

GREATER LONDON AUTHORITY

[REDACTED]
(By email)

Our Ref: MGLA190319-8243

26 March 2019

Dear [REDACTED]

Thank you for your request for information which the Greater London Authority (GLA) received on 18 March 2019. Your request has been dealt with under the Freedom of Information Act 2000.

You requested:

Could you send me the details, name, email and direct dial / extension of the people who are responsible for booking IT technical training, including end user courses, Security courses and for booking ITIL, AGILE, SCRUM and Prince 2 project management courses.

If you could tell me the spend that was done in the last financial year in each area.

By technical training I mean courses for the server team, such as Windows server and VMware, Azure, Windows 10

Please find attached the information we hold within the scope of your request

Technology Group spend on training 2018/19

VMware £ 3230.00
Jira (SW) £ 4010.00
Scrummaster £890.00
Change Management £480.00
Agile PM £400.00
Prince2 PM £500.00

Contact details

IT technical training is booked by the relevant manager within the GLA's Technology Group. There are six managers including the Head of GLA Technology Group.

- Cloud and Operations Manager

- Development Manager
- Programme Manager
- Business Manager
- Customer Services Manager
- David Munn – Head of GLA Technology Group

All GLA staff can be contacted via the switchboard 020 7983 4000 and emails can be sent to mayor@london.gov.uk.

Please note that information relating to staff names/email addresses (except for senior staff) is exempt from disclosure under s.40 (Personal information) of the Freedom of Information Act. This information could potentially identify specific employees and as such constitutes as personal data which is defined by s.1 (1) of the Data Protection Act 1998 to mean data which relates to a living individual who can be identified from that data.

If you are a company that intends to use the names / contact details of any officers provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this link www.ico.org.uk.

For the avoidance of doubt the provision of officer names / contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA190319-8243.

Yours sincerely

Ruth Phillips
Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>