

# GREATER LONDON AUTHORITY

[REDACTED]  
(By email)

Our Ref: MGLA021117-2952

28 November 2017

Dear [REDACTED]

Thank you for your request for information which the Greater London Authority (GLA) received on 22 November 2017. Your request has been dealt with under the Freedom of Information Act 2000.

You asked for;

- 1. Any information, research or correspondence on the real world emissions of diesel vehicles broken down by type, at any time in the last 10 years*
- 2. Any information, research or correspondence on the number of Black Cab journeys which only carry one passenger*
- 3. Any information, research or correspondence about the NOx and Particulate Matter pollution per passenger kilometre emitted by diesel vehicles, broken down by type*
- 4. Any information, research or correspondence about how optimal electric vehicle charging locations are determined across London*
- 5. Any information, research or correspondence about the procurement of electric vehicle charging points; whether these charging points are dependent on cable internet connections; whether the location of such charging points are dependent on BT Openreach; whether charging points which are wirelessly connected were investigated and why they weren't purchased*
- 6. Design specification required by TFL relating to (i) existing (ii) ordered, buses covering the percentage of time hybrid buses are forecast to be run in zero emissions mode; comparison of how often hybrid buses run in zero emissions mode in real life versus design specification*
- 7. Design of new Black Cabs from 2018 specifying what percentage of time or distance they are required to run in zero emissions mode; pollution limits for new Black Cabs when not running in zero emissions mode*

Firstly, is your request intended for the GLA or for Transport for London (TfL), who you mention in your email? We believe that TfL is more likely to hold the relevant information relating to your request. TfL is the Mayor's transport authority and is responsible for implementing the Mayor's Transport Strategy, and for the day-to-day operational running of transport services

and a separate authority for the purpose of the FOIA. You may wish to send a further request to TfL at [foi@tfl.gov.uk](mailto:foi@tfl.gov.uk).

Secondly, we have estimated that the cost of complying with your request would exceed the “appropriate limit” specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. Section 12 of the Act provides that a public authority is not obliged to comply with a request if the cost of determining whether we hold the information, locating and retrieving it and extracting it from other information would exceed the appropriate limit. The Fees Regulations stipulate that this limit is £450; calculated at £25 per hour for every hour spent on the activities described and equates to 18 hours of work.

There are approximately 150 members of staff at the GLA whom your request would need to be coordinated with across the Assembly & Secretariat, Mayors Office and relevant GLA teams. There is no mechanism at our disposal to perform an automated search for correspondence which relates to your area of interest. Therefore, it would be likely to take everyone at least 10 and 20 minutes to perform searches and in some instances even longer if searches for archived information is required.

We have therefore refused this request under the cost limit provisions of section 12 of the Freedom of Information Act and this letter therefore constitutes a refusal notice under section 17(1) of the Act. We have estimated that it would take at least 25 hours of work to comply with your request as a significant amount of time would be needed to retrieve and extract the specific information you have requested from our records, including separating it from other information which is not directly related to your request.

If your request is intended for the GLA, please note that successful requests for information tend to focus on a much narrower time frame than 10 years. (For examples please see our disclosure log). They also detail whose correspondence they are interested in (for example correspondence between the Mayor and Chris Grayling). The GLA’s organisational structure may help you focus your request, but we would also need to know the subject corresponded to between if external to the GLA. You can find our organisational structure [here](#). Please note any narrowed request will be treated as a new request for information for consideration under the Act.

Finally, some information which falls within the scope of your request is already publicly available via the TfL website;

- The [‘check your vehicle tool’](#) helps you to work out whether particular vehicles meet the ULEZ standards. London licensed taxis are exempt from ULEZ. TfL have introduced new licensing requirements to phase out diesel taxis and increase the number of zero emission capable vehicles. [Find out more about TfL plan to deliver the greenest taxi fleet in the world.](#)
- TfL have produced guidance which addresses the needs of electric vehicles; [Electric vehicle charging infrastructure: Location guidance for London](#)
- TfL ULEV Delivery Plan - [An Ultra Low Emission Vehicle: Delivery Plan for London](#)

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA021117-2952

Yours sincerely

**Paul Robinson**  
**Information Governance Officer**

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>