

Floating hubs Overview

Floating hubs

- **Purpose:** To provide time limited, intensive interventions to specific rough sleeping cohorts and/or hotspots.
 - **Model:** Multidisciplinary 24/7 assessment hub lasting 1-2 weeks based on NSNO/SWEP style service model with intensive assessment and through care. Cohort identified via street count and local intelligence to support existing services or to intervene in areas with no/limited resource
- **Impact:** 60% successful move on direct from each hub, with Comprehensive assessments completed on all service users, move on plan identified, lead agency agreed for follow up.

Model

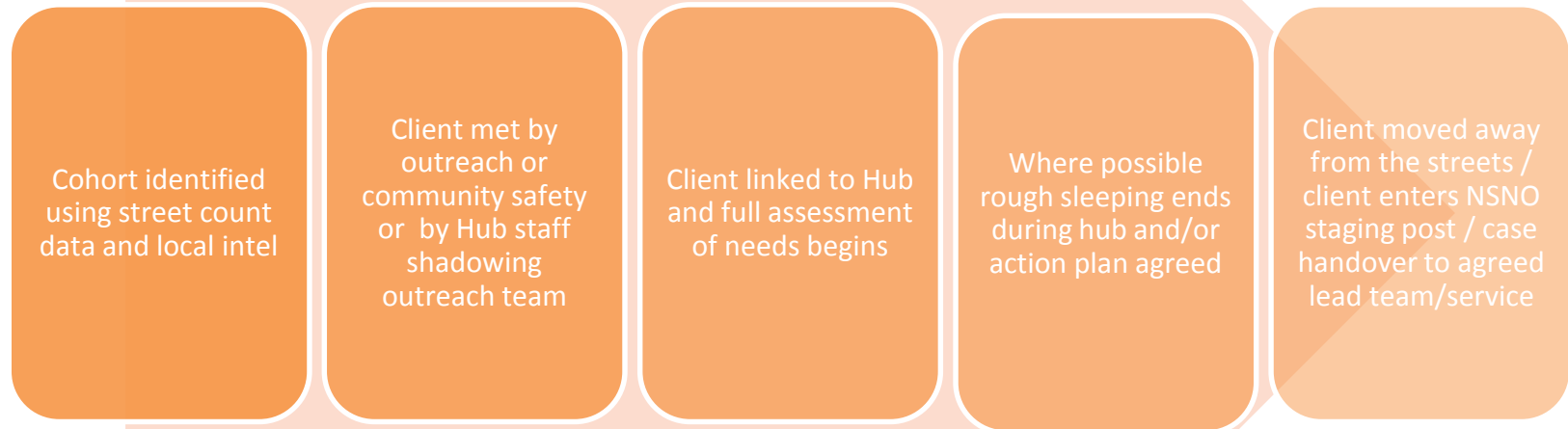
- 24 hour service. 8 weeks lead-in time to coordinate services required, agree interventions and get local support
- Offers intensive wraparound assessment and support for 1-2 weeks to approx. 15 people at any one time
- Staffed by skilled assessment workers with input from local outreach and specialist support staff. I.e mental health, substance misuse.
- Once hub closes resources will be in place to follow-up client action plans: agree agency leads and action plans and progress on it, or move to staging posts so staff can continue to work on cases (e.g. complex or challenging cases) or present with them at Housing Options
- Max 28 days target to close cases once hub is closed.

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Strengths:

- Intelligence and data-driven model
- Time critical interventions
- Responsive to changing and emerging needs on the ground
- Successfully piloted in east and West Sussex and City of London
- Coordinated and multi agency

Client journey



The importance of partnerships

- Hubs to be multi-disciplinary e.g. physical health, MH, substance use, immigration advice – wraparound approach
- This is why this meeting is happening because everyone can play vital role in making hubs work. Key role in ending people's rough sleeping.

