

MAYOR OF LONDON

CITY HALL, THE QUEEN'S WALK, LONDON, SE1 2AA
WWW.LONDON.GOV.UK/NYE

Re: London New Year's Eve Fireworks

Dear Sir/Madam,

This letter contains important information about how plans for London New Year's Eve Fireworks may affect you on Sunday 31 December 2017 / Monday 1 January 2018.

As you likely know, the Mayor of London's New Year's Eve Fireworks is focused around the Coca-Cola London Eye, with ticketed viewing in the surrounding areas. The event opens with music, leading into a countdown as midnight approaches, followed by a ten-minute firework display at midnight.

The fireworks will be ticketed again this year as we continue to see a reduction in crowds in central London, creating a more enjoyable experience for those attending, and a smoother experience for those living and working in the area.

However, this year we will be extending the red ticketed viewing area from Temple underground to the bottom of Temple Avenue where the entrance gates will be. This is to relocate our audience who would experience restricted views in other areas due to Thames Tideway works on Victoria Embankment, and the added impact of high tide at midnight.

We work closely with the Metropolitan Police, British Transport Police, Ambulance and Fire services to plan for security and safety at the event. On the night, event security will be managed by trained stewards working with the Metropolitan Police, British Transport Police and other agencies.

We encourage everyone coming to the event to be vigilant too, and to report anything of concern to a steward or police officer. At each entry point we will search all bags and check photo IDs of named ticket buyers.

More information about the event, answers to Frequently Asked Questions (FAQs) and the opportunity to sign up for email updates can be found on the dedicated New Year's Eve Business and Residents website:

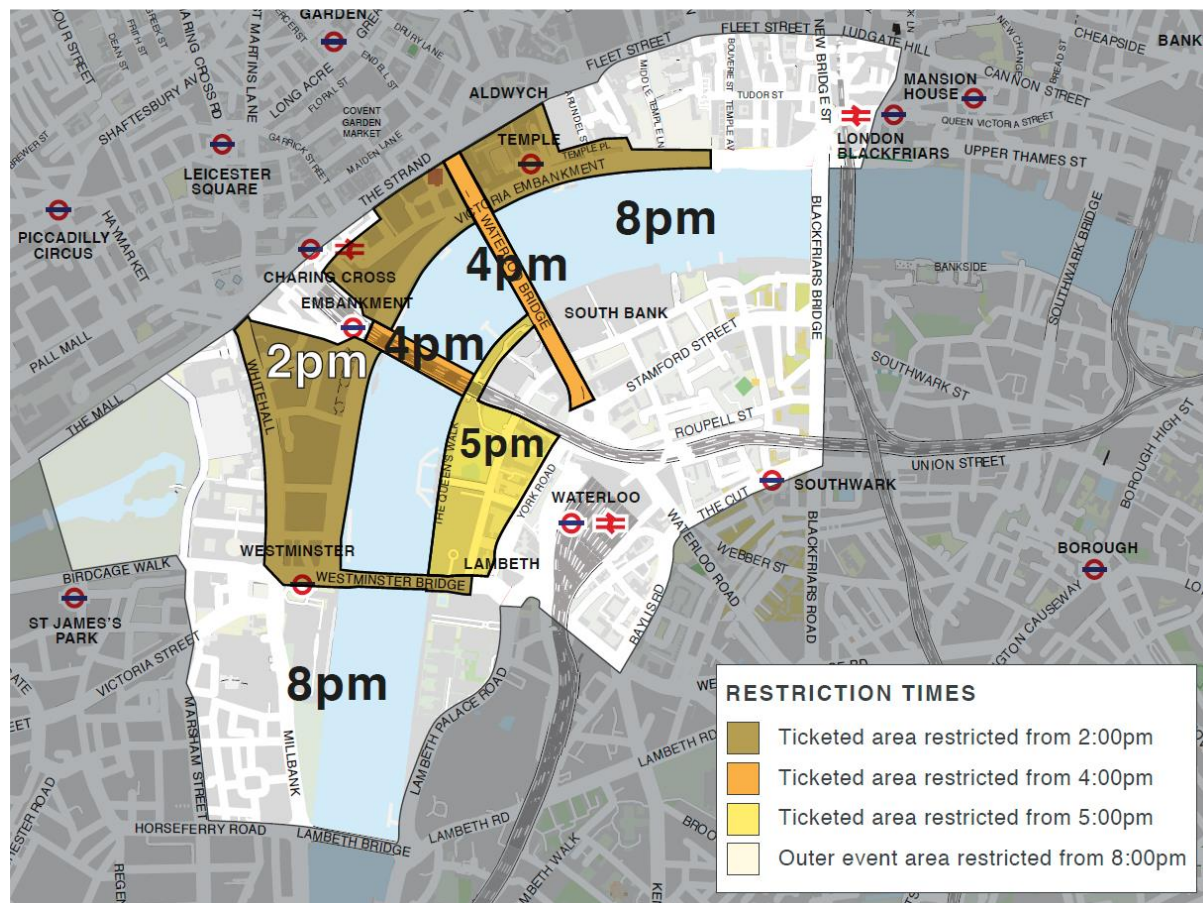
www.london.gov.uk/nye/business-and-residents

The personal details you give us will be kept strictly confidential and only be used to send you essential information about the New Year's Eve Fireworks. They will be accessed only by the 'data controllers' – that means the event producers Jack Morton Worldwide (and any future New Year's Eve event producer) and the Greater London Authority (Event Organisers). They won't be shared with third parties.

Please note: this will be the only printed letter you will receive regarding London New Year's Eve Fireworks. Any subsequent updates will be sent via email to those who have signed up for more information via the website listed above.

Pedestrian Restrictions

The map below shows the times pedestrian restrictions will start to come into effect on 31 December. On this map, you can also see whether your property is located within a ticketed viewing area, an outer event area, or outside the event altogether. Please note, we have extended our footprint this year to include Lower Marsh and the North end of both Frazier Street and Westminster Bridge Road, up to and including Baylis Road.



Information for businesses and residents within the Ticketed Viewing Area

If you are a business or resident located within a ticketed viewing area, you and your staff/guests will need to request access wristbands as proof of your right to access the relevant ticketed area. By requesting wristbands, you will be more easily recognised by the event security and this will help us facilitate your access more smoothly.

Information for businesses and residents within the Outer Event Area

If you live or work in the outer event area, we strongly advise you to carry a valid proof of address/official indication to show you have the right to access that area. If you are expecting guests, or don't want to carry proof on the night, you can apply for outer event area wristband(s). Please note these will not give you access to any ticketed viewing areas or to cross bridges once they are closed.

Applying for wristbands

To request wristbands, please sign up via the webpage below and the business and residents team will get in touch: www.london.gov.uk/nye/business-and-residents

Please note: the deadline for requests is **Friday 15th December**.

Getting around London on New Year's Eve - Plan Your Journey

Please remember (and remind your guests) that there'll be large crowds in London on New Year's Eve and people should allow plenty of time to get around.

North/south river crossing on foot

Crossing the river on foot will become progressively more difficult throughout the day on 31 December. We would recommend to avoid crossing the river by foot where possible, and if using underground services, to use a station on the same side of the river as you are (if leaving the area) / need to get to (if coming to the area).

Pedestrian access across Westminster Bridge will start to be restricted from 2pm onwards, with Golden Jubilee Footbridge and Waterloo Bridge being restricted from 4pm.

Between 4pm and 7.30pm you will still be able to cross Waterloo Bridge via vehicle or bus. After 7.30pm you will only be able to cross the river near the event site via Lambeth Bridge or Blackfriars Bridge unless these need to be closed for public safety reasons. Apart from those already mentioned, all other bridges should be unaffected.

Public Transport

Measures will be in place to ensure the safety of all visitors to London on New Year's Eve, and these will impact on all types of transport in the city. There will also be planned closures for the holiday period and for engineering works.

Due to the nature of the London New Year's Eve Fireworks and the large number of people travelling into the area, stations may close early, become one-way after a certain time, or shut temporarily at any point through the day or night. We advise everyone to consider various alternative routes to their destinations.

From 30 November, Transport for London's website [**www.tfl.gov.uk/nye**](http://www.tfl.gov.uk/nye), National Rail's website [**www.nationalrail.co.uk/christmas**](http://www.nationalrail.co.uk/christmas), and Thameslink Services website [**www.thameslinkprogramme.co.uk/2017**](http://www.thameslinkprogramme.co.uk/2017) will have regular updates.

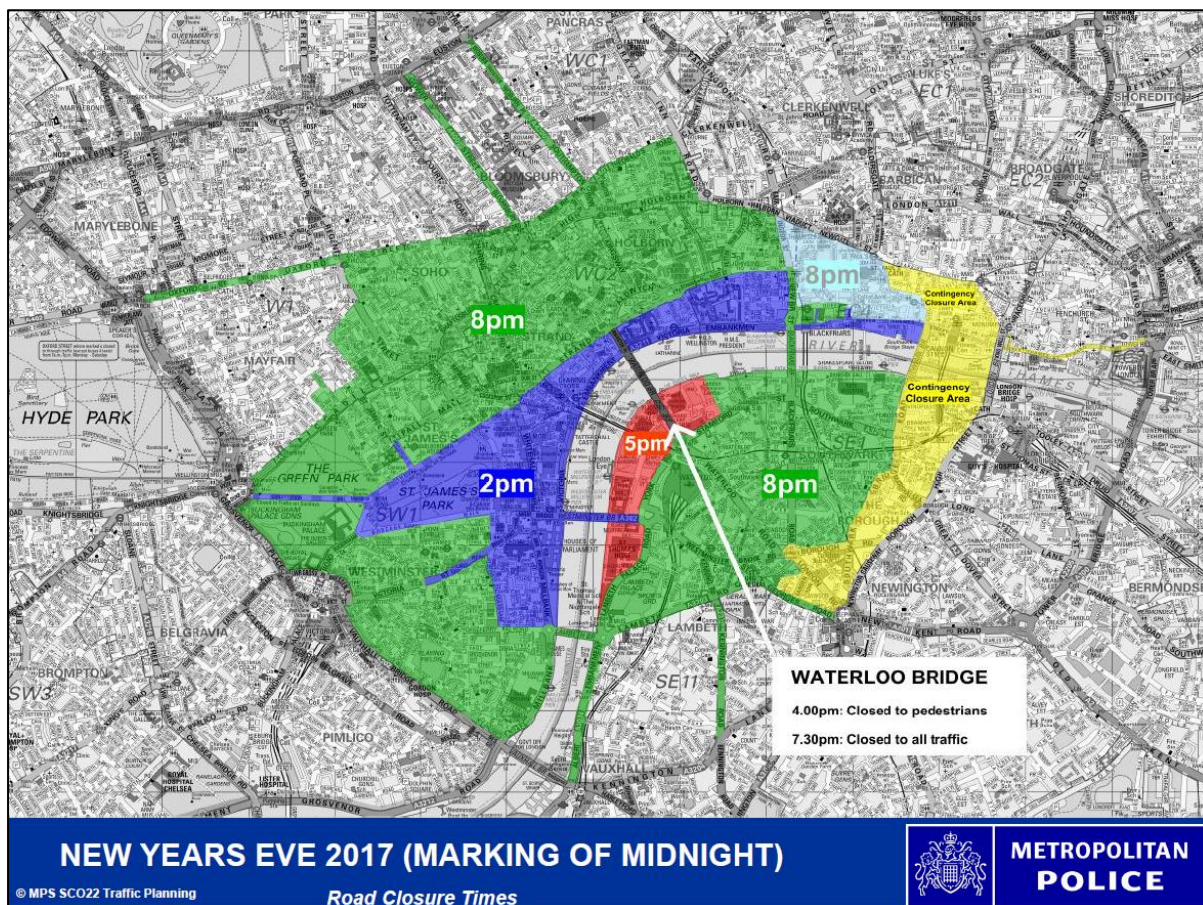
Please check these before you travel, and share this information with any guests travelling to your property on New Year's Eve.

Road Closures on 31 December

Road closures will be introduced progressively from 2pm on Sunday 31 December and many will remain in place until 6am on New Year's Day. Where possible and safe to do so, some roads may re-open earlier.

Certain roads, however, will remain closed until 6pm on Monday 1 January, due to the **New Year's Day Parade**.

More information regarding this event can be found at: www.lnydp.com



Parking Restrictions

Parking will be restricted in and around the event area from 30 December and many of these will remain in place until 1 January 2018. Once road closures start coming in around 2pm on 31 December, the Metropolitan Police will restrict vehicle movements in the event area. Please check local signage or details with your local authority to find out more.

The best advice for anyone wishing to access central London on New Year's Eve is to use public transport where possible and avoid traveling by road.

Contact us

More information about the event, Frequently Asked Questions (FAQs) and the opportunity to sign up for email updates can be found on the dedicated New Year's Eve Business and Residents website: www.london.gov.uk/nye/business-and-residents

For very specific queries, you can contact us directly at NYE@jackmorton.co.uk or telephone **020 8735 2382**. Please note you'll also be able to contact us on this number on the night.

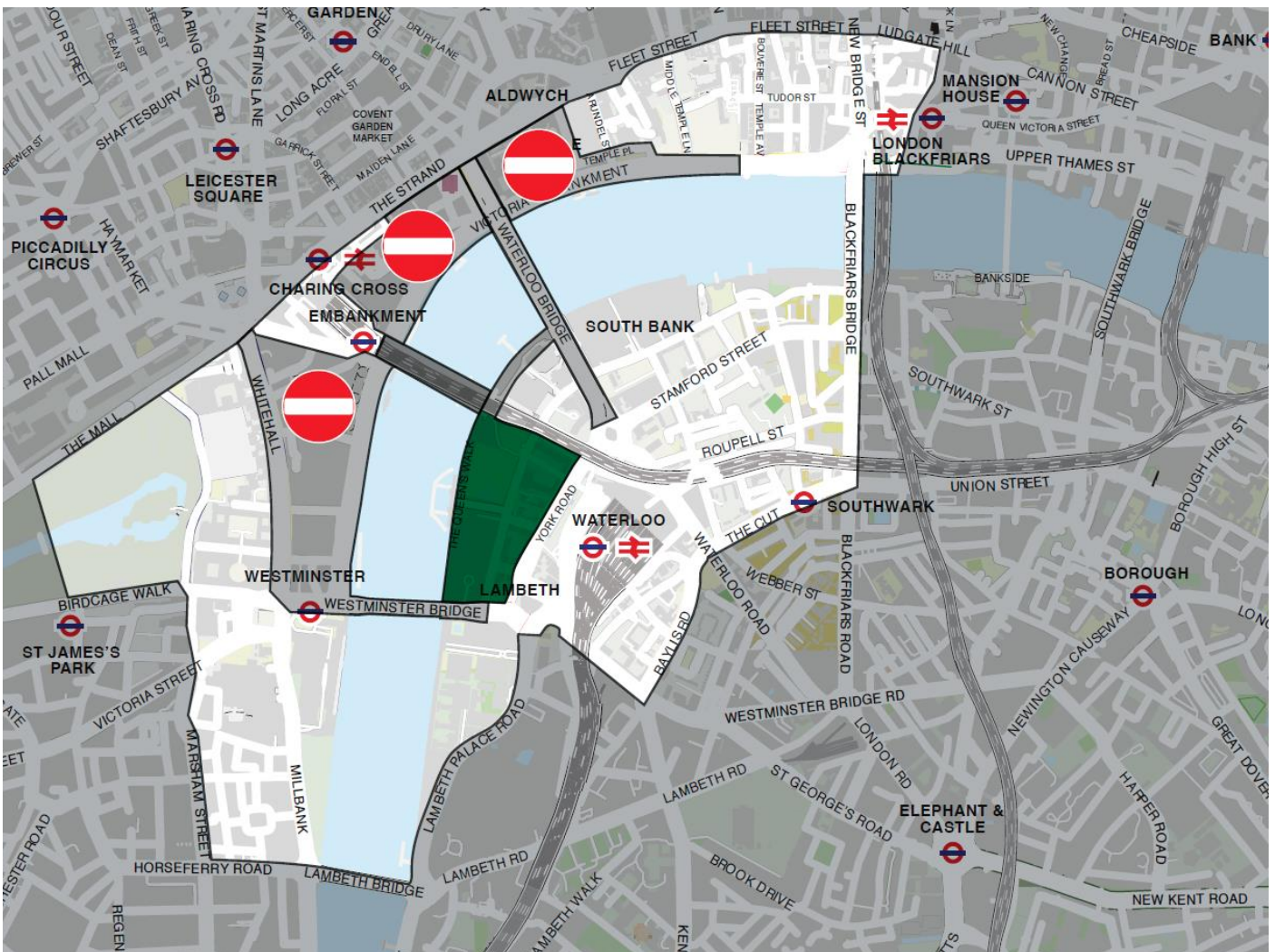
MAYOR OF LONDON

CITY HALL, THE QUEEN'S WALK, LONDON, SE1 2AA
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With reference to London New Year's Eve Fireworks, organised by the Mayor of London and produced by Jack Morton Worldwide:

GREEN AREA BUSINESS AND RESIDENT ACCESS WRISTBANDS

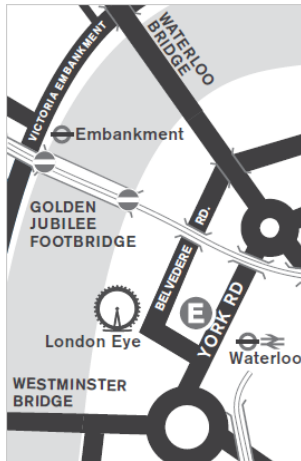
Please find enclosed your 'Access Wristbands'. These will facilitate access for you/your guests/staff to your business or property situated in the London New Year's Eve Fireworks GREEN ticketed area only on 31st December (marked in green on the map below). Please ensure that anyone needing to get through carries a wristband at all times. This area may be closed off as early as 5pm to non-pass holders and will become extremely busy between 7pm – 10pm as ticket holders arrive.



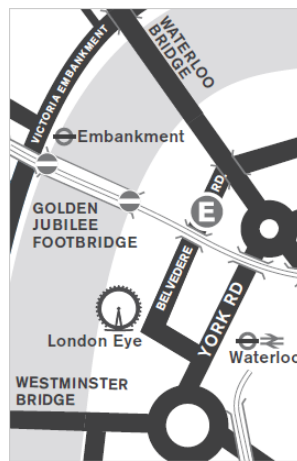
Business and Residents Entrance

Please see below the map showing the dedicated entry point into the Green Ticketed Area at Forum Magnum Square. The security here will help business and resident pass holders to get through. To make the experience smoother, we recommend that you use this entry point.

Business and Resident Entrance



Ticket Holder Entrance



Travel

Public transport will operate differently to normal on New Year's Eve with many closures, diversions and planned engineering works, so it is very important that you/your guests and staff plan your/their journey to and from your business or property. London will also be very crowded, so walking around will be more difficult and take longer than on a normal day.

Pedestrian crossing north/south of the river in Central London will not be possible due to bridge closures, so we recommend you choose a station on the same side of the river as your property. Please note that stations could also have temporary closures at any point throughout the day.

Check www.tfl.gov.uk/nye and www.nationalrail.co.uk before you travel and give yourself plenty of time to get around.

As road closures will start coming into effect from 2pm on the 31st December, we strongly recommend that you/your guests do not attempt to travel by car.

PLEASE NOTE:

- The enclosed passes are to facilitate your/your guests and staff access to your property
- Passes do not allow access across bridges or through other ticketed areas
- Passes do not provide vehicle access
- Passes remain the property of Jack Morton Worldwide at all times, and are individually numbered and logged when allocated to you/your business
- Passes may not be sold or re-distributed

Further Information

We will be sending out further information in November about bridge, road and station closures.

If you have any queries in the meantime, please contact the Event Producer's Business and Residents Team at Jack Morton Worldwide at NYE@jackmorton.co.uk or on 0208 735 2382.

Final Information EMAIL to be sent on the 28th after final GLA download

MAYOR OF LONDON

Final information regarding London New Year's Eve Fireworks

Dear *|FNAME|*,

New Year's Eve is fast approaching, so we hope that you have now received your wristbands for the evening.

The deadline for applying for wristbands has now passed

1) If you are a resident of County Hall Apartments, Rennie or River Court, Whitehall Court, Whitehouse Apartments, South Bank Tower or Urbanest then please go to the reception, concierge or porters lodge to request your wristbands.

2) If you are not a resident at any of the above but live within a ticketed viewing area, and have not already been in touch with us, then please reply to this email and we'll do our best to facilitate your access to and from your property on the night. You can collect from our onsite office at the following times:

Thursday 28th December: 1pm – 6pm

Friday 29th December: 10am – 6pm

Saturday 30th December: 10am - 6pm

3) If you are in the outer event area and have not requested wristbands, please carry a valid proof of address such as a driver's licence or utility bill on the night, so that stewards can facilitate your access through barriers to gain access your property.

If you have any problems, please contact us as early as you can on the evening of New Year's Eve on our Business and Residents number: 0208 735 2382

Security

We take the security of this event very seriously and have been working closely with the Metropolitan Police and other agencies to ensure our event is as safe as possible. We will have enhanced search procedures into the event area, so we ask that you and your guests allow more time to get into and around the area, and follow the instructions and directions of stewards and police officers. They are there for your protection. Also, please do not be alarmed if you see armed police officers in and around the viewing areas - they are supposed to be there.

Public Transport

tfl.gov.uk/nye and nationalrail.co.uk/christmas have regular updates. Please check these before you travel, and share this information with any guests travelling to your property on New Year's Eve.

The best advice for anyone wishing to access central London on New Year's Eve is to avoid crossing

the river by foot; if using public transport to leave the event area chose a station on the same side of the river as you / if arriving at the event area, arrive at a station on the side of the river you want to be. Avoid travelling by road wherever possible.

Watching at home

You can watch the fireworks live on the BBC.

Have a safe and enjoyable night.

New Year's Eve Fireworks Business & Residents Team

Tel: 020 8735 2382

Ticket Area Quantities

	Tickets	Wristbands
BLUE	31499	11202
RED	43847	3199
GREEN	8553	7106
PINK	12162	62
WHITE	6901	2800
ORANGE	400	0
TOTALS	103362	24369

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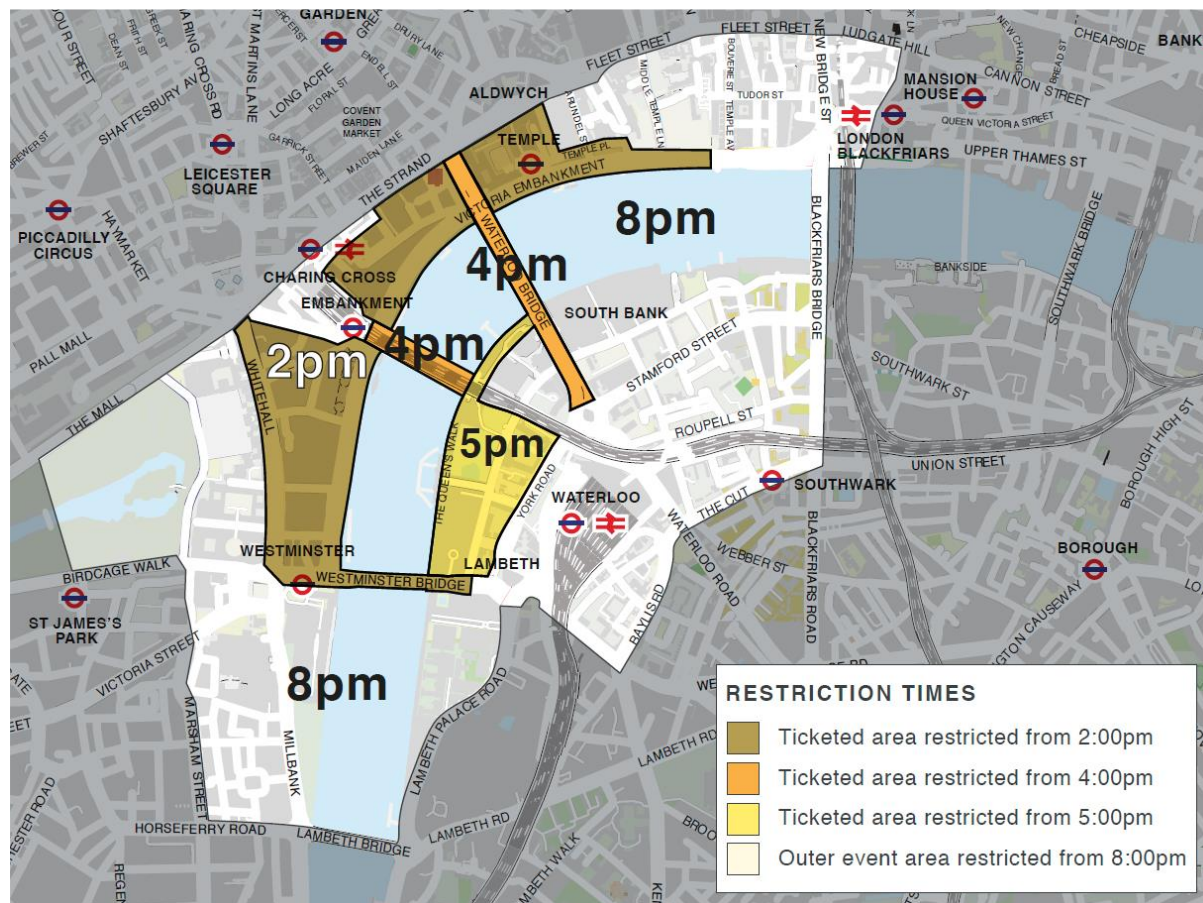
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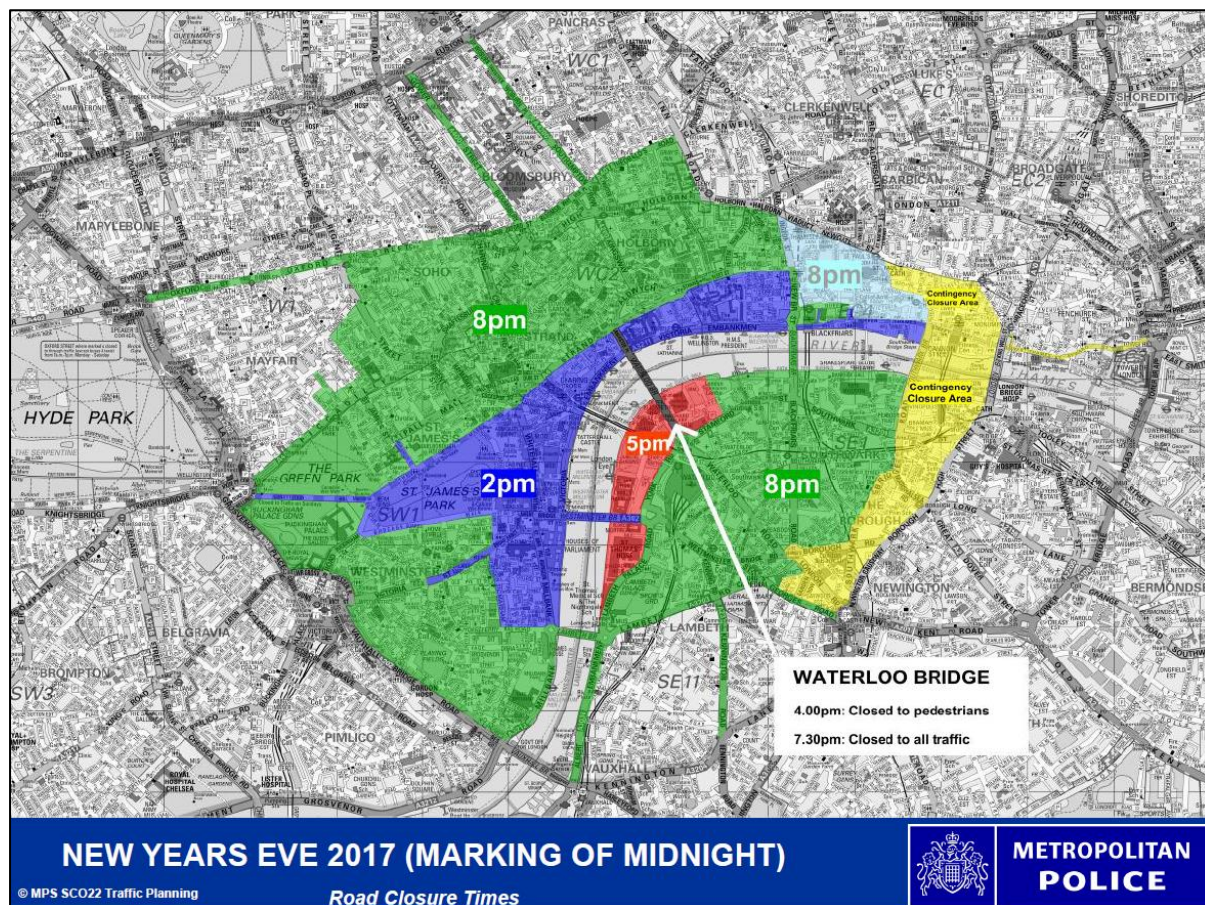
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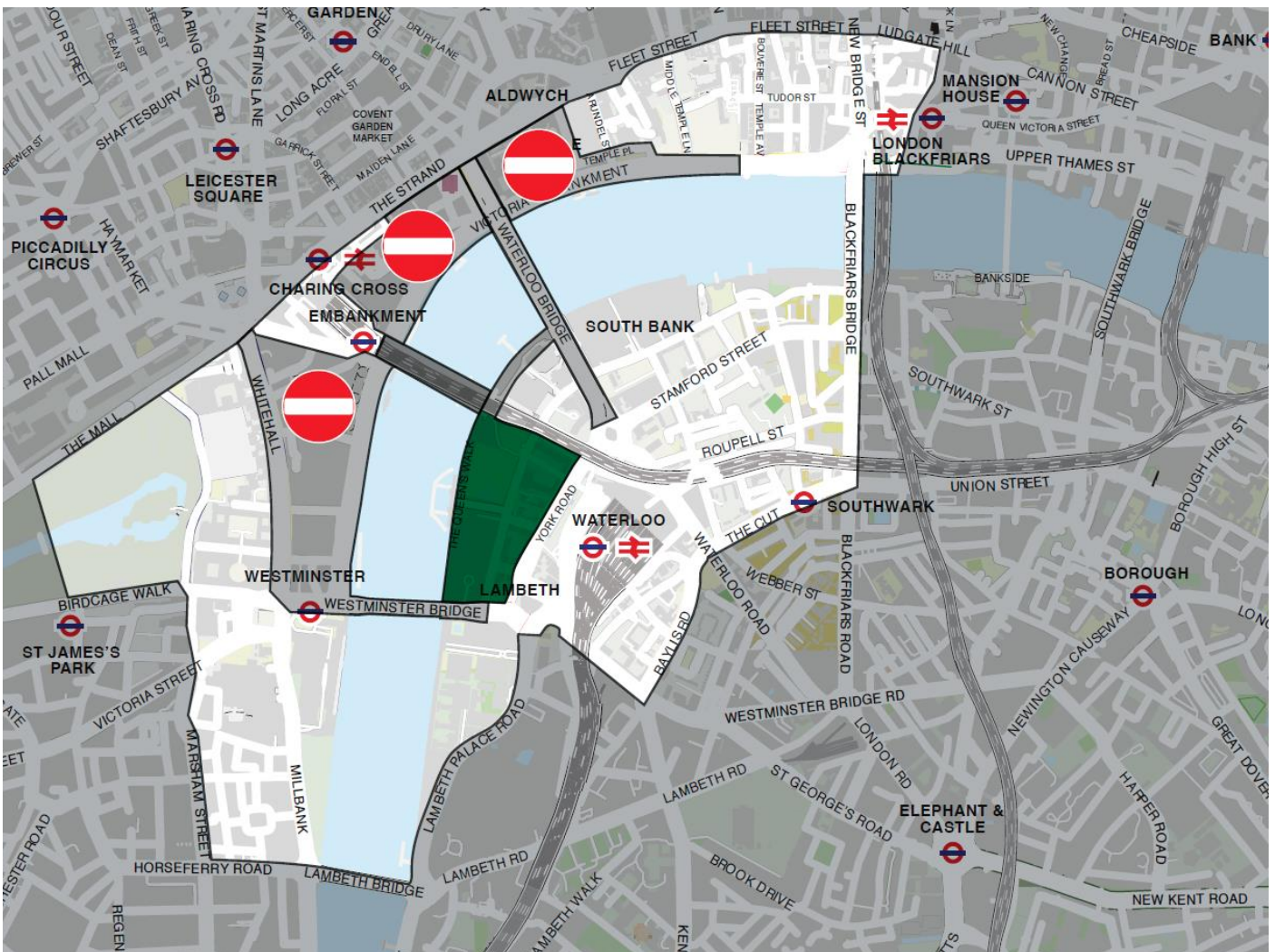
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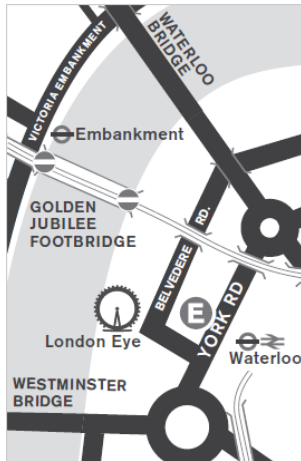
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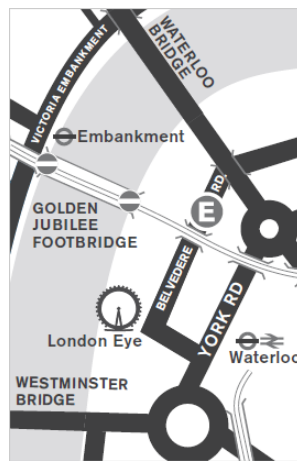
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New Year's Eve Fireworks Business & Residents Team

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