

# London Assembly Transport Committee writes to TfL for action on private hire licence backlog

someone ordering a taxi on phone

## Key information

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TfL figures suggest there are still 480 private hire drivers awaiting re-licensing and a further 1,400 cases TfL believe are pending additional information from the driver. The **London Assembly Transport Committee** has written to Transport for London (TfL) to request weekly updates on efforts to tackle a backlog of private hire vehicle licence applications.

In its letter to TfL Commissioner, Andy Lord, the Committee requests weekly updates on:

- The number of licence renewal applications that need to be processed, where TfL has all the information needed from the driver, and the number of these who currently have temporary licences.
- The number of licence renewal applications where TfL is waiting for additional information from the drivers.
- The number of unprocessed emails in TfL's Taxi and Private Hire licencing inbox.
- The number of new licence applications outstanding.

[Read the letter in full](#)

TfL fortnightly updates to the Committee

<b>Date</b>	<b>Completed PHV applications which are with us to process</b>	<b>PHV drivers who have been issued a short-term licence (can work)</b>	<b>PHV drivers with incomplete applications, from whom we are awaiting information to progress</b>	<b>PHV drivers with incomplete applications, required to pass SERU or ELR before we can progress their application</b>	<b>PHV drivers who have submitted medical information which is being reviewed</b>	<b>Taxi drivers with an application for renewal who have expired</b>
1 July	349	985	914	1830	86	128
11 July	423	549	769	2011	83	110
25 July	124	532	772	2006	138	118
8 August	240	636	1101	1347	125	112
22 August	291	640	996	1471	94	115