

Greater London Authority (GLA) support services

A list of GLA-supported services accessible to all Londoners

Key information

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Introduction

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Are you advising someone who is looking for support?

On this page, find a list of services supported by Greater London Authority (GLA) and accessible to all Londoners.

This list has been developed as part of [Loved and Wanted Here](#), community spaces funded by the Mayor of London and the National Lottery Community Fund. It signposts to GLA-supported resources and programmes, grouped by types of needs. It is not an exhaustive list.

1. Cost of living support

Help your community with the cost of living using information about benefits, grants and discounts from the GLA, government, local councils, charities and advice centres. For the full range of guidance, visit our [Cost of Living Hub](#).

Income and budgeting

Visit our page on [income and budgeting](#) for:

- tips and tools for budgeting, benefits advice, and income maximisation
- information on [borrowing money](#) from Credit Union or payday loans.

Debt help

Visit our page on [debt help](#) for advice on managing priority debts (rent, mortgage, council tax) and coerced debt, and mental health support.

Benefits calculator

[Check who can claim benefits](#) with our free online tool.

Energy advice

Visit our page on [energy advice](#) for:

- guidance on reducing energy bills, accessing grants, and improving home energy efficiency
- information on how to [apply for the Warm Homes Local Grant](#)
- advice on choosing the right payment options based on energy use.

Food support

Visit our page on [food support](#) for:

- information on food banks, community kitchens, and affordable food schemes

- help with food bills
- places where your community can access surplus food

If you're supporting someone who is pregnant or has children under four years old, find information on [financial help to buy healthy food and milk](#).

Financial help for Deaf and Disabled Londoners

Visit our page on [financial help for Deaf and Disabled Londoners](#) for information on disability benefits and social care costs. You can also find external organisations with advice and support services, including:

- guides to make a claim for Personal Independence Payments
- how to access help to fill out benefit forms
- support for carers.

Support with childcare

Visit our page on [government-funded childcare](#), including the Government's Childcare Calculator and Health Start Vouchers.

Support with housing

Visit our page on [household bills and costs](#) for:

- support for someone who is [struggling to pay rent](#), at risk of eviction or becoming homeless
- how to apply for housing benefit
- details of renters' rights
- access to a template letter to a landlord, and specialised advice agencies.

2. Employment and business

Find support for people looking for work or managing their own business in London with our resources about rights and avenues to work, and services for businesses from London & Partners.

Employment Rights Hub

Visit our [Employment Rights Hub](#) for access clear, free advice on work status (employee, worker, self-employed), workplace rights (wages, leaves, contracts), and how to handle disputes. [Available in 20 different languages](#).

Employment rights and support for migrant Londoners

Visit the [Work Rights Centre](#) website for:

- advice for migrant care workers, seasonal workers and more.
- 'Know your Rights', a step-by-step guide on how to assert your rights at work.

Free business support

From London & Partners, [Grow London Local](#) offers free business support service for London's small and micro enterprises, including:

- [free webinars to help you start and grow your business](#)
- support to find a space and premises for your business
- free one-to-one consultations.

Search for funding

[Find funding opportunities](#) from Mayor of London and Greater London Authority for community projects, advice services, and local initiatives. This page is updated regularly with new grants and opportunities.

3. Housing and homelessness

Find information for Londoners needing support with their housing or in a situation of homelessness.

Support for people who are sleeping rough

Visit our page on [rough sleeping](#) for information on how we fund emergency response services to help anyone at risk of or sleeping rough, including assessment centres, outreach teams and emergency accommodation.

If you are supporting or concerned about someone who is sleeping rough, contact [StreetLink](#).

Support for people at risk of homelessness

To support someone who struggling to pay their rent, at risk of eviction or becoming homeless, visit our page on [rent on the Cost of Living Hub](#).

4. Community and civic engagement

Support migrants living in London, find resources on how to vote, and discover ways to engage your community.

Migrant Londoners Hub

Our [Migrant Londoners Hub](#) is an online resource offering information for migrants and new arrivals about rights, housing, healthcare, education and more. Visit the hub for:

- [access immigration advice](#) and help finding a lawyer
- rights regarding [employment and financial support](#)

- support with [housing, renting and asylum accommodation](#)
- information on getting [education and training for migrants](#) of all ages.

Democracy Hub

Our [Democracy Hub](#) provides:

- guidance on registering to vote and obtaining photo ID.
- information on different ways to vote, including proxy or postal votes
- advice on other ways to take part in civic life.

Mental health support

Explore [Thrive LDN's mental health support resources](#) for asylum seekers and displaced people in London.

Volunteering through London Lifelines

Visit the [London Lifelines](#) website to find volunteering opportunities and share your volunteering stories.

5. Health and access

Strengthen your community's health and wellbeing with advice, support services, and safe spaces around London.

Dementia-friendly venues

Find all the community and public venues accredited under the Mayor's Dementia-Friendly Venues charter. [View the dementia-friendly venue map.](#)

Mental health and cost of living

Find organisations offering [mental health support for people struggling with money and personal finances](#).

Warm welcome spaces

When it's cold outside, these spaces offer a warm, welcoming, free and safe space in your community. [Find or register as a warm welcome space](#).

Cool spaces

When it's hot outside, these spaces offer a cool, welcoming, free and safe space in your community. [Find or register as a cool space](#).

Bereavement support

Visit [Cruse Bereavement Support](#) to support people who are struggling with grief.

Support for fathers and male caregivers

Find support for fathers and male caregivers from:

- [The Nest](#) in South London
- [Father 2 Father](#) in North London.

Thrive LDN wellbeing support

Find information on [Thrive LDN's tools to improve wellbeing](#), including:

- how to access urgent helplines and NHS Talking Therapies

- tools and ideas for better wellbeing
- help for mental health in the climate crisis
- resources for displaced people and crisis situations
- translated wellbeing resources.

6. Support for victims of crime

From the Mayor of London's Office of Policing and Crime (MOPAC), find ways to support victims and witnesses of crime in London.

London Victim and Witness Service

The [London Victim and Witness Service](#) provides:

- free, confidential and independent support
- support after crime
- information about victim rights
- help to understand the criminal justice system.

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