

MAYOR OF LONDON

Mentoring Quality Framework Summary

Strengthening mentoring for
young people across London

Bloomberg
Philanthropies

**ACTION FOR RACE
EQUALITY**



We co-designed the Mentoring Quality Framework with the voluntary and community sector, and support from Bloomberg Philanthropies and Action for Race Equality. Together, our aim is to support high-quality mentoring opportunities. It is part of the Mayor's New Deal for Young People to improve life chances for young Londoners.



We're delighted that this pioneering Mentoring Framework has been produced outlining the key indicators that constitute effective mentoring. It will help to strengthen the local mentoring ecosystem across London and beyond.

Alveena Malik, CEO and Co-Founder of **One Million Mentors**

Intro

WHAT IS THE MENTORING QUALITY FRAMEWORK?

It is a self-assessment tool to help organisations that provide mentoring for young people reflect and develop their practice. It can highlight areas of good practice and areas for growth, helping organisations of all sizes provide the best support they can.



- ✓ **An effective self-assessment tool**



- ✓ **Highlights areas of good practice and areas for growth**



- ✓ **Helps organisations provide the best support**

WHY USE THE FRAMEWORK?

The Framework offers a structure to reflect on a mentoring programme – what's working well, and what could be improved. Users have told us that it:



Helps us to focus on where we need to develop



Is a useful set of prompts for discussion and reflection



Makes us think deeply about our offer for young people and how to improve it

Organisations that complete the Framework can access a range of support including training, masterclasses, one-to-one support and microgrants. Find out more emailing: newdealforyoungpeople@london.gov.uk

Organisations applying for funding through the New Deal for Young People must complete the Framework to show they're committed to developing mentoring practice.



This Framework draws from the expertise of skilled mentoring organisations. That approach provides a head start for those who use it.

Nathan Singleton,
CEO, [Lifeline Projects](#)



We feel this is a fully comprehensive tool that could really benefit organisations who carry out mentoring programmes. It's an opportunity to reflect on their models and is inclusive to different types of mentoring.

Abbie Mitchell, Peer Mentoring Manager,
[Fitzrovia Youth in Action](#)

HOW IT WORKS

The Framework sets out eight Mentoring Standards. These form the basis for a quality mentoring programme and are used for self-assessment:

- **Standard 1**
Programme design and development
- **Standard 2**
Recruitment, selection and screening of mentors and mentees
- **Standard 3**
Induction, training and support
- **Standard 4**
Matching and relationship
- **Standard 5**
Mentoring practice
- **Standard 6**
Mentee's voice
- **Standard 7**
Monitoring and evaluation
- **Standard 8:**
Management and leadership of the organisation

Across the eight standards, there are forty indicators. Of these, we have identified twenty as 'core' for organisations that provide mentoring.

Each standard is broken down into 'indicators' that set out how an organisation can put them into practice. Example evidence of having met an indicator is provided.

Based on the evidence recorded, organisations can give each indicator a self-assessed rating and record actions to take.

GIVE IT A GO

Find the framework at:
london.gov.uk/mentoring-quality-framework

LISTENING AND LEARNING

We'd love to know what you think of the framework and hear about any tips and resources. Drop us a line at: newdealforyoungpeople@london.gov.uk



This Framework for quality mentoring is a useful self-assessment tool for youth organisations. It also has wider applicability to other forms of trusted relationship in youth work. We welcome the GLA's aim to support those relationships; trusted relationships need to be at the heart of how we support young people.

Rosemary Watt-Wyness,
CEO London Youth

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