

# GREATER LONDON AUTHORITY

[REDACTED]  
(By email)

Our Ref: MGLA071021-4774

26 October 2021

Dear [REDACTED]

Thank you for your request for information which the Greater London Authority (GLA) received on 6 October 2021. Your request has been considered under the Freedom of Information Act 2000.

Our response is as follows:

Please find below the information we hold within the scope of your request which relates to the GLA as a whole:

*1) Does the mayors office have an office 365 agreement?*

- The GLA has an enterprise licencing agreement with Microsoft via a reseller

*2) How many total user are registered to use Officer 365, is this available to all staff?*

- 2182

- Yes

*3) How much does/did it cost the mayors office from Microsoft for officer 365?*

This information is being withheld under section 43 (2) (Commercial interests) of the FOIA. Section 43(2) of the Act provides that information may be exempt information if the release of that information into the public domain (in response to a request under that Act) would, or would be likely, to be prejudicial to the commercial interests of any person - the GLA itself, any company, or any other legal entity. A commercial interest relates to a person's ability to participate competitively in a commercial activity and their ability to trade. In this instance, disclosure would be likely to prejudice the commercial interests of Bytes, the reseller, because the cost information, in conjunction with the number of licenses, would reveal the unit price the GLA pays for MS Software and thereby the contractually agreed percentage margin Bytes and GLA have agreed. This would be detrimental to Bytes as it would reveal to their competitors the contract agreement cost in place and be a risk to Bytes' business.

It is necessary to consider whether the public interest in maintaining the exemption and withholding the information is greater than the public interest in releasing the information. In

balancing the public interest in disclosure, we consider the greater good or benefit to the wider community if the information is released or not. The 'right to know' must be balanced against the need to enable effective government and to serve the best interests of the public.

The GLA recognises the legitimate public interest in the release of information relating to expenditure the use of public money and best value for the taxpayer, however, it would not be in the public interest to release information that would be likely to prejudice the free and fair competition of competing private commercial businesses in an open marketplace.

However, I can confirm that the GLA purchases Microsoft software under the Microsoft PSA/DTA pricing schedules negotiated between Microsoft and the government. Therefore, the pricing is as per the negotiated DTA pricing schedule that the government agreed with Microsoft.

*4) Do all staff have access to both desktop and mobile Microsoft teams application*

- Yes

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA071021-4774.

Yours sincerely

  
**Information Governance Officer**

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>