

# GREATER LONDON AUTHORITY

[REDACTED]  
(By email)

Our Ref: MGLA071019-4057

16 October 2019

Dear [REDACTED]

Thank you for your request for information about Microsoft Office and Google G Suite, which the Greater London Authority (GLA) received on 5 October 2019. Your request has been dealt with under the Freedom of Information Act 2000.

You requested:

*My questions relate to Microsoft Office and Google G-Suite (previously known as Google Apps) software:*

- 1. Do you use Microsoft Office, and if so what version(s), Google G Suite, both, or neither? Please specify which.*
- 2. If you use either product suite, have you switched or considered switching from one to the other in the past three years?*
- 3. If you have or are considering a switch, what were the main reasons for switching?*
- 4. If you considered switching, but chose not to, what were the main reasons for not switching?*
- 5. How many people have a council email account?*
- 6. How many staff work within the internal ICT service?*

Please find below the information we hold within the scope of your request:

- 1. Do you use Microsoft Office, and if so what version(s), Google G Suite, both, or neither? Please specify which.*

Office 365 pro plus

- 2. If you use either product suite, have you switched or considered switching from one to the other in the past three years?*

No

3. *If you have or are considering a switch, what were the main reasons for switching?*

N/A

4. *If you considered switching, but chose not to, what were the main reasons for not switching?*

N/A

5. *How many people have a council email account?*

There are currently circa 1900 licensed email accounts including group email boxes and email accounts for external parties

6. *How many staff work within the internal ICT service?*

Currently 50

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA071019-4057.

Yours sincerely

  
**Information Governance Officer**

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>