

(By email)

Our reference: MGLA050822-6700

Date: 16 August 2022

Dear

Thank you for your request for information which the Greater London Authority (GLA) received on 4 August 2022. Your request has been considered under the Freedom of Information Act 2000.

You requested:

1. *On a monthly basis, as far back as is allowed to me, how many foi requests are answered in less than 20 working days from the day of receipt, exactly 20 working days from the day of receipt, and more than 20 days from receipt.*
2. *Do you possess any other information relating to replying to foi requests exactly 20 working days after receipt?*
3. *Do you possess any information relating to deliberately delaying responses to foi requests?*

Our response to your request is as follows:

In line with guidance published by the Information Commissioners Office¹, we publish quarterly and annual performance data on our website at [Freedom of information | London City Hall](#) (See 'related documents' at the bottom of the page). The Performance table for 2021-22 will be published shortly.

Further guidance² produced by the ICO states that public authorities do not have to create new information to respond to requests. There is no simple means of calculating the exact number of days taken to respond to a request without looking at each case individually and manually counting the number of working days to respond.

We do hold a breakdown of the 2020-21 data:

APR		MAY		JUN		JULY		AUG		SEP	
No.	Late	No.	Late	No.	Late	No.	Late	No.	Late	No.	Late
40	3	48	8	67	11	68	11	72	6	84	6

¹ [Request handling, Freedom of Information – Frequently Asked Questions | ICO](#)

² [FOI guidance template \(ico.org.uk\)](#)

GREATER **LONDON** AUTHORITY

OCT		NOV		DEC		JAN		FEB		MAR	
No.	Late	No.	Late	No.	Late	No.	Late	No.	Late	No.	Late
85	7	76	8	62	5	91	11	97	11	73	10

We do not deliberately delay responding to FOI requests but may seek extensions. The published data details the number of requests with permitted extensions.

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA050822-6700.

Yours sincerely

Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>