

The table below sets out all complaints received. There was one complaint which was investigated, (which is marked with an asterisk in the table below), the others were resolved without the need for an investigation.

<b>Year</b>	<b>Number of complaints received about the Mayor</b>	<b>Nature of the complaint</b>
2016	Data not held	
Jan – Sept 2017	Data not held	
Oct – Dec 2017	0	
2018	2	<ul style="list-style-type: none"> <li>• 1 complaint concerning delays to Crossrail</li> <li>• 1 complaint concerning a press statement made about Brexit*</li> </ul>
2019	3	<ul style="list-style-type: none"> <li>• 2 complaints concerning Mayor's Question Time</li> <li>• 1 complaint concerning press releases</li> </ul>
2020	12	<ul style="list-style-type: none"> <li>• 1 complaint concerning energy buying</li> <li>• 1 complaint concerning a planning issue</li> <li>• 8 complaints concerning diversity</li> </ul>

# GREATER **LONDON** AUTHORITY

		<ul style="list-style-type: none"> <li>• 1 complaint concerning Mayor's Question Time</li> <li>• 1 complaint concerning TfL funding</li> </ul>
2021	9	<ul style="list-style-type: none"> <li>• 1 complaint concerning Mayor's Question Time</li> <li>• 1 complaint concerning the election campaign</li> <li>• 5 complaints concerning a planning issue</li> <li>• 1 complaint concerning air quality</li> <li>• 1 complaint concerning diversity</li> </ul>
Jan – Sept 2022	1	<ul style="list-style-type: none"> <li>• 1 complaint regarding transport (ongoing)</li> </ul>