

[REDACTED]
(By email)

Department: Public Liaison Unit
Our ref: MGLA150419-0371

Date: 15 May 2019

Dear [REDACTED]

Thank you for your request for information which the GLA received on 12 April 2019.
Your request has been dealt with under the Freedom of Information Act 2000.

You asked for:

Can you please send me the numbers of letters sent to the Mayor personally over the last six months, broken down by month.

Please find the relevant information as follows:

Month/Year	Posted letters addressed to Mayor
Oct-18	425
Nov-18	374
Dec-18	667
Jan-19	462
Feb-19	373
Mar-19	432

The Public Liaison Unit which handles the incoming correspondence addressed to the Mayor, including emails and posted letters, receives between 4000 to 5000 items a month.

As you can see from the statistics provided, the response provided to you previously by [REDACTED] was not entirely accurate.

I would like to apologise for this inaccuracy, and I will use your case as an example to improve our correspondence responses which require factual data.

[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

If you have any further questions relating to this matter, please contact me, ensuring that you quote the reference at the top of this letter.

Yours sincerely

[REDACTED]

Public Liaison Unit Manager

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>