

# GREATER LONDON AUTHORITY

[REDACTED]  
(By email)

Our Ref: MGLA310720-9711

20 October 2020

Dear [REDACTED],

Thank you for your request for information which the Greater London Authority (GLA) received on 31 July 2020. Your request has been considered under the Freedom of Information Act 2000. I am sorry for the late response.

You requested:

*I'm requesting any details, internal staff & external communications & information regarding the event when Banksy spray painted a health message on the inside of a TFL London underground tube carriage in July 2020. This includes but not limited to;*

- Any details or communication or prearrangement with a representative of Banksy, or Banksy himself for the artwork / graffiti.*

- Any details or communication with Banksy, or a representative of Banksy after the artwork was discovered / finished / destroyed.*
- Any internal communication within the Mayor of London office about what to do with the artwork / graffiti.*
- Any internal communication regarding comms and media strategies about the artwork / graffiti.*
- Any internal communication within the Mayor of London office after it was discovered the artwork / graffiti was destroyed / cleaned.*
- Any communication about the decision to clean up the artwork from the carriage.*
- Any communication with third party / external cleaning companies and/or contractors regarding the discovery & destruction of the Banksy artwork.*
- Any communication on TFL policy after the artwork had been discovered.*
- Any communication with the TFL Department regarding the artwork.*
- Any other details that may come up in your search about the Banksy artwork / graffiti.*

Our response:

Please find 1) below and 2) attached the information we hold within the scope of your request.

The following bullet points are extracted from emails from TFL to the GLA on 15 and 16 July 2020 respectively.

As part of a wider update various issues), TfL advised the following:

- The press office answered a number of queries relating to the Banksy artwork on the Underground network (15 July)*
- Statement has been issued on Banksy graffiti on the network (16 July)*

Please note that some names of members of staff in the attached PDF document are exempt from disclosure under s.40 (Personal information) of the Freedom of Information Act. This information would identify specific employees and as such constitutes as personal data which is defined by Article 4(1) of the General Data Protection Regulation (GDPR) to mean any information relating to an identified or identifiable living individual. It is considered that disclosure of this information would contravene the first data protection principle under Article 5(1) of GDPR which states that Personal data must be processed lawfully, fairly and in a transparent manner in relation to the data subject.

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA310720-9711.

Yours sincerely

  
**Information Governance Officer**

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:  
<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 14 July 2020 14:58  
**To:** [REDACTED]  
**Subject:** RE: Banksy Tube art

Oh that Croydon thing? Forgot about that. Yeah good question to follow up on

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 14:56  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** RE: Banksy Tube art

Omg. Do I need to ask what has happened to that covering thing – it's not still in GP's office right?

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**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 14:55  
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**Subject:** RE: Banksy Tube art

381,639 views in 23mins

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**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 14:53  
**To:** TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk; [REDACTED]@tfl.gov.uk  
**Cc:** Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** Banksy Tube art

Hi guys

Not sure if you've seen this – Banksy's been busy on the Tube

<https://www.instagram.com/p/CCn800cFIbe/?igshid=1cdeqn4vvk1hd>

Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion..

Thanks

[REDACTED]

[REDACTED]

**Press Officer, Mayor's Press Office**

**GREATERLONDONAUTHORITY**

City Hall, The Queen's Walk, London SE1 2AA

020 7983 [REDACTED] | [REDACTED] [REDACTED]

**[london.gov.uk](https://www.london.gov.uk)**

[REDACTED] [london.gov.uk](https://www.london.gov.uk)

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 14 July 2020 15:05  
**To:** [REDACTED] tfl.gov.uk; TfL Press Office COVID; [REDACTED] tfl.gov.uk;  
[REDACTED] +TubePressDesk  
**Cc:** Community Desk; [REDACTED]  
**Subject:** RE: Banksy Tube art  
**Attachments:** Re: Heads up - Banksy on TLRN

Thanks [REDACTED] Our emails crossed so could we also get an update on what's happened to the Croydon roadside cabinet which Banksy sprayed back in October? More info attached.

---

**From:** [REDACTED] <[REDACTED]@tfl.gov.uk>  
**Sent:** 14 July 2020 15:02  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
**Cc:** Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
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Thanks. Copying in Tube desk colleagues to see if they can look into this.

[REDACTED] | Head of Media, Strategy and Campaigns  
[Transport for London](#) | TfL Press Office, Palestra, 11<sup>th</sup> Floor, Green Zone, 197 Blackfriars Road, London, SE1 8NJ  
Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]@tfl.gov.uk  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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[REDACTED]  
[REDACTED]

Press Officer, Mayor's Press Office



GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

020 7983 [REDACTED] | [REDACTED] [REDACTED]

[london.gov.uk](https://www.london.gov.uk)

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NHS health information and advice about coronavirus can be found at [nhs.uk/coronavirus](https://www.nhs.uk/coronavirus)

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[REDACTED]

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We're not going to like the answer I imagine

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[REDACTED]

[REDACTED]

**Press Officer, Mayor's Press Office**  
GREATERLONDONAUTHORITY  
City Hall, The Queen's Walk, London SE1 2AA

[REDACTED]

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**To:** TfL Press Office COVID; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk  
**Cc:** Community Desk; [REDACTED]  
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I remember it was removed and displayed in Palestra for a while, and then I think it went to the Transport Museum after that.

---

**From:** TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>  
**Sent:** 14 July 2020 15:20  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>  
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**Subject:** Re: Banksy Tube art

On the one on the tlrn I know we removed it but I think it's in storage.

[REDACTED] - do you know where that one is?

Get [Outlook for iOS](#)

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**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 3:04:56 PM  
**To:** [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
**Cc:** Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
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Transport for London | TfL Press Office, Palestra, 11<sup>th</sup> Floor, Green Zone, 197 Blackfriars Road, London, SE1 8NJ



Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)  
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Sent: 14 July 2020 14:53

To: TfL Press Office COVID <[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>

Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

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[REDACTED]

[REDACTED]

**Press Officer, Mayor's Press Office**

**GREATERLONDONAUTHORITY**

City Hall, The Queen's Walk, London SE1 2AA

020 7983 [REDACTED] | [REDACTED]

[london.gov.uk](http://london.gov.uk)

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[REDACTED]

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**From:** [REDACTED]  
**Sent:** 14 July 2020 18:04  
**To:** [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID; [REDACTED]  
[REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] +TubePressDesk  
**Cc:** Community Desk; [REDACTED]  
**Subject:** RE: Banksy Tube art

Thanks [REDACTED] – I'll whizz round

---

**From:** [REDACTED] <[REDACTED]@tfl.gov.uk>  
**Sent:** 14 July 2020 18:02  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
**Cc:** Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** RE: Banksy Tube art

Here you go:

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

#### Additional information

- ☐ Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- ☐ In this case it was removed shortly after being put up last week.
- ☐ The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

[REDACTED] | Senior Press Officer | Tube Desk

Transport for London | Tfl Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Mobile: [REDACTED]

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**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 17:53  
**To:** [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
**Cc:** Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** RE: Banksy Tube art

cc-ing [REDACTED] for on call. I've made people aware our side and [REDACTED] will share any comments/views. Thanks



From: [REDACTED]  
Sent: 14 July 2020 15:16  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Thought that would be the case!

From: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: 14 July 2020 15:15  
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Everyone in the world has emailed us about it so we're trying to rush something along!

[REDACTED] | Senior Press Officer | Tube Desk  
Transport for London | Tfl Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ  
Mobile: [REDACTED]  
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Sent: 14 July 2020 15:14  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
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ITV running it now <https://www.itv.com/news/2020-07-14/banksy-sprays-london-underground-mask-message-with-rats-and-coughs> and Krishnan Guru-Murthy has tweeted

From: [REDACTED]  
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Subject: RE: Banksy Tube art

Great thank you!



---

From: [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>

Sent: 14 July 2020 15:09

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID

<TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED]

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Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Sure, we'll look into this and get a line over on the other one ASAP. LU are looking for the train atm.

[REDACTED] [REDACTED] | Senior Press Officer | Tube Desk

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Mobile: [REDACTED]

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[REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Thanks [REDACTED] Our emails crossed so could we also get an update on what's happened to the Croydon roadside cabinet which Banksy sprayed back in October? More info attached.

---

From: [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>

Sent: 14 July 2020 15:02

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk

<TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Thanks. Copying in Tube desk colleagues to see if they can look into this.

[REDACTED] [REDACTED] | Head of Media, Strategy and Campaigns

Transport for London | Tfl Press Office, Palestra, 11th Floor, Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] [REDACTED] [REDACTED] | E-mail: [REDACTED]@tfl.gov.uk

[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 14 July 2020 14:53

To: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Banksy Tube art

Hi guys

Not sure if you've seen this – Banksy's been busy on the Tube

<https://www.instagram.com/p/CCn800cFIbe/?igshid=1cdeqn4vvk1hd>

Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion..

Thanks

[REDACTED]

[REDACTED]

**Press Officer, Mayor's Press Office**

**GREATER LONDON AUTHORITY**

City Hall, The Queen's Walk, London SE1 2AA

020 7983 [REDACTED] | [REDACTED] [REDACTED]

[london.gov.uk](http://london.gov.uk)

[REDACTED] [london.gov.uk](http://london.gov.uk)

NHS health information and advice about coronavirus can be found at [nhs.uk/coronavirus](https://nhs.uk/coronavirus)

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[REDACTED]

---

**From:** [REDACTED] tfl.gov.uk  
**Sent:** 14 July 2020 18:32  
**To:** [REDACTED] TfL Press Office COVID; +TubePressDesk; [REDACTED] tfl.gov.uk;  
[REDACTED] tfl.gov.uk;  
**Cc:** Community Desk; [REDACTED]  
**Subject:** RE: Banksy Tube art

I'm not sure we'll want to offer him the chance to do that. We couldn't leave it on in service.

How about offering he does something in the LTM? Or just a 'a more suitable location'?

And do we want to remove 'by cleaners' as it makes it look like we're blaming them, I think.

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:27  
**To:** TfL Press Office COVID <TfLPRESSOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; [REDACTED]  
[REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>;  
[REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>  
**Cc:** Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** Re: Banksy Tube art

Paddy has suggested this..

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers."

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---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 6:24:40 PM  
**To:** TfL Press Office COVID <TfLPRESSOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>;  
[REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>;  
[REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>;  
[REDACTED] <[REDACTED]@tfl.gov.uk>  
**Cc:** Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** Re: Banksy Tube art

But we did remove a piece previously from the network (albeit on a much smaller scale?)

Heidi is in the chain with Paddy but I can text her. Leah has said the below which could be a more good natured approach..



If they have cleaned it off, can we invite Banksy back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)

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---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: Tuesday, July 14, 2020 6:21:39 PM  
To: [REDACTED] <[REDACTED]@london.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

I think Vernon and Heidi are discussing. Can you feed in Paddy's comments to Heidi?

In my view, we can't just say it's fine for someone to rock up and spray can our trains.

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---

From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:18:48 PM  
To: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

Here's paddy's comment - think we need a considerable rewrite please

I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone -deaf.

Not to mention the fact they could have just destroyed quite a valuable asset...

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---

From: [REDACTED]  
Sent: Tuesday, July 14, 2020 6:06:52 PM  
To: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Thanks [REDACTED] – yes, just spoke to [REDACTED] about this

---

From: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>  
Sent: 14 July 2020 18:04  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>



[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Just to add – we are double checking whether it has been removed and if it hasn't we will amend the second bullet accordingly. There is a small bit of ambiguity that we are trying to just iron out.

[REDACTED]

[REDACTED] | Head of Desk - Corporate

Transport for London | TfL Press Office

Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]@tfl.gov.uk

[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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---

From: [REDACTED]

Sent: 14 July 2020 18:02

To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>

Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Here you go:

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

#### Additional information

- ☐ Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- ☐ In this case it was removed shortly after being put up last week.
- ☐ The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

[REDACTED] | Senior Press Officer | Tube Desk

Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Mobile: [REDACTED]

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---

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 14 July 2020 17:53

To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office



COVID <TfLPRESSOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

cc-ing [REDACTED] for on call. I've made people aware our side and [REDACTED] will share any comments/views. Thanks

---

From: [REDACTED]  
Sent: 14 July 2020 15:16  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID  
<TfLPRESSOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Thought that would be the case!

---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: 14 July 2020 15:15  
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID  
<TfLPRESSOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Everyone in the world has emailed us about it so we're trying to rush something along!

[REDACTED] | Senior Press Officer | Tube Desk  
Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ  
Mobile: [REDACTED]  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: 14 July 2020 15:14  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office  
COVID <TfLPRESSOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

ITV running it now <https://www.itv.com/news/2020-07-14/banksy-sprays-london-underground-mask-message-with-rats-and-coughs> and Krishnan Guru-Murthy has tweeted

---

From: [REDACTED]  
Sent: 14 July 2020 15:11  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID  
<TfLPRESSOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]



<[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Great thank you!

---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>

Sent: 14 July 2020 15:09

To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID

<TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]

<[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Sure, we'll look into this and get a line over on the other one ASAP. LU are looking for the train atm.

[REDACTED] | Senior Press Officer | Tube Desk

Transport for London | Tfl Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Mobile: [REDACTED]

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From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 14 July 2020 15:05

To: [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID

<TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Thanks [REDACTED] Our emails crossed so could we also get an update on what's happened to the Croydon roadside cabinet which Banksy sprayed back in October? More info attached.

---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>

Sent: 14 July 2020 15:02

To: [REDACTED] <[REDACTED]@london.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk

<TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Thanks. Copying in Tube desk colleagues to see if they can look into this.

[REDACTED] | Head of Media, Strategy and Campaigns

Transport for London | Tfl Press Office, Palestra, 11th Floor, Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]@tfl.gov.uk

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From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 14 July 2020 14:53

To: TfL Press Office COVID <[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>

Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Banksy Tube art

Hi guys

Not sure if you've seen this – Banksy's been busy on the Tube

<https://www.instagram.com/p/CCn800cFIbe/?igshid=1cdeqn4vvk1hd>

Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion..

Thanks

[REDACTED]

[REDACTED]

**Press Officer, Mayor's Press Office**

**GREATER LONDON AUTHORITY**

City Hall, The Queen's Walk, London SE1 2AA

020 7983 [REDACTED] | [REDACTED] [REDACTED]

[london.gov.uk](http://london.gov.uk)

[REDACTED] [london.gov.uk](http://london.gov.uk)

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[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 14 July 2020 18:36  
**To:** [REDACTED] TfL Press Office COVID; +TubePressDesk; [REDACTED] tfl.gov.uk;  
[REDACTED] tfl.gov.uk; [REDACTED] tfl.gov.uk;  
**Cc:** Community Desk; [REDACTED]  
**Subject:** Re: Banksy Tube art

Incidentally I still think it sends completely the wrong message but I'm obviously not going to die in a ditch over it.

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**From:** [REDACTED] <[REDACTED]@tfl.gov.uk>  
**Sent:** Tuesday, July 14, 2020 6:30:29 PM  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>;  
+TubePressDesk <TubePressDesk@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>  
**Cc:** Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** Re: Banksy Tube art

With the addition below at least surely?

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---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 6:27 pm  
**To:** TfL Press Office COVID; +TubePressDesk; [REDACTED] tfl.gov.uk; [REDACTED] tfl.gov.uk;  
[REDACTED] tfl.gov.uk; [REDACTED]  
**Cc:** Community Desk; [REDACTED]  
**Subject:** Re: Banksy Tube art

Paddy has suggested this..

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.  
"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.  
"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION."

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**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 6:24:40 PM  
**To:** TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>;  
[REDACTED] tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED] tfl.gov.uk <[REDACTED]@tfl.gov.uk>;  
[REDACTED] tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>  
**Cc:** Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

But we did remove a piece previously from the network (albeit on a much smaller scale?)

Heidi is in the chain with Paddy but I can text her. Leah has said the below which could be a more good natured approach..

If they have cleaned it off, can we invite Banksy back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)

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From: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: Tuesday, July 14, 2020 6:21:39 PM  
To: [REDACTED] <[REDACTED]@london.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

I think Vernon and Heidi are discussing. Can you feed in Paddy's comments to Heidi?

In my view, we can't just say it's fine for someone to rock up and spray can our trains.

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From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:18:48 PM  
To: Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

Here's paddy's comment - think we need a considerable rewrite please

I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering Tfl story and that quote sounds tone -deaf.

Not to mention the fact they could have just destroyed quite a valuable asset...

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---

From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:06:52 PM  
To: Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art



Thanks [REDACTED] – yes, just spoke to [REDACTED] about this

---

From: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>

Sent: 14 July 2020 18:04

To: [REDACTED]@tfl.gov.uk; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]@tfl.gov.uk; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Just to add – we are double checking whether it has been removed and if it hasn't we will amend the second bullet accordingly. There is a small bit of ambiguity that we are trying to just iron out.

[REDACTED]

[REDACTED] [REDACTED] | Head of Desk - Corporate

Transport for London | TfL Press Office

Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] [REDACTED] | E-mail: [REDACTED]@tfl.gov.uk

[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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---

From: [REDACTED] [REDACTED]

Sent: 14 July 2020 18:02

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Here you go:

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

#### Additional information

- Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- In this case it was removed shortly after being put up last week.
- The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

[REDACTED] [REDACTED] | Senior Press Officer | Tube Desk

Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Mobile: [REDACTED]

[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)



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---

From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: 14 July 2020 17:53  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

cc-ing [REDACTED] for on call. I've made people aware our side and [REDACTED] will share any comments/views. Thanks

---

From: [REDACTED]  
Sent: 14 July 2020 15:16  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Thought that would be the case!

---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: 14 July 2020 15:15  
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Everyone in the world has emailed us about it so we're trying to rush something along!

[REDACTED] | Senior Press Officer | Tube Desk  
Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ  
Mobile: [REDACTED]  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: 14 July 2020 15:14  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art



ITV running it now <https://www.itv.com/news/2020-07-14/banksy-sprays-london-underground-mask-message-with-rats-and-coughs> and Krishnan Guru-Murthy has tweeted

---

From: [REDACTED]  
Sent: 14 July 2020 15:11  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Great thank you!

---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: 14 July 2020 15:09  
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Sure, we'll look into this and get a line over on the other one ASAP. LU are looking for the train atm.

[REDACTED] | Senior Press Officer | Tube Desk  
Transport for London | Tfl Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ  
Mobile: [REDACTED]  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: 14 July 2020 15:05  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Thanks [REDACTED] Our emails crossed so could we also get an update on what's happened to the Croydon roadside cabinet which Banksy sprayed back in October? More info attached.

---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: 14 July 2020 15:02  
To: [REDACTED] <[REDACTED]@london.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Thanks. Copying in Tube desk colleagues to see if they can look into this.

[REDACTED] | Head of Media, Strategy and Campaigns  
Transport for London | TfL Press Office, Palestra, 11<sup>th</sup> Floor, Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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---

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 14 July 2020 14:53

To: TfL Press Office COVID <[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>

Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Banksy Tube art

Hi guys

Not sure if you've seen this – Banksy's been busy on the Tube

<https://www.instagram.com/p/CCn800cFIbe/?igshid=1cdeqn4vvk1hd>

Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion..

Thanks

**Press Officer, Mayor's Press Office**  
GREATERLONDONAUTHORITY  
City Hall, The Queen's Walk, London SE1 2AA  
020 7983 [REDACTED] | [REDACTED]

[london.gov.uk](http://london.gov.uk)  
[REDACTED] [london.gov.uk](http://london.gov.uk)

NHS health information and advice about coronavirus can be found at [nhs.uk/coronavirus](https://nhs.uk/coronavirus)

---

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[REDACTED]

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**From:** [REDACTED]  
**Sent:** 14 July 2020 18:54  
**To:** TfL Press Office COVID; +TubePressDesk; [REDACTED] tfl.gov.uk; [REDACTED] tfl.gov.uk;  
[REDACTED] tfl.gov.uk;  
**Cc:** Community Desk; [REDACTED]  
**Subject:** Re: Banksy Tube art

Leah has now confirmed she's happy too, thanks.

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**From:** [REDACTED] <[REDACTED]@tfl.gov.uk>  
**Sent:** Tuesday, July 14, 2020 6:50:30 PM  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>;  
+TubePressDesk <TubePressDesk@tfl.gov.uk>; [REDACTED] tfl.gov.uk <[REDACTED]@tfl.gov.uk>;  
[REDACTED] tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED] tfl.gov.uk  
<[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>  
**Cc:** Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** Re: Banksy Tube art

Thanks. and [REDACTED] / [REDACTED] when we apprise people our side can we make it from a TfL spokesperson rather than from Nick please or he'll never hear the end of it.

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**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 6:47:03 PM  
**To:** TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>;  
[REDACTED] tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED] tfl.gov.uk <[REDACTED]@tfl.gov.uk>;  
[REDACTED] tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>  
**Cc:** Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** Re: Banksy Tube art

Just waiting for Leah but everyone else happy with this

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION. "

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**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 6:34:51 PM  
**To:** TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>;  
[REDACTED] tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED] tfl.gov.uk <[REDACTED]@tfl.gov.uk>;  
[REDACTED] tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]

<[REDACTED]@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Re: Banksy Tube art

I'm sure that would work, and we could remove cleaners as per [REDACTED] comment.

Paddy has also said the below

Then brief that it was genuine mistake and that the cleaners and managers didn't know it was a Banksy.

Apparently TfL kept the last Banksy, on a traffic light

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---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>

Sent: Tuesday, July 14, 2020 6:31 pm

To: [REDACTED] TfL Press Office COVID; +TubePressDesk; [REDACTED]@tfl.gov.uk; [REDACTED]@tfl.gov.uk;

[REDACTED]@tfl.gov.uk; [REDACTED]

Cc: Community Desk; [REDACTED]

Subject: Re: Banksy Tube art

With the addition below at least surely?

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---

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: Tuesday, July 14, 2020 6:27 pm

To: TfL Press Office COVID; +TubePressDesk; [REDACTED]@tfl.gov.uk; [REDACTED]@tfl.gov.uk;

[REDACTED]@tfl.gov.uk; [REDACTED]

Cc: Community Desk; [REDACTED]

Subject: Re: Banksy Tube art

Paddy has suggested this..

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION. "

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From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: Tuesday, July 14, 2020 6:24:40 PM

To: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>;

[REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>;

[REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]

<[REDACTED]@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Re: Banksy Tube art

But we did remove a piece previously from the network (albeit on a much smaller scale?)



Heidi is in the chain with Paddy but I can text her. Leah has said the below which could be a more good natured approach..

If they have cleaned it off, can we invite Banksy back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)

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From: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: Tuesday, July 14, 2020 6:21:39 PM  
To: [REDACTED] <[REDACTED]@london.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

I think Vernon and Heidi are discussing. Can you feed in Paddy's comments to Heidi?

In my view, we can't just say it's fine for someone to rock up and spray can our trains.

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From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:18:48 PM  
To: Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

Here's paddy's comment - think we need a considerable rewrite please

I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone-deaf.

Not to mention the fact they could have just destroyed quite a valuable asset...

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From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:06:52 PM  
To: Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Thanks [REDACTED] – yes, just spoke to [REDACTED] about this

---

From: Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>  
Sent: 14 July 2020 18:04  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl



Press Office COVID <TfLPRESSOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>;  
[REDACTED]@tfl.gov.uk; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Just to add – we are double checking whether it has been removed and if it hasn't we will amend the second bullet accordingly. There is a small bit of ambiguity that we are trying to just iron out.

[REDACTED]

[REDACTED] | Head of Desk - Corporate  
Transport for London | TfL Press Office  
Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]@tfl.gov.uk  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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From: [REDACTED]  
Sent: 14 July 2020 18:02  
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL  
Press Office COVID <TfLPRESSOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Here you go:

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

#### Additional information

- Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- In this case it was removed shortly after being put up last week.
- The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

[REDACTED] | Senior Press Officer | Tube Desk  
Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ  
Mobile: [REDACTED]  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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---

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 14 July 2020 17:53

To: [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

cc-ing [REDACTED] for on call. I've made people aware our side and [REDACTED] will share any comments/views. Thanks

---

From: [REDACTED] [REDACTED]

Sent: 14 July 2020 15:16

To: [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Thought that would be the case!

---

From: [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>

Sent: 14 July 2020 15:15

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Everyone in the world has emailed us about it so we're trying to rush something along!

[REDACTED] [REDACTED] | Senior Press Officer | Tube Desk

Transport for London | Tfl Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Mobile: [REDACTED]

[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 14 July 2020 15:14

To: [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

ITV running it now <https://www.itv.com/news/2020-07-14/banksy-sprays-london-underground-mask-message-with-rats-and-coughs> and Krishnan Guru-Murthy has tweeted



---

From: [REDACTED]  
Sent: 14 July 2020 15:11  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Great thank you!

---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: 14 July 2020 15:09  
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Sure, we'll look into this and get a line over on the other one ASAP. LU are looking for the train atm.

[REDACTED] | Senior Press Officer | Tube Desk  
Transport for London | Tfl Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ  
Mobile: [REDACTED]  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: 14 July 2020 15:05  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Thanks [REDACTED] Our emails crossed so could we also get an update on what's happened to the Croydon roadside cabinet which Banksy sprayed back in October? More info attached.

---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: 14 July 2020 15:02  
To: [REDACTED] <[REDACTED]@london.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Thanks. Copying in Tube desk colleagues to see if they can look into this.



[REDACTED] | Head of Media, Strategy and Campaigns  
Transport for London | TfL Press Office, Palestra, 11<sup>th</sup> Floor, Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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---

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 14 July 2020 14:53

To: TfL Press Office COVID <[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>

Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Banksy Tube art

Hi guys

Not sure if you've seen this – Banksy's been busy on the Tube

<https://www.instagram.com/p/CCn800cFlbe/?igshid=1cdeqn4vvk1hd>

Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion..

Thanks

[REDACTED]

[REDACTED]

**Press Officer, Mayor's Press Office**  
GREATERLONDONAUTHORITY  
City Hall, The Queen's Walk, London SE1 2AA  
020 7983 [REDACTED] | [REDACTED] [REDACTED]

[london.gov.uk](http://london.gov.uk)  
[REDACTED] [london.gov.uk](http://london.gov.uk)

NHS health information and advice about coronavirus can be found at [nhs.uk/coronavirus](https://nhs.uk/coronavirus)

---

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\*\*\*\*\*

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 14 July 2020 19:06  
**To:** Samantha Hart  
**Cc:** [REDACTED]  
**Subject:** Re: Banksy Tube art

Shall I text him then?

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**From:** Samantha Hart <Samantha.Hart@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 7:04:58 PM  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** Re: Banksy Tube art

Probably, otherwise he'll rewrite it again and we'll go back to square one.

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**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 6:49:59 PM  
**To:** Samantha Hart <Samantha.Hart@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** Fwd: Banksy Tube art

Hi Sam

Do you think it's worth Paddy ringing [REDACTED] as he offered? He doesn't seem happy..

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**From:** [REDACTED] <[REDACTED]@tfl.gov.uk>  
**Sent:** Tuesday, July 14, 2020 6:48 pm  
**To:** [REDACTED] Tfl Press Office COVID; +TubePressDesk; [REDACTED]@tfl.gov.uk; [REDACTED]@tfl.gov.uk; [REDACTED]@tfl.gov.uk;  
**Cc:** Community Desk; [REDACTED]  
**Subject:** Re: Banksy Tube art

I'm sorry to prolong this, and I think we can work with the line and re-send it round our side, but I don't want anyone briefing anyone about 'genuine mistakes'. I don't know what we're suggesting the cleaners should have done. He has done one before, which was small and on the side of an electricity box as I recall, rather than sprayed across an entire Tube carriage.

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**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 6:34:51 PM  
**To:** Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>  
**Cc:** Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]



[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

I'm sure that would work, and we could remove cleaners as per [REDACTED] comment.  
Paddy has also said the below

Then brief that it was genuine mistake and that the cleaners and managers didn't know it was a Banksy.  
Apparently TfL kept the last Banksy , on a traffic light

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From: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: Tuesday, July 14, 2020 6:31 pm  
To: [REDACTED] TfL Press Office COVID; +TubePressDesk; [REDACTED]@tfl.gov.uk; [REDACTED]@tfl.gov.uk;  
[REDACTED]@tfl.gov.uk; [REDACTED]  
Cc: Community Desk; [REDACTED]  
Subject: Re: Banksy Tube art

With the addition below at least surely?

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From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:27 pm  
To: TfL Press Office COVID; +TubePressDesk; [REDACTED]@tfl.gov.uk; [REDACTED]@tfl.gov.uk;  
[REDACTED]@tfl.gov.uk; [REDACTED]  
Cc: Community Desk; [REDACTED]  
Subject: Re: Banksy Tube art

Paddy has suggested this..

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION. "

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From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:24:40 PM  
To: TfL Press Office COVID <TfLPRESSOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>;  
[REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>;  
[REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

But we did remove a piece previously from the network (albeit on a much smaller scale?)

Heidi is in the chain with Paddy but I can text her. Leah has said the below which could be a more good natured approach..



If they have cleaned it off, can we invite Banksy back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)

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From: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: Tuesday, July 14, 2020 6:21:39 PM  
To: [REDACTED] <[REDACTED]@london.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

I think Vernon and Heidi are discussing. Can you feed in Paddy's comments to Heidi?

In my view, we can't just say it's fine for someone to rock up and spray can our trains.

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From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:18:48 PM  
To: Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

Here's paddy's comment - think we need a considerable rewrite please

I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone -deaf.

Not to mention the fact they could have just destroyed quite a valuable asset...

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From: [REDACTED]  
Sent: Tuesday, July 14, 2020 6:06:52 PM  
To: Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Thanks [REDACTED] – yes, just spoke to [REDACTED] about this

---

From: Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>  
Sent: 14 July 2020 18:04  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>



Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Just to add – we are double checking whether it has been removed and if it hasn't we will amend the second bullet accordingly. There is a small bit of ambiguity that we are trying to just iron out.

[REDACTED]

[REDACTED] | Head of Desk - Corporate  
Transport for London | TfL Press Office  
Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]@tfl.gov.uk  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

Please note that during the evolving situation around coronavirus, the TfL Press Office will be working slightly differently to normal. This may mean that you will be liaising with somebody who is not your usual point of contact. In order to get your query dealt with efficiently, please email [pressoffice@tfl.gov.uk](mailto:pressoffice@tfl.gov.uk).

Follow @TfLTrafficNews for up to the minute traffic information

---

From: [REDACTED]  
Sent: 14 July 2020 18:02  
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Here you go:

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

#### Additional information

- Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- In this case it was removed shortly after being put up last week.
- The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

[REDACTED] | Senior Press Officer | Tube Desk  
Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ  
Mobile: [REDACTED]  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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---

From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: 14 July 2020 17:53  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office



COVID <[TfLPRESSOfficeCOVID@tfl.gov.uk](mailto:TfLPRESSOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED]  
<[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; +TubePressDesk <[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>  
Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED]  
<[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>  
Subject: RE: Banksy Tube art

cc-ing [REDACTED] for on call. I've made people aware our side and [REDACTED] will share any comments/views. Thanks

---

From: [REDACTED]  
Sent: 14 July 2020 15:16  
To: [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; TfL Press Office COVID  
<[TfLPRESSOfficeCOVID@tfl.gov.uk](mailto:TfLPRESSOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED]  
<[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; +TubePressDesk <[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>  
Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED]  
<[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>  
Subject: RE: Banksy Tube art

Thought that would be the case!

---

From: [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
Sent: 14 July 2020 15:15  
To: [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; TfL Press Office COVID  
<[TfLPRESSOfficeCOVID@tfl.gov.uk](mailto:TfLPRESSOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED]  
<[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; +TubePressDesk <[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>  
Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED]  
<[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>  
Subject: RE: Banksy Tube art

Everyone in the world has emailed us about it so we're trying to rush something along!

[REDACTED] | Senior Press Officer | Tube Desk  
Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ  
Mobile: [REDACTED]  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

Please note that the TfL Press Office is operating differently due to coronavirus. You may need to liaise with someone other than your usual point of contact to resolve queries. The best way to reach the team is to email [pressoffice@tfl.gov.uk](mailto:pressoffice@tfl.gov.uk).

---

From: [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>  
Sent: 14 July 2020 15:14  
To: [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; TfL Press Office  
COVID <[TfLPRESSOfficeCOVID@tfl.gov.uk](mailto:TfLPRESSOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED]  
<[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; +TubePressDesk <[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>  
Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED]  
<[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>  
Subject: RE: Banksy Tube art

ITV running it now <https://www.itv.com/news/2020-07-14/banksy-sprays-london-underground-mask-message-with-rats-and-coughs> and Krishnan Guru-Murthy has tweeted

---

From: [REDACTED]  
Sent: 14 July 2020 15:11  
To: [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; TfL Press Office COVID  
<[TfLPRESSOfficeCOVID@tfl.gov.uk](mailto:TfLPRESSOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED]



<[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Great thank you!

---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>

Sent: 14 July 2020 15:09

To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID

<TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]

<[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Sure, we'll look into this and get a line over on the other one ASAP. LU are looking for the train atm.

[REDACTED] | Senior Press Officer | Tube Desk

Transport for London | Tfl Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Mobile: [REDACTED]

[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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---

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 14 July 2020 15:05

To: [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID

<TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Thanks [REDACTED] Our emails crossed so could we also get an update on what's happened to the Croydon roadside cabinet which Banksy sprayed back in October? More info attached.

---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>

Sent: 14 July 2020 15:02

To: [REDACTED] <[REDACTED]@london.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk

<TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Thanks. Copying in Tube desk colleagues to see if they can look into this.

[REDACTED] | Head of Media, Strategy and Campaigns

Transport for London | Tfl Press Office, Palestra, 11th Floor, Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]@tfl.gov.uk

[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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---

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 14 July 2020 14:53

To: TfL Press Office COVID <[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>

Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Banksy Tube art

Hi guys

Not sure if you've seen this – Banksy's been busy on the Tube

<https://www.instagram.com/p/CCn800cFIbe/?igshid=1cdeqn4vvk1hd>

Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion..

Thanks

[REDACTED]

[REDACTED] [REDACTED]

**Press Officer, Mayor's Press Office**

**GREATERLONDONAUTHORITY**

City Hall, The Queen's Walk, London SE1 2AA

020 7983 [REDACTED] | [REDACTED] [REDACTED]

[london.gov.uk](http://london.gov.uk)

[REDACTED] [london.gov.uk](http://london.gov.uk)

NHS health information and advice about coronavirus can be found at [nhs.uk/coronavirus](https://nhs.uk/coronavirus)

---

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From: TfL Press Office COVID  
Sent: 14 July 2020 19:16  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Subject: FW: Banksy Tube art

---

From: [REDACTED]  
Sent: Tuesday, July 14, 2020 6:15:32 PM (UTC+00:00) Monrovia, Reykjavik  
To: [REDACTED] TfL Press Office COVID; +TubePressDesk; [REDACTED]  
Cc: Community Desk; [REDACTED]  
Subject: Re: Banksy Tube art

Let me check, will come back

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From: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: Tuesday, July 14, 2020 7:13:20 PM  
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Can people your end live with this?

A TfL spokesperson said: "We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing. In this particular case, the work WAS REMOVED SOME DAYS AGO DUE TO our strict anti-graffiti policy. We'd like to offer Banksy the chance to do a new version of his message for our customers in a suitable location."

We have checked the relevant trains, and it appears that it has indeed been removed as we thought. We'll check the whole network to make sure but no reports of anything else.

[REDACTED] | Senior Press Officer | Tube Desk  
Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ  
Mobile: [REDACTED]  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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---

From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: 14 July 2020 19:08  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]



[redacted] <[redacted]@london.gov.uk>; [redacted] <[redacted]@london.gov.uk>

Subject: Re: Banksy Tube art

That seems fine - Leah is happy so good to go round. Can you share the final version once cleared and confirm that it's no longer there?

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---

From: [redacted] <[redacted]@tfl.gov.uk>

Sent: Tuesday, July 14, 2020 6:55:57 PM

To: [redacted] <[redacted]@tfl.gov.uk>; [redacted] <[redacted]@london.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; [redacted] <[redacted]@tfl.gov.uk>; [redacted] <[redacted]@tfl.gov.uk>; [redacted] <[redacted]@tfl.gov.uk>; [redacted] <[redacted]@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [redacted] <[redacted]@london.gov.uk>; [redacted]

[redacted] <[redacted]@london.gov.uk>; [redacted] <[redacted]@london.gov.uk>

Subject: Re: Banksy Tube art

Re-reading it, we should probably say a suitable location rather than a more suitable location as that implies there is an element of suitability with a train.

We'll send round when you give us the final nod [redacted]

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---

From: [redacted] <[redacted]@tfl.gov.uk>

Sent: Tuesday, July 14, 2020 6:50 pm

To: [redacted] Tfl Press Office COVID; +TubePressDesk; [redacted]

Cc: Community Desk; [redacted]

Subject: Re: Banksy Tube art

Thanks. and [redacted] / [redacted] when we apprise people our side can we make it from a Tfl spokesperson rather than from Nick please or he'll never hear the end of it.

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---

From: [redacted] <[redacted]@london.gov.uk>

Sent: Tuesday, July 14, 2020 6:47:03 PM

To: Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>;

[redacted] <[redacted]@tfl.gov.uk>; [redacted] <[redacted]@tfl.gov.uk>; [redacted] <[redacted]@tfl.gov.uk>; [redacted] <[redacted]@tfl.gov.uk>; [redacted] <[redacted]@tfl.gov.uk>; [redacted] <[redacted]@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [redacted] <[redacted]@london.gov.uk>; [redacted]

[redacted] <[redacted]@london.gov.uk>; [redacted] <[redacted]@london.gov.uk>

Subject: Re: Banksy Tube art

Just waiting for Leah but everyone else happy with this

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A SUITABLE LOCATION."



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---

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:34:51 PM  
To: TfL Press Office COVID <[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>; +TubePressDesk <[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>;  
[REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>;  
[REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>;  
<[REDACTED]@tfl.gov.uk>  
Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

I'm sure that would work, and we could remove cleaners as per [REDACTED] comment.  
Paddy has also said the below

Then brief that it was genuine mistake and that the cleaners and managers didn't know it was a Banksy.  
Apparently TfL kept the last Banksy , on a traffic light

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---

From: [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: Tuesday, July 14, 2020 6:31 pm  
To: [REDACTED] [REDACTED] TfL Press Office COVID; +TubePressDesk; [REDACTED]@tfl.gov.uk; [REDACTED]@tfl.gov.uk;  
[REDACTED]@tfl.gov.uk; [REDACTED] [REDACTED]  
Cc: Community Desk; [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]  
Subject: Re: Banksy Tube art

With the addition below at least surely?

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---

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:27 pm  
To: TfL Press Office COVID; +TubePressDesk; [REDACTED]@tfl.gov.uk; [REDACTED]@tfl.gov.uk;  
[REDACTED]@tfl.gov.uk; [REDACTED] [REDACTED] [REDACTED]  
Cc: Community Desk; [REDACTED] [REDACTED] [REDACTED] [REDACTED]  
Subject: Re: Banksy Tube art

Paddy has suggested this..

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION. "

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---

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:24:40 PM  
To: TfL Press Office COVID <[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>; +TubePressDesk <[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>;  
[REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>;  
[REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED]



Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

Heidi is in the chain with Paddy but I can text her. Leah has said the below which could be a more good natured approach..

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I think Vernon and Heidi are discussing. Can you feed in Paddy's comments to Heidi?

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Here's paddy's comment - think we need a considerable rewrite please  
I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone -deaf.  
Not to mention the fact they could have just destroyed quite a valuable asset...

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**From:** [REDACTED]  
**Sent:** Tuesday, July 14, 2020 6:06:52 PM  
**To:** TfL Press Office COVID <[TfLPRESSOfficeCOVID@tfl.gov.uk](mailto:TfLPRESSOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>;  
[REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>;  
[REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; +TubePressDesk  
<[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>  
**Cc:** Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED]



[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Thanks [REDACTED] – yes, just spoke to [REDACTED] about this

---

From: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>

Sent: 14 July 2020 18:04

To: [REDACTED]@tfl.gov.uk; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]@tfl.gov.uk; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Just to add – we are double checking whether it has been removed and if it hasn't we will amend the second bullet accordingly. There is a small bit of ambiguity that we are trying to just iron out.

[REDACTED]

[REDACTED] | Head of Desk - Corporate  
Transport for London | TfL Press Office  
Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]@tfl.gov.uk  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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---

From: [REDACTED]  
Sent: 14 July 2020 18:02  
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Here you go:

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

#### Additional information

- ☐ Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- ☐ In this case it was removed shortly after being put up last week.
- ☐ The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

[REDACTED] | Senior Press Officer | Tube Desk  
Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ  
Mobile: [REDACTED]  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)



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---

From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: 14 July 2020 17:53  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

cc-ing [REDACTED] for on call. I've made people aware our side and [REDACTED] will share any comments/views. Thanks

---

From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: 14 July 2020 15:16  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Thought that would be the case!

---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: 14 July 2020 15:15  
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Everyone in the world has emailed us about it so we're trying to rush something along!

[REDACTED] | Senior Press Officer | Tube Desk  
[Transport for London](https://www.tfl.gov.uk) | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ  
Mobile: [REDACTED]  
[www.tfl.gov.uk/media](https://www.tfl.gov.uk/media)

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---

From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: 14 July 2020 15:14  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>



[REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

ITV running it now <https://www.itv.com/news/2020-07-14/banksy-sprays-london-underground-mask-message-with-rats-and-coughs> and Krishnan Guru-Murthy has tweeted

---

From: [REDACTED]

Sent: 14 July 2020 15:11

To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Great thank you!

---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>

Sent: 14 July 2020 15:09

To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Sure, we'll look into this and get a line over on the other one ASAP. LU are looking for the train atm.

[REDACTED] | Senior Press Officer | Tube Desk

Transport for London | Tfl Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Mobile: [REDACTED]

[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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---

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 14 July 2020 15:05

To: [REDACTED] <[REDACTED]@tfl.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Thanks [REDACTED] Our emails crossed so could we also get an update on what's happened to the Croydon roadside cabinet which Banksy sprayed back in October? More info attached.

---

From: [REDACTED] <[REDACTED]@tfl.gov.uk>

Sent: 14 July 2020 15:02

To: [REDACTED] <[REDACTED]@london.gov.uk>; Tfl Press Office COVID <TflPressOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

[REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Thanks. Copying in Tube desk colleagues to see if they can look into this.

[REDACTED] | Head of Media, Strategy and Campaigns  
Transport for London | TfL Press Office, Palestra, 11<sup>th</sup> Floor, Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]@tfl.gov.uk  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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---

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 14 July 2020 14:53

To: TfL Press Office COVID <[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>

Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Banksy Tube art

Hi guys

Not sure if you've seen this – Banksy's been busy on the Tube

<https://www.instagram.com/p/CCn800cFlbe/?igshid=1cdeqn4vvk1hd>

Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion..

Thanks

[REDACTED]

[REDACTED]

**Press Officer, Mayor's Press Office**

**GREATERLONDONAUTHORITY**

City Hall, The Queen's Walk, London SE1 2AA

020 7983 [REDACTED] | [REDACTED]

[london.gov.uk](http://london.gov.uk)

[REDACTED]@london.gov.uk

NHS health information and advice about coronavirus can be found at [nhs.uk/coronavirus](https://nhs.uk/coronavirus)

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[REDACTED]

---

**From:** [REDACTED]@tfl.gov.uk  
**Sent:** 15 July 2020 10:55  
**To:** [REDACTED] TfL Press Office COVID; +TubePressDesk;  
[REDACTED]@tfl.gov.uk; [REDACTED]@tfl.gov.uk  
**Cc:** Community Desk; [REDACTED]  
**Subject:** RE: Banksy Tube art

Sure.

[REDACTED] | Senior Press Officer | Tube Desk  
Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ  
Mobile: [REDACTED]  
[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 15 July 2020 10:53  
**To:** [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk  
<TubePressDesk@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>  
**Cc:** Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** RE: Banksy Tube art

Hi all,

LBC are asking for your statement on the Banksy story. They want to do it at 11am. Can you please share with Ava (James O'Brien's producer): [Ava.evans@global.com](mailto:Ava.evans@global.com) / +44 7470 247990

Thanks

---

**From:** [REDACTED] <[REDACTED]@tfl.gov.uk>  
**Sent:** 14 July 2020 19:13  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID  
<TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; [REDACTED]@tfl.gov.uk;  
[REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk  
**Cc:** Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** RE: Banksy Tube art

Can people your end live with this?

A TfL spokesperson said: "We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing. In this particular case, the work WAS REMOVED

SOME DAYS AGO DUE TO our strict anti-graffiti policy. We'd like to offer Banksy the chance to do a new version of his message for our customers in a suitable location."

We have checked the relevant trains, and it appears that it has indeed been removed as we thought. We'll check the whole network to make sure but no reports of anything else.

██████████ | Senior Press Officer | Tube Desk

Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Mobile: ██████████

[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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---

From: ██████████ <██████████@london.gov.uk>

Sent: 14 July 2020 19:08

To: ██████████ <██████████@tfl.gov.uk>; TfL Press Office COVID <[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>;

+TubePressDesk <[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>; ██████████ <██████████@tfl.gov.uk>; ██████████

<██████████@tfl.gov.uk>; ██████████ <██████████@tfl.gov.uk>; ██████████

<██████████@tfl.gov.uk>

Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; ██████████ <██████████@london.gov.uk>; ██████████

██████████ <██████████@london.gov.uk>; ██████████ <██████████@london.gov.uk>

Subject: Re: Banksy Tube art

That seems fine - Leah is happy so good to go round. Can you share the final version once cleared and confirm that it's no longer there?

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---

From: ██████████ <██████████@tfl.gov.uk>

Sent: Tuesday, July 14, 2020 6:55:57 PM

To: ██████████ <██████████@tfl.gov.uk>; ██████████ <██████████@london.gov.uk>; TfL Press Office COVID

<[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>; +TubePressDesk <[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>; ██████████ <[tfl.gov.uk](mailto:tfl.gov.uk)>

<██████████@tfl.gov.uk>; ██████████ <[tfl.gov.uk](mailto:tfl.gov.uk)> <██████████@tfl.gov.uk>; ██████████

<██████████@tfl.gov.uk>

Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; ██████████ <██████████@london.gov.uk>; ██████████

██████████ <██████████@london.gov.uk>; ██████████ <██████████@london.gov.uk>

Subject: Re: Banksy Tube art

Re-reading it, we should probably say a suitable location rather than a more suitable location as that implies there is an element of suitability with a train.

We'll send round when you give us the final nod ██████████

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---

From: ██████████ <██████████@tfl.gov.uk>

Sent: Tuesday, July 14, 2020 6:50 pm

To: ██████████ TfL Press Office COVID; +TubePressDesk; ██████████ ██████████ ██████████ ██████████ ██████████

██████████ ██████████

Cc: Community Desk; ██████████ ██████████ ██████████ ██████████ ██████████

Subject: Re: Banksy Tube art



Thanks. and [REDACTED] / [REDACTED] when we apprise people our side can we make it from a TfL spokesperson rather than from Nick please or he'll never hear the end of it.

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From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:47:03 PM  
To: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

Just waiting for Leah but everyone else happy with this

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A SUITABLE LOCATION. "

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From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:34:51 PM  
To: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>; [REDACTED]@tfl.gov.uk <[REDACTED]@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

I'm sure that would work, and we could remove cleaners as per [REDACTED] comment.  
Paddy has also said the below

Then brief that it was genuine mistake and that the cleaners and managers didn't know it was a Banksy.  
Apparently TfL kept the last Banksy , on a traffic light

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From: [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: Tuesday, July 14, 2020 6:31 pm  
To: [REDACTED] [REDACTED] TfL Press Office COVID; +TubePressDesk; [REDACTED]@tfl.gov.uk; [REDACTED]@tfl.gov.uk; [REDACTED]@tfl.gov.uk; [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]  
Cc: Community Desk; [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]  
Subject: Re: Banksy Tube art

With the addition below at least surely?

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From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:27 pm



To: Tfl Press Office COVID; +TubePressDesk; [REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk); [REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk);  
[REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk); [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]  
Cc: Community Desk; [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]  
Subject: Re: Banksy Tube art

Paddy has suggested this..

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION. "

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From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:24:40 PM  
To: Tfl Press Office COVID <[TflPressOfficeCOVID@tfl.gov.uk](mailto:TflPressOfficeCOVID@tfl.gov.uk)>; +TubePressDesk <[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>;  
[REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk) <[REDACTED]@tfl.gov.uk>; [REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk) <[REDACTED]@tfl.gov.uk>;  
[REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk) <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>  
Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

But we did remove a piece previously from the network (albeit on a much smaller scale?)

Heidi is in the chain with Paddy but I can text her. Leah has said the below which could be a more good natured approach..

If they have cleaned it off, can we invite Banksy back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)

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---

From: [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>  
Sent: Tuesday, July 14, 2020 6:21:39 PM  
To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; Tfl Press Office COVID <[TflPressOfficeCOVID@tfl.gov.uk](mailto:TflPressOfficeCOVID@tfl.gov.uk)>;  
+TubePressDesk <[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>; [REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk) <[REDACTED]@tfl.gov.uk>;  
[REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk) <[REDACTED]@tfl.gov.uk>; [REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)  
<[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>  
Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Banksy Tube art

I think Vernon and Heidi are discussing. Can you feed in Paddy's comments to Heidi?

In my view, we can't just say it's fine for someone to rock up and spray can our trains.

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---

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: Tuesday, July 14, 2020 6:18:48 PM



To: TfL Press Office COVID <[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>;  
[REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>;  
[REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; +TubePressDesk  
<[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>  
Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>;  
[REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>  
Subject: Re: Banksy Tube art

Here's paddy's comment - think we need a considerable rewrite please  
I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone-deaf.  
Not to mention the fact they could have just destroyed quite a valuable asset...

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From: [REDACTED]  
Sent: Tuesday, July 14, 2020 6:06:52 PM  
To: TfL Press Office COVID <[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>;  
[REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>;  
[REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; +TubePressDesk  
<[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>  
Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>;  
[REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>  
Subject: RE: Banksy Tube art

Thanks [REDACTED] – yes, just spoke to [REDACTED] about this

---

From: TfL Press Office COVID <[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>  
Sent: 14 July 2020 18:04  
To: [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; TfL  
Press Office COVID <[TfLPressOfficeCOVID@tfl.gov.uk](mailto:TfLPressOfficeCOVID@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>;  
[REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; +TubePressDesk <[TubePressDesk@tfl.gov.uk](mailto:TubePressDesk@tfl.gov.uk)>  
Cc: Community Desk <[communitydesk@london.gov.uk](mailto:communitydesk@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>;  
[REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>  
Subject: RE: Banksy Tube art

Just to add – we are double checking whether it has been removed and if it hasn't we will amend the second bullet accordingly. There is a small bit of ambiguity that we are trying to just iron out.

[REDACTED]

[REDACTED] | Head of Desk - Corporate  
Transport for London | TfL Press Office  
Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
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From: [REDACTED]  
Sent: 14 July 2020 18:02  
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TFL Press Office COVID <TfLPRESSOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Here you go:

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

#### Additional information

- ☐ Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- ☐ In this case it was removed shortly after being put up last week.
- ☐ The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

[REDACTED] | Senior Press Officer | Tube Desk

Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Mobile: [REDACTED]

[www.tfl.gov.uk/media](http://www.tfl.gov.uk/media)

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From: [REDACTED] <[REDACTED]@london.gov.uk>  
Sent: 14 July 2020 17:53  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TFL Press Office COVID <TfLPRESSOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

cc-ing [REDACTED] for on call. I've made people aware our side and [REDACTED] will share any comments/views. Thanks

From: [REDACTED]  
Sent: 14 July 2020 15:16  
To: [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; TFL Press Office COVID <TfLPRESSOfficeCOVID@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>  
Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: RE: Banksy Tube art

Thought that would be the case!



---

From: [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>

Sent: 14 July 2020 15:15

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID

<TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Everyone in the world has emailed us about it so we're trying to rush something along!

[REDACTED] [REDACTED] | Senior Press Officer | Tube Desk

Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Mobile: [REDACTED]

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From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 14 July 2020 15:14

To: [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID

<TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

ITV running it now <https://www.itv.com/news/2020-07-14/banksy-sprays-london-underground-mask-message-with-rats-and-coughs> and Krishnan Guru-Murthy has tweeted

---

From: [REDACTED] [REDACTED]

Sent: 14 July 2020 15:11

To: [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID

<TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Great thank you!

---

From: [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>

Sent: 14 July 2020 15:09

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; TfL Press Office COVID

<TfLPressOfficeCOVID@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED]@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED]@london.gov.uk>

Subject: RE: Banksy Tube art

Sure, we'll look into this and get a line over on the other one ASAP. LU are looking for the train atm.



██████████ | Senior Press Officer | Tube Desk

Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Mobile: ██████████

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From: ██████████ <██████████@london.gov.uk>

Sent: 14 July 2020 15:05

To: ██████████ <██████████@tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; ██████████ <██████████@tfl.gov.uk>; ██████████ <██████████@tfl.gov.uk>; ██████████ <██████████@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; ██████████ <██████████@london.gov.uk>; ██████████ <██████████@london.gov.uk>

Subject: RE: Banksy Tube art

Thanks ██████████ Our emails crossed so could we also get an update on what's happened to the Croydon roadside cabinet which Banksy sprayed back in October? More info attached.

---

From: ██████████ <██████████@tfl.gov.uk>

Sent: 14 July 2020 15:02

To: ██████████ <██████████@london.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; ██████████ <██████████@tfl.gov.uk>; ██████████ <██████████@tfl.gov.uk>; ██████████ <██████████@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; ██████████ <██████████@london.gov.uk>; ██████████ <██████████@london.gov.uk>

Subject: RE: Banksy Tube art

Thanks. Copying in Tube desk colleagues to see if they can look into this.

██████████ | Head of Media, Strategy and Campaigns

Transport for London | TfL Press Office, Palestra, 11th Floor, Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Tel: 020 3054 ██████████ | Mobile: ██████████ | E-mail: ██████████@tfl.gov.uk

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From: ██████████ <██████████@london.gov.uk>

Sent: 14 July 2020 14:53

To: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; ██████████ <██████████@tfl.gov.uk>; ██████████ <██████████@tfl.gov.uk>; ██████████ <██████████@tfl.gov.uk>

Cc: Community Desk <communitydesk@london.gov.uk>; ██████████ <██████████@london.gov.uk>; ██████████ <██████████@london.gov.uk>

Subject: Banksy Tube art

Hi guys

Not sure if you've seen this – Banksy's been busy on the Tube

<https://www.instagram.com/p/CCn800cFIbe/?igshid=1cdeqn4vvk1hd>

Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion..



Thanks

Press Officer, Mayor's Press Office  
GREATERLONDONAUTHORITY  
City Hall, The Queen's Walk, London SE1 2AA  
020 7983 [REDACTED] | [REDACTED] [REDACTED]

[london.gov.uk](https://www.london.gov.uk)  
[REDACTED] [london.gov.uk](https://www.london.gov.uk)

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**From:** [REDACTED]  
**Sent:** 14 July 2020 18:21  
**To:** Justine Simons; Patrick Hennessy; Heidi Alexander; [REDACTED] london.gov.uk  
**Cc:** [REDACTED] Tim Steer; [REDACTED]  
**Subject:** Community Desk  
Re: To flag - Banksy spray paints Tube carriage

Thanks. I'll share this feedback

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**From:** Justine Simons <[REDACTED] london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 6:19:27 PM  
**To:** Patrick Hennessy <[REDACTED] london.gov.uk>; [REDACTED] <[REDACTED] london.gov.uk>; Heidi Alexander <[REDACTED] london.gov.uk>; [REDACTED] <[REDACTED] london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED] tfl.gov.uk>; Tim Steer <[REDACTED] london.gov.uk>; [REDACTED] <[REDACTED] london.gov.uk>; [REDACTED] <[REDACTED] london.gov.uk>; [REDACTED] <[REDACTED] london.gov.uk>; [REDACTED] <[REDACTED] london.gov.uk>; Community Desk  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

Agree with Paddy.

---

**From:** Patrick Hennessy <[REDACTED] london.gov.uk>  
**Date:** Tuesday, 14 July 2020 at 18:17  
**To:** [REDACTED] <[REDACTED] london.gov.uk>, Heidi Alexander <[REDACTED] london.gov.uk>, Justine Simons <[REDACTED] london.gov.uk>, "[REDACTED] london.gov.uk"  
<[REDACTED] london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED] tfl.gov.uk>, Tim Steer <[REDACTED] london.gov.uk>, [REDACTED] <[REDACTED] london.gov.uk>, [REDACTED] <[REDACTED] london.gov.uk>, [REDACTED] <[REDACTED] london.gov.uk>, [REDACTED] <[REDACTED] london.gov.uk>, [REDACTED] <[REDACTED] london.gov.uk>, Community Desk <[REDACTED] london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone -deaf.

Not to mention the fact they could have just destroyed quite a valuable asset...

---

**From:** [REDACTED] <[REDACTED] london.gov.uk>  
**Sent:** 14 July 2020 18:06  
**To:** Patrick Hennessy <[REDACTED] london.gov.uk>; Heidi Alexander <[REDACTED] london.gov.uk>; Justine Simons <[REDACTED] london.gov.uk>; [REDACTED] <[REDACTED] london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED] tfl.gov.uk>; Tim Steer <[REDACTED] london.gov.uk>; [REDACTED] <[REDACTED] london.gov.uk>; [REDACTED] <[REDACTED] london.gov.uk>; [REDACTED] <[REDACTED] london.gov.uk>; [REDACTED] <[REDACTED] london.gov.uk>; [REDACTED] <[REDACTED] london.gov.uk>; Community Desk <[REDACTED] london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage



Here's their suggested line – the second bullet will come out if they do find it!  
Please let us know if you're happy with this.

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

#### Additional information

- Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- In this case it was removed shortly after being put up last week.
- The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

---

**From:** Patrick Hennessey <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:02  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Ta  
Rather key is whether they knew.....

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:01  
**To:** Patrick Hennessey <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

TfL are in the process of being 100pc sure it's gone but yes, they believe it's been cleaned.

---

**From:** Patrick Hennessey <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 17:57  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

OK....so cleaners have removed the artwork. Did they know it was a Banksy?

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 17:51  
**To:** Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>;

[redacted] [london.gov.uk](mailto:[redacted]@london.gov.uk)  
Cc: [redacted] <[\[redacted\]@tfl.gov.uk](mailto:[redacted]@tfl.gov.uk)>; Tim Steer <[\[redacted\]@london.gov.uk](mailto:[redacted]@london.gov.uk)>; [redacted]  
<[\[redacted\]@london.gov.uk](mailto:[redacted]@london.gov.uk)>; [redacted] <[\[redacted\]@london.gov.uk](mailto:[redacted]@london.gov.uk)>; [redacted]  
<[\[redacted\]@london.gov.uk](mailto:[redacted]@london.gov.uk)>; [redacted] <[\[redacted\]@london.gov.uk](mailto:[redacted]@london.gov.uk)>; [redacted]  
<[\[redacted\]@london.gov.uk](mailto:[redacted]@london.gov.uk)>; Community Desk <[\[redacted\]@london.gov.uk](mailto:[redacted]@london.gov.uk)>  
**Subject:** To flag - Banksy spray paints Tube carriage

Hi all

As you may have seen, Banksy posted a video today showing him spray painting a Tube carriage with messaging around wearing masks (see full PA copy below).

TfL believe the video was taken last week and cleaners removed the images shortly afterwards.

They have had a lot of media interest and are working on a line which [redacted] will share asap. Please do shout if you have any views or comments in the interim.

Thanks  
[redacted]

## Banksy creates coronavirus-related artwork on London Underground carriage

By [redacted] PA

16:30 - 14 Jul 2020

*Notes: (with pic and video)*

Banksy has sprayed the inside of a London Underground train carriage with messages about the spread of coronavirus.

The street artist uploaded a 59-second video captioned “If you don’t mask – you don’t get” to his Instagram and YouTube pages on Tuesday afternoon.

It begins with a laptop playing PA Video footage showing the London Underground being deep cleaned in May.

Banksy, wearing a white boiler suit, mask, goggles, blue gloves and an orange hi-viz jacket with the message “stay safe” printed on it, is then seen posing as a Transport for London worker.

He makes his way to a Circle Line train, carrying a yellow pump action spray bottle and stencils in cardboard on board.

As an announcement states that “the next station is Baker Street”, the artist sprays blue droplets from the face of one of his famous rats, which has been stencilled on the carriage.

Banksy indicates for another masked passenger to move back, before stencilling a rat using a blue face mask as a parachute.

Another rat has a blue mask over its face, while one holds a bottle of hand sanitiser.

The video finishes with a message sprayed on the wall of a Tube station reading: “I get lockdown” with the doors of the Tube carriage closing to reveal the message “But I get up again”.

Chumbawamba’s song Tubthumping – also known as I Get Knocked Down – plays as the doors touch together.

There are two rats, one on each of the carriage’s doors, looking at each other.

[View in Mediapoint](#)



██████████ ██████████

**Press Officer, Mayor's Press Office**

**GREATERLONDONAUTHORITY**

City Hall, The Queen's Walk, London SE1 2AA

020 7983 ██████████ | ██████████

**[london.gov.uk](https://london.gov.uk)**

██████████ [london.gov.uk](https://london.gov.uk)

[REDACTED]

---

**From:** Patrick Hennessy  
**Sent:** 14 July 2020 18:32  
**To:** [REDACTED] Leah Kreitzman; Justine Simons; Heidi Alexander; [REDACTED] london.gov.uk  
**Cc:** [REDACTED] Tim Steer; [REDACTED]  
**Subject:** Community Desk  
RE: To flag - Banksy spray paints Tube carriage

I'll speak to Vernon [REDACTED] if needed.  
It's just popped up as the last story on the main BBC (national) news

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:29  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

Thanks. They are being quite stern on the anti-graffiti point but have shared with them..

Get [Outlook for iOS](#)

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 6:26:43 PM  
**To:** Leah Kreitzman <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

The best I can suggest is (if it's gone)  
"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.  
"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.  
"We'd like to offer Banksy the chance to do a new version of his message for our passengers."

---

**From:** Leah Kreitzman <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:22  
**To:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED]



<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk  
<[REDACTED]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

Me too. If they have cleaned it off, can we invite Banksy back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)

---

**From:** Justine Simons <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 18:19

**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk  
<[REDACTED]@london.gov.uk>

**Subject:** Re: To flag - Banksy spray paints Tube carriage

Agree with Paddy.

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>

**Date:** Tuesday, 14 July 2020 at 18:17

**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; "[REDACTED]@london.gov.uk"  
<[REDACTED]@london.gov.uk>

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone -deaf.

Not to mention the fact they could have just destroyed quite a valuable asset...

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**From:** [REDACTED] <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 18:06

**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

Here's their suggested line – the second bullet will come out if they do find it!

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Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

#### Additional information

- Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- In this case it was removed shortly after being put up last week.
- The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

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**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 18:02

**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

Ta

Rather key is whether they knew.....

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 18:01

**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

TfL are in the process of being 100pc sure it's gone but yes, they believe it's been cleaned.

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 17:57

**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

OK....so cleaners have removed the artwork. Did they know it was a Banksy?

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 17:51

**To:** Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>

**Subject:** To flag - Banksy spray paints Tube carriage



Hi all

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TfL believe the video was taken last week and cleaners removed the images shortly afterwards.

They have had a lot of media interest and are working on a line which [REDACTED] will share asap. Please do shout if you have any views or comments in the interim.

Thanks  
[REDACTED]

## Banksy creates coronavirus-related artwork on London Underground carriage

By [REDACTED] PA

16:30 - 14 Jul 2020

*Notes: (with pic and video)*

Banksy has sprayed the inside of a London Underground train carriage with messages about the spread of coronavirus.

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It begins with a laptop playing PA Video footage showing the London Underground being deep cleaned in May.

Banksy, wearing a white boiler suit, mask, goggles, blue gloves and an orange hi-viz jacket with the message "stay safe" printed on it, is then seen posing as a Transport for London worker.

He makes his way to a Circle Line train, carrying a yellow pump action spray bottle and stencils in cardboard on board.

As an announcement states that "the next station is Baker Street", the artist sprays blue droplets from the face of one of his famous rats, which has been stencilled on the carriage.

Banksy indicates for another masked passenger to move back, before stencilling a rat using a blue face mask as a parachute.

Another rat has a blue mask over its face, while one holds a bottle of hand sanitiser.

The video finishes with a message sprayed on the wall of a Tube station reading: "I get lockdown" with the doors of the Tube carriage closing to reveal the message "But I get up again".

Chumbawamba's song Tubthumping – also known as I Get Knocked Down – plays as the doors touch together.

There are two rats, one on each of the carriage's doors, looking at each other.

[View in Mediapoint](#)

**Press Officer, Mayor's Press Office**

GREATER**LONDON**AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

020 7983 [REDACTED] | [REDACTED] [REDACTED]

**london.gov.uk**

[REDACTED] [london.gov.uk](https://www.london.gov.uk)



[REDACTED]

---

**From:** Heidi Alexander  
**Sent:** 14 July 2020 18:40  
**To:** [REDACTED] Justine Simons; Patrick Hennessy; Leah Kreitzman; [REDACTED] london.gov.uk  
**Cc:** [REDACTED] Tim Steer; [REDACTED]  
**Subject:** Community Desk  
Re: To flag - Banksy spray paints Tube carriage

I'm happy with this version

H

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 18:38  
**To:** Justine Simons; Patrick Hennessy; Leah Kreitzman; Heidi Alexander; [REDACTED] london.gov.uk  
**Cc:** [REDACTED] Tim Steer; [REDACTED] Community Desk  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Yes I pointed out that they've kept previous pieces!

They have suggested the following tweaks, are you happy with this? They don't want to look like they're blaming the cleaners.

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners."

"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION. "

---

**From:** Justine Simons <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:35  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

They did – and I am sure TfL ended up with more nuanced lines for the traffic light artwork.

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Date:** Tuesday, 14 July 2020 at 18:30  
**To:** Leah Kreitzman <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>;

"[REDACTED]@london.gov.uk" <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>, Tim Steer <[REDACTED]@london.gov.uk>, [REDACTED]  
<[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED]  
<[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, Community Desk  
<[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Then brief that it was genuine mistake and that the cleaners and managers didn't know it was a Banksy.  
Apparently TfL kept the last Banksy, on a traffic light

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:27  
**To:** Leah Kreitzman <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED]@london.gov.uk  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk  
<[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

The best I can suggest is (if it's gone)  
"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.  
"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.  
"We'd like to offer Banksy the chance to do a new version of his message for our passengers."

---

**From:** Leah Kreitzman <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:22  
**To:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy <[REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED]@london.gov.uk  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk  
<[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Me too. If they have cleaned it off, can we invite Banksy back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)

---

**From:** Justine Simons <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:19  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk  
<[REDACTED]@london.gov.uk>  
**Subject:** Re: To flag - Banksy spray paints Tube carriage



Agree with Paddy.

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Date:** Tuesday, 14 July 2020 at 18:17  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>, Heidi Alexander <[REDACTED]@london.gov.uk>, Justine Simons <[REDACTED]@london.gov.uk>, "[REDACTED]@london.gov.uk" <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>, Tim Steer <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone-deaf.

Not to mention the fact they could have just destroyed quite a valuable asset...

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:06  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Here's their suggested line – the second bullet will come out if they do find it!  
Please let us know if you're happy with this.

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

#### Additional information

1. Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
2. In this case it was removed shortly after being put up last week.
3. The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:02  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Ta

Rather key is whether they knew.....

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 18:01

**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

TfL are in the process of being 100pc sure it's gone but yes, they believe it's been cleaned.

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 17:57

**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

OK....so cleaners have removed the artwork. Did they know it was a Banksy?

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 17:51

**To:** Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>

**Subject:** To flag - Banksy spray paints Tube carriage

Hi all

As you may have seen, Banksy posted a video today showing him spray painting a Tube carriage with messaging around wearing masks (see full PA copy below).

TfL believe the video was taken last week and cleaners removed the images shortly afterwards.

They have had a lot of media interest and are working on a line which [REDACTED] will share asap. Please do shout if you have any views or comments in the interim.

Thanks

[REDACTED]



# Banksy creates coronavirus-related artwork on London Underground carriage

By [REDACTED] [REDACTED] PA

16:30 - 14 Jul 2020

*Notes: (with pic and video)*

Banksy has sprayed the inside of a London Underground train carriage with messages about the spread of coronavirus.

The street artist uploaded a 59-second video captioned “If you don’t mask – you don’t get” to his Instagram and YouTube pages on Tuesday afternoon.

It begins with a laptop playing PA Video footage showing the London Underground being deep cleaned in May.

Banksy, wearing a white boiler suit, mask, goggles, blue gloves and an orange hi-viz jacket with the message “stay safe” printed on it, is then seen posing as a Transport for London worker.

He makes his way to a Circle Line train, carrying a yellow pump action spray bottle and stencils in cardboard on board.

As an announcement states that “the next station is Baker Street”, the artist sprays blue droplets from the face of one of his famous rats, which has been stencilled on the carriage.

Banksy indicates for another masked passenger to move back, before stencilling a rat using a blue face mask as a parachute.

Another rat has a blue mask over its face, while one holds a bottle of hand sanitiser.

The video finishes with a message sprayed on the wall of a Tube station reading: “I get lockdown” with the doors of the Tube carriage closing to reveal the message “But I get up again”.

Chumbawamba’s song Tubthumping – also known as I Get Knocked Down – plays as the doors touch together.

There are two rats, one on each of the carriage’s doors, looking at each other.

[View in Mediapoint](#)



**Press Officer, Mayor’s Press Office**

**GREATERLONDONAUTHORITY**

City Hall, The Queen’s Walk, London SE1 2AA

020 7983 [REDACTED] | [REDACTED] [REDACTED]

**[london.gov.uk](https://www.london.gov.uk)**

[REDACTED] [london.gov.uk](https://www.london.gov.uk)

[REDACTED]

---

**From:** Justine Simons  
**Sent:** 14 July 2020 19:22  
**To:** [REDACTED] Nick Bowes; Leah Kreitzman  
**Cc:** Patrick Hennessy; Heidi Alexander; [REDACTED] london.gov.uk; [REDACTED] Tim Steer; [REDACTED]  
[REDACTED] Community Desk  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

Fine with me

J

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Date:** Tuesday, 14 July 2020 at 19:16  
**To:** Nick Bowes <[REDACTED]@london.gov.uk>, Leah Kreitzman <[REDACTED]@london.gov.uk>  
**Cc:** Justine Simons <[REDACTED]@london.gov.uk>, Patrick Hennessy <[REDACTED]@london.gov.uk>, Heidi Alexander <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@tfl.gov.uk>, Tim Steer <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

Sorry for all the back and forth but TfL would like to soften it to the below - would this be okay?

A TfL spokesperson said: "We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing. In this particular case, the work WAS REMOVED SOME DAYS AGO DUE TO our strict anti-graffiti policy. We'd like to offer Banksy the chance to do a new version of his message for our customers in a suitable location."

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---

**From:** Nick Bowes <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 7:08:12 PM  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>  
**Cc:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

I'm happy

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:53  
**To:** Leah Kreitzman <[REDACTED]@london.gov.uk>  
**Cc:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>



<[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk  
<[REDACTED]@london.gov.uk>

**Subject:** Re: To flag - Banksy spray paints Tube carriage

Thanks Leah

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---

**From:** Leah Kreitzman <[REDACTED]@london.gov.uk>

**Sent:** Tuesday, July 14, 2020 6:52:41 PM

**To:** [REDACTED] <[REDACTED]@london.gov.uk>

**Cc:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi

Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>;

[REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk

<[REDACTED]@london.gov.uk>

**Subject:** Re: To flag - Banksy spray paints Tube carriage

Ok for me. Thanks

Sent from my iPhone - apologies for any typos while on the run!

On 14 Jul 2020, at 18:42, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Thanks Heidi, Paddy and Justine. Leah, is this good for you too?

We will update you if it is still there

---

**From:** Justine Simons <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 18:41

**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>; Heidi

Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community

Desk <[REDACTED]@london.gov.uk>

**Subject:** Re: To flag - Banksy spray paints Tube carriage

Good for me

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>

**Date:** Tuesday, 14 July 2020 at 18:40

**To:** [REDACTED] <[REDACTED]@london.gov.uk>, Justine Simons

<[REDACTED]@london.gov.uk>, Leah Kreitzman <[REDACTED]@london.gov.uk>, Heidi

Alexander <[REDACTED]@london.gov.uk>, "[REDACTED]@london.gov.uk"

<[REDACTED]@london.gov.uk>

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>, Tim Steer <[REDACTED]@london.gov.uk>, [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>

<[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED]

<[REDACTED]@london.gov.uk>, Community Desk

**Subject:** RE: To flag - Banksy spray paints Tube carriage

I think that's fine...Nobody trying to blame cleaners.

**From:** [REDACTED] <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 18:39

**To:** Justine Simons <[REDACTED]> [london.gov.uk](mailto:london.gov.uk); Patrick Hennessy

<[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>; Heidi

Alexander <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>

Cc: [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>

<[REDACTED] [london.gov.uk](https://london.gov.uk)>; [REDACTED] [REDACTED] <[REDACTED] [london.gov.uk](https://london.gov.uk)>;

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community

Desk < [london.gov.uk](http://london.gov.uk)>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

Yes I pointed out that they've kept previous pieces!

They have suggested the following tweaks, are you happy with this? They don't want to look like they're blaming the cleaners.

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners."

“We’d like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION. ”

**From:** Justine Simons <[justine.simons@london.gov.uk](mailto:justine.simons@london.gov.uk)>

**Sent:** 14 July 2020 18:35

**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Leah Kreitzman

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander

london.gov.uk>; london.gov.uk

Cc: [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>;

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>;

< [london.gov.uk](http://london.gov.uk)>; < [london.gov.uk](http://london.gov.uk)>; Community

Desk < [london.gov.uk](mailto:london.gov.uk)>

**Subject:** Re: To flag - Banksy spray paints Tube carriage

They did – and I am sure TfL ended up with more nuanced lines for the traffic light artwork.

**From:** Patrick Hennessy <[patrick.hennessy@london.gov.uk](mailto:patrick.hennessy@london.gov.uk)>

**Date:** Tuesday, 14 July 2020 at 18:30

**To:** Leah Kreitzman <[REDACTED]@london.gov.uk>, Justine Simons

<[REDACTED]@london.gov.uk>. [REDACTED] <[REDACTED]@london.gov.uk>. Heidi

Alexander <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>

london.gov.uk>

Cc: <[REDACTED]@tfl.gov.uk> Tim Steer <[REDACTED]@london.gov.uk>

cc: [REDACTED] [enig.gov.uk](mailto:enig.gov.uk), [REDACTED]  
[REDACTED] [london.gov.uk](mailto:london.gov.uk)>

[london.gov.uk](#), [REDACTED] <[\[REDACTED\]](#)> <[\[REDACTED\]](#)>



[redacted] <[redacted]@london.gov.uk>, Community Desk  
<[redacted]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

Then brief that it was genuine mistake and that the cleaners and managers didn't know it was a Banksy.

Apparently TfL kept the last Banksy, on a traffic light

---

**From:** Patrick Hennessey <[redacted]@london.gov.uk>

**Sent:** 14 July 2020 18:27

**To:** Leah Kreitzman <[redacted]@london.gov.uk>; Justine Simons

<[redacted]@london.gov.uk>; [redacted] <[redacted]@london.gov.uk>; Heidi Alexander

<[redacted]@london.gov.uk>; [redacted]@london.gov.uk

**Cc:** [redacted] <[redacted]@tfl.gov.uk>; Tim Steer <[redacted]@london.gov.uk>; [redacted]

<[redacted]@london.gov.uk>; [redacted] <[redacted]@london.gov.uk>; [redacted]

[redacted] <[redacted]@london.gov.uk>; [redacted] <[redacted]@london.gov.uk>; Community

Desk <[redacted]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

The best I can suggest is (if it's gone)

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers."

---

**From:** Leah Kreitzman <[redacted]@london.gov.uk>

**Sent:** 14 July 2020 18:22

**To:** Justine Simons <[redacted]@london.gov.uk>; Patrick Hennessey

<[redacted]@london.gov.uk>; [redacted] <[redacted]@london.gov.uk>; Heidi

Alexander <[redacted]@london.gov.uk>; [redacted]@london.gov.uk

**Cc:** [redacted] <[redacted]@tfl.gov.uk>; Tim Steer <[redacted]@london.gov.uk>; [redacted]

<[redacted]@london.gov.uk>; [redacted] <[redacted]@london.gov.uk>; [redacted]

[redacted] <[redacted]@london.gov.uk>; [redacted] <[redacted]@london.gov.uk>; Community

Desk <[redacted]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

Me too. If they have cleaned it off, can we invite Banksy back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)

---

**From:** Justine Simons <[redacted]@london.gov.uk>

**Sent:** 14 July 2020 18:19

**To:** Patrick Hennessey <[redacted]@london.gov.uk>; [redacted]

<[redacted]@london.gov.uk>; Heidi Alexander <[redacted]@london.gov.uk>;

[redacted]@london.gov.uk

**Cc:** [redacted] <[redacted]@tfl.gov.uk>; Tim Steer <[redacted]@london.gov.uk>; [redacted]

<[redacted]@london.gov.uk>; [redacted] <[redacted]@london.gov.uk>; [redacted]

[redacted] <[redacted]@london.gov.uk>; [redacted] <[redacted]@london.gov.uk>; Community

Desk <[redacted]@london.gov.uk>

**Subject:** Re: To flag - Banksy spray paints Tube carriage

Agree with Paddy.





<[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Ta  
Rather key is whether they knew.....

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:01  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

TfL are in the process of being 100pc sure it's gone but yes, they believe it's been cleaned.

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 17:57  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

OK....so cleaners have removed the artwork. Did they know it was a Banksy?

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 17:51  
**To:** Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** To flag - Banksy spray paints Tube carriage

Hi all

As you may have seen, Banksy posted a video today showing him spray painting a Tube carriage with messaging around wearing masks (see full PA copy below).

TfL believe the video was taken last week and cleaners removed the images shortly afterwards.

They have had a lot of media interest and are working on a line which [REDACTED] will share asap. Please do shout if you have any views or comments in the interim.

Thanks  
[REDACTED]

# Banksy creates coronavirus-related artwork on London Underground carriage

By [REDACTED] PA

16:30 - 14 Jul 2020

*Notes: (with pic and video)*

Banksy has sprayed the inside of a London Underground train carriage with messages about the spread of coronavirus.

The street artist uploaded a 59-second video captioned "If you don't mask – you don't get" to his Instagram and YouTube pages on Tuesday afternoon.

It begins with a laptop playing PA Video footage showing the London Underground being deep cleaned in May.

Banksy, wearing a white boiler suit, mask, goggles, blue gloves and an orange hi-viz jacket with the message "stay safe" printed on it, is then seen posing as a Transport for London worker.

He makes his way to a Circle Line train, carrying a yellow pump action spray bottle and stencils in cardboard on board.

As an announcement states that "the next station is Baker Street", the artist sprays blue droplets from the face of one of his famous rats, which has been stencilled on the carriage.

Banksy indicates for another masked passenger to move back, before stencilling a rat using a blue face mask as a parachute.

Another rat has a blue mask over its face, while one holds a bottle of hand sanitiser.

The video finishes with a message sprayed on the wall of a Tube station reading: "I get lockdown" with the doors of the Tube carriage closing to reveal the message "But I get up again".

Chumbawamba's song Tubthumping – also known as I Get Knocked Down – plays as the doors touch together.

There are two rats, one on each of the carriage's doors, looking at each other.

[View in Mediapoint](#)



**Press Officer, Mayor's Press Office**

**GREATERLONDONAUTHORITY**

City Hall, The Queen's Walk, London SE1 2AA

020 7983 [REDACTED] | [REDACTED] [REDACTED]

**[london.gov.uk](https://www.london.gov.uk)**

[REDACTED] [london.gov.uk](https://www.london.gov.uk)



[REDACTED]

---

**From:** Leah Kreitzman  
**Sent:** 14 July 2020 19:26  
**To:** Patrick Hennessy  
**Cc:** [REDACTED] Nick Bowes; Justine Simons; Heidi Alexander; [REDACTED] london.gov.uk;  
[REDACTED] Tim Steer; [REDACTED]  
**Subject:** Community Desk  
Re: To flag - Banksy spray paints Tube carriage

I think that's changes the tone of it a lot - makes it sound deliberate, which may be what TfL wants, but not sure was what we were aiming for.

Sent from my iPhone - apologies for any typos while on the run!

On 14 Jul 2020, at 19:22, Patrick Hennessy <[REDACTED]@london.gov.uk> wrote:

Fine ta

Sent from my iPhone

On 14 Jul 2020, at 19:16, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Sorry for all the back and forth but TfL would like to soften it to the below - would this be okay?

A TfL spokesperson said: "We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing. In this particular case, the work WAS REMOVED SOME DAYS AGO DUE TO our strict anti-graffiti policy. We'd like to offer Banksy the chance to do a new version of his message for our customers in a suitable location."

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---

**From:** Nick Bowes <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 7:08:12 PM  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>  
**Cc:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

I'm happy

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:53  
**To:** Leah Kreitzman <[REDACTED]@london.gov.uk>  
**Cc:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

Thanks Leah

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---

**From:** Leah Kreitzman <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 6:52:41 PM  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

Ok for me. Thanks

Sent from my iPhone - apologies for any typos while on the run!

On 14 Jul 2020, at 18:42, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Thanks Heidi, Paddy and Justine. Leah, is this good for you too?  
We will update you if it is still there

---

**From:** Justine Simons <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:41  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** Re: To flag - Banksy spray paints Tube carriage



Good for me

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Date:** Tuesday, 14 July 2020 at 18:40  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>, Justine Simons <[REDACTED]@london.gov.uk>, Leah Kreitzman <[REDACTED]@london.gov.uk>, Heidi Alexander <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>, Tim Steer <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

I think that's fine...Nobody trying to blame cleaners.

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:39  
**To:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy <[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Yes I pointed out that they've kept previous pieces!

They have suggested the following tweaks, are you happy with this?  
They don't want to look like they're blaming the cleaners.

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed ~~by cleaners~~.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION."

---

**From:** Justine Simons <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:35  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

They did – and I am sure TfL ended up with more nuanced lines for the traffic light artwork.

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Date:** Tuesday, 14 July 2020 at 18:30  
**To:** Leah Kreitzman <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Then brief that it was genuine mistake and that the cleaners and managers didn't know it was a Banksy.  
Apparently TfL kept the last Banksy , on a traffic light

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:27  
**To:** Leah Kreitzman <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>



<[REDACTED]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

The best I can suggest is (if it's gone)

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers."

---

**From:** Leah Kreitzman <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 18:22

**To:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; Heidi Alexander

<[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer

<[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; Community Desk

<[REDACTED]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

Me too. If they have cleaned it off, can we invite Banksy back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)

---

**From:** Justine Simons <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 18:19

**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; Heidi Alexander

<[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer

<[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; Community Desk

<[REDACTED]@london.gov.uk>

**Subject:** Re: To flag - Banksy spray paints Tube carriage

Agree with Paddy.

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>

**Date:** Tuesday, 14 July 2020 at 18:17

**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Heidi

Alexander <[REDACTED]@london.gov.uk>; Justine Simons

<[REDACTED]@london.gov.uk>;

"[REDACTED] [london.gov.uk](mailto:[REDACTED]@london.gov.uk)"  
<[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>  
**Cc:** [REDACTED] <[REDACTED]@[tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>, Tim Steer  
<[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>, [REDACTED]  
<[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>, [REDACTED]  
<[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>, [REDACTED]  
<[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>, [REDACTED]  
<[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>, [REDACTED]  
<[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>, Community Desk  
<[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone -deaf.

Not to mention the fact they could have just destroyed quite a valuable asset...

---

**From:** [REDACTED] <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>  
**Sent:** 14 July 2020 18:06  
**To:** Patrick Hennessy <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; Heidi Alexander <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; Justine Simons <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>  
**Cc:** [REDACTED] <[REDACTED]@[tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>, Tim Steer <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; Community Desk <[REDACTED]@[london.gov.uk](mailto:[REDACTED]@london.gov.uk)>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

Here's their suggested line – the second bullet will come out if they do find it!

Please let us know if you're happy with this.

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

#### **Additional information**

1. Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
2. In this case it was removed shortly after being put up last week.
3. The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.



---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:02  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Ta  
Rather key is whether they knew.....

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:01  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

TfL are in the process of being 100pc sure it's gone but yes, they believe it's been cleaned.

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 17:57  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

OK....so cleaners have removed the artwork. Did they know it was a Banksy?

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 17:51  
**To:** Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** To flag - Banksy spray paints Tube carriage

Hi all

As you may have seen, Banksy posted a video today showing him spray painting a Tube carriage with messaging around wearing masks (see full PA copy below).

TfL believe the video was taken last week and cleaners removed the images shortly afterwards.

They have had a lot of media interest and are working on a line which [REDACTED] will share asap. Please do shout if you have any views or comments in the interim.

Thanks  
[REDACTED]

## Banksy creates coronavirus-related artwork on London Underground carriage

By [REDACTED] PA

16:30 - 14 Jul 2020

*Notes: (with pic and video)*

Banksy has sprayed the inside of a London Underground train carriage with messages about the spread of coronavirus.

The street artist uploaded a 59-second video captioned "If you don't mask – you don't get" to his Instagram and YouTube pages on Tuesday afternoon.

It begins with a laptop playing PA Video footage showing the London Underground being deep cleaned in May.

Banksy, wearing a white boiler suit, mask, goggles, blue gloves and an orange hi-viz jacket with the message "stay safe" printed on it, is then seen posing as a Transport for London worker.

He makes his way to a Circle Line train, carrying a yellow pump action spray bottle and stencil on board.

As an announcement states that "the next station is Baker Street", the artist sprays blue droplets on the face of one of his famous rats, which has been stencilled on the carriage.



Banksy indicates for another masked passenger to move back, before stencilling a rat using a mask as a parachute.

Another rat has a blue mask over its face, while one holds a bottle of hand sanitiser.

The video finishes with a message sprayed on the wall of a Tube station reading: “I get lockdown the doors of the Tube carriage closing to reveal the message “But I get up again”.

Chumbawamba’s song Tubthumping – also known as I Get Knocked Down – plays as the doors close together.

There are two rats, one on each of the carriage’s doors, looking at each other.

[View in Mediapoint](#)



**Press Officer, Mayor’s Press Office**

**GREATERLONDONAUTHORITY**

City Hall, The Queen’s Walk, London SE1 2AA

020 7983



**[london.gov.uk](https://www.london.gov.uk)**



[london.gov.uk](https://www.london.gov.uk)

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 14 July 2020 20:00  
**To:** Heidi Alexander; [REDACTED] Patrick Hennessy  
**Cc:** Nick Bowes; Leah Kreitzman; Justine Simons; [REDACTED] london.gov.uk; [REDACTED] Tim Steer; [REDACTED] Community Desk  
**Subject:** RE: To flag - Banksy spray paints Tube carriage  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Thanks all,

I'll go back with the below in 10 minutes unless there are any last minute advances.

A TfL spokesperson said: "We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing. In this particular case, the work was removed some days ago due to our strict anti-graffiti policy. We'd like to offer Banksy the chance to do a new version of his message for our customers in a suitable location."

Regards,

[REDACTED]  
**Press Officer, Policing and Crime, Mayor of London's Press Office**  
GREATERLONDONAUTHORITY  
City Hall, The Queen's Walk, London SE1 2AA

020 [REDACTED]

[london.gov.uk](https://www.london.gov.uk)

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---

**From:** Heidi Alexander <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 19:47  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Cc:** Nick Bowes <[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

To be honest, I'm not sure it's worth a fight so if sticking with the previous version is going to be massively problematic, let's leave it.

H

---

**From:** Heidi Alexander <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 19:41



**To:** [REDACTED] Patrick Hennessy  
**Cc:** Nick Bowes; Leah Kreitzman; Justine Simons; [REDACTED] [\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk); [REDACTED] Tim Steer; [REDACTED]  
[REDACTED] Community Desk  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

I agree with Leah - can't we stick with the previous formulation? I am happy to call Vernon if need be

**From:** [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 19:25  
**To:** Patrick Hennessy  
**Cc:** Nick Bowes; Leah Kreitzman; Justine Simons; Heidi Alexander; [REDACTED]@london.gov.uk; [REDACTED] [REDACTED] Tim  
 Steer; [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] Community Desk  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

Thanks Justine and Paddy. I'll say this is fine at 7.45pm unless anyone shouts before then.

For info TfL have checked the relevant trains and it appears that it has been removed as thought. They are checking the whole network just in case but there are no reports of anything else.

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**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 7:22:26 PM  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** Nick Bowes <[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

Fine ta

Sent from my iPhone

On 14 Jul 2020, at 19:16, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Sorry for all the back and forth but TfL would like to soften it to the below - would this be okay?

A TfL spokesperson said: “We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing. In this particular case, the work WAS REMOVED SOME DAYS AGO DUE TO our strict anti-graffiti policy. We’d like to offer Banksy the chance to do a new version of his message for our customers in a suitable location.”

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**From:** Nick Bowes <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 7:08:12 PM  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Leah Kreitzman  
 <[REDACTED]@london.gov.uk>  
**Cc:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy

<[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>;  
[REDACTED]@london.gov.uk <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community  
Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

I'm happy

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:53  
**To:** Leah Kreitzman <[REDACTED]@london.gov.uk>  
**Cc:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy  
<[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>;  
[REDACTED]@london.gov.uk; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

Thanks Leah

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---

**From:** Leah Kreitzman <[REDACTED]@london.gov.uk>  
**Sent:** Tuesday, July 14, 2020 6:52:41 PM  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy  
<[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>;  
[REDACTED]@london.gov.uk <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community  
Desk <[REDACTED]@london.gov.uk>  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

Ok for me. Thanks

Sent from my iPhone - apologies for any typos while on the run!

On 14 Jul 2020, at 18:42, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Thanks Heidi, Paddy and Justine. Leah, is this good for you too?  
We will update you if it is still there

---

**From:** Justine Simons <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:41  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; Leah Kreitzman  
<[REDACTED]@london.gov.uk>; Heidi Alexander  
<[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>;  
[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]



<[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>;  
Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

Good for me

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Date:** Tuesday, 14 July 2020 at 18:40  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>, Justine Simons  
<[REDACTED]@london.gov.uk>, Leah Kreitzman  
<[REDACTED]@london.gov.uk>, Heidi Alexander  
<[REDACTED]@london.gov.uk>, "[REDACTED]@london.gov.uk"  
<[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>, Tim Steer  
<[REDACTED]@london.gov.uk>, [REDACTED]  
<[REDACTED]@london.gov.uk>, [REDACTED]  
<[REDACTED]@london.gov.uk>, [REDACTED]  
<[REDACTED]@london.gov.uk>, [REDACTED]  
<[REDACTED]@london.gov.uk>, Community Desk  
<[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

I think that's fine...Nobody trying to blame cleaners.

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:39  
**To:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy  
<[REDACTED]@london.gov.uk>; Leah Kreitzman  
<[REDACTED]@london.gov.uk>; Heidi Alexander  
<[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>;  
[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>;  
Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Yes I pointed out that they've kept previous pieces!

They have suggested the following tweaks, are you happy with this? They don't want to look like they're blaming the cleaners.

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed ~~by cleaners~~.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION. "

---

**From:** Justine Simons <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:35  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>;  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

They did – and I am sure TfL ended up with more nuanced lines for the traffic light artwork.

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Date:** Tuesday, 14 July 2020 at 18:30  
**To:** Leah Kreitzman <[REDACTED]@london.gov.uk>, Justine Simons <[REDACTED]@london.gov.uk>, Heidi Alexander <[REDACTED]@london.gov.uk>, "[REDACTED]@london.gov.uk" <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>, Tim Steer <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Then brief that it was genuine mistake and that the cleaners and managers didn't know it was a Banksy.  
Apparently TfL kept the last Banksy , on a traffic light

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:27  
**To:** Leah Kreitzman <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>;  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

The best I can suggest is (if it's gone)  
"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.  
"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.



"We'd like to offer Banksy the chance to do a new version of his message for our passengers."

---

**From:** Leah Kreitzman <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:22  
**To:** Justine Simons <[REDACTED]@london.gov.uk>; Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>;  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Me too. If they have cleaned it off, can we invite Banksy back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)

---

**From:** Justine Simons <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:19  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>;  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** Re: To flag - Banksy spray paints Tube carriage

Agree with Paddy.

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Date:** Tuesday, 14 July 2020 at 18:17  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>, Heidi Alexander <[REDACTED]@london.gov.uk>, Justine Simons <[REDACTED]@london.gov.uk>, "[REDACTED]@london.gov.uk" <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>, Tim Steer <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone -deaf.  
Not to mention the fact they could have just destroyed quite a valuable asset...

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:06  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Here's their suggested line – the second bullet will come out if they do find it!  
Please let us know if you're happy with this.

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

#### Additional information

1. Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
2. In this case it was removed shortly after being put up last week.
3. The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:02  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <[REDACTED]@london.gov.uk>  
**Subject:** RE: To flag - Banksy spray paints Tube carriage

Ta  
Rather key is whether they knew.....

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 14 July 2020 18:01  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>



<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; Community Desk  
<[REDACTED]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

TfL are in the process of being 100pc sure it's gone but yes, they believe it's been cleaned.

---

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 17:57

**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Heidi Alexander

<[REDACTED]@london.gov.uk>; Justine Simons

<[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>;

[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>; Community Desk

<[REDACTED]@london.gov.uk>

**Subject:** RE: To flag - Banksy spray paints Tube carriage

OK....so cleaners have removed the artwork. Did they know it was a Banksy?

---

**From:** [REDACTED] <[REDACTED]@london.gov.uk>

**Sent:** 14 July 2020 17:51

**To:** Heidi Alexander <[REDACTED]@london.gov.uk>; Justine Simons

<[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk

**Cc:** [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>;

[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>; Community Desk

<[REDACTED]@london.gov.uk>

**Subject:** To flag - Banksy spray paints Tube carriage

Hi all

As you may have seen, Banksy posted a video today showing him spray painting a Tube carriage with messaging around wearing masks (see full PA copy below).

TfL believe the video was taken last week and cleaners removed the images shortly afterwards.

They have had a lot of media interest and are working on a line which [REDACTED] will share asap. Please do shout if you have any views or comments in the interim.

Thanks

[REDACTED]

# Banksy creates coronavirus-related artwork on London Underground carriage

By [REDACTED] [REDACTED] PA

16:30 - 14 Jul 2020

*Notes: (with pic and video)*

Banksy has sprayed the inside of a London Underground train carriage with messages about the spread of coronavirus.

The street artist uploaded a 59-second video captioned “If you don’t mask – you don’t get” to his Instagram and YouTube pages on Tuesday afternoon.

It begins with a laptop playing PA Video footage showing the London Underground being deep cleaned in May.

Banksy, wearing a white boiler suit, mask, goggles, blue gloves and an orange hi-viz jacket with the message “stay safe” printed on it, is then seen posing as a Transport for London worker.

He makes his way to a Circle Line train, carrying a yellow pump action spray bottle and stencils in cardboard on board.

As an announcement states that “the next station is Baker Street”, the artist sprays blue droplets from the face of one of his famous rats, which has been stencilled on the carriage.

Banksy indicates for another masked passenger to move back, before stencilling a rat using a blue face mask as a parachute.

Another rat has a blue mask over its face, while one holds a bottle of hand sanitiser.

The video finishes with a message sprayed on the wall of a Tube station reading: “I get lockdown” with the doors of the Tube carriage closing to reveal the message “But I get up again”.

Chumbawamba’s song Tubthumping – also known as I Get Knocked Down – plays as the doors touch together.

There are two rats, one on each of the carriage’s doors, looking at each other.

[View in Mediapoint](#)



**Press Officer, Mayor’s Press Office**

**GREATERLONDONAUTHORITY**

City Hall, The Queen’s Walk, London SE1 2AA

020 7983 [REDACTED] | [REDACTED] [REDACTED]

**[london.gov.uk](https://www.london.gov.uk)**

[REDACTED] [london.gov.uk](https://www.london.gov.uk)



**From:** Leah Kreitzman <[REDACTED]@london.gov.uk>  
**Sent:** 15 July 2020 09:45  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Patrick Hennessy <[REDACTED]@london.gov.uk>; Janine [REDACTED] <Janine.[REDACTED]@london.gov.uk>  
**Cc:** Nick Bowes <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <communitydesk@london.gov.uk>  
**Subject:** RE: For steer - Banksy spray paints Tube carriage

I think we do need to answer these questions and use it as an opportunity to give more nuanced line than TfL put out yesterday.

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 15 July 2020 09:42  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Janine [REDACTED] <Janine.[REDACTED]@london.gov.uk>  
**Cc:** Nick Bowes <[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <communitydesk@london.gov.uk>  
**Subject:** For steer - Banksy spray paints Tube carriage

Hi all,

[REDACTED] at City AM has come to us on the Banksy story with some follow up questions. He's asked:

- Did the mayor make this decision?
- Does he support the decision?
- Considering his previous efforts trying to promote culture for underprivileged Londoners, why has he squandered this golden opportunity?

Do we want to respond to these or would you prefer us to just point him to TfL's statement?  
Grateful for a steer.

Thanks

[REDACTED]

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 15 July 2020 09:52  
**To:** Leah Kreitzman <[REDACTED]@london.gov.uk>; Patrick Hennessy <[REDACTED]@london.gov.uk>; Janine [REDACTED] <Janine.[REDACTED]@london.gov.uk>  
**Cc:** Nick Bowes <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <communitydesk@london.gov.uk>  
**Subject:** RE: For steer - Banksy spray paints Tube carriage

Thanks both. I'll brief on background that the Mayor didn't know and will point to TfL for a statement.

**From:** Leah Kreitzman <[REDACTED]@london.gov.uk>  
**Sent:** 15 July 2020 09:48  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Janine [REDACTED] <Janine.[REDACTED]@london.gov.uk>  
**Cc:** Nick Bowes <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <communitydesk@london.gov.uk>  
**Subject:** RE: For steer - Banksy spray paints Tube carriage

Yes – I think we can at least do that.

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Sent:** 15 July 2020 09:47  
**To:** Leah Kreitzman <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Janine [REDACTED] <Janine.[REDACTED]@london.gov.uk>  
**Cc:** Nick Bowes <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <communitydesk@london.gov.uk>  
**Subject:** RE: For steer - Banksy spray paints Tube carriage

I think it's fair enough to tell [REDACTED] the Mayor didn't know (on background)  
The trickier bit is does he support.....

**From:** Leah Kreitzman <[REDACTED]@london.gov.uk>  
**Sent:** 15 July 2020 09:46  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Janine [REDACTED] <Janine.[REDACTED]@london.gov.uk>  
**Cc:** Nick Bowes <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <communitydesk@london.gov.uk>  
**Subject:** RE: For steer - Banksy spray paints Tube carriage



Our emails crossed – but I think we need some distance.

**From:** Patrick Hennessy <[REDACTED]@london.gov.uk>  
**Sent:** 15 July 2020 09:45  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Janine [REDACTED] <Janine[REDACTED]@london.gov.uk>  
**Cc:** Nick Bowes <[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <communitydesk@london.gov.uk>  
**Subject:** RE: For steer - Banksy spray paints Tube carriage

Think we just have to camp behind TfL officially...

**From:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Sent:** 15 July 2020 09:42  
**To:** Patrick Hennessy <[REDACTED]@london.gov.uk>; Janine [REDACTED] <Janine[REDACTED]@london.gov.uk>  
**Cc:** Nick Bowes <[REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>; Justine Simons <[REDACTED]@london.gov.uk>; Heidi Alexander <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@tfl.gov.uk>; Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Community Desk <communitydesk@london.gov.uk>  
**Subject:** For steer - Banksy spray paints Tube carriage

Hi all,

[REDACTED] at City AM has come to us on the Banksy story with some follow up questions. He's asked:

- Did the mayor make this decision?
- Does he support the decision?
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Do we want to respond to these or would you prefer us to just point him to TfL's statement?  
Grateful for a steer.

Thanks

[REDACTED]

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 15 July 2020 10:52  
**To:** [REDACTED] transportdesk  
**Cc:** [REDACTED]; Patrick Hennessy; [REDACTED]; Samantha Hart; [REDACTED]  
**Subject:** RE: [REDACTED] re banksy

Thanks v much  
[REDACTED]

[REDACTED] - Mayor of London Mob: [REDACTED]

---

**From:** [REDACTED]@london.gov.uk>  
**Sent:** 15 July 2020 10:49  
**To:** [REDACTED]@london.gov.uk>; transportdesk <transportdesk@london.gov.uk>  
**Cc:** [REDACTED]@london.gov.uk>; Patrick Hennessy  
[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk>; Samantha Hart  
[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk>; [REDACTED]  
[REDACTED]@london.gov.uk>  
**Subject:** RE: [REDACTED] re banksy

Thanks [REDACTED] I'll call them now and point them to the TfL statement.

---

**From:** [REDACTED]@london.gov.uk>  
**Sent:** 15 July 2020 10:47  
**To:** transportdesk <transportdesk@london.gov.uk>  
**Cc:** [REDACTED]@london.gov.uk>  
**Subject:** [REDACTED] re banksy

Hello

Can someone contact [REDACTED] from [REDACTED] re the Banksy? Asking for a line for [REDACTED] show. Assume you will point them to TfL

Sure you have their details but [REDACTED]

Thanks  
[REDACTED]

[REDACTED] - Mayor of London  
City Hall | The Queen's Walk | London | SE1 2AA | Mob: [REDACTED]

GREATER LONDON AUTHORITY



**From:** [REDACTED]  
**Sent:** 15 July 2020 11:15  
**To:** Media Summaries  
**Subject:** NEWS: City AM - Banksy artwork on Tube accidentally removed by TfL cleaners

## Banksy artwork on Tube accidentally removed by TfL cleaners

[Stefan Boscia](#)



World-renowned artist Banksy painted a series of his trademark rats posing with face masks. Image credit: Banksy

**Artwork worth potentially hundreds of thousands pounds by street artist Banksy was removed from a London Tube carriage accidentally, after cleaners had no idea about the value of the works.**

Transport for London (TfL) removed the artwork, after the world-renowned artist painted a series of his trademark rats posing with face masks, due to TfL's "strict anti-graffiti policy".

**Read more:** [PM calls for driverless Tube trains in TfL bailout](#)

Cleaners from the cash strapped transport body removed the artworks, despite Banksy's works regularly selling for more than £1m at auction with one selling for £12.2m last October.

The enigmatic artist posted a video yesterday of him clandestinely creating the works with a caption of "don't mask, don't get" in reference to new rules requiring people wear face masks in more indoor areas.

*City A.M.* understands that the work was done last week and that TfL cleaners removed the artworks unaware of what they were looking at.

TfL chiefs and mayor of London Sadiq Khan had no input into the decision as it was made at a much lower level.

A TfL source told *City A.M.* that cleaners had followed "the correct procedure" and likely did not recognise Banksy's trademark rats.

A City Hall source said: "We had no idea that Banksy had done the work until we saw the Instagram video yesterday.

"I understand that it was taken last week and in the interim it was removed."

A spokesperson from TfL said: We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work was removed some days ago due to our strict anti-graffiti policy. We'd like to offer Banksy the chance to do a new version of his message for our customers in a suitable location."

**Read more:** [TfL bailout conditions published as rescue row rolls on](#)

TfL chiefs will likely be rueing a missed opportunity to raise revenues, after it has lost billions of pounds during the Covid-19 crisis.

The transport body had to be given a £3bn bail out by central government, which came with a stringent set of conditions.



**Senior Press Officer, Mayor of London's Press Office**



GREATER**LONDON**AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

020 [REDACTED] | [REDACTED]

**london.gov.uk**

[REDACTED] [@london.gov.uk](mailto:[REDACTED]@london.gov.uk)

[REDACTED]

---

**From:** Patrick Hennessy  
**Sent:** 15 July 2020 17:21  
**To:** Heidi Alexander; Nick Bowes; Leah Kreitzman; Jack Stenner; [REDACTED]; [REDACTED]  
**Cc:** Tim Steer; [REDACTED]; [REDACTED]; [REDACTED]  
**Subject:** RE: Graffiti cleaning

Thanks...v helpful

---

**From:** Heidi Alexander <[REDACTED]@london.gov.uk>  
**Sent:** 15 July 2020 16:26  
**To:** Patrick Hennessy [REDACTED]@london.gov.uk>; Nick Bowes [REDACTED]@london.gov.uk>; Leah Kreitzman <[REDACTED]@london.gov.uk>; Jack Stenner [REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]@london.gov.uk>  
**Cc:** Tim Steer <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]@tfl.gov.uk>; [REDACTED] [REDACTED]@london.gov.uk>  
**Subject:** Fwd: Graffiti cleaning

I said to Paddy I would get a bit more info on this

---

**From:** [REDACTED]@tfl.gov.uk>  
**Sent:** Wednesday, July 15, 2020 16:23  
**To:** Heidi Alexander  
**Cc:** Tim Steer; [REDACTED]; +Corporate Affairs  
**Subject:** Graffiti cleaning

Hi Heidi,

I thought the below might be helpful background on our approach to cleaning graffiti on the Tube, and some further information on the Banksy case if useful.

We'll have a more detailed report once chats with the cleaning teams have been completed over the next 24hours or so.

If you need anything further let me know.

Thanks

[REDACTED]

1. When graffiti is spotted on the Tube what is the process for getting it removed?

If the attack is bad or offensive the train is removed from service either to a siding or the depot to have the graffiti removed immediately once reported by the public or spotted by our staff. If it is moderate the car remains in service and is cleaned overnight.

2. Is removing graffiti a priority job for our cleaning teams?

Yes, we have a zero tolerance to any graffiti on trains or stations as it is often offensive and it is a priority for our cleaning teams to remove it quickly, this includes fly posting and sticker posting too.

3. Do the cleaners record at the end of a job what they have cleaned off?



Yes, it is recorded in cleaning logs that graffiti has been removed. If the attack is deemed offensive or significant then we will then also report it to the BTP. This happens more when the trains are stabled at night in depots and are hit by gangs of professionals.

#### 4. How did we manage to trace the Banksy case?

We received no customer or staff reports of the artwork, but once the video was made public we used the train numbers caught in the video to check back against our graffiti cleaning log books. We were then able to make one match to a record of graffiti being cleaned on the 10<sup>th</sup> July with a corresponding train number. The cleaner remembers removing the rats, but not cleaning off any paint. We are carrying out further interviews with the cleaning teams over the next couple of days to gather any further detail.

The video featured multiple train numbers, so we also checked all of those trains to ensure there was no other trace of the artwork, and nothing was found.

From the CCTV we have reviewed we believe this was carried out at Edgware Road at 5.52am on the 10<sup>th</sup> July. A small number of customers were asked to move down the train and a sheet was put up to hide what they were doing. They then left the train at Moorgate at 6.08am.

Transport for London | Palestra, 11th Floor, 197 Blackfriars Road, London, SE1 8NJ  
Tel: 020 3054 [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]@tfl.gov.uk | Web: [www.tfl.gov.uk](http://www.tfl.gov.uk)

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Click [here](#) to report this email as spam.

**Email received 15 July 2020**

**MGLA150720-8026**

**Removal of banksy**

**[Name and email address redacted – personal data]**

**To:** Mayor of London

Why did you remove the banksy?you could have sold it and use the money to help care workers pay for traveling into London.

Yours sincerely

[ redacted – personal data ]

**Contact form submission 16 July 2020**

**MGLA170720-8203**

Submitted on Thursday, July 16, 2020 - 4:20pm

Submitted by anonymous user:

Submitted values are:

First name [ redacted – personal data ]

Last name [ redacted – personal data ]

Phone number [ redacted – personal data ]

Email [ redacted – personal data ]

I am a: Member of the public

Where do you live? I live outside London (UK)

Have you contacted us about this issue before? Yes

If yes, please provide the reference number (if known): NOT KNOWN

I want to: Ask a question

What is your message regarding? VANDALISM ON U/GROUND RAILWAY

Your message

As this office has in its remit "Transport" i would be most grateful if i could have information with regard to the following.

As reported DAILY MAIL THURS JULY 16 2020."BANKSY'S DOWN THE TUBE".

It was reported that quote "although it is an offence to deface a tube carriage,it is understood that "BANKSY"has not been reported to

British Transport Police".

This was a gross act of vandalism carried out on a commuter carriage by a person who seems to be regarded as a "V I P ".

The fact that this person is well known and wealthy is not relevant .

A offence has evidently happened and the law should apply. The reason that this act has not been reported requires an explanation.

Thank you

[ redacted – personal data ]