

GREATER LONDON AUTHORITY

[REDACTED]
[REDACTED]
(By email)

Our Ref: MGLA160920-4342

9 October 2020

Dear [REDACTED]

Thank you for your request for information which the GLA received on 15 September 2020. Your request has been considered under the Freedom of Information Act 2000.

You requested:

1. *If your organisation uses contingent workers (contractors, temps, freelancers), how many working currently across the organisation?*
2. *What is the annual spend on contingent workers?*
3. *If you have any framework and technology platform (Managed Service Programme or Provider /Vendor Management System) to manage the contingent workers?*
4. *Through what government framework has the service been procured and when is it being retendered or up for renewal?*
5. *Who is the incumbent Managed Service Provider and what Vendor Management System is being used?*
6. *Who is the relevant point of contact in the organisation responsible for this process for any retender or renewal?*

Our response to your request is below:

1. The GLA engages temporary agency workers. Consultants and free-lancers are not provided via the GLA's contingent labour framework but are procured via the GLA's goods and services procurement process. As at 07 October 2020, the GLA had 43 temporary agency workers working across the organisation.
2. The GLA's spend on temporary agency workers, from 01 September 2019 to 31 August 2020, was £4,729,863.46
3. We do not have a framework and technology platform to manage the contingent workers.
4. The current agreement was sourced via the ESPO Framework MSTAR2 and ends on 22 June 2021. This service is already undergoing a retender in order to source a single Service Provider to be able to provide contingent labour services to the GLA, its functional bodies, the Metropolitan Police Service and the London Fire Brigade.

5. The GLA has a Master Vendor agreement in place with Hays Specialist Recruitment Ltd. The current service does not have a Vendor Management System in place.
6. The Procurement & Supply Chain team is managing the retender of these services. Please see <https://tfl.gov.uk/info-for/suppliers-and-contractors/become-a-supplier?intcmp=3390> and <https://www.london.gov.uk/about-us/governance-and-spending/spending-money-wisely/contracts-and-grants>

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA160920-4342

Yours sincerely



Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>