

FOI request to the Greater London Authority submitted on 29 July 2016

#0608

Q1: Does your local authority issue guidance to those who work on their own?

Q2: Approximately, how many employees of your local authority are now classed as lone workers? As a percentage of total number of employees?

Q3: Are those employees who undertake lone working provided any form of specialised training, such as conflict avoidance or De-escalation techniques?

Q4: Are lone workers issued any PPE safety equipment or means for signalling an emergency (i.e. personal alarms, pagers, mobile phones?)

Q5: Does the Local Authority provide this equipment / service or is it outsourced to private sector companies? If so, whom?

Q6: How many assaults were reported by staff to the Local Authority in 2015 (if no stats known, then for the year 2014).

Q7: Please provide the name and job titles of the person(s) responsible for the safety of your local authority's lone workers or lone worker policy and lone working risk assessments (health and safety manager?)

Q8: Please list the contact details (phone, email) of these person(s) responsible

The Greater London Authority's response sent 9 Aug 2016

Our response to your request is as follows:

Q1: Does your local authority issue guidance to those who work on their own?

We do not have any identified lone workers, however, we do have some general policy advice applicable in the event a member of staff is working on their own – please see attached.

Q2: Approximately, how many employees of your local authority are now classed as lone workers? As a percentage of total number of employees?

None are identified or specified as lone workers. Although we do not have any identified lone workers we do have staff that will travel off site to various locations where this policy and general health and safety advice applies.

Q3: Are those employees who undertake lone working provided any form of specialised training, such as conflict avoidance or De-escalation techniques?

No specific training, however there will be some discussion on risk management as part of the risk assessment process.

Q4: Are lone workers issued any PPE safety equipment or means for signalling an emergency (i.e. personal alarms, pagers, mobile phones?)

No, however, many GLA staff have GLA issued Blackberry devices.

Q5: Does the Local Authority provide this equipment / service or is it outsourced to private sector companies? If so, whom?

Provided by the GLA.

Q6: How many assaults were reported by staff to the Local Authority in 2015 (if no stats known, then for the year 2014).

We have no lone workers and therefore no reports of assaults.

Q7: Please provide the name and job titles of the person(s) responsible for the safety of your local authority's lone workers or lone worker policy and lone working risk assessments (health and safety manager?)

Christopher Harris, Support Services Manager (chris.harris@london.gov.uk, 020 7983 4000), and Olivia Clear Human Resources Manager (olivia.clear@london.gov.uk, 020 7983 4000).

Q8: Please list the contact details (phone, email) of these person(s) responsible.

Please see above.