

# GREATER LONDON AUTHORITY

## Mayor's Office

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### James Cleverly AM

City Hall  
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London SE1 2AA

Our ref: MGLA110311-3341

Date: 24 MAR 2011

Dear James

Many thanks for sending me a copy of your report *Business As Usual?: London's emergency and health services' preparations for the 2012 Olympic and Paralympic Games*. Please accept my apologies for the delayed response. I of course agree that the smooth running of London's emergency and health services is an absolute priority. I can assure you that I would not allow any event to compromise this position.

I am glad the committee's report recognises the significant work undertaken to date and concludes that London's health and emergency services will operate to the usual high standard during Games time.

I agree with the recommended milestones in the report and set out below the steps being taken to ensure we meet the suggested October 2011 deadline.

**Games time command and control arrangements to be finalised between stakeholders. This should include allocating key posts to named individuals.**

Responsibility for coordinating Games time command, communication and coordination rests with the Cabinet Office which has put in place a structured work programme to develop the necessary arrangements with all of the 2012 delivery partners.

Each agency has begun to identify key Games time roles and individuals to fill these. Once agreed the arrangements will be tested through planned Games wide exercise events over the next year.

**The GLA along with London boroughs to have finalised a calendar of events which will provide London's emergency and health services with a clear picture of the range, scale and location of events during 2012.**

Work to compile a calendar of events is progressing well. A large number of boroughs, event organisers, cultural institutions and other organisations have registered information which will be shared with public agencies to help with resource planning. The calendar will provide a picture of the scale, range and location of events planned for the period 1 May to 31 October 2012.

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**The ODA, TfL and LOCOG to develop and release a public information campaign encouraging Londoners to take alternative forms of transport during Games time.**

ODA, TfL and LOCOG are working together on a coordinated campaign to encourage Londoners to use alternative forms of transport during the Games. This is supported by the excellent infrastructure enhancements that have been put in place, including the introduction of new walking and cycling routes.

Further information on the programme can be found at <http://www.london2012.com/making-it-happen/transport/walking-and-cycling.php>

I hope that this letter will reassure you that my 2012 team are taking the necessary steps to ensure that the Games do not put any unnecessary burdens on those delivering our health and emergency services.

I look forward to reading your follow up report later in the year.

Yours ever,

A handwritten signature in black ink, appearing to be 'Boris Johnson', with a stylized flourish at the end.

**Boris Johnson**  
Mayor of London