

# The Mayor of London's Annual Report

**2021-2022**

## Key information

Publication type: General

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## Introduction

This is the Mayor's Annual Report for 2021-22. It covers the period between 1 April 2021 and 31 March 2022.

The Report is structured under the following themes:

- Responding to the Pandemic and Leading London's Recovery
- Regeneration and Economic Development
- Skills and Employment
- Culture, Creative Industries and 24-Hour London
- Policing and Crime
- Fire and Resilience
- Environment

- Housing and Land
- Planning and Spatial Development
- Civil Society and Sport
- Health, Children and young Londoners
- Communities and Social Policy
- Transport, Infrastructure and Connectivity

The financial year 2021-22 saw the Mayor continue to support London and Londoners in developing, with our partners, an ambitious blueprint for London's recovery from the COVID-19 pandemic; and in responding to ongoing developments in the pandemic with the emergence of new variants. This is explained in the next section, but you can read more about our response and recovery work in specific areas throughout this Report.

This Report updates progress against the Mayor's seven statutory strategies [Reference:1](#) required under section 46 of the GLA Act 1999. It is designed as a short report that provides an overview of the Mayor's major achievements over the year, including, but not limited to, these areas. You can find a more detailed update about the Mayor's strategies on our [London Strategies and Plans page](#).

## Where to find out more

You can find out more about his activity online here:

- Website: [www.london.gov.uk](http://www.london.gov.uk)
- Facebook: @MayorofLondon
- Twitter: @MayorofLondon

## Responding to the pandemic and leading London's recovery

The London Recovery Programme works to ensure London's recovery from COVID-19. It is overseen by the London Recovery Board; and is chaired jointly by the Mayor of London, Sadiq Khan, and the Chair of London Councils, Georgia Gould. The London Recovery Board brings together leaders from across London's government, business and civil society, as well as the health and education sectors, trade unions and the police, to oversee the long-term recovery effort.

It has one Grand Challenge – to restore confidence in the city, minimise the impact on London's communities, and build back better the city's economy and society.

Some major achievements in the period include the following:

- London's leading organisations, led by the NHS, came together to use their size and connections to help drive the city's recovery. In December 2021, at the Anchor Institutions Summit, these leading institutions pledged to work together on procurement, jobs, skills and sustainability. In April 2022, 16 signatories pledged £1.3bn to support small businesses and supply chains – up to 30 per cent of their budget.
- The Greater London Authority (GLA), London Councils and boroughs launched the Economic Recovery Framework, presenting a shared strategy for economic recovery. This strategy covers activity by both the Mayor and boroughs. The GLA and London Councils, in partnership with boroughs, have developed implementation plans that outline how they will deliver the Framework; and help to identify priority areas for intervention, and opportunities for collaboration.

- The Helping Londoners into Good Work mission announced the recipients of £44m in funding to deliver Skills Academies in our priority sectors, including supporting young and disadvantaged Londoners into jobs in film and TV, tech and green construction. Working in partnership with boroughs, skills providers and employers, the Academies will help these sectors grow and deliver recovery.
- The New Deal for Young People launched £4.8m for three programmes that will boost mentoring capacity and build on the incredible work already happening across London. It will expand mentoring for young people, and support local organisations to provide training and work experience. It will reach 30,000 young people by 2024.
- The Green New Deal mission hosted the London Climate Summit – delivered jointly by London Councils and the GLA. It brought together London’s leaders, businesses and communities as part of a commitment to deliver a net-zero London ahead of COP26, showcasing and exploring the best and brightest ideas to enable a cleaner, greener, fairer and more equal city.
- The Mental Health and Wellbeing mission delivered the Pan-London Bereavement Support Campaign with ThriveLDN, which provided advice and support to almost 300,000 Londoners.
- The High Streets for All mission has provided £2.2m of funding to 15 partnerships to help transform their high streets and town centres. The mission has also taken a big step forward in developing a shared understanding of recovery through the High Streets Data Partnership, pointing the way to greater collaboration across the city on data and insight to support decision making. There are currently 22 boroughs signed up to the partnership.

## **Regeneration and economic development**

- London & Partners, the Mayor’s business growth and destination agency for London, has delivered £200m in gross value added to the economy through increased trade, investment and business tourism; and through its work to attract major events to the capital, and to support London-based businesses to grow.
- The Mayor’s London Business Hub provided over 2,000 businesses with advice and support to help ensure trading continued while dealing with the uncertainties of London’s recovery from the pandemic.
- The Wayfinder pilot launched in December 2021 as a partnership between the GLA and the boroughs of Lambeth, Southwark and Wandsworth. The pilot provides a “single front door” that improves coordination of business support across London. This programme has supported over 400 businesses across the three boroughs to date. Learnings from the Wayfinder pilot will be captured and will feed into the Business Support Review, due to report in September 2022.
- The Mayor’s London Business Hub partnered with the Entrepreneurial Refugee Network to provide support that enables refugees to open businesses.
- The Greater London Investment Fund has invested over £44m to small businesses, via loan and equity support, since it launched in 2019.
- MedCity, London’s life sciences cluster organisation, launched the Collaborate to Innovate: London Diagnostics programme. The programme enables nine London-based medical diagnostics small and medium-sized enterprises (SMEs) to collaborate with universities, large companies and NHS partners to progress their ideas.
- Over 240,000 Londoners work for one of the 108 employers accredited with the Good Work Standard who all pay the London Living Wage.
- 2,750 employers headquartered in London are accredited with the Living Wage Foundation. The Making London a Living Wage City Programme was announced by the Mayor during Living Wage Week in November 2021.

- The Mayor's Good Growth Fund continues to support the creation of new jobs; and to deliver community spaces, public realm improvements and workspaces to benefit Londoners – with 40 per cent of the £75m fund going to initiatives in the top 20 per cent deprived neighbourhoods, where 3.5m Londoners live. To date, 26 projects have been delivered, with 13 completed this year. Examples include the Kingsley Hall Church and Community Centre in Barking, with improved facilities and support to incubate the local social enterprises that operate out of the centre, many of which focus on delivering programmes aimed at young people, reducing youth violence, and combating food poverty and social isolation. Another example is the award-winning National Youth Theatre, with upgraded facilities creating a fully accessible creative production house for young people to develop their skills, build their creative practice and progress into employment.
- Programmes such as Make London (the Mayor's crowdfunding initiative) and Boosting Community Business London are empowering local organisations. These programmes are investing in 49 initiatives altogether – from helping community-led projects including community gardens, kitchens and workshops, to supporting locally rooted organisations to operate as community businesses.
- As part of the London Recovery Programme, the Mayor launched the High Streets for All Challenge, to support local partnerships to bring forward and co-design innovative high street recovery strategies and proposals. To date, 15 projects – led by organisations ranging from community groups and business improvement districts (BIDs) to local authorities – have been awarded a total of £2.296m. Supported projects include transforming a vacant retail space into a youth hub on Church Road in Brent; and an accessible programme of business support for local enterprises on Rye Lane in Peckham. The Challenge Fund will be supported by a qualitative research project we are developing with the Opinion, Research and Statistics team which will allow us to speak directly to project beneficiaries in high street locations and learn more about people's awareness of and engagement with the programme. The team will then consider how best to take forward learning from this work.
- The High Streets Data Service, part of the London Recovery Programme, brings together essential information about the economic and social health of high streets and town centres to inform recovery efforts. It is an excellent example of collaboration across London government in support of recovery, with 24 boroughs subscribing to the service. It was one of the top three finalists in the Big Data Innovation of the Year category at the Digital Leaders 100 annual awards ceremony. It was also a finalist in the Recovery Innovation of the Year category at the World Smart Cities Expo in Barcelona.
- Market operators were invited to join the Mayor's Tomorrow's Market 2.0 programme. Building on the pilot launched in 2018, and reflecting the impacts the COVID-19 pandemic has had on street and covered markets, Tomorrow's Market 2.0 will support operators to test new ideas and develop localised strategies and business incubation models. Over 200 people have so far engaged in the programme.

## **Skills and Employment**

- Through the Adult Education Budget (AEB), which amounts to circa £318m per year, the Mayor funds the delivery of education and training for learners aged 19 and over.
- Over 199,000 Londoners were supported to gain skills in the 2020-21 academic year (August 2020-July 2021). The AEB supported over 144,870 learners between August 2021 and January 2022, taking the total to just over half a million learners since 2019-20.
- Of those supported in 2020-21, 19,990 were in receipt of a low wage and able to access free training. This was due to the Mayor's introduction of a free-training entitlement for Londoners earning below the London Living Wage.

- 69 per cent of the 199,000 plus learners were female; 56 per cent were from a Black, Asian or Minority Ethnic background; the majority (64 per cent) were aged 24-49; and 13 per cent considered themselves to have a learning difficulty and/or disability and/or health problem.
- By 31 July 2021, the COVID-19 Skills Recovery Package introduced by the Mayor supported 10,740 learners, who enrolled in 16,020 qualifications.
- 3,150 learners did 4,860 learning modules funded through the Mayor's Skills for Londoners Innovation Fund, established to support innovative approaches to education and skills.
- The Mayor's £32m AEB Good Work for All Programme commenced in August 2021. This also includes funding that is part of the government's National Skills Fund covering the new Level 3 offer. The programme has supported a total of 6,690 learners to date.
- The Mayor provided support for newly arrived Afghan migrants, ensuring that delays in receiving biometric residence permits from the government did not present a barrier to accessing the AEB in London. In a divergence from national policy, the Mayor expanded eligibility for the AEB to fully fund asylum seekers. Similarly, he expanded eligibility in London to support arrivals from Ukraine to access training and skills support including English for Speakers of Other Languages (ESOL) provision.
- Over £62m from the European Social Fund (ESF) has been awarded, via the Mayor's ESF 2019-23 programme, across 38 contracts. The programme comprises a mixture of youth and adult skills, and employment projects. As part of the Mayor's commitment to "develop a coherent and accessible all-age careers information, advice and guidance offer", 10 Careers Clusters were launched in 2020 and 2022. All are now in delivery. The overall ESF programme is planned to reach over 20,000 learners, and it has supported 6,700 so far. It will support over 7,000 of these learners to progress into and sustain employment, education and training, with 2,000 having done so already.
- The Mayor launched the Careers Hubs programme in December 2021, to give young Londoners a head start in finding great jobs and planning their futures. The £11.5m investment – jointly funded by the Mayor, the ESF, and the Careers and Enterprise Company – will see four hubs offering support to all secondary schools, further education colleges, and alternative provision and special schools across the capital to develop high-quality careers education. The careers hubs will build on the London Enterprise Adviser Network (LEAN), which ended in September 2021. LEAN connected more than 650 business volunteers with over 600 London schools and colleges, helping them build comprehensive careers programmes that reflect the real world of work.
- The Skills for Londoners Capital Programme supported over 7,000 new learners and 470 apprenticeship starts for young Londoners during the year. The programme has funded over 25,000 square metres of new or improved training and learning floorspace.
- The Mayor's Apprenticeships Pilot Programme (the London Progression Collaboration) helped over 600 apprenticeships get under way. Over £5m of apprenticeship levy was pledged by levy payers to support more apprenticeships in London's SMEs. In total, £9.6m of apprenticeship levy was pledged and about 970 apprenticeships were created over the life of the programme, which has now ended.
- The Digital Talent Programme was a multi-stranded programme that offered opportunities for 18-24-year-olds to gain digital skills and careers advice. Delivery of all strands ended in December 2021. The programme supported over 800 educators to deliver digital skills learning and qualifications; over 500 learners to gain new skills and work experience; 200 start-ups and SMEs to access higher-level skills; and 1,200 young Londoners to access new, industry-approved learning opportunities. The programme awarded over £1.5m in capital funding, which providers used to purchase equipment such as laptops to support training delivery.
- The Mayor's Construction Academy (MCA) was established with the homebuilding industry to address the construction skills shortage; and to increase London's capacity to build new homes, in order to tackle London's housing crisis. 25 providers have been awarded a Quality Mark recognising their high-quality construction skills training. As of the end of December 2021, more than 25,900 construction learners have completed construction training across the areas served by MCA hubs; this is well above expectations,

given the disruption seen to face-to-face learning during the pandemic. In the same period, the hubs supported over 4,260 learners to undertake work placements, and 7,000 learners to enter an apprenticeship or employment. Four MCA hubs have now completed delivery, and the remaining hubs will continue to deliver until the programme formally closes in June 2022.

- In January 2022, the Mayor launched the £44m Mayor's Academies Programme (MAP) to improve the industry relevance of training; and help fill vacancies in the green, hospitality, creative, digital and health, and social care sectors, supporting Londoners most impacted by the pandemic into good work in those sectors. In March 2022, 22 hubs commenced delivery as part of the MAP; these hubs are forecast to support over 11,000 people into good work over the programme's lifetime.
- The £2m Skills and Employment No Wrong Door (NWD) Programme was launched. Through sub-regional Integration hubs, the programme aims to join up employment, skills and other services so that Londoners will be connected to the right type of support, at the right time, to help them on their journey to good work. Four NWD Integration Hubs started delivery in March 2022, with grant-funding provided to the four sub-regional partnerships of boroughs to establish and deliver one 'Integration Hub' each. These Integration Hubs will help coordinate skills and employment services within each borough's localities.
- The GLA successfully secured a grant of £18.9m from the Department for Education to deliver Skills Bootcamps for 5,000 Londoners in 2022-23. It has been given an allocation, from the UK Shared Prosperity Fund, of £41m over the next three years (2022-25) to improve numeracy for adults in London.

## **Culture, Creative Industries and 24-Hour London**

### **Culture and creative industries**

- During 2021-22, the Mayor's funding for the Creative Economy Growth Programme, Film London, London Design Festival, British Fashion Council and London Games Festival, helped deliver £787m in sales, exports and inward investment for businesses in the creative industries. The funding also supported and created thousands of new work opportunities, with the Mayor's funding to Film London, for example, helping to create over 12,000 employment opportunities across film, high-end TV and animation.
- The Mayor's Culture and Community Spaces at Risk programme expanded its remit to include community spaces such as youth clubs and community centres which provide essential services to local underserved communities. The programme supported 124 organisations and awarded £600,000 in grants through its Community Spaces at Risk Fund.
- The Creative Land Trust continued to respond to the impact of COVID-19 and financial pressures forcing creatives out of the city by making its second building acquisition in 2021-22. In addition, it raised £700,000 in funding from Nesta to develop its innovative funding model. Following the successful establishment in London, a Creative Land Trust has been set up in Margate with best practice advice from the Culture and Creative Industries Unit's policy officers.
- The Commission for Diversity in the Public Realm co-funded the first comprehensive audit of London's public sculpture and monuments. This Audit showed that only four per cent of the city's 1,500 monuments are dedicated to named women. In October 2021 the Commission launched Untold Stories, a £1m community grant programme that received 117 applications for the first phase. Additionally, 4,402 Londoners have taken part in public engagement activities.
- The Mayor's third London Borough of Culture launched in Lewisham in January 2022. The programme draws on the borough's rich history of activism, bringing together communities to inspire positive change. It focuses on themes of protection, diversity and inclusivity, encouraging residents with a call to action on

the climate emergency, and celebrating Lewisham as a borough of sanctuary. In the first eight weeks, over 8,000 people had engaged in person with the programme and there were over 25,000 digital engagements. Lewisham's programme runs until December 2022.

- The Thames Estuary Production Corridor continues to develop an estuary-wide network of cultural production businesses across seven East London boroughs, as well as parts of North Kent and South Essex to build on the success of the creative industries to help grow prosperity in the estuary. Through government funded research, the GLA partnership project has been working with boroughs to create a strategic plan for large scale creative production. The project is also focusing on creating more opportunities for local people to develop the skills needed to work in creative and cultural production – particularly film and TV; theatre; gaming; digital production; fashion design; and manufacturing.
- In June 2021 the Mayor announced the 14th and 15th Fourth Plinth commissions to be unveiled in 2022 and 2024 respectively, following a public exhibition at the National Gallery of the six shortlisted proposals. The artist Heather Phillipson was nominated for the prestigious Turner Prize for her 2020-22 Fourth Plinth commission, THE END. The Fourth Plinth Schools Awards re-opened after a two year pause during the pandemic, with over 2000 schoolchildren submitting proposals for the plinth.
- The Illuminated River, the art installation by artist Leo Villareal, supported and enabled by the Mayor, was completed. The final bridges (Blackfriars, Waterloo, Golden Jubilee, Westminster and Lambeth) were lit extending the artwork across nine bridges, from London to Lambeth Bridge. It forms the longest public art commission in the world. Over 1bn people will see the work for free over its lifespan.
- The Mayor's £70m co-funding of the new Museum of London, as well as strategic advice given by the GLA through the new museum's delivery board, has supported the progression of the project. The GLA has also worked closely with the City of London to move the project forward. The first stage is now complete, restoring the historic facades of the Grade II listed building to their former glory. The works have uncovered forgotten former vaults and former 19th century Cocoa Rooms that will become a new café for the Museum. In February 2022, the museum announced that it will be renamed the London Museum.
- In October 2021 the first phase of Creative Enterprise Zones was completed. The six zones – five located in Croydon, Haringey, Hounslow, Lambeth and Lewisham and a single zone across Hackney and Tower Hamlets – provided targeted support to help artists and creatives to put down roots and scale up their business. They are on course to collectively deliver over 40,000 square metres of new, affordable, creative workspace and 1,000 training opportunities to increase the diversity of the sector. The Mayor also launched a new accreditation model for Creative Enterprise Zones that will build on this success and bring the benefits of the programme to more Londoners. Following a pathfinder exercise, Blackhorse Lane in Waltham Forest was announced as London's newest Creative Enterprise Zone in July 2021 and other London boroughs were invited to submit plans for possible future zones.
- In May 2021, the Mayor launched 'Let's Do London', the city's biggest ever domestic tourism campaign to support the reopening of central London, protect jobs and kickstart growth. Alongside the tourism campaign, a year-long programme of over 500 events across central London was delivered in partnership with over 730 partners and organisations. The campaign helped raise confidence in, drive footfall to and increase spend in the capital. Events included a series of free outdoor film screenings on Trafalgar Square and Borealis, a free Northern Lights inspired spectacular installation by artist Dan Acher. These events sold out within 24 hours and generated an average spend of £46 per visitor. The 'Let's Do London' campaign has resulted in an additional £81m spend in London; attracted 330,000 additional overnight visitors; and generated £4.6m value in-kind from partners. In partnership with Alzheimer's Society, the Mayor launched the Dementia Friendly Venues Charter in March. The Charter sets out to create accessible cultural spaces for the 79,000 Londoners living with dementia. Since the launch, 120 venues have pledged to begin the accreditation process and 24 venues are now fully accredited.

## 24 Hour London

- The Night Czar continued to support boroughs, through the Night Time Borough Champions Network, to develop their night time strategies, with specialist consultants offering dedicated advice and guidance.
- Specific support was also given to boroughs on how to make best use of the data available via the Night Time Data Observatory and High Streets Data Service, ensuring an evidence-led approach to planning and managing their areas at night.
- The Night Czar hosted eight virtual night surgeries and five in-person meetings to help boroughs and business improvement districts develop their knowledge on a range of topics that relate to London's life at night, including hospitality, retail, sustainability and inclusion.
- The pan London Licensing and Regulation Coordination Group, chaired by the Night Czar, continued to provide a forum to ensure regulators and businesses were working together to support operation and recovery from the pandemic.
- Research was commissioned as part of the London Recovery Programme to identify innovative business friendly approaches to licensing and regulation that support recovery from the pandemic.
- Support was provided to 2,131 night time businesses through the 24 Hour London programme. This was through direct engagement with the 24hr London Team and through its support of the Safer Sounds Partnership and Music Venue Trust, which helped businesses to access Omicron grants and provided training to ensure businesses can identify and deal with issues relating to staff and patrons welfare and vulnerability.
- Additional funding from the Mayor's Office for Policing and Crime (MOPAC) was secured to boost the impact of the Women's Night Safety Charter and the support offered to signatories, which will include new resources and training. It will also increase recruitment of new signatories to join the 700 plus organisations that have signed up across a range of sectors. Other cities in the UK, including Cardiff, Exeter and Bristol, have also taken inspiration.

## Policing and Crime

- 2021-22 was the final year of delivery for the Mayor's Police and Crime Plan 2017-21, reflecting the extension to the Mayoral term arising from the COVID-19 pandemic. The safety of Londoners is the Mayor's first priority, and through his Police and Crime Plan he has spearheaded an intensive partnership effort to tackle crime – particularly violence – in the city. Between May 2016 and April 2022:
  - knife crime with injury fell by 11 per cent
  - knife crime with injury under 25 fell by 24 per cent
  - gun crime reduced by 30 per cent
  - burglary fell by 22 per cent.
- Trust and confidence in policing was a dominant issue over this period, with a number of incidents impacting Londoners' faith in the Metropolitan Police Service (MPS), and confidence and trust in the MPS reaching record lows in the fourth quarter of 2021-22. These incidents include the murder of Sarah Everard by a serving MPS officer; criminal activities by officers guarding the scene of the murders of Bibaa Henry and Nicole Smallman; and the findings of the Independent Office for Police Conduct into the appalling misconduct of some officers at Charing Cross Police Station. The Mayor has continued to hold the MPS robustly to account on behalf of Londoners so that the deep-rooted cultural issues exposed by these incidents are addressed urgently and effectively. The Commissioner of the MPS resigned in February 2022; at the time of writing, the recruitment of her successor is under way. The Mayor's Office for Policing and Crime (MOPAC)'s oversight and scrutiny of the MPS in delivering the next Police and



Crime Plan will be at the heart of driving the necessary change for Londoners.

- The evidence given to the inquests of Anthony Walgate, Gabriel Kovari, Daniel Whitworth and Jack Taylor – murdered by Stephen Port in 2014 and 2015- was deeply upsetting, and the quality of the investigation carried out by the MPS at the time of the murders raised a number of concerns. The impact this has had on the victims’ families and friends – on top of the devastating trauma of the murder of their loved ones – is profoundly distressing and has damaged the confidence of the LGBTQ+ community in the police. Following the inquests, the Mayor asked Her Majesty’s Inspectorate of Constabulary and Fire & Rescue Services to conduct an independent inspection into the standards of investigations carried out by the MPS and ensure there is a clear plan of action, so that the failings identified in the Port case can never be repeated.
- Delivery continued in 2021-22 on the Mayor’s Action Plan for Transparency, Accountability and Trust in Policing. Highlights include the following:
  - The Action Plan Disproportionality Board held its inaugural meeting in October 2021.
  - The MPS is continuing to deliver a schedule of Outreach events across the capital to increase applicants into policing from across London’s diverse communities, supported by MOPAC funding.
  - MOPAC has made £1.2m available over three years for a specific Career Development Service proposal for the progression and promotion of Black officers, and the selection of Career Development Officers at Chief Inspector level.
  - In 2021-22, 39.7 per cent of new trainee officers to the MPS were female, while 23.6 per cent were from under-represented ethnicity groups.
- Thanks to the difficult decisions the Mayor has taken throughout his time in office, to increase council tax and move money raised from business rates into policing – together with additional funding from the government – the MPS reached a headcount of 33,567 police officers (FTE) – the highest number on record.
- City Hall funding has also continued to support dedicated teams stepping up the fight against violence on the streets of London. The MPS Violent Crime Taskforce and Violence Suppression Units are working around the clock to take dangerous individuals and weapons off the streets of London.
- Local policing has been strengthened with an additional 650 officers – 500 forming 19 dedicated Town Centre Teams across London, and a further 150 joining London’s Dedicated Ward Officers – working in communities to drive down crime and problem-solve local issues.
- The Mayor announced a package of £50m, through the London Crime Prevention Fund, to support grassroots crime prevention projects across the city and promote positive opportunities for Londoners in every borough over the next three years. Through the Fund, more than £39m will be distributed between all 32 London boroughs, with a further £9.8m awarded to projects already funded by MOPAC.
- In 2021-22 the Mayor announced £350,000 of funding to boost innovative programmes to tag knife crime and domestic abuse offenders with a GPS tracking device on release from prison. This is in a drive to cut reoffending; improve rehabilitation; and reduce the risk victims face when an offender is released. Of the first 600 tags fitted, more than half of the offenders successfully completed their probation; 160 offenders fitted with GPS tracking devices were found to have breached the conditions of their release and were returned to prison.
- In December 2021, London’s Independent Victims’ Commissioner, Claire Waxman, published her second review of rape cases in London. New data from MOPAC revealed that two-thirds of rape victims in the capital withdrew their complaints, and just one per cent of complaints reached trial. Claire has repeated her call for increased independent support for rape victims, and drastic improvements in how victims’ mobile phones are requested and searched during an investigation.
- MOPAC, with the Home Office and the National Police Chiefs Council, has worked with academics to develop a new programme – Operation Soteria – to improve the police response to rape and sexual offences. Operation Soteria seeks to improve convictions for rape cases and to ensure victims are better supported through the investigation process. The MPS was one of the first forces to participate in

Operation Soteria, with the team completing their review of the MPS in 2021-22. Work is now under way to consider the findings and implement improvements.

- The Mayor announced a new £4.3m investment package to provide vital one-to-one support for hundreds of victims of sexual violence and domestic abuse in the capital, and improved help for rape victims throughout the criminal justice process. This new investment, successfully secured by MOPAC from the Ministry of Justice, will fund the appointment of an additional 21 Independent Sexual Violence Advisers and 23 new Independent Domestic Violence Advisers in London, to help victims understand the process from ‘report to court’ and receive ongoing practical and wellbeing support – building on the 88 specialist advisers already funded by City Hall.
- In February 2022 the Mayor announced his plan for a permanent increase in funding of £23.2m every year for violence prevention programmes, tackling violence against women and girls and better supporting victims of crime. As part of this, £13.2m will be specifically focused on work to reduce serious violence. In addition, this package includes funds to help provide a swifter service to Londoners through boosting the MPS contact centre; and funds to tackle illegal drug use, which is a key driver of crime and violence in London. Every year, £5m will be dedicated to tackling violence against women and girls – supporting victims and survivors, and tackling the perpetrators of these appalling crimes.
- In 2021-22 the Mayor announced a £2.4m investment in expanding existing programmes and implementing new schemes that focus on addressing the behaviour of perpetrators of domestic abuse, and protecting victims. This includes funding for an innovative new pilot programme that will enable services to intervene sooner in cases of domestic abuse to better protect victims and their children.
- In March 2022 the Mayor launched a landmark campaign, speaking directly to men and boys about how their actions can help end violence against women and girls. The campaign’s key message is: “Male violence against women and girls starts with words. If you see it happening, have a word with yourself, then your mates.” With this message, it aims to challenge the sexist attitudes and inappropriate behaviours exhibited by some men, in order to tackle the epidemic of misogyny and violence against women and girls. The campaign has received an exceptional reaction, with the video receiving more than 10m views and 13,000 shares in its first few weeks.
- In 2021-22, MOPAC, with the VRU and GLA, started work on the Mayor’s refreshed Violence Against Women and Girls Strategy, consulting widely with Londoners, partner agencies, victims and community groups. The Strategy, published in June 2022, sets out how the Mayor will lead a public health approach to tackling violence against women and girls and its underlying causes, support victims and increase the trust and confidence of women and girls in the MPS.
- In March 2022 the Mayor announced an additional £11.3m funding for domestic abuse services in London. More than 6,000 Londoners will benefit from the wide range of new services that will include counselling, mentoring and therapeutic support, as well as practical help with legal, housing, employment and schooling needs. The new funding has been awarded to City Hall from the Department of Levelling Up, Housing and Communities (DLUHC), and will deliver specialist help to survivors of domestic abuse.
- MOPAC has convened a Reducing Teenage Homicide Partnership, bringing together the MPS and many other agencies and groups to coordinate efforts to reduce and prevent serious violence. MOPAC has commissioned a new problem profile into youth and group violence to ensure that the current partnership response evolves to meet the needs of young people into the future.
- In 2021, London’s Violence Reduction Unit (VRU) invested £35m in early intervention and prevention programmes that provided support and positive opportunities for more than 70,000 young Londoners.
- The VRU secured £10m from the Home Office and Youth Endowment Fund to implement cognitive behavioural therapy support for 2,500 of the most at-risk young people in London. Delivery of the Your Choice programme is being delivered by skilled practitioners in all 32 London boroughs.
- The VRU continues to champion youth work in London. It has recruited 10 frontline practitioners to embed their experience and knowledge in its work; invested £1.1m in the Rise Up programme, which provides up to 200 youth workers with training to develop their skills to better support young people;

increased investment in the DIVERT programme, so that trained intervention coaches who help divert 18-25-year-olds from violence are now based in all 12 of the MPS's Basic Command Units; and expanded the ENGAGE programme, which works with 10-17-year-olds.

- Evidence demonstrates that parent/carer support is crucial in supporting children and young people at risk of extra-familial harm, and mitigating risk factors for involvement with violence. The VRU has invested £1m in the development of parent/carer peer-support networks across all 32 boroughs, with the aim of training and upskilling parents to help them nurture and protect children and young people.
- The VRU and City Hall have jointly invested £7.2m to kickstart a Mayoral commitment to provide a professional mentor for every young person in need of support by 2024. This pledge includes a mentor for young people in Pupil Referral Units.
- The VRU has delivered a schools programme that works to tackle exclusions and promote healthy relationships. The Stepping Stones programme, which works to support children in the transition from primary to secondary school, has provided ongoing support for 4,000 young people. Through our work with Tender, VRU funding has provided healthy relationship training, and domestic violence training, for 5,700 children and 175 teachers. The Nurture programme, which works to tackle school exclusions, is running in 34 schools across 13 boroughs in London.
- The £1.3m Stronger Futures programme is supporting 3,000 young people with positive opportunities after school – which evidence suggests is a high-risk period for becoming involved in, or being a victim of, violence.
- The VRU supports and coordinates violence reduction work in all 32 London boroughs. The Unit has invested £4.4m to help deliver programmes to reduce violence; and to help boroughs develop local action plans to reduce violence, and to support young people at risk of exploitation.
- The Mayor invested a further £1.8m in the Rescue and Response service, which supports young people who are vulnerable and caught up in county lines drug-distribution networks. This new investment will mean an uplift in capacity to deal with the number of referrals into the programme – there have been more than 1,600 in the past three years – and to maintain the 'rescue' function to collect young Londoners found being exploited outside the capital.
- The Mayor increased investment in the London Gang Exit (LGE) programme from £1.2m to £1.9m so it can support more young people to leave gangs. The LGE programme, led by Safer London, aims to divert young people caught up in gangs and violence to leave their destructive lifestyle behind, and move onto a more positive path. It does so by providing specialist one-to-one mentoring support for young Londoners with employment, training, housing, family and relationship support.
- Service delivery began at the innovative Newham Transitions Hub. This works with 18-25-year-olds, under probation supervision, to reduce reoffending and put them on a positive path in life. The Hub, the first of its kind, is based at Newham Probation Office and has been developed by the Ministry of Justice and MOPAC. Mental health and substance misuse experts work alongside National Probation Service staff, ensuring that vulnerable young adults, many of whom have had troubled upbringings and poor education, receive the enhanced support they need to avoid a life of crime. Offenders released without a home or a job are significantly more likely to reoffend, so accommodation, training and employment services also operate from the Hub to help cut crime.
- The Mayor has allocated an additional £400,000 investment in his Shared Endeavour Fund, to empower communities to counter extremism, tackle the rise in hate crime offences and keep vulnerable Londoners safe from radicalisation. The Fund has directly benefited 25,000 participants and reached more than 600,000 Londoners overall since it launched in 2020 – enabling community groups to deliver vital grassroots projects that tackle all forms of violent extremism, racism, antisemitism, Islamophobia and misogyny.
- In March 2022 – following consultation with more than 4,000 Londoners, justice agencies, partner organisations, community and voluntary groups – the Mayor published his latest Police and Crime Plan for London, setting out his agenda for policing, crime and community safety in London for this term. The

four priorities of the Plan are: reducing and preventing violence; increasing trust and confidence; better supporting victims; and protecting people from being exploited or harmed.

## Fire and Resilience

- The Mayor is providing £421.8m of funding to London Fire Brigade for 2022-23. The Mayor has ensured that firefighters have the resources necessary to keep Londoners safe, including investing in new training, vehicles, communications equipment and information technology upgrades.
- The Brigade has continued to respond effectively to emergency incidents. Fire engine response times in 2021-22 exceed the Brigade's response standards, with first appliances arriving in five minutes and 12 seconds on average, and second appliances in six minutes and 38 seconds on average, which are the best in the country.
- The Brigade has continued to deliver a high number of building audits and take enforcement action. In 2021-22 the Brigade completed almost 8,500 audits, with two-thirds of these in buildings considered high-risk. Over 20 per cent of audits led to some form of enforcement action.
- The Brigade commissioned an independent review of its culture, led by Nazir Afzal OBE. This will report later in 2022, and will produce recommendations aimed at making the Brigade a more inclusive and supportive workplace for all staff.
- Progress continued to be made on increasing the diversity of the Brigade's workforce. In 2021-22, 47 per cent of the Brigade's trainee firefighter intake was from a Black, Asian or Minority Ethnic background, and 38 per cent was female.
- The Brigade has continued to deliver on recommendations from Phase 1 of the Grenfell Tower Inquiry. As of May 2022, 26 out of 29 recommendations aimed at the Brigade have been implemented. This includes new procedures on fighting high-rise fires, new training on providing fire survival guidance, and enhanced ways of working with other emergency services during major incidents. In May 2021 the Brigade carried out an emergency evacuation at the high-rise New Providence Wharf development in east London, demonstrating the effectiveness of new procedures developed following the Grenfell Tower Inquiry report.
- The GLA Resilience team will be refreshing the London Resilience Strategy in light of events since its publication in February 2020. In the meantime, the Cool Spaces map has come [online](#) for the third year in a row, which points Londoners to places where they can find respite from the heat while out and about. The GLA published research on food security and resilience in February 2022, and its findings are informing discussions across the GLA about how to support vulnerable Londoners as the cost of living crisis deepens.

## Environment

- The Mayor has continued taking ground-breaking action to tackle pollution, carbon emissions and congestion in London. Key interventions included the following:
  - Expanding the world's first Ultra Low Emission Zone up to, but not including, the North and South Circular Roads. The zone is now 18 times the size of the central London zone and covers 4m people. Compliance has steadily increased since changes associated with the ULEZ began. As of December 2021 93 per cent of vehicles travelling in the zone meet the ULEZ standards, up from 39 per cent in February 2017 when changes associated with the ULEZ began. On 4 March 2022 the Mayor announced that he had asked Transport for London (TfL) to consult on expanding the ULEZ

London wide in 2023. The consultation launched in May 2022.

- Supporting the scrapping or retrofitting of over 15,500 vehicles, including over 9,600 cars, 5,800 vans and minibuses and 120 HGVs.
- Following the successful launch of Breathe London network in 2021, the Mayor has funded 136 air quality sensors at priority locations with high levels of pollution or in areas of deprivation, including schools, and hospitals. The network now has almost 300 active sensors, and gives all Londoners access to hyperlocal data via the Breathe London website. He also launched the Breathe London Community Programme, which offers 60 free nodes to vulnerable communities including Black, Asian and Minority Ethnic (BAME) Londoners or in areas with poor air quality, limited green space, or high deprivation. The first 10 were selected in spring 2022 and applications for the next 30 will open in autumn 2022.
- Hosting the London Clean Air and Health Summit in February 2022 which brought together leaders from national and local government, the health and care system, non governmental organisations and academics. Attendees agreed partnership actions to raise awareness of the impacts of air pollution and tackle health inequalities.
- The Mayor was elected the chair of the global C40 Cities climate network on 1 December 2021. He used COP26 to highlight (along with partners such as C40 Cities and UK100) how London is already a global leader on climate measures and is taking action that is having an impact now. Delivery against the Mayor's declaration of a climate emergency included the following:
  - Adoption of the Accelerated Green pathway as the update 1.5C plan for London to achieve net zero carbon by 2030.
  - Announcing two Future Neighbourhoods in Camden and Kensington and Chelsea, that will act as exemplars for what London will look like in 2030. The Mayor has also part-funded 10 Future Neighbourhood Strategies to develop a roadmap for sustainable place-making.
  - Announcing that he is providing £90m of funding and will also issue an initial £500m Green Bond to support activity across the GLA's green finance programme as we work to raise private sector finance to support London deliver climate related projects that help get us to net zero by 2030. In November 2021 the Mayor also committed a further £30m of funds to the Mayor's Energy Efficiency Fund, which could unlock another £150m of funds for energy efficiency and clean energy projects in London before 2024.
  - Launching the Mayor's Business Climate Challenge programme to continue helping businesses tackle the climate emergency and achieve London's net-zero target. The pilot has challenged 20 businesses in the Better Bankside Business Improvement District (BID) to reduce their building energy consumption by 10 per cent in 12 months. In March 2022 the Mayor launched the scaled up programme with a call for applications from 250 businesses to decarbonise their buildings and reduce their energy bills. The Mayor has continued helping London businesses contribute to a low carbon circular economy. His Better Futures and Better Futures + programmes have supported over 300 London-based cleantech businesses. And through ReLondon's Business Transformation Programme, the Mayor has supported 86 Small and Medium Sized Enterprises (SMEs) working to cut waste by applying the circular economy to their business models.
- Following the flash floods in Summer 2021 the Mayor has convened key agencies with responsibilities for surface water flooding through a series of roundtable meetings to ensure London is better prepared in future. The Mayor published the surface water flooding roundtable progress report setting out the actions risk management partners in London are taking to reduce the risk of surface water flooding. This includes taking rapid action against 30 recommendations to improve incident response and communications. Along with roundtable partners, the GLA is contributing to the development of a strategic governance group for London and London's first pan-London Surface Water Flooding Strategy.
- The Mayor announced further details of a £1.5m Climate Resilient Schools Programme which will see City Hall, the Department for Education and Thames Water working together to enhance the climate

resilience of up to 100 schools. Using data from the Department for Education and the Mayor's Climate Risk Map, the funding will prioritise schools that are at highest risk of surface water flooding by March 2023.

- To combat heat risks, the Mayor established, in collaboration with Bloomberg Associates, London Councils and London boroughs, the cool spaces initiative which includes both indoor and outdoor, open green and shaded spaces for Londoners to take respite on hot days. The cool spaces are designed to provide respite during extreme heat events in London. In 2021 the initiative included 313 outdoor cool spaces and 43 indoor cool spaces across London, with 19 boroughs having registered their cool sites.
- The Mayor declared a 'retrofit revolution' with a package of measures to create ultra-low carbon buildings, tackle the climate emergency and create green jobs. These measures include the following:
  - To help Londoners with an unprecedented cost-of-living challenge, the Mayor announced the reopening of his Warmer Homes Programme after securing investments of £2.6m from City Hall and £48.4m from government, to upgrade over 3,200 fuel poor homes from spring 2022. This is a significant scaling up from the successful delivery of 595 retrofitted homes under last year's programme.
  - A new £3.5m Social Housing Retrofit Accelerator which helped social housing providers access funding to make their homes fit for the future and protect the most vulnerable from cold, damp homes.
  - The Mayor's Innovation Partnership, worth up to £10 bn, will deliver large scale low-carbon upgrades to the capital's social housing, while supporting the creation of green jobs.
  - New investment in London's solar workforce to help drive the mass uptake of solar energy this decade.
  - On 23 February 2022 the Mayor and the Chair of London Councils and co-hosted the Greener and Warmer Buildings Summit to inspire action and accelerate building improvements in London. The Summit set out the importance and benefits of ambitious retrofit and showcased practical examples from homes, businesses and the public sector.
- The Mayor continues to support investment in urban greening which is directly helping to improve Londoners' quality of life in the following way:
  - Awarding £2.1m through his Grow Back Greener Fund to 79 community projects to create and improve green space, and boost climate resilience. Projects are being delivered in neighbourhoods with poor access to green space and high climate risk.
  - Awarding £440,000 to support planting up to 4577 trees to increase climate resilience and improve the quality of the local environment for communities with the lowest levels of tree cover in London.
  - Announcing a new £600,000 Rewild London Fund, that will help restore London's most precious wildlife sites and create more natural habitats for plants and animals to thrive, and the establishment of a Rewilding Roundtable to help make London - the world's first National Park City - a global leader in urban rewilding.
- To make London become a zero-waste city:
  - The Mayor has continued supporting the creation of a network of refillable locations and drinking-water fountains across London. Since July 2019, the Mayor installed 54 drinking fountains, in partnership with Thames Water, across busy areas in London. Although this programme was paused during the COVID-19 lockdown all 54 previously installed water fountains were reopened from July 2021 in phases following water quality testing and new installations recommenced. A total of 96 drinking fountains have now been installed across 24 London boroughs, with the full network of more than 100 fountains to be completed this summer.
  - More generally, 32 of 33 boroughs now meet the Mayor's minimum service level for recycling, collecting the six main dry recyclable materials from properties with a kerbside collection and 24 boroughs collect food waste. The remainder are either in the process of introducing those collections with the support of the GLA and ReLondon, or are contractually constrained in doing so.

- To reduce waste and carbon emissions from the construction and operation of large developments, the Mayor has published guidance for his ground breaking London Plan policies on whole life cycle carbon and circular economy, requiring developers to demonstrate how they are addressing these impacts in their buildings.

## Housing and Land

- In 2021-22, the highest number of affordable homes were started by councils and housing associations in the capital, under the Mayor's affordable housing programmes, since GLA records began in 2003. Construction was started on 18,722 genuinely affordable homes this year and the number of completions was up on last year, with 10,252 completed in 2021-22 too. This is despite the ongoing impact of the pandemic, soaring construction costs and Brexit.
- The Mayor has also beaten his target to enable London boroughs to build 10,000 new council and Right to Buy replacement homes by March 2023, with construction on 12,791 started so far. Of these, 4,946 started in 2021-22: the most in any year since the 1970s.
- The Mayor has met his manifesto commitment to launch a new Right to Buy-back programme to help councils increase their supply of social housing and good-quality accommodation for homeless families. Councils across the capital are now in contract to acquire much-needed homes to replace those lost to Right to Buy. This includes homes for refugees fleeing Afghanistan.
- The Mayor has also delivered on his manifesto pledge to recognise the valuable role of London's front-line workers and their need for affordable housing. The Mayor is encouraging all local authorities and housing providers to use his definition of key workers consistently in allocating intermediate homes.
- Building homes on the Mayor and GLA Group's land is also critical. In 2021-22 3,158 homes were started on GLA land or through joint ventures, including 1,120 homes in the Royal Docks.
- In 2021-22, City Hall relocated to the Royal Docks. This will create added economic impetus; strengthen the Royal Docks profile; and enable the area to act as a significant business hub that is internationally recognised.
- Following Lord Kerslake's review of GLA Group housing, the Mayor of London has appointed Lyn Garner, Chief Executive of the London Legacy Development Corporation, as his new senior professional lead for housing delivery. Lyn will provide strategic oversight and system leadership to ensure delivery of housing across GLA Group land.
- Following a competitive process run by the GLA on behalf of MOPAC, Optivo (working in partnership with Countryside Properties) was appointed, in March 2022, to develop over 850 homes on the former Hendon Metropolitan Police training centre and driving school in Colindale, London Borough of Barnet.
- In 2021-22, there was a successful transition from the emergency phase to the recovery phase of the Mayor's pan-London COVID-19 rough sleeping response. The Mayor's Life Off the Streets programme continued throughout the year, with services in contact with nearly 5,000 people. Of the 2,329 rough sleepers helped by services, 88 per cent (2,040) exited rough sleeping.
- Almost 800 longer-term homes for rough sleepers were started in 2021-22 through the Mayor's Rough Sleeping Accommodation Programme and Move-on Programme. This took the total number of starts through these programmes to nearly 1,100, as at 31 March 2022. Funding has been allocated for at least 1,000 further homes, due to be delivered in 2022-23.
- During 2021-22, revenue funding through the Mayor's Community Housing Fund was allocated to enable the delivery of 263 community-led homes, and the first 66 of these started on site.
- In 2021-22, £122m of Land Fund money was committed to projects to enable the delivery of just over 2,600 homes. Overall, of the £736m Homes for Londoners Land Fund, circa £519m has been committed to

date. These investments will enable the delivery of over 15,000 homes, including close to 50 per cent affordable homes.

- Within the Homes for Londoners Land Fund, out of the £486m devolved funds from the Department for Levelling Up, Housing and Communities (DLUHC), only £40m remains left to be invested by March 2023 against a pipeline in excess of £50m.
- Funding was released to progress the replacement of unsafe cladding on 255 buildings across the capital in London in 2021-22, under the Social and Private Sector ACM Cladding Remediation Funds and the Building Safety Fund. The Mayor continues to lobby the government to ensure that all leaseholders are fully protected from building safety remediation costs.
- This year, the Mayor has focused his work for private renters on better equipping councils and enforcement agencies to tackle poor standards and conditions, and to prevent illegal evictions. Across 31 different boroughs, 300 council officers have undertaken GLA enforcement training sessions. In addition, 7,317 front-line metropolitan police officers have undertaken GLA illegal eviction prevention training; and the Mayor has launched a new, year-long 'better renting' qualification to train more council enforcement staff. The Mayor's Rogue Landlord and Agent Checker now contains almost 3,000 records of private landlords and letting agents who have been prosecuted or fined by councils; these were viewed 73,890 times during 2021-22.

## **Planning and Spatial Development**

- The proportion of affordable homes in developments approved by the Mayor has significantly increased since he took office and the percentage has also increased in each year. Over four years to 2020 (the latest year for which figures are available) the percentage has averaged 35.75 per cent: this compares to an average of 24.67 per cent in the six years to 2016.
- Since publishing the London Plan 2021 – the Mayor's ambitious framework for spatial development over the next 20-25 years – the focus has moved to its implementation and the Mayor's role in supporting boroughs to bring forward their Local Plans. This is being supported through the direct engagement and support for boroughs; and the delivery at pace of a programme of London Plan Guidance; and the commissioning and publication of further strategic evidence to support borough plan-making. Significant milestones this year include the adoption of London Plan Guidance on the Public London Charter; Be Seen energy monitoring; Circular Economy Statements; and Whole-Life Carbon Assessments. Public consultations have concluded, or are well under way, on draft guidance covering fire safety; characterisation and growth strategies; housing design standards; optimising site capacity; small-site design codes; large-scale purpose-built shared living; urban greening factor; air quality positive and air quality neutral; and sustainable transport, walking and cycling.
- The Mayor also formally consulted on a draft Royal Docks and Beckton Riverside Opportunity Area Planning Framework (OAPF) from February to March 2022. This presents a 20-year vision and delivery plan for 38,000 new homes, and 55,000 new jobs, across one of London's largest Opportunity Areas. It also supports the case for new infrastructure, including a DLR extension to Thamesmead via Beckton. The Mayor hopes to adopt the OAPF as London Plan Guidance later in 2022.
- More recently, as part of his Planning for London Programme, the Mayor has used the Talk London platform to start a conversation with Londoners about the planning issues that are important to them.
- The number of planning applications referred to the Mayor has remained extremely high, with 320 referred at stage one, and 173 at stage two. This reflects the continued confidence of the development industry to invest in London. The Planning team also received 273 requests for pre-application



discussions.

- The year saw the continued successful implementation of the London Plan, with landmark decisions on planning applications being achieved in multiple cases across the city. The government ultimately agreed with the Mayor's position and refused planning permission for Westferry Printworks; the Secretary of State also ultimately agreed with the Mayor's decision to direct refusal of planning permission for the Tulip, which would have caused irreparable damage to the London's skyline.
- Having called in the application, the Mayor considered the proposed redevelopment of the Stag Brewery in July 2021 and refused planning permission for the scheme.
- In April 2021, for the first time, the Mayor released an open dataset of planning applications as part of the Planning London DataHub covering the whole of London. This data enables businesses and services to monitor and track developments, and build a better understanding of opportunities, supply chain needs and potential population change. In the first year of operation, the DataHub recorded data on 110,753 applications, on which there was previously no way to access information.

The Mayor has established two development corporations to oversee the regeneration of two specific areas of London:

#### **Old Oak and Park Royal Development Corporation (OPDC)**

- It has been a transformational and positive year for the OPDC, and the corporation has met several significant milestones. These include securing a sound Local Plan; preparing and submitting a new 'Western Lands' business case to government; and receiving the Corporation's first major capital funding award.
- In April 2022 the Planning Inspector confirmed the OPDC's modified Local Plan to be sound, following months of close engagement with residents, landowners and the three boroughs. Adoption of the Plan is expected in June 2022, setting a planning policy framework for the next 25 years and beyond, and paving the way for 25,500 new homes and 56,000 jobs.
- The Local Plan focuses development on 75 acres of public land close to Old Oak Common Station. This is expected to come forward for development in the coming years, as HS2 and Network Rail release sites currently being used as construction worksites.
- Properly coordinated and assembled, this creates the largest new brownfield development opportunity in London, with the capacity for around 10,000 new homes – up to 50 per cent of which will be affordable, with retail, office and industrial development adjacent to the new transport connections. This will create a revitalised and fully integrated live-work-play district for London.
- The OPDC has worked closely with the government – through the Department for Levelling Up, Housing and Communities (DLUHC), the Department for Transport, and Homes England – to prepare and submit a strategic business case for infrastructure funding support and the coordination of public land to drive this vision forward. The strategic business case was approved by government in April 2022.
- Alongside this new strategic plan, the OPDC has identified smaller sites for early delivery. In March 2022, it secured £50m from the Mayor of London's Land Fund to support this work and deliver over 1,000 new homes.
- As the construction of the Old Oak Common Station gathers momentum, so too does the pace of early development. More than 6,000 new homes have been built, or are currently under construction – 42 per cent of which are affordable – with well over 2,000 new homes and major new employment initiatives in the planning pipeline.
- New homes and jobs are crucial, but so too are improvements to the local environment. The OPDC is now on site delivering enhancements to Willesden Junction and the Grand Union Canal, making both sites

more welcoming, accessible and enjoyable for local people.

- This year has also seen a renewed focus to support the 2,000 businesses across the area. Over 130 people have been placed into local jobs through the OPDC's brokerage service, the Forge@ParkRoyal, and local arts and culture have been supported through the Park Royal Design District. The Corporation's commitment to move towards zero-carbon has brought funding from the Mayor to develop a heat recovery network and solar power in Park Royal; and the Corporation has sponsored the launch of E-Vans for local businesses to hire.
- Underpinning all the OPDC's work is meaningful engagement with our incredibly diverse and lively communities. This commitment to involving those who live, work and engage with the area has been set out in newly revised Equity, Diversity and Inclusion and Community Engagement strategies, both of which have a particular focus on reaching out to those whose voices often go unheard.
- To support this pledge of meaningful engagement, and build local community capacity, the OPDC has awarded £150,000 of small grants to 21 local charities and organisations. It also has a programme of staff community volunteering, which has helped to fill over 10,000 bags of rubbish from the canal.

#### **London Legacy Development Corporation (LLDC)**

- Work on our flagship culture and education district, East Bank has continued at pace. Topping-out ceremonies were held for UCL East's new campus, UAL's London College of Fashion building, and the new V&A East Museum. Building works on Sadler's Wells East and the BBC site also progressed well.
- The LLDC and its partners (Network Rail, Transport for London (TfL) and the London Borough of Newham) appointed 5th Studio architects to deliver the planning and development framework for improving Stratford Regional Station and developing plans for the wider regeneration of Stratford town centre.
- The work to deliver new homes continued throughout the year – with Chobham Manor, the first neighbourhood at Queen Elizabeth Olympic Park, nearing completion of 880 homes. More than 300 homes have been built and occupied on the first phase of East Wick, where the Reserved Matters Planning application was also approved for the next phases, increasing affordable housing levels from 31 per cent to 34 per cent.
- The Pudding Mill neighbourhood also progressed with a planning application for 950 homes and 36,000 square metres of employment space on one part of the development; and with consultation on plans for a new bridge across Waterworks River to improve connections with the surrounding area.
- The LLDC and the London Borough of Hackney worked together to submit the Hackney Wick masterplan for a new neighbourhood centre around the train station. The plans include 190 new homes, and 4,000 square metres of commercial space, of which 24 per cent is low-cost.
- Connections between the Park and surrounding area were boosted with the opening of Gainsborough Bridge in November 2021, which provides new pedestrian and cyclist access to the north of the Park. A new underpass at Hackney Wick Station also opened to improve north-south connections between Hackney Wick and Fish Island.
- The Park is rapidly returning to pre-pandemic levels of activity. The world-class venues reopened to the public during the summer – although London Stadium's summer events had to be postponed. Even so, the former Olympic stadium hosted a mass vaccination centre in June 2021 before opening its doors to West Ham's fans for the start of the 2021-22 season, with record numbers attending throughout the year. Permission was also granted to increase future capacity to 62,500.
- Elite sports and events have returned with professional netball and basketball at the Copper Box Arena; international hockey at the Lee Valley Hockey and Tennis Centre; elite cycling at the Lee Valley VeloPark; and swimming championships at the London Aquatics Centre.

- Throughout the year, major events were announced for summer of 2022 – in particular, concerts at London Stadium, and the Park serving as one of the main venues for this year’s London Festival of Architecture. Included in these were plans to mark the 10th anniversary of the London 2012 Olympic and Paralympic Games with the lighting of an Anniversary Flame; and the staging of one of the biggest community events the Park has yet hosted, the Great Get Together.
- ABBA Voyage was announced in September 2021. A temporary 3,000-seat venue will host the concert, which will feature digital avatars of ABBA and a ground-breaking light and sound show. Strong early ticket sales, with more than 25 per cent coming from overseas buyers, highlighted the importance of the Park and its events to London’s economic recovery.
- The London Aquatics Centre was at the centre of a major incident, namely a chlorine gas leak, in March 2022, and our incredible emergency services must be thanked for their quick response, and for assisting all those who were affected. Investigations into the cause of the incident are ongoing.
- May 2021 saw the launch of the fourth year of the Shared Training and Employment Programme (STEP), which gives young east Londoners 12-month traineeships, paying the London Living Wage, in culture and creative organisations. These include Sadler’s Wells, the V&A, the BBC, UCL, Prettybird, Worldwide FM and Bow Arts Trust. STEP is delivered as part of the Good Growth Hub at Hackney Bridge, a new focal point for local people seeking Park-based careers and for employers looking to recruit diverse, local talent.
- In July 2021, East Summer School saw 300 young east Londoners sampling courses in fashion, engineering, dance, horticulture and coding, to give them a taste of the career opportunities being created around the Park.
- In October 2021, 200 horticultural apprentices took part in a Green Spaces and Wild Places Discovery Day, hosted by the LLDC and the Royal Parks Guild. The apprentices were able to learn about career paths in horticulture and environmental management.
- February 2022 saw TfL Commissioner, Andy Byford, join apprentices at Build East, the Park’s construction and training skills academy, to mark National Apprenticeship Week. The following month, 350 14-18-year-olds from across east London took part in East Careers Week, with workshops run by East Bank and local partners.
- In the autumn, £6m of investment via the GLA, the government and the LLDC was announced to support the renovation and modernisation of historic buildings at 3 Mills Studios. This enabled the creation of new and improved lettable spaces for film and television production businesses.
- The Park achieved the Green Flag Award for the eighth consecutive year: a testimony to the quality of the landscape and the vital importance green spaces played in the lives of Londoners during the pandemic.
- It is fitting that the Park hosts the London Blossom Garden, opened in May 2021. Its 33 trees – for each London borough and the City – provide a place for reflection to remember those who lost their lives during the pandemic, and pays tribute to London’s brave key workers who risked their own lives to help others and keep our city moving.

## Civil Society and Sport

- The team continued to deliver a wide range of accessible and attractive volunteering opportunities to a broad sweep of Londoners. Over 16,000 Londoners took part in Building Strong Communities projects through volunteering and community participation, with over 11,000 volunteers coming from under-represented groups. This includes supporting London through volunteers helping with vaccination centres, as well as the 1,000-plus volunteers who welcomed visitors to London for the Euros, and the nearly 300 volunteers who welcomed tourists back to London over the summer through the Summer Ambassadors programme.

- Sport Unites aims to harness the power of sport and physical activity to bring people from diverse backgrounds together. The aim is to strengthen our communities whilst improving Londoners' physical health and mental wellbeing. During the past year, the Sport Unites fund has awarded 43 grants to projects using sport to support Londoners most affected by the COVID-19 pandemic, including young and older people, and those with long term health conditions and poor mental health.
- The team provided support to London-wide networks of volunteers through our civil society support work. This included helping London welcome new Afghan arrivals to the city, and working to establish a new pan-London volunteering network with voluntary-sector partners. We continued our work to support improving the diversity of trustees, and ensuring that we were able to share best practice from the pandemic. We helped run large-scale engagement activities for communities to explore the Building Stronger Communities mission.
- My London was developed in response to the growing concern around young people's mental health due to the impacts of COVID-19. This initiative supports frontline youth-sector organisations at the heart of developing models of youth engagement for young people in their communities, to provide more sustainable opportunities for youth social action at a local level. Since 2021 the My London programme has supported 15 organisations to design their own social action models, which will support 250 disadvantaged young people in 2022-23.
- Team London Young Ambassadors connects young people with their communities through school-based social action. Since April 2021, the programme has supported over 10,200 young people to run community projects on issues that they care about. This includes 3,845 young people deemed at risk of exclusion; and 396 young people from 29 Pupil Referral Units, and 19 schools for those with special educational needs.
- HeadStart Action engages young people aged 14-18, through youth social action, to access employability training and work experience. Since 2021, HeadStart Action has provided capacity-building support to 10 grassroots organisations, across eight London boroughs, to deliver the HeadStart Action model and embed social action into their delivery. This has supported 300 disadvantaged young people aged 14-18 deliver youth-led social action in their communities.

## Health, Children and Young Londoners

### Health

- Throughout the pandemic, the Mayor has met regularly and worked closely with the leadership of the NHS, public health bodies and other partners to understand the epidemiology of the virus and the demand on services; and to plan and coordinate London's ongoing response, aligning and amplifying key messages to support Londoners.
- During the year, the Mayor created a new GLA Group Public Health Unit which was launched in April 2022. The Unit will work across the Greater London Authority, Transport for London, Mayor's Office for Policing and Crime, London Fire Commissioner and Old Oak and Park Royal Development Corporation and as part of the wider public health system in London, to drive forward the Mayor's manifesto commitment to embed 'Health in All Policies' and strengthen collaboration on public health to tackle London's most complex public health issues.
- The Mayor delivered the [2018-20 Health Inequalities Strategy Implementation Plan \(progress report\)](#). Key achievements included cleaning up London's toxic air, which disproportionately affects London's most deprived communities; and work on mental wellbeing through Thrive LDN. A new Implementation Plan 2021-24 was developed in December 2021, setting out the action through the GLA Group and in

partnership.

- Through the London Health Board, the Mayor has established the Health Equity Group to ensure London's response to the pandemic is sufficiently focused on its disproportionate impact on Black, Asian and Minority Ethnic communities, and disadvantaged Londoners.
- The Mayor has funded a Voluntary Community and Social Enterprise focused on a social prescribing network to help people share good practice and develop shared approaches to common challenges.
- The Health and Wellbeing team is continuing to support our NHS partners to respond to the health needs of inclusion health groups in London, including those who are claiming asylum and are in contact with the immigration system, including arrivals from Afghanistan and Ukraine; and the homeless population. The Homeless Patients Legal Advice Service is an example of innovative support for people experiencing homelessness who are in hospital.
- The Mayor is delivering on his manifesto commitment to expand School Superzones with a target of 50 across London by 2024. Ten boroughs were recently awarded funding for the first ten superzones which will create healthy environments for children and their families. More school superzones will be announced in July 2022 following a second round of funding.
- A new Water-only schools toolkit for secondary schools was developed and published, alongside the existing primary school toolkit, to help schools adopt water-only policies.
- The Mayor has worked closely with London Councils, Thrive LDN and key partners to support the first year of delivery for the Mental Health and Wellbeing Recovery mission. This includes bereavement webinars; new culturally competent resources; and initially identifying at least 78,000 Wellbeing Champions.
- Following a multi-year £1.5m investment, the Youth Mental Health First Aid in schools programme reached its target of training over 4,000 education and youth-sector staff across the capital.
- The Right to Thrive Innovation Fund awarded £120,000 of Mayoral investment to an additional 14 innovative community and grassroots projects across London which help support the mental health and wellbeing of those who are experiencing higher levels of unfair treatment and discrimination.
- The GLA is working with Greater Manchester Health and Social Care Partnership and West Midlands Combined Authority as part of the Cities Health Inequalities Project. This is a three-year Health Foundation-funded initiative that seeks to better understand regional approaches to leveraging and prioritising opportunities to address health inequalities, exploring how collective learning can galvanise action within and between regions.
- The GLA has worked with partners to formalise the London Air Quality and Health Delivery Group in order to maximise the health and care system's action on air pollution and health. Funding has been secured for a one-year fixed-term Air Quality and Health Programme Office, to commence in summer 2022, to track and coordinate the delivery of key commitments from the London Clean Air and Health Summit with relevant partners in London's health and care system. (Please see the Environment section for more on the London Clean Air and Health Summit.)

## **Children and young Londoners**

- The Mayor announced investment of £7.2m in 2021-22 to fund mentoring for young people who need it most, as part of his New Deal for Young People mission. Eighteen experienced organisations have now been awarded a total of £4.8m to deliver three unique mentoring programmes to young people: Mentoring Leaders, STEAM Mentoring and HeadStart Action.
- Following a successful pilot project providing young people with mentoring support across Pupil Referral Units, an additional £2.4m from the Violence Reduction Unit (VRU) will also fund a further three-year mentoring programme specifically aimed at tackling school exclusions from September 2022.

- An additional £1m of funding was awarded in summer 2021 to support 20 mentoring projects, supported by Wave 5 of the London Community Response Fund.
- Since its launch in 2018, the Mayor's Young Londoners Fund has supported over 120,000 young Londoners to reach their full potential through over 350 locally delivered projects, exceeding its lifetime target. The fund will continue supporting young people until 2023.
- Over £690,000 has been awarded across 14 additional schools to deliver the Mayor's Stepping Stones transition programme for vulnerable 10 and 11-year-olds starting secondary school.
- The Mayor's Strong Early Years London programme provided essential business support to nurseries and childminders from June 2021 to March 2022. Over 1,300 settings accessed a range of support, including webinars, workshops, local surgeries, a dedicated helpline, bespoke one-to-one support for those most at risk of closure, and a new 'one-stop shop' webpage.
- The Mayor invested £80,000 in his London Early Years Campaign, which launched in December 2021. Targeted at both employers and family-facing professionals, as well as parents and carers, the campaign has been raising awareness of childcare support available to parents of under-fives.
- The Mayor's Peer Outreach team – a group of 15-to-25-year-olds who play a vital role in shaping policies, strategies and services for London – have led a series of inspiring events on the Mayor's behalf over the past year, bringing young people from across the city together on the climate crisis, for World Mental Health Day and Leaving Care week.
- The Youth Recovery Board was set up in October 2021 to support the London Recovery Board and ensure young people are at the heart of London's recovery from COVID-19. The group of diverse young Londoners involves members of the Peer Outreach team, as well as the London Youth Assembly.

## Communities and Social Policy

### Community engagement

- The Community Engagement team organised a range of community briefings, roundtables and engagement opportunities across a range of policy areas and priorities. This included sessions on public health, vaccines and COVID-19 in partnership with NHS England and the UK Health Security Agency; the cost-of-living crisis; the Green New Deal; interfaith communities; veterans; faith communities; hate crime; and other key policy areas. The team also organised a month-long Festival of Ideas, exploring Londoners' collective visions for the future of strong communities; this reached over 5,000 Londoners.
- We launched the first iteration of the London Civic Strength Index. The index provides a definition and framework for civic strength, and starts a conversation about its presence across London. As part of the Building Strong Communities mission, we launched the third round of Civil Society Roots funding in partnership with City Bridge Trust and the National Lottery Community Fund. Civil Society Roots is a £1m funding programme to support organisations led by and for those impacted by structural inequalities; to build relationships; to establish networks; and to strengthen collective voice and advocacy.
- The Community Led Recovery programme supported 35 organisations to inform the London Recovery programme, centring the experiences of Londoners disproportionately impacted by the COVID-19 pandemic. As part of the London Community Story programme we worked with a series of academic, cultural and community partners to develop the Connecting Community Insights to Policy guidance document. The experiences of Londoners were shared on the Mayor's Google Arts and Culture platform in five online exhibitions.

## Social integration

- The London Strategic Migration Partnership (LSMP) oversaw the response of the city to the evacuation of thousands of people from Afghanistan, and the establishment of new sanctuary routes to support refugees from Ukraine. This included proactive lobbying of government to establish safe routes and provide funding for boroughs and frontline organisations supporting new arrivals, convening civil society and local authorities to coordinate work for refugees effectively, and collaborating with funders to ensure that resources got to where they were most needed in the response, including launching the London Refugee Response Fund and granting £50,000 funding to Here for Good to provide immigration advice for Ukrainian refugees seeking sanctuary in London.
- The LSMP continues to play an instrumental role in enabling statutory and voluntary services to meet the needs of displaced people, including thousands of people in asylum hotel contingency accommodation. The Mayor has invested £50,000 into building the capacity of Community Sponsorship groups to welcome more refugees.
- We established a £900,000 welcome and integration programme for new arrivals from Hong Kong, under the British National (Overseas) visa; including trauma-informed mental health support for frontline practitioners, building the capacity of grass-root Hong Kong led groups, and supporting boroughs to develop local initiatives for Hong Kongers.
- We continued to invest strategically into the immigration advice sector, including a continuation of the Children in Care programme that embeds children's specialist immigration advice in social services to ensure children in care can access their full residency and citizenship rights, and funding for frontline organisations to support Londoners sleeping rough to prove or obtain secure immigration status and enable a positive move-on from the streets or from emergency accommodation.
- We launched new research that evidenced the financial benefits of scrapping the no recourse to public funds (NRPF) policy far outweigh its costs, leading to net societal gains of up to £872m and would be likely to benefit children and young people the most.
- In November 2021, eight digital technology businesses, including Dell, signed up to our Workforce Integration Network Design Lab programme, which supports them to tackle the under-representation of young Black men aged 16 to 24 in their businesses and sector. This brings the total number of businesses engaged through the Design Lab programme to 28 across the construction, infrastructure and technology sectors.
- In March 2022 we published "Reconceptualising Loneliness in London", which describes structural factors that contribute to loneliness in our city. It proposes innovative areas for action to help funders, local and central government, civil society organisations and Londoners to prioritise relationships in the emerging recovery from the pandemic. Authored by Neighbourly Lab, the Campaign to End Loneliness and the What Works Centre for Wellbeing, the research estimates that 700,000 Londoners feel lonely "always" or "most of the time".

Our Equality and Fairness team achieved the following:

- Successfully launched and set up the Advice in Community Settings grant programme. This programme will see 11 partnerships between community organisations and advice providers funded by up to £75,000 per partnership per year, over the course of two years, with the goal of helping Londoners to access good-quality, free and independent advice in places that they go to and trust.
- Provided funding to the Debt-Free London partnership to extend its free debt-advice helpline to operate 24 hours a day, seven days a week, between February and May 2022. This was in response to rising demand driven by effects of the pandemic and rising living costs. The funding resulted in an additional 1,223 Londoners receiving debt advice.

- Provided information for Londoners about their rights at work and signposted to support through the online Employment Rights Hub. The Hub received over 100,000 page views this year, exceeding its target by 10,000 views, which indicates the clear demand for accessible information about workers' rights.
- Grant-funded the Mayor's Fund for London to use its Kitchen Social programme to support the roll-out of the Holiday Activities and Food Scheme, and commission research into the effectiveness of the scheme. The research demonstrated that boroughs have used their funding to provide nutritious food, enriching social activities and safe spaces to thousands of children this year.
- Established the Deaf and Disabled People's Organisations Forum as a means of ensuring that user-led organisations supporting Deaf and disabled Londoners are able to engage with City Hall and to feed into key strategic documents, such as the Mayor's Police and Crime Plan.

## Transport, infrastructure and connectivity

### Transport

- Transport for London (TfL) provides vital services and gave people confidence to make essential journeys during the pandemic. This year, it responded to the recovery from the pandemic, keeping vital public transport services running throughout. Night Tube services resumed on the Central and Victoria lines in late November 2021, and the Night Overground restarted in December 2021. The Jubilee line Night Tube also resumed in May 2022, with the Piccadilly and Northern lines to follow this summer. The Waterloo & City line returned to a full weekday service in November 2021, in a further boost to London's recovery from the pandemic.
- Work also continued to realise the objectives of the Mayor's Transport Strategy (MTS). TfL publishes an annual update to the TfL Board on progress in delivering the MTS, which is a statutory strategy for transport to 2041. The next update was scheduled to be published in draft on 27 May 2022, and finalised following approval by the TfL Board on 8 June 2022. The report will provide background to the MTS, progress this year and a look forward to future years, and is available at the [TfL Board papers page](#).
- Throughout 2021-22 Crossrail made progress on the final complex stages of building, commissioning and testing the Elizabeth line. This included completion and handover to TfL of nine of the 10 new stations in the central section; and intensive testing of every system on the railway to ensure it can operate at the highest levels of safety and reliability before opening for passengers. On 4 May 2022 TfL confirmed the Elizabeth line opening date of 24 May 2022. The line will transform travel across London and the South East by dramatically improving transport links, cutting journey times, providing additional capacity, and transforming accessibility with spacious new stations and walk-through trains. It will contribute £42bn to the national economy, and is a key part of the nation's recovery from the pandemic.
- In September 2021 the Mayor opened the Northern Line Extension, the first major Tube extension since the 1990s and introducing the first new stations on the Northern line for 80 years. The two new stations, at Battersea Power Station and Nine Elms, have transformed public transport connectivity for the area and will play a major role in establishing the Vauxhall Nine Elms Battersea Opportunity Area as a vibrant new residential and commercial hub. The thousands of jobs, homes and businesses enabled by this project came at a crucial time as London continues its recovery from the pandemic.
- In this period, we saw the highest levels of cycling on record. There has been a significant expansion of the cycle network, now totalling 328km, meaning that 20 per cent of Londoners live within 400 metres of TfL's Cycleways network (compared to 5 per cent in 2016). The Santander cycle hire scheme continued to go from strength to strength, with 11.9m hires taking place in 2021-22. The scheme also recorded six



record-breaking months in a row – from September 2021 to February 2022. The diversity of people cycling is also increasing, with participation becoming more representative of Londoners. Data from 2020-21 showed that for the first time Black, Asian and Minority Ethnic communities were just as likely to cycle as White Londoners.

- In 2021, the Mayor expanded the Ultra Low Emission Zone (ULEZ) to the North and South Circular roads. He also announced new proposals to tackle the triple challenges of toxic air pollution, climate change and traffic congestion by expanding the ULEZ London-wide in 2023, subject to consultation; and asked TfL to explore a new kind of road user charging system that could replace existing charges with more sophisticated systems, to make it as simple and fair as possible for customers.
- Following a 10-week consultation that saw nearly 10,000 responses, TfL also introduced permanent changes to the central London Congestion Charge that will help prevent car use from rising above pre-pandemic levels in the zone. In these new arrangements, the charge operates between 07:00 and 18:00 on weekdays; and between 12:00 and 18:00 at weekends and on bank holidays. Following feedback in the consultation, TfL reopened the 90 per cent residents' discount to new applicants; and retained the expanded reimbursement schemes for NHS staff and patients, care workers, local councils and charities during epidemics and pandemics. These changes are supporting London's culture, hospitality and night-time businesses, which have been some of the hardest-hit during the pandemic, while ensuring that London's recovery from the pandemic is a green and sustainable one.
- In March 2022 the Mayor marked the milestone of over 500 School Streets being in place across London. The schemes restrict access to motor traffic at drop-off and pick-up times around schools, encouraging children to walk, cycle or scoot to school. This builds exercise into their daily lives while driving down congestion, air pollution and road danger. School streets and other measures have contributed to progress on getting children walking to school: it is now the main way that 58 per cent of children aged 5-11 in London get to school, exceeding the target set in TfL's 2018 Walking Action Plan of 57 per cent by 2024.

## **Infrastructure**

- The Mayor's Infrastructure Coordination Service – funded by industry to scale up its work to improve infrastructure planning and delivery across London – has achieved the following:
  - Accelerated collaborative street works, whereby utilities work together to dig up London's roads to fix, replace or install pipes, cables and other infrastructure. Six schemes have completed (or are near completion) this year, saving approximately 182 days of disruption to Londoners and London's businesses, with an additional four schemes on site and over 30 more in the pipeline.
  - Helped 36 new developments to connect more efficiently into infrastructure, with the goal of speeding up housing delivery.
  - Convened partners to begin delivering subregional water, energy and digital strategies – including an Integrated Water Management Strategy for East London, and a Local Area Energy Plan for West London that will launch shortly. As such, London's high-growth areas are better prepared for new affordable housing, and can decarbonise.
- The GLA is the Cabinet Office's delivery partner in London to create an operational National Underground Asset Register, bringing together data on London's pipes and cables to reduce the disruption from street works and reduce the risk of death and serious injury from these works. The GLA has onboarded 66 per cent of London's utilities and boroughs to the platform.
- The Mayor continues working closely with his London Infrastructure Group (senior executives across infrastructure providers, regulators, government and wider industry), with utilities committed to investing £2bn in the capital towards recovery. The Group has also committed to working collaboratively toward the Mayor's "net-zero by 2030" goals, and to improving diversity and inclusion in the infrastructure sector. As

a result, the Mayor has set up a network with 23 organisations from his London Infrastructure Group, so that HR representatives and equality, diversity and inclusion (EDI) leads can share best practice in improving diversity and inclusion in the infrastructure and construction sectors. Two EDI programmes were launched in early 2022: Building Future London – Primary School Outreach Programme; and a cross-sector reverse mentoring pilot. These aim to raise aspirations for under-represented groups from an early age to join the sector, and facilitate a more inclusive working culture in the infrastructure and construction sectors.

## Connectivity

- Policy SI 6 of the London Plan sets a minimum standard for full-fibre digital connectivity for all end-users in new-builds in the capital. This means that every new building in London will be assured access to fast and reliable internet. It will also ensure that developers make provisions for mobile coverage. For the first time, London will have specific planning policy to drive full-fibre connectivity and improve mobile network coverage.
- We have successfully procured industry partners to deliver two grant-funded pilots, amounting to £4m for improvements to digital services to public buildings across London; and for the provision of wider benefit to the surrounding areas from the increased availability of fibre networks. A further £7m has been committed to run further pilots.
- With support from the Connected London programme, 21 London boroughs now have wayleaves agreements in place, enabling more people to get connected and reducing digital exclusion.

## Other formats and languages

For a large print, Braille, disc, sign language video or audio-tape version of this document, please contact us at the address below:

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## References

- [Reference:1](#) These are Economic Development; Transport; Culture; Housing; Environment; Health Inequalities; and Spatial Development (the London Plan).