

MOPAC Challenge:**Victims' Services****Agenda****Thursday 12 September 2013 10am – 11:30am**

The meeting will be chaired by Stephen Greenhalgh, Deputy Mayor for Policing and Crime.

In attendance will be Steve O'Connell (MOPAC Challenge Member), Jonathan Glanz (MOPAC Challenge Member), Jeremy Mayhew (MOPAC Challenge Member), Faith Boardman (MOPAC Challenge Member), Linda Duncan (Chair of the MPS/MOPAC Audit Panel), Helen Bailey (Chief Operating Officer at MOPAC).

Venue: Chamber, City Hall, The Queen's Walk, London, SE1 2AA.

Contact: Tony Hawker; telephone: 0207 983 5694;

Email: tony.hawker@mopac.london.gov.uk

1. Welcome and Introduction**2. London Review of Victims' Services**

Stephen Greenhalgh and Baroness Newlove – Victims' Commissioner

3. Setting the Scene

In this section expert witnesses will illustrate current provision – particularly with regard to the service victims receive from the criminal justice system in London. They will each present for 5 minutes and then answer questions from Stephen and his board of advisors. The witnesses for this MOPAC Challenge are:

Ben Connah, Deputy Director, Victim and Criminal Policy, Ministry of Justice

Heena Shah, Victim Support – Young People's worker

Marai Larasi MBE, Executive Director, IMKAAN

Peter Kelley, Galop

4. Criminal Justice Partners

The main section of MOPAC Challenge involves statutory agencies answering questions about their own performance with regard to the topic, and agreeing a set level of improvement. Invited partners for this MOPAC Challenge are:

Commander Adrian Hanstock, MPS

Adrian Foster, Deputy Chief Crown Prosecutor, CPS

Representative from HM Courts & Tribunal Service, Crime Directorate

Michael Terry, ACO Victim Liaison Service, London Probation Trust

5. Close / Summary of Actions