May 2019

MOPAC MAYOR OF LONDON OFFICE FOR POLICING AND CRIME

DMPC Decision – PCD 602

Title: SEG & MSEG Contract Extension

Executive Summary:

This paper seeks approval for the extension of existing contracts for the management, support and maintenance services of the MPS Secure External Gateway (SEG) and Mobility Secure Enterprise Gateway (mSEG) for up to 6 months. This investment in the maintenance of the platforms reduces the risk of increased operating costs of the existing service due to future and current obsolescence of the technical platform in order to facilitate the transition of services to a new strategic and supportable infrastructure platform needed to operate efficiently and effectively to modern London operational policing.

Recommendation:

The Deputy Mayor for Policing and Crime is recommended to:

- Approve award of the extension of the existing MPS Secure External Gateway (SEG)
 Management, Support & Maintenance Services contract (with associated contract value uplift)
 for up to 6 months funded from the existing MOPAC approved Digital Policing (DP) budget.
- (2) Approve award of the extension of the Mobility Secure Enterprise Gateway (mSEG) Management, Support & Maintenance Services contract (with associated contract value uplift) for up to 6 months funded from the existing MOPAC approved Digital Policing (DP) budget.

Deputy Mayor for Policing and Crime

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

Signature

Sphie hende.

Date

11/7/19

PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC

1. Introduction and background

- 1.1. MPS has operated a Secure External Gateway ("SEG") service under a series of contracts since 2003 and is the main security gateway for traffic in and out of the MPS network.
- 1.2. As part of a more recent deployment a separate "Mobility SEG" (mSEG) has been stood up initially to support the latest MPS operational policing transformation initiatives including Mobility and Body Worn Video.
- 1.3. This requirement is extend existing services for up to a maximum of 6 months whilst a replacement service for both SEG and mSEG services (the "MetSEG Service") is procured that shall facilitate the transition of current SEG & mSEG Service onto a single, consolidated and optimised MetSEG environment.

2. Issues for consideration

- 2.1. Both the existing SEG and the mSEG contracts co-terminate 30th June 2019.
- 2.2. The contract extension will ensure continued provision of mission critical services that are critical to the security of the MPS and the secure transit of data and information sharing with all operational policing personnel and partners (including PNC & PND) until the new replacement MetSEG solution is available

3. Financial Comments

- 3.1. The requested extension facilitates the extension of existing services and transition to a new provider within a 6 month timeframe. The requested extension is to increase the contract value with Vodafone Ltd by £2.1m from £8.7m to £10.9m. The requested extension is to increase the contract value with Dimension Data by £1.05m from £4.23m to £5.28m. There is no impact on revenue which is fully funded from the MOPAC approved Digital Policing budget.
- 3.2. There are no capital implications in this proposal.

4. Legal Comments

4.1. The Mayor's Office for Policing and Crime (MOPAC) is a contracting authority as defined in the Public Contracts Regulations 2015 (the Regulations). This is an extension of two existing contracts to enable the service to be transferred to a compliantly procured arrangement. Both extensions are likely to fall within regulation 72 of the Regulations. The grounds for the extension of the contracts are in line with regulation 72(1)(b) of the Public Contracts Regulations 2015 which allow for existing contracts to be modified to include additional services by the original contractor, where a change of supplier-

- a) cannot be made for economic or technical reasons such as requirements of interchangeability or interoperability with existing equipment, services or installations procured under the initial procurement, and
- b) would cause significant inconvenience or substantial duplication of costs for the contracting authority
- 4.2. Extensions under regulation 72(1)(b) are restricted to 50% of the value of the original contract. As these extensions are both less than 50% of the value of the original contract these are both compliant with the regulations.
- 4.3. Paragraph 4.13 of the MOPAC Scheme of Delegation and Consent provides that the Deputy Mayor for Policing and Crime (DMPC) has delegated authority to approve all unforeseen variations and extensions to contracts with an original value of £500,000 or above, when the variation or extension is greater than 10% of the original value and/or is for a period of more than 12 months.

5. GDPR and Data Privacy

- 5.1. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 5.2. Under Article 35 of the General Data Protection Regulation (GDPR) and Sections 57 and 64of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- 5.3. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the project meets its compliance requirements.
- 5.4. A DPIA has been completed for this project. The project will ensure a privacy by design approach, which will allow the MPS to find and fix problems at the early stages of any project, ensuring compliance with GDPR or the Law Enforcement Directive (LED). DPIAs support the accountability principle, as they will ensure the MPS complies with the requirements of GDPR or the LED and they demonstrate that appropriate measures have been taken to ensure compliance.

6. Equality Comments

6.1. As this is an extension of an existing service this work does not change any aspects relating to equality or diversity.

7. Background/supporting papers

7.1. Report

Public access to information

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

Part 1 Deferral:

Is the publication of Part 1 of this approval to be deferred? NO

If yes, for what reason:

Until what date:

Part 2 Confidentiality: Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication. Is there a **Part 2** form – YES

ORIGINATING OFFICER DECLARATION	Tick to confirm statement (✓)
Financial Advice	
The Strategic Finance and Resource Management Team has been consulted on this proposal.	✓ (
Legal Advice	
The MPS legal team has been consulted on the proposal.	\checkmark
Equalities Advice:	
Equality and diversity issues are covered in the body of the report.	✓
Commercial Issues	
The proposal is in keeping with the GLA Group Responsible Procurement Policy.	\checkmark
GDPR/Data Privacy	
 GDPR compliance issues are covered in the body of the report. 	\checkmark
 A DPIA has been completed. 	
Director/Head of Service	
The Chief Finance Officer has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.	~

Chief Executive Officer

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature

Date 10/7/19

R. Lawrence



MOPAC

MAYOR OF LONDON

SEG & MSEG Contract Extension

MOPAC Investment Advisory Board June 2019

Report by Angus McCallum on behalf of the Deputy Commissioner

Part 1 – This section of the report will be published by MOPAC. It is Classified as OFFICIAL – PUBLIC

EXECUTIVE SUMMARY

This paper seeks approval for the extension of existing contracts for the management, support and maintenance services of the MPS Secure External Gateway (SEG) and Mobility Secure Enterprise Gateway (mSEG) for up to 6 months. This investment in the maintenance of the platforms reduces the risk of increased operating costs of the existing service due to future and current obsolescence of the technical platform in order to facilitate the transition of services to a new strategic and supportable infrastructure platform needed to operate efficiently and effectively to modern London operational policing.

Recommendations

The MPS Portfolio & Investment Board (PIB) is asked to Approve:

- Approval for award of the extension of the existing SEG Management, Support & Maintenance Services contract (with associated contract value uplift) for up to 6 months funded from the existing MOPAC approved Digital Policing (DP) budget.
- Approval for award of the extension of the mSEG Management, Support & Maintenance Services contract (with associated contract value uplift) for up to 6 months funded from the existing MOPAC approved Digital Policing (DP) budget.

If supported by the MPS Portfolio & Investment Board, the Deputy Mayor for Policing and Crime, via the Investment Advisory Board (IAB), is asked to:

- Approval for award of the extension of the existing SEG Management, Support & Maintenance Services contract (with associated contract value uplift) for up to 6 months funded from the existing MOPAC approved Digital Policing (DP) budget.
- Approval for award of the extension of the mSEG Management, Support & Maintenance Services contract (with associated contract value uplift) for up to 6 months funded from the existing MOPAC approved Digital Policing (DP) budget.

Introduction and background

- 1. MPS has operated a Secure External Gateway ("SEG") service under a series of contracts since 2003 and is the main security gateway for traffic in and out of the MPS network.
- 2. As part of a more recent deployment a separate "Mobility SEG" (mSEG) has been stood up initially to support the latest MPS operational policing transformation initiatives including Mobility and Body Worn Video.
- 3. This requirement is to extend existing services for up to a maximum of 6 months whilst a replacement service for both SEG and mSEG services (the "MetSEG Service") is procured. The extension is needed to facilitate the transition of current SEG & mSEG Service (PCD 213 and SS3/15/164 respectively) onto a single, consolidated and optimised MetSEG environment.

Issues for consideration

- 4. Both the existing SEG and the mSEG contracts co-terminate 30th June 2019.
- 5. The contract extension will ensure continued provision of mission critical services that are vital to the security of the MPS; including the secure transit of data and information sharing with all operational policing personnel and partners (including PNC & PND) until the new replacement MetSEG solution is available
- 6. A decision is required from the Deputy Mayor by 11th July 2019o enable Commercial Services to formalise the procurement activity. Failure to award an extension will require approval to direct award which will incur additional charges from the suppliers.
- 7. Approval will ensure that we will continue to provide a secure mission critical communication service that meets operational BAU whist also having the capability and flexibility to manage future unplanned and planned events.

Contributes to the MOPAC Police & Crime Plan 2017-2021¹

- 8. This extension provides service continuity for existing mission critical services and secure transit of data whilst the MPS conclude transition of services to a new consolidated, future proof and strategic MetSEG platform.
- 9. The transition of services to the new MetSEG Management, Support and Maintenance procurement shall support the MPS transformation and helps to ensure that officers and staff of the MPS have the digital equipment they need to operate effectively in modern London, as pledged in the MOPAC Police & Crime Plan 2017-2021.

Police and crime plan: a safer city for all Londoners | London City Hall

10. MPS shall continue to invest in the technology the MPS needs to be a 21stcentury crime fighting organisation, by facilitating the secure transmission of data between operational policing partners as well as investing in core IT systems that will support initiatives including body-worn video, mobile data tablets digital forensic technology to support increased mobility for operational policing as pledged in the MOPAC Police & Crime Plan 2017-2021.

Financial, Commercial and Procurement Comments

- 11. The requested extension facilitates the extension of existing services and transition to a new provider within a 6 month timeframe. The requested extension is to increase the contract value with Vodafone Ltd by £2.1m from £8.7m to £10.9m. The requested extension is to increase the contract value with Dimension Data by £1.05m from £4.23m to £5.28m. There is no impact on revenue which is fully funded from the MOPAC approved DP budget.
- 12. Impact on Capital Budget: There are no Capital implications in this proposal.
- 13. As a continuation of an existing service this work does not change any aspects relating to responsible procurement.

Equality Comments

14. As this is an extension of an existing service this work does not change any aspects relating to equality or diversity.

Privacy Comments

- 15. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 16. Under Article 35 of the General Data Protection Regulation (GDPR) and Sections 57 and 64of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- 17. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the project meets its compliance requirements.
- 18. A DPIA has been completed for this project. The project will ensure a privacy by design approach, which will allow the MPS to find and fix problems at the early stages of any project, ensuring compliance with GDPR or the Law Enforcement Directive (LED). DPIAs support the accountability principle, as they will ensure the MPS complies with the requirements of GDPR or the LED and they

demonstrate that appropriate measures have been taken to ensure compliance

Legal Comments

- 19. The Mayor's Office for Policing and Crime (MOPAC) is a contracting authority as defined in the Public Contracts Regulations 2015 (the Regulations). This is an extension of two existing contracts to enable the service to be transferred to a compliantly procured arrangement. Both extensions are likely to fall within regulation 72 of the Regulations. The grounds for the extension of the contracts are in line with regulation 72(1)(b) of the Public Contracts Regulations 2015 which allow for existing contracts to be modified to include additional services by the original contractor, where a change of supplier-
 - cannot be made for economic or technical reasons such as requirements of interchangeability or interoperability with existing equipment, services or installations procured under the initial procurement, and
 - b. would cause significant inconvenience or substantial duplication of costs for the contracting authority
- 20. Extensions under regulation 72(1)(b) are restricted to 50% of the value of the original contract. As these extensions are both less than 50% of the value of the original contract these are both compliant with the regulations.
- 21. Paragraph 4.13 of the MOPAC Scheme of Delegation and Consent provides that the Deputy Mayor for Policing and Crime (DMPC) has delegated authority to approve all unforeseen variations and extensions to contracts with an original value of £500,000 or above, when the variation or extension is greater than 10% of the original value and/or is for a period of more than 12 months.

Real Estate Implications

22. There are no changes to real estate for this contract extension

Environmental Implications

23. There are no Environment Implications for this contract extension

Background/supporting papers

24. Not used.

Report author: David Elliott – Digital Policing Core Infrastructure Transformation Manager

Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.

The Government Security Classification marking for Part 2 is: OFFICIAL-SENSITIVE [ORGANISATIONAL]

Part 2 of SEG & mSEG Contract Extension is exempt from publication for the following reasons:

- Exempt under Article 2(2)(a) of the Elected Local Policing Bodies (Specified Information) Order 2011 (Data Protection Section 43 Commercial Interests).
- Provides sensitive information in relation to a business critical corporate intelligence and information management solution.
- The relevant sections under the FOIA that would exempt this information from disclosure are:
 - o Section 43 Commercial Interest

The paper will continue to be exempt from publication for a minimum of 6 years in accordance with the MPS Records Management Policy.