No Wrong Door Integration Hubs Outputs and Outcomes Framework

OUTPUTS AND OUTCOMES FRAMEWORK

Project objectives



Research and Innovation

Piloting transformative new practice

Problem:

Fragmented provision makes it difficult for Londoners to get the right support and access opportunities to progress through learning and work Increase understanding and awareness of the experiences of Londoners in engaging with the skills and employment system, and to find ways to improve their journeys into good work

Create a significantly stronger awareness and visibility of skills and employment opportunities for residents and practitioners

Support sustainable infrastructure and activity that increases the quality of partnership working, professional practice, and coordination of skills and employment

Develop projects that align with the overarching outcomes and principles agreed by the London Recovery Board

> (Theme	Output and outcome measures
Direct impact on ▼	Improvement in the quality of residents' experiences with services	 Improvement in resident satisfaction with skills and employment services Improvement in residents' perceptions about availability and quality of provision in local area Accessibility: increased participation rates of priority groups in skills and jobs programmes Practitioners' perceptions of resident engagement with services
	Improving the visibility of skills and employment opportunities	 Increase in residents' awareness of skills and employment opportunities Increase in employers' awareness of training and job support Participation / enrolment rates in adult learning and skills/jobs programmes
	Higher quality referral practices	 Increase in appropriate referrals, particularly warm referrals Referral conversion rates Increase in appropriate referrals from non-skills and employment organisations
rect i	Addressing barriers to coordination and partnership working	 Service managers' and practitioners' perceptions that identifiable barriers have been reduced / removed
Di	Accelerating multi-agency practice	 Evidence of changes to policies, strategies, programme design to support better partnership working Evidence of existing multi-agency initiatives working better or having increased impact Evidence of new initiatives or partnerships promoting multi-agency practice Service managers' and practitioners' perceptions that quality of multi-agency working has improved
	Supporting successful local delivery of national and devolved programmes	- Performance data of national, devolved and local programmes

Indirect impact on v

Economic outcomes	Social outcomes		
 Londoners supported into good employment Londoners progressing in work Londoners gaining qualifications/progressing within FE 	- Improved health and wellbeing - Improved social integration - Improved self-efficacy		
Narrowing social & economic inequalities			