

Transport Committee Letters on reported violence against transport workers

Key information

Publication type: General

Publication status: Adopted

Publication date: Wednesday 25 March 2026

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The number of incidents of work-related violence and aggression towards transport workers in London increased to around 200 per week across 2023/24.

However, evidence suggests that Transport for London's (TfL) official figures almost certainly underreport the true scale of assaults on transport workers, as many incidents of work-related violence and aggression towards transport workers go unreported.

The evidence the **London Assembly Transport Committee** heard during a meeting in February this year was deeply troubling. Workers described the frequency and severity of abuse they faced while carrying out their duties.

[In a letter published today](#), the **Transport Committee** is requesting:

- Information on work ongoing or planned to encourage workers to report all incidents of work-related violence and aggression
- How TfL plans to address the cultural issues across the organisation that may be normalising assaults on transport workers and blames victims when incidents occur
- Options being considered to improve post incident support and communication for victims of workplace violence
- How taxi and private hire drivers licensed by TfL could opt-in to support from TfL's Workplace Violence and Aggression Team
- What consideration it has given to how it could implement stronger consequences (e.g. withdrawal of implied service) for those who verbally or physically assault staff

The Committee has also [written to the Home Secretary](#) supporting TfL and wider transport sector calls for a new specific offence of assaults on transport workers.