

## DMPC Decision – PCD 997

**Title:** Solution Provider framework 2.0

### Executive Summary:

This decision concerns the reprourement of a Solution Provider Framework agreement. The existing Solution Provider Framework agreement is due to end on 31 March 2022 and has provided an invaluable route to market for a number of Digital Policing projects during its term, including (but not limited to) Command and Control, iHub, the Learning Development platform and Met IP. There will be a number of medium to large projects in the forthcoming capital plan. The new Solution Provider Framework agreement will provide a valuable route to market tailored to the specific needs of the MPS.

### Recommendation:

The Deputy Mayor for Policing and Crime is recommended to:

1. Approve the reprourement of the Solution Provider Framework for the provision of digital solutions to the MPS to the value of £300,000,000 over 4 years (2022 to 2026). Note: any projects or programmes procured via the new Solution Provider Framework agreement through mini-competition will be subject to separate approval by submission of relevant business cases through MPS/MOPAC governance. This decision does not commit any expenditure against this framework.
2. Approve expenditure of (approximately) £692,000 to support the reprourement and initial contract management, fully funded from the MOPAC approved DP budget.

### Deputy Mayor for Policing and Crime

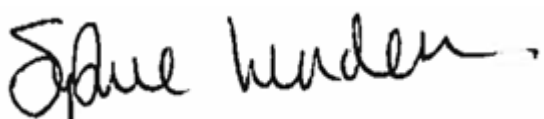
I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

**Signature**

**Date**

**12/07/2021**



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## **PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC**

### **1. Introduction and background**

- 1.1. This Business Justification concerns the reprocurement of a Solution Provider Framework ("SPF2") agreement. The existing Solution Provider Framework agreement ("SPF1") is due to end on 31 March 2022. SPF 1 has provided an invaluable route to market for a number of Digital Policing projects during its term
- 1.2. MPS Commercial Services do not have sufficient resources, capacity and capability to manage the first mini-competitions through the SPF2 therefore support is required for these.
- 1.3. A new SPF gives MPS another route to market which does not include an uplift charge providing savings and value for money.
- 1.4. The use of solution providers via the SPF enables the MPS to utilise Commercial Off The Shelf (COTS) software, with the solution providers acting as integrators designing and managing system integration. The solution providers will select COTS packages for the MPS enabling MPS to benefit from global discounts and achieving value for money.

### **2. Issues for consideration**

- 2.1. The continued success of the Solution Delivery Model is dependent on SPF2 evolving from SPF1 to take into account:
  - Changes in delivery by the market including increased reliance on the reseller model, Software As A Service (SAAS), and Cloud services.
  - Lessons learnt from SPF1, including greater flexibility, phased delivery with gates for termination by the MPS, improved/updated social responsibility provisions, cyber security requirements and data protection.
  - Continued cultural change within MPS as to how digital projects are procured. MPS have to a large degree achieved much cultural change in this area over the last 4 years, SPF2 will help ensure this positive cultural change continues.
  - The changes which will take place due to Pegasus mean that it is more likely that medium sized projects may be awarded via a new SPF Framework.

### **3. Financial Comments**

- 3.1. The framework contract value will be £300,000,000. This is not committed spend. Only when projects have been procured through the framework through mini-competition will funds be committed. These projects will be subject to approval through the usual MPS/MOPAC governance process.
- 3.2. There are one-off project and procurement costs incurred in setting up the SPF2 consisting of £692k, which is fully funded from the MOPAC approved Digital Policing budget.

## **4. Legal Comments**

- 4.1. The Mayor's Office for Policing and Crime (MOPAC) is a contracting authority as defined in the Public Contracts Regulations 2015 (the Regulations). All awards of public contracts for goods and/or services valued at £189,330 or above shall be procured in accordance with the Regulations. This report confirms the value of the proposed contract exceeds this threshold.
- 4.2. Paragraph 4.8 of the MOPAC Scheme of Delegation and Consent provides that the Deputy Mayor for Policing and Crime has delegated authority to approve business cases for revenue or capital expenditure of £500,000 or above.
- 4.3. Paragraph 4.13 of the MOPAC Scheme of Delegation and Consent provides the Deputy Mayor for Policing and Crime ("DMPC") has delegated authority to approve all requests to go out to tender for contracts of £500,000 or above, or where there is a particular public interest.
- 4.4. The SPF is a framework agreement, therefore there is no commitment upon MOPAC to spend any amount under the framework, until such time that individual contracts are called off from the framework. At this stage approval is being sought to initiate the procurement of the framework agreement.
- 4.5. The competitive procurement process to be undertaken is in full compliance with the Public Contracts Regulations 2015 (PCR15) (or the equivalent UK regulations which should come in to force later this year).

## **5. Commercial Issues**

- 5.1. MOPAC will be the Contracting Authority for the framework. It will be available for use by the MPS and also for other Police Services in the UK, the Offices of the Police and Crime Commissioners (PCC's), the GLA and its functional bodies.
- 5.2. It is anticipated that SPF2 will influence the time it takes MPS to procure IT solutions by providing a faster route to market. In doing so the SPF2 will continue the success of SPF1 and act as an enabler for efficiency in how MPS plans for and incurs IT solutions capital spend.
- 5.3. A competitive procurement process will be undertaken, in full compliance with the Public Contracts Regulations 2015 (PCR15) (or the equivalent UK regulations which should come in to force later this year) including advertising the tender using FTS (Find a Tender Service), and MPS will be drawing on the lessons learned from the previous SPF procurement to optimise and improve the process and drive value for money.

## **6. GDPR and Data Privacy**

- 6.1. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 6.2. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects
- 6.3. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the project meets its compliance requirements.
- 6.4. With regard to this paper, the award of this contract does not entail the use of identifiable data of members of the public so there are no GDPR issues specific to this BJP.

## **7. Equality Comments**

- 7.1. Equality and diversity issues will be monitored and reviewed with suppliers as part of the procurement process.

## **8. Background/supporting papers**

- 8.1. Report

**Public access to information**

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

**Part 1 Deferral:**

Is the publication of Part 1 of this approval to be deferred? NO

If yes, for what reason:

Until what date: n/a

**Part 2 Confidentiality:** Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.

Is there a **Part 2** form – YES

**ORIGINATING OFFICER DECLARATION**

*Tick to confirm statement (✓)*

**Financial Advice:**

The Strategic Finance and Resource Management Team has been consulted on this proposal.

✓

**Legal Advice:**

The MPS legal team has been consulted on the proposal.

✓

**Equalities Advice:**

Equality and diversity issues are covered in the body of the report.

✓

**Commercial Issues**

The proposal is in keeping with the GLA Group Responsible Procurement Policy.

✓

**GDPR/Data Privacy**

- GDPR compliance issues are covered in the body of the report.
- A DPIA is not required.

✓

**Director/Head of Service:**

The Chief Finance Officer has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.

✓

**Chief Executive Officer**

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature



Date 02/06/2021



# MOPAC

MAYOR OF LONDON  
OFFICE FOR POLICING AND CRIME

## Solution Provider framework 2.0

### MOPAC Investment Advisory & Monitoring meeting 30 June 2021

#### Report by Paul Evans on behalf of the Chief of Corporate Services

**Part 1 – This section of the report will be published by MOPAC. It is classified as OFFICIAL – PUBLIC**

#### *EXECUTIVE SUMMARY*

This Business Justification concerns the reprocurement of a Solution Provider Framework ("SPF2") agreement. The existing Solution Provider Framework agreement ("SPF1") is due to end on 31 March 2022. SPF 1 has provided an invaluable route to market for a number of Digital Policing projects during its term, including (but not limited to) Command and Control, iHub, the Learning Development platform and Met IP. There will be a number of medium to large projects in forthcoming capital plan. SPF2 will provide a valuable route to market tailored to the specific needs of the MPS.

#### **Recommendations**

The Deputy Mayor for Policing and Crime, via the Investment Advisory and Monitoring meeting (IAM), is asked to:

1. Approve the reprocurement of the Solution Provider Framework for the provision of digital solutions to the MPS to the value of £300,000,000 over 4 years (2022 to 2026). Note: Any projects or programmes procured via the SPF2 through mini-competition will be subject to separate approval by submission of relevant business cases through MPS/MOPAC governance. This decision does not commit any expenditure against the framework, it is to approve strategy and resources only; and
2. Approve expenditure of (approximately) £692,000 to support the reprocurement and initial contract management fully funded from the MOPAC approved DP budget.

#### **Time sensitivity**

A decision is required from the Deputy Mayor by 2 June 2021. This should provide the MPS with sufficient time to carry out the procurement process and ensure the SPF2 is set up by the 21<sup>st</sup> March 2022 (expiry of SPF1).

#### **Non-confidential facts and advice to the Deputy Mayor for Policing and Crime**

## **Introduction and background**

1. This Business Justification concerns the reprocurement of a Solution Provider Framework ("SPF2") agreement. The existing Solution Provider Framework agreement ("SPF1") is due to end on 31 March 2022. SPF 1 has provided an invaluable route to market for a number of Digital Policing projects during its term
2. MPS Commercial Services do not have sufficient resources, capacity and capability to manage the first mini-competitions through the SPF2 therefore support is required for these.
3. A new SPF gives MPS another route to market which does not include an uplift charge providing savings and value for money.
4. The use of solution providers via the SPF enables the MPS to utilise COTS software, with the solution providers acting as integrators designing and managing system integration. The solution providers will select COTS packages for the MPS enabling MPS to benefit from global discounts and achieving value for money.

## **Issues for consideration**

5. To continue the success of the Solution Delivery Model is dependent on: SPF2 evolving from SPF1 to take into account:
  - Changes in delivery by the market including increase reliance on the reseller model, SAAS, and Cloud services.
  - Lessons learnt from SPF1, including greater flexibility (phased delivery with gates for termination by the MPS, improved/updated social responsibility provisions, cyber security requirements and data protection.
  - Continued change within MPS as to how digital projects are procured, driven by the MPS demand for innovation and well as developments in the IT market (for example more SAAS being utilised by MPS). MPS have, to a large degree, achieved much cultural change in this area over the last 4 years, SPF2 will help ensure this positive cultural change continues.
  - The changes which will take place due to Pegasus mean that it is more likely that medium sized projects may be awarded via a new SPF Framework.

## **Contributes to the MOPAC Police & Crime Plan 2017-2021<sup>1</sup>**

6. The subsequent reprocurement of the SPF will underpin the key themes within the MOPAC Police and Crime Plan, for example: these services will help facilitate the successful delivery of several digital projects. These projects will be key to delivering a safer London, improved accountability and to improve our fight against crime.

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<sup>1</sup> [Police and crime plan: a safer city for all Londoners | London City Hall](#)



### **Financial, Commercial and Procurement Comments**

7. Framework Contract Value: £300,000,000 (Note that this is not committed spend. Only when projects have been procured through the framework through mini-competition will funds be committed. These projects will be subject to approval through the usual MPS/MOPAC governance process).
8. Framework Contracting Authority: MOPAC. For use by the MPS as well as other Police Services in the UK including the Offices of the Police and Crime Commissioners (PCC's), the GLA and its functional bodies.
9. There are "one-off" project and procurement costs incurred in setting up the SPF2 consisting of £692k, which is fully funded from the MOPAC approved Digital Policing budget.
10. It is anticipated the SPF2 will influence the time it takes MPS to procure IT solutions by providing a faster route to market. In doing so the SPF2 will continue the success of SPF1 and act as an enabler for efficiency in how MPS plans for and incurs IT solutions capital spend.
11. In line with the Public Contracts Regulations 2015 (PCR15) a competitive procurement process will be required to establish the SPF2. This will include advertising in Find a Contract (the UK equivalent of OJEU).

### **Legal Comments**

12. The Mayor's Office for Policing and Crime (MOPAC) is a contracting authority as defined in the Public Contracts Regulations 2015 (the Regulations). All awards of public contracts for goods and/or services valued at £189,330 or above shall be procured in accordance with the Regulations. This report confirms the value of the proposed contract exceeds this threshold.
13. Paragraph 4.8 of the MOPAC Scheme of Delegation and Consent provides that the Deputy Mayor for Policing and Crime has delegated authority to approve business cases for revenue or capital expenditure of £500,000 or above.
14. The MOPAC Scheme of Delegation and Consent provides the Deputy Mayor for Policing and Crime ("DMPC") has delegated authority to approve all requests to go out to tender for contracts of £500,000 or above, or where there is a particular public interest (paragraph 4.13).
15. The SPF is a framework agreement, therefore there is no commitment upon MOPAC to spend any amount under the framework, until such time that individual contracts are called off from the framework. At this stage approval is being sought to initiate the procurement of the framework agreement.

### **Equality Comments**

16. There are no equality and diversity issues. This will be monitored and reviewed with suppliers as part of the procurement process.

### **Privacy Comments**

17. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
18. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects
19. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the project meets its compliance requirements.
20. With regard to this paper, the award of this contract does not entail the use of identifiable data of members of the public so there are no GDPR issues specific to this BJP.

### **Real Estate Implications**

21. There are no Real Estate implications.

### **Environmental Implications**

22. There are no Environmental implications.

### **Background/supporting papers**

23. Not applicable.

Report author: Paul Evans, ICT Commercial Services

### **Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.**

The Government Security Classification marking for Part 2 is:  
OFFICIAL-SENSITIVE [COMMERCIAL]

Part 2 of Solution Provider Framework 2.0 is exempt from publication for the following reasons:

- Exempt under Article 2(2)(a) of the Elected Local Policing Bodies (Specified Information) Order 2011 (Data Protection Section 43 – Commercial Interests).

The paper will cease to be exempt until two years after the framework is awarded 30/04/2023.