

GREATER LONDON AUTHORITY

By email

Our Ref: MGLA010818-9387

20 August 2018

Dear

Thank you for your request for information which the GLA received on 30 August 2018. Your request has been dealt with under the Freedom of Information Act 2000.

You asked for;

Could you please provide the statistics on how many verified rough sleepers are denied access to a No Second Night Out Hub because of lack of vacancies? Please provide these for the past three years, broken down by month if possible.

The table below shows the total number of people, by month, who were not referred to No Second Night Out (NSNO) due to the hubs being full, from August 2015 to July 2018. Over this three year period, 3,789 new rough sleepers entered NSNO directly from the streets.

You can find further information about rough sleeper assessment centres in London and plans to increase access to such services in the Mayor's Rough Sleeping Plan of Action, which you can read [here](#).

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA010818-9387.

Yours sincerely

Paul Robinson
Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:
<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>

Month	Total not referred to NSNO due to hubs being full
2015 08	217
2015 09	255
2015 10	249
2015 11	168
2015 12	66
2016 01	133
2016 02	32
2016 03	21
2016 04	91
2016 05	86
2016 06	133
2016 07	124
2016 08	178
2016 09	138
2016 10	117
2016 11	82
2016 12	38
2017 01	34
2017 02	113
2017 03	146
2017 04	170
2017 05	172
2017 06	118
2017 07	169
2017 08	80
2017 09	123
2017 10	127
2017 11	86
2017 12	20
2018 01	27
2018 02	62
2018 03	85
2018 04	42
2018 05	35
2018 06	42
2018 07	99