

DMPC Decision – PCD 1069

Title: Accelerated IVMA Improvements

Executive Summary:

This decision seeks approval for further deployments of Tethered In Vehicle Mobile Application (IVMA) devices across the fleet. No new procurement routes or processes required as the IVMA installation is via the existing contract with Babcocks and procurement of IVMA tablets via the CDW framework.

Recommendation:

The Deputy Mayor for Policing and Crime is recommended to approve Capital spend of £1,482,400 in 2021/22 for fleet-wide accelerated deployment of Tethered In Vehicle Mobile Application (IVMA) fully funded from the MOPAC Approved Digital Policing (DP) Capital Budget.

Deputy Mayor for Policing and Crime

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

Signature 

Date 5/11/2021

PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC

1. Introduction and background

- 1.1. MPS are committed to taking action in response to feedback made through the staff survey. Over the past 2 years, satisfaction with Met technology has increased significantly across both operational and support business groups. Each year Digital Policing analyses the Met-wide feedback about technology. In May 2021, a welfare-focused survey was undertaken and a small reduction in satisfaction with technology was recorded. Closer analysis has found that much of this dissatisfaction stems from local management decisions for device eligibility during the Pandemic and availability of technology rather than dissatisfaction with the functionality itself.
- 1.2. It is critically important that staff and officers understand that Management Board takes the survey seriously and that participating is worthwhile. Building that confidence leads to higher levels of participation and in turns provides richer feedback. To support this, DP intends to respond to the feedback and address some of the key concerns arising.

2. Issues for consideration

- 2.1. DP analyse every staff survey to understand what MPS officers and staff tell us about technology. DP are determined to respond and issue communications to that effect through the DMC.
- 2.2. These activities address the core findings from MPS survey respondents that related to technology and assist in 'levelling up' technology provision across the MPS.
- 2.3. These activities do not overlap, compromise, or impact upon any other ongoing major technology programmes.
- 2.4. These activities cannot be completed before the next staff survey due to supplier lead times, but communications will be issued to officers to inform them that action is being taken.
- 2.5. Senior leadership in the affected B/OCUs are supportive of this business case.

3. Financial Comments

- 3.1. The Capital cost of £1,482.4k in 2021/22 for fleet-wide accelerated deployment of Tethered IVMA is fully funded from the MOPAC Approved Digital Policing (DP) Capital Budget.

4. Legal Comments

- 4.1. The MOPAC Scheme of Delegation and Consent provides the Deputy Mayor for Policing and Crime (“DMPC”) has delegated authority to approve business cases for revenue or capital expenditure of £500,000 and above (paragraph 4.8).
- 4.2. There are no specific legal issues arising from this paper, and the recommendation can be lawfully approved. The funds required to complete the purchase will come from the approved Digital Policing budget.

5. Commercial Issues

- 5.1. IVMA installation is via the existing contract with Babcocks and procurement of IVMA tablets via the CDW framework. Using CDW provides best value for money because the build is undertaken in-house so there is no need for service from the Pegasus suppliers and the MPS can avoid their mark-up.

6. GDPR and Data Privacy

- 6.1. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 6.2. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- 6.3. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the project meets its compliance requirements.
- 6.4. A DPIA has been completed for this project The project will ensure a privacy by design approach, which will allow the MPS to find and fix problems at the early stages of any project, ensuring compliance with GDPR. DPIAs support the accountability principle, as they will ensure the MPS complies with the requirements of GDPR and they demonstrate that appropriate measures have been taken to ensure compliance.

7. Equality Comments

- 7.1. As this is an extension of an existing service this work does not change any aspects relating to equality or diversity.

8. Background/supporting papers

- 8.1. Report.

Public access to information

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

Part 1 Deferral:

Is the publication of Part 1 of this approval to be deferred? NO

If yes, for what reason: N/A

Until what date: N/A

Part 2 Confidentiality: Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.

Is there a **Part 2** form – NO

ORIGINATING OFFICER DECLARATION

Tick to confirm statement (✓)

Financial Advice:

The Strategic Finance and Resource Management Team has been consulted on this proposal.

✓

Legal Advice:

Legal advice is not required.

✓

Equalities Advice:

Equality and diversity issues are covered in the body of the report.

✓

Commercial Issues

The proposal is in keeping with the GLA Group Responsible Procurement Policy.

✓

GDPR/Data Privacy

- GDPR compliance issues are covered in the body of the report.
- A DPIA has been completed.

✓

Drafting Officer

Craig James has drafted this report in accordance with MOPAC procedures.

✓

Director/Head of Service:

The Chief Finance Officer has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.

✓

Chief Executive Officer

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature



Date 22/10/21



MAYOR OF LONDON
OFFICE FOR POLICING AND CRIME

Accelerated IVMA Improvements

MOPAC Investment Advisory & Monitoring meeting - 7th October 2021

Report by Darren Scates on behalf of the Chief of Corporate Services

Part 1 – This section of the report will be published by MOPAC. It is classified as OFFICIAL – PUBLIC

EXECUTIVE SUMMARY

Digital Policing (DP) analyse every staff survey to understand what MPS officers and staff tell us about technology. DP are determined to respond and issue communications to that effect through the DMC This Business Case addresses the core findings from MPS survey respondents that related to technology and assist in 'levelling up' technology provision across the MPS

This business justification paper seeks approval for further deployments of Tethered In Vehicle Mobile Application (IVMA) devices across the fleet and to recycle recovered 7" tablets from the fleet to the Met Special Constabulary. Other deployments of hardware across the MPS, in relation to docking monitors for MO7 taskforce and a proof of concept in Ilford Police Station to address the shortage of cables in writing rooms, have been approved under MPS delegated authority.

Recommendations

The Deputy Mayor for Policing and Crime, via the Investment Advisory and Monitoring meeting (IAM), is asked to:

- 1. Approve... Capital of £1,482.4k in 2021/22 for fleet-wide accelerated deployment of Tethered IVMA fully funded from the MOPAC Approved Digital Policing (DP) Capital Budget**

Time sensitivity

A decision is required from the Deputy Mayor by 21st October 2021. This is because...

It is critically important that staff and officers understand that Management Board takes the survey seriously and that participating is worthwhile. Building that confidence leads to higher levels of participation and in turns provides richer feedback. To support this, DP intends to respond to the feedback and address some of the key concerns arising from the staff survey.

The speedy rollout of the tethered IVMA solution is crucial to raise Operational Usage and trust in the vehicle Technology and enables front line staff to have fuller access to data to be able to undertake their duties.

Non-confidential facts and advice to the Deputy Mayor for Policing and Crime

Introduction and background

1. MPS are committed to taking action in response to feedback made through the staff survey. Over the past 2 years, satisfaction with Met technology has increased significantly across both operational and support business groups. Each year Digital Policing analyses the Met-wide feedback about technology. In May 2021, a welfare-focused survey was undertaken and a small reduction in satisfaction with technology was recorded. Closer analysis has found that much of this dissatisfaction stems from local management decisions for device eligibility during the Pandemic and availability of technology rather than dissatisfaction with the functionality itself.
2. It is critically important that staff and officers understand that Management Board takes the survey seriously and that participating is worthwhile. Building that confidence leads to higher levels of participation and in turns provides richer feedback. To support this, DP intends to respond to the feedback and address some of the key concerns arising.

Issues for consideration

- DP analyse every staff survey to understand what MPS officers and staff tell us about technology. DP are determined to respond and issue communications to that effect through the DMC
- These activities address the core findings from MPS survey respondents that related to technology and assist in 'levelling up' technology provision across the MPS
- These activities do not overlap, compromise, or impact upon any other ongoing major technology programmes
- These activities cannot be completed before the next staff survey due to supplier lead times, but communications will be issued to officers to inform them that action is being taken
- Senior leadership in the affected B/OCUs are supportive of this business case

Contributes to the MOPAC Police & Crime Plan 2017-2021¹

This BJP supports the Met Direction pillar of Data and Digital Technology. By addressing some of the simple tactical problems that officers have highlighted, DP can enable them to make more and better use of the existing technology.

¹ [Police and crime plan: a safer city for all Londoners | London City Hall](#)

Financial, Commercial and Procurement Comments

The Capital cost of £1,482.4k in 2021/22 for fleet-wide accelerated deployment of Tethered IVMA fully funded from the MOPAC Approved Digital Policing (DP) Capital Budget.

IVMA installation is via the existing contract with Babcocks and procurement of IVMA tablets via the CDW. Using CDW provides best value for money because the build is undertaken in-house so there is no need for service from the Pegasus suppliers and the MPS can avoid their mark-up.

Legal Comments

There are no specific legal issues arising from this paper and the recommendation can be lawfully approved. The funds required to complete the purchase will come from the approved Digital Policing budget.

Equality Comments

As this is an extension of an existing service this work does not change any aspects relating to equality or diversity.

Privacy Comments

The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.

Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.

The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the project meets its compliance requirements.

A DPIA has been completed for this project. The project will ensure a privacy by design approach, which will allow the MPS to find and fix problems at the early stages of any project, ensuring compliance with GDPR. DPIAs support the accountability principle, as they will ensure the MPS complies with the requirements of GDPR and they demonstrate that appropriate measures have been taken to ensure compliance.

Real Estate Implications

There are no real estate implications arising from this report.

Environmental Implications

This business case has considered the MPS Environment Policy. Recovered 7" devices from fleet will be returned to CapGemini for re-build to Foundation spec. A further 200 are in stock and will also be deployed. The DP Digital Experience team will work with MPS Special Constabulary (MSC) leadership to identify those OCUs that require more devices and allocate accordingly to the local MSC coordinator

Background/supporting papers

Report author: Richard Gittings, DP Business Engagement Manager