. In the 12 months to September total Violence with injury (VWI) volumes increased by 13% compared to the previous 12 months.
- 3.6. VWI has returned to near pre-pandemic levels.
- 3.7. Detections for VWI were 12% in Q2, compared to 11% in the preceding three months.
- 3.8. Total recorded sexual offences have increased by 17% over the last twelve months. This is an increase of over 3,800 offences compared to the period to September 2021. Recorded offences at the end of September 2022 were 28% above the pre-pandemic period. The long-term trend is upwards

Protecting People from being Exploited and harmed

- 3.9. In Q3 21-22 we reported that the MPS had identified that there has been an inconsistent approach to recording of Child Sexual Exploitation. CSE data is therefore not available this quarter and the MPS advise that significant work is needed to achieve an accurate picture of these offences.

4. Annexes

Annex A – [MOPAC Q2 22-23 Performance Report](#)
