Our reference: MGLA041022-0488

Date: 19 October 2022

Dear

Thank you for your request for information which the Greater London Authority (GLA) received on 3 October 2022.

Your request has been considered under the Freedom of Information Act 2000.

I can confirm that the GLA holds information within the scope of your request.

The GLA is London's strategic authority and this response largely relates to GLA work in this field. London boroughs, development agencies and functional bodies such as TfL have delivered smart city initiatives.

Please find below the GLA's responses to your questions:

Question	Response – text and/or links
What IT projects are planned to take place within the organization over the next 5 years and when? Please specifically include details of networking, telephony and communications.	Responsibility for IT is being passed to Transport for London during 2023. Following that transfer, the GLA's equipment, networking and infrastructure will be upgraded in line with TfL's upgrade plans.
What are the key parts of your Digital Transformation strategy for the next 3 years?	Digital Transformation will remain the responsibility of the GLA's Digital Transformation Unit. We are still in the process of producing the Strategy and the associated portfolio of projects and activities. The key parts are expected to be: - Forming the new Digital Experience Unit – starting November 2022. - Formulating and agreeing the GLA's the new Digital Strategy and Programme – by end of March 2023 - A smooth go-live to the IT Shared Service with TfL

	The Digital Strategy will contain the details of the next 3-5 year programme and will be published on the London.gov.uk website
What adoption of Internet of Things and Smart Cities has been implemented?	Please see the roadmap on the Smart Cities page on the GLA's website where we have published the information you have requested. If you have any specific requests about these programmes, please reply to this email setting out the further information you are requesting.
What adoption of Internet of Things or Smart Cities is being considered or planned?	Please see the GLA's future plans on the Smart Cities page on the GLA's website. If you have any specific requests about these programmes, please reply to this email setting out the further information you are requesting.
With more employees now working in a hybrid environment, what measures are in place to facilitate this securely?	Cyber Security is taken very seriously at the GLA, it involves: • Identifying appropriate governance – overseen by a the GLA's Governance Steering Group • Protecting information and systems through technical and cultural measures including staff training and awareness raising. All staff have to undertake Cyber Security training. The GLA has multiple layers of security working with Industry standard tools and specialist providers to ensure a robust 24/7 defensive approach. • Detecting cyber-attacks through continuous monitoring • Responding to cyber security incidents through well-defined response, management and communication plans • Recovering information and systems following a security incident using well-practiced procedures

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA041022-0488.

Yours sincerely

Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:
https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information