

Towards an age-friendly London: summary

Six people of different ages stand next to a large banner at action plan launch event. The banner reads "Making London

Key information

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Introduction

I want London to be the best city in the world in which to grow old. In 2018, I was pleased to sign London up to the World Health Organization (WHO's) Global Network of Age-friendly Cities and Communities, to promote the exchange of experience, good practice and learning between cities and communities around the world.

Since then, I have led a collaboration involving stakeholder organisations and Londoners from across the capital, using the WHO's framework to identify, prioritise and develop key actions that need to be delivered to make London one of the world's leading age-friendly cities.

This plan is the result of our work and sets out how we will make London more age-friendly.

Our success relies on cooperation, particularly with our boroughs. It is encouraging that some boroughs are also members of the WHO's network and some sectors, such as the health sector, are already making strides to make London a great place for ageing in. I hope you will join me in urging the rest of our boroughs and other sectors to commit to making our city more age-friendly.

Sadiq Khan, Mayor of London

Summary

Housing

The Mayor's actions to make London a city where all older Londoners can live well at home cover the following three themes:

- increase older Londoners' access to housing that is affordable and meets their needs
- tackle fuel poverty and reduce the number of Londoners living in poor conditions
- ensure older Londoners' views are heard in decision-making around housing.

Outdoor spaces and buildings

The Mayor's actions to make outdoor spaces and buildings more age-friendly cover the following two themes:

- create public spaces that are inclusive of older Londoners
- support the provision of accessible public toilets.

Transportation

The Mayor's actions to make London a city that older people can readily get around cover the following three themes:

- improve the accessibility and inclusivity of London's transport infrastructure for older Londoners
- support older Londoners to move around London in safety and comfort, and with the information they need
- offer older Londoners value for money; and fare structures and concessions that are fair, clear and well communicated.

Civic, cultural and social participation

The Mayor's actions to make London a city where all Londoners can participate cover the following three themes:

- engage with older Londoners and support their civic participation
- support older Londoners to benefit from cultural and social activities
- support volunteering projects, and support older Londoners to volunteer.

Employment and skills

The Mayor's actions to make London a city where older workers and jobseekers can access good skills and work cover the following themes:

- provide training and employment support to older workers and jobseekers.
- encourage more age-friendly practices in the workplace.

Health

The Mayor's actions to make London a city where older people age well will cover the theme of supporting good health and wellbeing for older Londoners.

Communication and information

The Mayor's actions to make London a city where older people have the information they need cover the following two themes:

- address digital exclusion amongst older Londoners
- promote the use of accessible, positive and user-friendly communication.

Respect and social inclusion

The Mayor's actions to make London a city where older people are respected and socially included cover the theme of ensuring older Londoners are supported and valued.

Read the action plan

The Mayor's action plan has details of the specific actions he and the GLA Group will take, and how he will track progress in delivering actions under each of these themes.

[Read the Mayor's action plan](#)

Request the action plan in different formats and languages

A printed version and versions of this document and the full action plan are available in other formats and languages.

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Greater London Authority
City Hall
Kamal Chunchie Way
London E16 1ZE

Telephone 020 7983 4000

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To find out more about the Mayor's programme to make London more age-friendly or how you can get involved in making the city more age-friendly please email EqualityTeam@london.gov.uk.

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