



Department
for Transport

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Thank you for your letter of 30 April about Delay Repay compensation on Southeastern services.

As you are aware, the Department is negotiating a short-term extension to the current franchise agreement with Govia. This is to allow more time to finalise the South Eastern franchise competition, which is necessary for robust scrutiny of the bids to ensure we deliver value for money for passengers and taxpayers.

In regard to the introduction of Delay Repay 15, the Department is looking to drive tangible passenger improvements as part of any extension awarded to the incumbent train operator. However, as this is an on-going commercial negotiation between the Department and Govia, we cannot comment on specific details. We will make further announcements in due course.

Rt Hon Chris Grayling MP

SECRETARY OF STATE FOR TRANSPORT