GREATER LONDON AUTHORITY

(By email)

Our Ref: MGLA310720-9711

20 October 2020

Dear

Thank you for your request for information which the Greater London Authority (GLA) received on 31 July 2020. Your request has been considered under the Freedom of Information Act 2000. I am sorry for the late response.

You requested:

I'm requesting any details, internal staff & external communications & information regarding the event when Banksy spray painted a health message on the inside of a TFL London underground tube carriage in July 2020. This includes but not limited to; • Any details or communication or prearrangement with a representative of Banksy, or Banksy himself for the artwork / graffiti.

- Any details or communication with Banksy, or a representative of Banksy after the artwork was discovered / finished / destroyed.
- Any internal communication within the Mayor of London office about what to do with the artwork / graffiti.
- Any internal communication regarding comms and media strategies about the artwork / graffiti.
- Any internal communication within the Mayor of London office after it was discovered the artwork / graffiti was destroyed / cleaned.
- Any communication about the decision to clean up the artwork from the carriage.
- Any communication with third party / external cleaning companies and/or contractors regarding the discovery & destruction of the Banksy artwork.
- Any communication on TFL policy after the artwork had been discovered.
- Any communication with the TFL Department regarding the artwork. Any other details that may come up in your search about the Banksy artwork / graffiti.

Our response:

Please find 1) below and 2) attached the information we hold within the scope of your request.

The following bullet points are extracted from emails from TFL to the GLA on 15 and 16 July 2020 respectively.

As part of a wider update various issues), TfL advised the following:

- The press office answered a number of queries relating to the Banksy artwork on the Underground network (15 July)
- Statement has been issued on Banksy graffiti on the network (16 July)

Please note that some names of members of staff in the attached PDF document are exempt from disclosure under s.40 (Personal information) of the Freedom of Information Act. This information would identify specific employees and as such constitutes as personal data which is defined by Article 4(1) of the General Data Protection Regulation (GDPR) to mean any information relating to an identified or identifiable living individual. It is considered that disclosure of this information would contravene the first data protection principle under Article 5(1) of GDPR which states that Personal data must be processed lawfully, fairly and in a transparent manner in relation to the data subject.

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA310720-9711.

Yours sincerely

Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information

From: 14 July 2020 14:58 Sent: To: Subject: RE: Banksy Tube art Oh that Croydon thing? Forgot about that. Yeah good question to follow up on From: london.gov.uk> Sent: 14 July 2020 14:56 london.gov.uk> Subject: RE: Banksy Tube art Omg. Do I need to ask what has happened to that covering thing - it's not still in GP's office right? london.gov.uk> From: Sent: 14 July 2020 14:55 london.gov.uk> Subject: RE: Banksy Tube art 381,639 views in 23mins From: london.gov.uk> Sent: 14 July 2020 14:53 To: TfL Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >; tfl.gov.uk>; tfl.gov.uk tfl.gov.uk; Cc: Community Desk < communitydesk@london.gov.uk >; london.gov.uk> london.gov.uk> Subject: Banksy Tube art Hi guys Not sure if you've seen this - Banksy's been busy on the Tube https://www.instagram.com/p/CCn800cFlbe/?igshid=1cdeqn4vvk1hd Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion.. Thanks Press Officer, Mayor's Press Office **GREATERLONDON**AUTHORITY City Hall, The Queen's Walk, London SE1 2AA 020 7983 london.gov.uk london.gov.uk

From: 14 July 2020 15:05 Sent: tfl.gov.uk; TfL Press Office COVID; To: tfl.gov.uk; +TubePressDesk Community Desk; Cc: Subject: RE: Banksy Tube art **Attachments:** Re: Heads up - Banksy on TLRN **Thanks** Our emails crossed so could we also get an update on what's happened to the Croydon roadside cabinet which Banksy sprayed back in October? More info attached. tfl.gov.uk> From: Sent: 14 July 2020 15:02 london.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; To: tfl.gov.uk; tfl.gov.uk>; +TubePressDesk tfl.gov.uk>; <TubePressDesk@tfl.gov.uk> Cc: Community Desk <communitydesk@london.gov.uk>; london.gov.uk>; london.gov.uk> Subject: RE: Banksy Tube art Thanks. Copying in Tube desk colleagues to see if they can look into this. | Head of Media, Strategy and Campaigns Transport for London | TfL Press Office, Palestra, 11th Floor, Green Zone, 197 Blackfriars Road, London, SE1 8NJ Tel: 020 3054 | Mobile: E-mail: tfl.gov.uk www.tfl.gov.uk/media Please note that the TfL Press Office is operating differently due to coronavirus. You may need to liaise with someone other than your usual point of contact to resolve queries. The best way to reach the team is to email pressoffice@tfl.gov.uk london.gov.uk> From: Sent: 14 July 2020 14:53 To: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; tfl.gov.uk>; tfl.gov.uk>; tfl.gov.uk> Cc: Community Desk < communitydesk@london.gov.uk >; london.gov.uk>; london.gov.uk> Subject: Banksy Tube art Hi guys Not sure if you've seen this - Banksy's been busy on the Tube https://www.instagram.com/p/CCn800cFlbe/?igshid=1cdeqn4vvk1hd Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion.. **Thanks**

Press Officer, Mayor's Press Office

City Hall, The Queen's Walk, London SE1 2AA 020 7983
london.gov.uk london.gov.uk
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This massage has been scanned for viruses by the Greater Lendon Authority

GREATERLONDONAUTHORITY

Click here to report this email as spam.

From: 14 July 2020 15:05 To:

Subject: RE: Banksy Tube art

We're not going to like the answer I imagine

From: < london.gov.uk>

Sent: 14 July 2020 14:58

Subject: RE: Banksy Tube art

Oh that Croydon thing? Forgot about that. Yeah good question to follow up on

From: < london.gov.uk>

Sent: 14 July 2020 14:56

To: | london.gov.uk>

Subject: RE: Banksy Tube art

Omg. Do I need to ask what has happened to that covering thing – it's not still in GP's office right?

From: < london.gov.uk>

Sent: 14 July 2020 14:55

Subject: RE: Banksy Tube art

381,639 views in 23mins

From: < | london.gov.uk >

Sent: 14 July 2020 14:53

To: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; < the style="text-align: center;">tfl.gov.uk>;

tfl.gov.uk;

Cc: Community Desk < communitydesk@london.gov.uk>;

london.gov.uk>

Subject: Banksy Tube art

Hi guys

Not sure if you've seen this – Banksy's been busy on the Tube

https://www.instagram.com/p/CCn800cFlbe/?igshid=1cdeqn4vvk1hd

Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion..

Thanks



Press Officer, Mayor's Press Office

GREATERLONDONAUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

From:	tfl.gov.uk>
Sent: To:	14 July 2020 15:56 TfL Press Office COVID; tfl.gov.uk;
Cc:	tfl.gov.uk; +TubePressDesk Community Desk;
Subject:	Re: Banksy Tube art
I remember it Museum afte	t was removed and displayed in Palestra for a while, and then I think it went to the Transport r that.
	ss Office COVID <tflpressofficecovid@tfl.gov.uk></tflpressofficecovid@tfl.gov.uk>
	<pre></pre>
On the one or	n the tlrn I know we removed it but I think it's in storage.
- do yo	u know where that one is?
Get Outlook	for iOS
To: <tflpressoffic <<="" cc:="" communit="" td=""><td> london.gov.uk> July 14, 2020 3:04:56 PM tfl.gov.uk>; TfL Press Office COVID tfl.gov.uk>; tfl.gov.uk>;</td></tflpressoffic>	london.gov.uk> July 14, 2020 3:04:56 PM tfl.gov.uk>; TfL Press Office COVID tfl.gov.uk>;
	Our emails crossed so could we also get an update on what's happened to the Croydon roadside Banksy sprayed back in October? More info attached.
From:	<pre>tfl.gov.uk></pre>
To:	<pre>color 15:02 </pre> color 15:02 <pre>color 15:02 <p< td=""></p<></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre>
Cc: Communit	y Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>
Thanks. Copyi	ng in Tube desk colleagues to see if they can look into this.
Transport for L	Head of Media, Strategy and Campaigns .ondon TfL Press Office, Palestra, 11 th Floor, Green Zone, 197 Blackfriars Road, London, SE1 8NJ

Tel: 020 3054 Mobile: E-mail: E-mail: tfl.gov.uk/media

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From:	london.gov.uk>	
Sent: 14 July 2020 14:53		
To: TfL Press Office COVID < Tf	LPressOfficeCOVID@tfl.gov.uk>;	tfl.gov.uk>;
<pre><fitfl.gov.uk>;</fitfl.gov.uk></pre>	tfl.	gov.uk>
Cc: Community Desk < commu	nitydesk@london.gov.uk>;	london.gov.uk>;
< lo	ndon.gov.uk>	7
Subject: Banksy Tube art		
Hi guys		
Not sure if you've seen this -	Banksy's been busy on the Tube	
https://www.instagram.com/	p/CCn800cFlbe/?igshid=1cdeqn4vvk1hd	
Be good to see your reactive I	ine as I know previously you've removed his stuf	f and that's caused a commotion
Thanks		

Press Officer, Mayor's Press Office
GREATERLONDONAUTHORITY
City Hall, The Queen's Walk, London SE1 2AA
020 7983

london.gov.uk

london.gov.uk

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From:	
Sent:	14 July 2020 18:04
To:	tfl.gov.uk; TfL Press Office COVID;
	tfl.qov.uk; +TubePressDesk
Cc:	Community Desk;
Subject:	RE: Banksy Tube art
Thanks	– I'll whizz round
From:	tfl.gov.uk>
To:	uly 2020 18:02 <pre></pre>
	OfficeCOVID@tfl.gov.uk>; tfl.gov.uk>;
<	tfl.gov.uk>; +TubePressDesk <tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>
<	unity Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>
Here you g	go:
Nick Dent,	Director of Line Operations for London Underground, said: "While we appreciate the sentiment of
encouragin	ng people to wear face coverings, which the vast majority of customers on our transport network are
doing, this	isn't the way to go about it."
Additional	Information
□. Gr	affiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can,
	gardless of the validity of the message.
	this case it was removed shortly after being put up last week.
	e vast majority of customers are wearing face coverings and we have signage and staff around the
ne	etwork to remind them their importance.
	Senior Press Officer Tube Desk
Transport f	for London TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ
Mobile:	
www.tfl.go	v.uk/media
Please not	te that the TfL Press Office is operating differently due to coronavirus. You may need to liaise with
someone o	other than your usual point of contact to resolve queries. The best way to reach the team is to email
pressoffice	e@tfl.gov.uk.
From:	london.gov.uk>
Activities and the second	uly 2020 17:53
To:	tfl.gov.uk>; TfL Press Office
	LPressOfficeCOVID@tfl.gov.uk>;
<	tfl.gov.uk>; +TubePressDesk < <u>TubePressDesk@tfl.gov.uk</u> >
Cc: Commi	unity Desk < <u>communitydesk@london.gov.uk</u> >;
<	london.gov.uk>;
Subject: RI	E: Banksy Tube art
cc-ing	for on call. I've made people aware our side and will share any comments/views. Thanks

From:
Sent: 14 July 2020 15:16
To: tfl.gov.uk ; TfL Press Office COVID tfl.gov.uk ; tfl.gov.uk; tfl.gov.uk; tfl.gov.uk;
tfl.gov.uk>; +TubePressDesk <tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>
Cc: Community Desk < communitydesk@london.gov.uk>;
<pre>condon.gov.uk></pre>
Subject: RE: Banksy Tube art
Thought that would be the case!
From: < < < < < < < < < < < < < < < < < < <
Sent: 14 July 2020 15:15
To: <
tfl.gov.uk>; +TubePressDesk <tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>
Cc: Community Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>
<pre>condon.gov.uk></pre>
Subject: RE: Banksy Tube art
Everyone in the world has emailed us about it so we're trying to rush something along!
Everyone in the world has emailed as about it so we to drying to rush something drong.
Senior Press Officer Tube Desk
Transport for London TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ Mobile:
www.tfl.gov.uk/media
Please note that the TfL Press Office is operating differently due to coronavirus. You may need to liaise with someone other than your usual point of contact to resolve queries. The best way to reach the team is to email
pressoffice@tfl.gov.uk.
From: desired <
Sent: 14 July 2020 15:14
To: <
tfl.gov.uk>; tfl.gov.uk>; +TubePressDesk@tfl.gov.uk>
Cc: Community Desk < communitydesk@london.gov.uk >;
dondon.gov.uk>
Subject: RE: Banksy Tube art
ITV running it now https://www.itv.com/news/2020-07-14/banksy-sprays-london-underground-mask-
message-with-rats-and-coughs and Krishnan Guru-Murthy has tweeted
From:
Sent: 14 July 2020 15:11
To: <
tfl.gov.uk>; +TubePressDesk <tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>
Cc: Community Desk < communitydesk@london.gov.uk>;
<pre>condon.gov.uk></pre>
Subject: RE: Banksy Tube art

Great thank you!



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From:
Sent: 14 July 2020 14:53
To: TfL Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >;
<pre>< tfl.gov.uk>; Cc: Community Desk <communitydesk@london.gov.uk>; </communitydesk@london.gov.uk></pre>
Cc: Community Desk < communitydesk@london.gov.uk >;
Subject: Banksy Tube art
Hi guys
Not sure if you've seen this – Banksy's been busy on the Tube
https://www.instagram.com/p/CCn800cFlbe/?igshid=1cdeqn4vvk1hd Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion
Thanks
Press Officer, Mayor's Press Office
GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA
020 7983
london.gov.uk
london.gov.uk
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 From:
 tfl.gov.uk

 Sent:
 14 July 2020 18:32

 To:
 TfL Press Office COVID; +TubePressDesk; tfl.gov.uk;

 Cc:
 Community Desk;

 Subject:
 RE: Banksy Tube art

I'm not sure we'll want to offer him the chance to do that. We couldn't leave it on in service.

How about offering he does something in the LTM? Or just a 'a more suitable location'?

And do we want to remove 'by cleaners' as it makes it look like we're blaming them, I think.

From:		london.gov.uk>			
Sent: 14 Ju	ly 2020 18:27				
To: TfL Pre	ss Office COVID <tflpres< td=""><td>sOfficeCOVID@tfl.</td><td>gov.uk>; +Tubel</td><td>PressDesk < Tub</td><td>ePressDesk@tfl.gov.uk>;</td></tflpres<>	sOfficeCOVID@tfl.	gov.uk>; +Tubel	PressDesk < Tub	ePressDesk@tfl.gov.uk>;
<	tfl.gov.uk>;		<	tfl.gov	v.uk>;
<	tfl.gov.uk>;	<	tfl.gov.uk>;		tfl.gov.uk>
Cc: Commu	unity Desk <communityd< td=""><td>esk@london.gov.u</td><td>k>;</td><td><</td><td>london.gov.uk>;</td></communityd<>	esk@london.gov.u	k>;	<	london.gov.uk>;
<	london.	gov.uk>;	<	london.gov.u	k>
Subject: Re	e: Banksy Tube art				

Paddy has suggested this...

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers."

Get Outlook for iOS

From: london.gov.uk> Sent: Tuesday, July 14, 2020 6:24:40 PM To: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk@tfl.gov.uk>; tfl.gov.uk < tfl.gov.uk>; tfl.gov.uk tfl.gov.uk>; tfl.gov.uk < tfl.gov.uk>; tfl.gov.uk> Cc: Community Desk <communitydesk@london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk> Subject: Re: Banksy Tube art

But we did remove a piece previously from the network (albeit on a much smaller scale?)

Heidi is in the chain with Paddy but I can text her. Leah has said the below which could be a more good natured approach..

If they have cleaned it off, can we invite Bansky back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)

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From: < < < < < < < < < < < < < < < < < < <		
Sent: Tuesday, July 14, 2020 6:21:39 PM		
To:	L Press Office COVID < T	fLPressOfficeCOVID@tfl.gov.uk>;
+TubePressDesk < <u>TubePressDesk@tfl.gov.uk</u> >;	tfl.gov.uk <	tfl.gov.uk>;
tfl.gov.uk <	tfl.gov.uk>;	tfl,gov.uk
<pre>tfl.gov.uk>;</pre>	tfl.gov.uk>	
Cc: Community Desk < community desk@london.gov.u	<u>k</u> >;	london.gov.uk>;
<pre>< london.gov.uk>;</pre>	< londo	on.gov.uk>
Subject: Re: Banksy Tube art		
I think Vernon and Heidi are discussing. Can you feed	in Paddy's comments to	Heidi?
In my view, we can't just say it's fine for someone to r	ock up and spray can o	ur trains.
Get Outlook for iOS		
From: Indon.gov.uk>		
Sent: Tuesday, July 14, 2020 6:18:48 PM		
To: TfL Press Office COVID < TfLPressOfficeCOVID@tfl.	gov.uk>;	fl.gov.uk < tfl.gov.uk>;
tfl.gov.uk <	tfl.gov.uk>;	tfl.gov.uk>;
tfl.gov.uk < tfl.gov.uk>;		tfl.gov.uk>; +TubePressDesk
<tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>		
Cc: Community Desk <communitydesk@london.gov.u< td=""><td>k>:</td><td>london.gov.uk>;</td></communitydesk@london.gov.u<>	k>:	london.gov.uk>;
< li>london.gov.uk>;		on.gov.uk>
Subject: Re: Banksy Tube art		
Here's paddy's comment - think we need a consideral	ole rewrite please	
I don't think this is the right approach. It's not the clea	aners' fault but this is a	bit of a classic blundering TfL story and
that quote sounds tone -deaf.		
Not to mention the fact they could have just destroye	d quite a valuable asset	t
Get Outlook for iOS		
From:		
Sent: Tuesday, July 14, 2020 6:06:52 PM		
To: TfL Press Office COVID < TfLPressOfficeCOVID@tfl.	gov.uk>;	fl.gov.uk < tfl.gov.uk>;
tfl.gov.uk <	tfl.gov.uk>;	<pre><fre><freed till.gov.uk="">;</freed></fre></pre>
tfl.gov.uk < tfl.gov.uk>;	<	tfl.gov.uk>; +TubePressDesk
<tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>		
Cc: Community Desk < communitydesk@london.gov.u	<u>k</u> >;	london.gov.uk>;
<pre>< london.gov.uk>;</pre>	londo	on.gov.uk>
Subject: RE: Banksy Tube art	-3.	
Thanks — yes, just spoke to about this		
From: TfL Press Office COVID < TfL Press Office COVID@	tfl.gov.uk>	
Sent: 14 July 2020 18:04		
To: tfl.gov.uk;	london.gov.uk>;	tfl.gov.uk; TfL
Press Office COVID <tflpressofficecovid@tfl.gov.uk></tflpressofficecovid@tfl.gov.uk>		tfl.gov.uk>;
tfl.gov.uk;		ssDesk <tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>
Cc: Community Desk <communitydesk@london.gov.u< td=""><td></td><td>london.gov.uk>:</td></communitydesk@london.gov.u<>		london.gov.uk>:

Just to add – we are double checking whether it has been removed and if it hasn't we will amend the second bullet accordingly. There is a small bit of ambiguity that we are trying to just iron out.
Head of Desk - Corporate Transport for London TfL Press Office Tel: 020 3054 Mobile: E-mail: tfl.gov.uk tfl.
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Follow @ TIE Transcriews for up to the minute transcrinormation
From: Sent: 14 July 2020 18:02 To:
Here you go:
Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."
 Additional information □. Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message. □. In this case it was removed shortly after being put up last week. □. The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.
Senior Press Officer Tube Desk Transport for London TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ Mobile: www.tfl.gov.uk/media
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From:
Sent: 14 July 2020 17:53 To:

COVID <tflpressofficecovid@tfl.gov.uk>;</tflpressofficecovid@tfl.gov.uk>
tfl.gov.uk>; +TubePressDesk <tubepressdesk (struck)="" (struck<="" (tubepressdesk)="" td=""></tubepressdesk>
cc-ing for on call. I've made people aware our side and will share any comments/views. Thanks
From: Sent: 14 July 2020 15:16 To:
Subject: RE: Banksy Tube art
Thought that would be the case!
From:
Subject: RE: Banksy Tube art Everyone in the world has emailed us about it so we're trying to rush something along!
Senior Press Officer Tube Desk Transport for London TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ Mobile:
Please note that the TfL Press Office is operating differently due to coronavirus. You may need to liaise with someone other than your usual point of contact to resolve queries. The best way to reach the team is to email pressoffice@tfl.gov.uk .
From:
ITV running it now https://www.itv.com/news/2020-07-14/banksy-sprays-london-underground-mask-message-with-rats-and-coughs and Krishnan Guru-Murthy has tweeted
From: Sent: 14 July 2020 15:11 To: tfl.gov.uk>; tfl.gov.uk; TfL Press Office COVID <tfl.pressofficecovid@tfl.gov.uk>: tfl.gov.uk>: tf</tfl.pressofficecovid@tfl.gov.uk>

<pre>community Desk < communitydesk@london.gov.uk >;</pre>	london.gov.uk>;
Subject: RE: Banksy Tube art	
Great thank you!	
From: 14 July 2020 15:09	
To:	tfl.gov.uk;
<pre>c tfl.gov.uk>; +TubePressDesk < TubePressDesk@tfl.gov.uk> Cc: Community Desk < communitydesk@london.gov.uk>;</pre>	london.gov.uk>;
Subject: RE: Banksy Tube art	English and a New York
Sure, we'll look into this and get a line over on the other one ASAP. LU are looking	for the train atm.
Senior Press Officer Tube Desk Transport for London TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blac Mobile: www.tfl.gov.uk/media	kfrìars Road, London, SE1 8NJ
Please note that the TfL Press Office is operating differently due to coronavirus. Someone other than your usual point of contact to resolve queries. The best way pressoffice@tfl.gov.uk .	
From:	< tfl.gov.uk>;
Thanks Our emails crossed so could we also get an update on what's happened cabinet which Banksy sprayed back in October? More info attached.	ed to the Croydon roadside
From:	

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From:	london.gov.uk>			
Sent: 14 July 2020 14:53		A- 2		
To: TfL Press Office COVID < TfLPress(OfficeCOVID@tfl.gov	<u>v.uk</u> >;		tfl.gov.uk>;
tfl.gov.uk>; Cc: Community Desk < <u>community</u> des	sk@london gov uk>		tfl.gov.uk>	london.gov.uk>;
london.g				iondon.gov.uk,
ubject: Banksy Tube art				
li guys				
lot sure if you've seen this – Banksy	Application of the Application of the Principles			
https://www.instagram.com/p/CCn8 Be good to see your reactive line as I			a stuff and that	rayand a commetion
hanks	know previously yo	u ve removeu m	s stull allu tilat :	s caused a commodon
Press Officer, Mayor's Press Of	fice			
REATERLONDON AUTHORITY				
city Hall, The Queen's Walk, Lond	don SE1 2AA			
20 7983				
ondon.gov.uk				
london.gov.uk				
NHS health information and adv	vice about corona	avirus can be f	ound at <u>nhs.u</u>	k/coronavirus
REATER LONDON AUTHORIT				
he information in this email may contain ee https://www.london.gov.uk/about-us		eged materials. Fo	r more informatio	n
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From:	
Sent:	14 July 2020 18:36
To:	TfL Press Office COVID; +TubePressDesk; tfl.gov.uk;
	tfl.gov.uk;
Cc:	Community Desk;
Subject:	Re; Banksy Tube art
Incidentally I s	till think it sends completely the wrong message but I'm obviously not going to die in a ditch over it.
Get Outlook fo	or iOS
From:	<pre>tfl.gov.uk></pre>
Sent: Tuesday,	July 14, 2020 6:30:29 PM
To:	<pre>< london.gov.uk>; TfL Press Office COVID <tflpressofficecovid@tfl.gov.uk>;</tflpressofficecovid@tfl.gov.uk></pre>
+TubePressDe	sk <tubepressdesk@tfl.gov.uk>;</tubepressdesk@tfl.gov.uk>
<	tfl.gov.uk>; tfl.gov.uk>;
<	tfl.gov.uk>
Cc: Community	y Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>
	london.gov.uk>;
Subject: Re: Ba	anksy Tube art
With the addit	ion below at least surely?
Get Outlook fo	or iOS
	Indiana Indi
	ffice COVID; +TubePressDesk; tfl.gov.uk; tfl.gov.uk;
	tfl.gov.uk;
Cc: Community Subject: Re: Ba	
Subject. Ne. Ba	anksy Tube art
Paddy has sugg	gested this
(I) A I	
The second secon	e the sentiment of encouraging people to wear face coverings, which the vast majority of customers ort network are doing.
THE RESERVE OF THE PARTY OF THE	rt network are doing. Ilar case, the work fell victim to our strict anti-graffiti policy and has already been removed by
cleaners.	nar case, the work reli victim to our strict anti-graniti policy and has already been removed by
	offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE
LOCATION."	men pankay the chance to up a new version of the message for our passengers in // menta ben // bla
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From:	Substitution of the second
	range of the coverage of the c
	l.gov.uk < triberressoniceCovid@tri.gov.uk>, +ruberressbesk <ruberressbesk@tri.gov.uk>, tfl.gov.uk></ruberressbesk@tri.gov.uk>
CI CI	tfl.gov.uk < tfl.gov.uk>; < tfl.gov.uk>;
<	tfl.gov.uk>
Cc: Community	/ Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>

<pre></pre>
Subject: Re: Banksy Tube art
But we did remove a piece previously from the network (albeit on a much smaller scale?)
Heidi is in the chain with Paddy but I can text her. Leah has said the below which could be a more good natured approach
If they have cleaned it off, can we invite Bansky back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)
Get Outlook for iOS
From: tfl.gov.uk> Sent: Tuesday, July 14, 2020 6:21:39 PM To: london.gov.uk>; TfL Press Office COVID <tflpressofficecovid@tfl.gov.uk>; +TubePressDesk <tubepressdesk@tfl.gov.uk>; tfl.gov.uk < tfl.gov.uk>; tfl.gov.uk>; tfl.gov.uk>; tfl.gov.uk>; tfl.gov.uk>;</tubepressdesk@tfl.gov.uk></tflpressofficecovid@tfl.gov.uk>
Cc: Community Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>
I think Vernon and Heidi are discussing. Can you feed in Paddy's comments to Heidi?
In my view, we can't just say it's fine for someone to rock up and spray can our trains.
Get Outlook for iOS
From: Included a second of the
To: TfL Press Office COVID <tflpressofficecovid@tfl.gov.uk>; tfl.gov.uk < tfl.gov.uk>; tfl.gov.u</tflpressofficecovid@tfl.gov.uk>
Cc: Community Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>
Here's paddy's comment - think we need a considerable rewrite please I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone -deaf. Not to mention the fact they could have just destroyed quite a valuable asset
Get Outlook for iOS
From: Sent: Tuesday, July 14, 2020 6:06:52 PM To: TfL Press Office COVID <tflpressofficecovid@tfl.gov.uk>; tfl.gov.uk < tfl.gov.uk>; tfl.gov.uk>;</tflpressofficecovid@tfl.gov.uk>

Just to add – we are double checking whether it has been removed and if it hasn't we will amend the second bullet accordingly. There is a small bit of ambiguity that we are trying to just iron out.

| Head of Desk - Corporate

Transport for London | TfL Press Office

Tel: 020 3054 | Mobile: | E-mail: | tfl.gov.uk

about this

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Follow @TfLTrafficNews for up to the minute traffic information



Here you go:

Thanks

- yes, just spoke to

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

Additional information

- Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- In this case it was removed shortly after being put up last week.
- The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

| Senior Press Officer | Tube Desk

Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ
Mobile:
www.tfl.gov.uk/media

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From:
Sent: 14 July 2020 17:53
To: < <
COVID < Tfl.PressOfficeCOVID@tfl.gov.uk >;
<u>tfl.gov.uk</u> >; +TubePressDesk < <u>TubePressDesk@tfl.gov.uk</u> >
Cc: Community Desk < communitydesk@london.gov.uk >;
<pre></pre>
Subject: RE: Banksy Tube art
cc-ing for on call. I've made people aware our side and will share any comments/views. Thanks
From: Page 1
Sent: 14 July 2020 15:16
To: tfl.gov.uk; TfL Press Office COVID
< <u>TfLPressOfficeCOVID@tfl.gov.uk</u> >; < <u>tfl.gov.uk</u> >; < <u>tfl.gov.</u>
Cc: Community Desk < communitydesk@london.gov.uk>;
cc. community besk \(\community \text{desk \(\community \text{desk \(\community \community \community \community \community \community \(\community \community \community \community \community \(\community \community \community \community \community \community \(\community \community \community \community \community \community \community \community \(\community \community \community \community \community \community \community \community \community \(\community \community \
Subject: RE: Banksy Tube art
Thought that would be the case!
From: the state of
Sent: 14 July 2020 15:15
To: state of the s
< <u>TfLPressOfficeCOVID@tfl.gov.uk</u> >; <u>tfl.gov.uk</u> >;
<u>tfl.gov.uk</u> >; +TubePressDesk < <u>TubePressDesk@tfl.gov.uk</u> >
Cc: Community Desk < communitydesk@london.gov.uk >;
Iondon.gov.uk
Subject: RE: Banksy Tube art
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Senior Press Officer Tube Desk
Transport for London TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ
Mobile:
www.tfl.gov.uk/media
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someone other than your usual point of contact to resolve queries. The best way to reach the team is to email
pressoffice@tfl.gov.uk.
From:
Sent: 14 July 2020 15:14
To: Let a see the transfer of
COVID < TfLPressOfficeCOVID@tfl.gov.uk>;
<pre> tfl.gov.uk>; +TubePressDesk < TubePressDesk @tfl.gov.uk></pre>
Cc: Community Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>

london.gov.uk>

Subject: RE: Banksy Tube art

ITV running it now https://www.itv.com/news/2020-07-14/banksy-sprays-london-underground-mask-message-with-rats-and-coughs and Krishnan Guru-Murthy has tweeted

From: East Control of the Control of
Sent: 14 July 2020 15:11
To: tfl.gov.uk; TfL Press Office COVID
< <u>TflPressOfficeCOVID@tfl.gov.uk</u> >;
Cc: Community Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>
condon.gov.uk>
Subject: RE: Banksy Tube art
Great thank you!
From: tfl.gov.uk>
Sent: 14 July 2020 15:09
To:
< <u>TflPressOfficeCOVID@tfl.gov.uk</u> >; <u>tfl.gov.uk</u> >; <u>tfl.gov.uk</u> >;
tfl.gov.uk>; +TubePressDesk < <u>TubePressDesk@tfl.gov.uk</u> >
Cc: Community Desk < communitydesk@london.gov.uk>;
Subject: RE: Banksy Tube art
Subject. NE. Danksy Tube at
Sure, we'll look into this and get a line over on the other one ASAP. LU are looking for the train atm.
Senior Press Officer Tube Desk
Transport for London TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ
Mobile: Market M
www.tfl.gov.uk/media
Please note that the TfL Press Office is operating differently due to coronavirus. You may need to liaise with
someone other than your usual point of contact to resolve queries. The best way to reach the team is to email
pressoffice@tfl.gov.uk.
From:
Sent: 14 July 2020 15:05
To: tfl.gov.uk>; TfL Press Office COVID
< <u>TfLPressOfficeCOVID@tfl.gov.uk</u> >;< <u>tfl.gov.uk</u> >;
<pre>tfl.gov.uk>; +TubePressDesk < TubePressDesk@tfl.gov.uk></pre>
Cc: Community Desk < <u>communitydesk@london.gov.uk</u> >;
Subject: RE: Banksy Tube art
Subject. NE. Banksy Tube art
Thanks Our emails crossed so could we also get an update on what's happened to the Croydon roadside
cabinet which Banksy sprayed back in October? More info attached.
From: <a href="mailto:the-to-to-to-to-to-to-to-to-to-to-to-to-to-</td></tr><tr><td>Sent: 14 July 2020 15:02</td></tr><tr><td>To: continue</td></tr><tr><td>, +1uberressDesk , +1uberressDesk
Cc: Community Desk < communitydesk@london.gov.uk >;

Subject: RE: Banksy Tube art

Thanks. Copying in Tube desk colleagues to see if they can look into this. | Head of Media, Strategy and Campaigns Transport for London | TfL Press Office, Palestra, 11th Floor, Green Zone, 197 Blackfriars Road, London, SE1 8NJ Tel: 020 3054 | Mobile: E-mail: tfl.gov.uk www.tfl.gov.uk/media Please note that the TfL Press Office is operating differently due to coronavirus. You may need to liaise with someone other than your usual point of contact to resolve queries. The best way to reach the team is to email pressoffice@tfl.gov.uk From: london.gov.uk> Sent: 14 July 2020 14:53 To: TfL Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >; tfl.gov.uk>; tfl.gov.uk>; tfl.gov.uk> Cc: Community Desk < communitydesk@london.gov.uk >; london.gov.uk>; london.gov.uk> Subject: Banksy Tube art Hi guys Not sure if you've seen this - Banksy's been busy on the Tube https://www.instagram.com/p/CCn800cFlbe/?igshid=1cdegn4vvk1hd Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion.. Thanks

Press Officer, Mayor's Press Office
GREATERLONDONAUTHORITY
City Hall, The Queen's Walk, London SE1 2AA
020 7983

london.gov.uk

NHS health information and advice about coronavirus can be found at nhs.uk/coronavirus

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From:	
Sent:	14 July 2020 18:54
To:	TfL Press Office COVID; +TubePressDesk; tfl.gov.uk; tfl.gov.uk;
	tfl.gov.uk;
Cc:	Community Desk;
Subject:	Re: Banksy Tube art
Leah has now	confirmed she's happy too, thanks.
Get Outlook fo	or iOS
From:	<pre>tfl.gov.uk></pre>
Sent: Tuesday	, July 14, 2020 6:50:30 PM
To:	<pre>< london.gov.uk>; TfL Press Office COVID <tflpressofficecovid@tfl.gov.uk>;</tflpressofficecovid@tfl.gov.uk></pre>
+TubePressDe	sk <tubepressdesk@tfl.gov.uk>; tfl.gov.uk < tfl.gov.uk>;</tubepressdesk@tfl.gov.uk>
15	tfl.gov.uk < tfl.gov.uk>; tfl.gov.uk
<	tfl.gov.uk>;
Cc: Communit	y Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>
Subject: Re: Ba	anksy Tube art
Thanks. and	/ when we apprise people our side can we make it from a TfL spokesperson rather than
from Nick plea	ase or he'll never hear the end of it.
Get Outlook fo	<u>or iOS</u>
From:	<pre></pre>
	, July 14, 2020 6:47:03 PM
	Office COVID <tflpressofficecovid@tfl.gov.uk>; +TubePressDesk <tubepressdesk@tfl.gov.uk>; fl.gov.uk < transfer tfl.gov.uk>; tfl.gov.uk < transfer tfl.gov.uk>;</tubepressdesk@tfl.gov.uk></tflpressofficecovid@tfl.gov.uk>
ti di	tfl.gov.uk < tfl.gov.uk>; < tfl.gov.uk>;
	tfl.gov.uk>
Cc: Communit	y Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>
CO. CO. MICH.	london.gov.uk>;
Subject: Re: Ba	anksy Tube art
- 0042 - 012	
Just waiting fo	r Leah but everyone else happy with this
"We appreciat	te the sentiment of encouraging people to wear face coverings, which the vast majority of customers
The state of the s	ort network are doing.
	ular case, the work fell victim to our strict anti-graffiti policy and has already been removed by
cleaners.	nar case, the work left victim to our strict and gramming and has already been removed by
2724052101	offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE
LOCATION."	
Get Outlook fo	or iOS
From:	<pre></pre>
	, July 14, 2020 6:34:51 PM
The second secon	Office COVID <tflpressofficecovid@tfl.gov.uk>; +TubePressDesk <tubepressdesk@tfl.gov.uk>;</tubepressdesk@tfl.gov.uk></tflpressofficecovid@tfl.gov.uk>
	fl.gov.uk < tfl.gov.uk>; tfl.gov.uk>;
	tfl.gov.uk < tfl.gov.uk>;

<pre>tfl.gov.uk> Cc: Community Desk <communitydesk@london.gov.uk>; london.gov.uk>; Subject: Re: Banksy Tube art</communitydesk@london.gov.uk></pre>	<pre>london.gov.uk>;</pre>
I'm sure that would work, and we could remove cleaners as paddy has also said the below	per comment.
Then brief that it was genuine mistake and that the cleaners Apparently TfL kept the last Banksy , on a traffic light	and managers didn't know it was a Banksy.
Get Outlook for iOS	
From: tfl.gov.uk> Sent: Tuesday, July 14, 2020 6:31 pm To: TfL Press Office COVID; +TubePressDesk; tfl.gov.uk; Cc: Community Desk; Subject: Re: Banksy Tube art	tfl.gov.uk; tfl.gov.u
With the addition below at least surely?	
Get Outlook for iOS	
From:	.gov.uk;
"We appreciate the sentiment of encouraging people to wear on our transport network are doing. "In this particular case, the work fell victim to our strict anti- cleaners. "We'd like to offer Banksy the chance to do a new version of LOCATION."	graffiti policy and has already been removed by
Get Outlook for iOS	
From:	tfl.gov.uk < tfl.gov.uk>;
Cc: Community Desk <communitydesk@london.gov.uk>; Index I</communitydesk@london.gov.uk>	london.gov.uk>;

But we did remove a piece previously from the network (albeit on a much smaller scale?)

Heidi is in the chain with Paddy but I can text her. Leah has said the below which could be a more good natured approach..

If they have cleaned it off, can we invite Bansky back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)

Get Outlook for iOS

From: < < table > tfl.gov.uk>	
Sent: Tuesday, July 14, 2020 6:21:39 PM	
To: Iondon.gov.uk>; TfL Press Office COVI	
+TubePressDesk <tubepressdesk@tfl.gov.uk>;</tubepressdesk@tfl.gov.uk>	tfl.gov.uk>;
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Cc: Community Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>	london.gov.uk>;
	ondon.gov.uk>
Subject: Re: Banksy Tube art	
I think Vernon and Heidi are discussing. Can you feed in Paddy's commer	nts to Heidi?
In my view, we can't just say it's fine for someone to rock up and spray of	an our trains.
Get Outlook for iOS	
From:	
Sent: Tuesday, July 14, 2020 6:18:48 PM	
To: TfL Press Office COVID <tflpressofficecovid@tfl.gov.uk>;</tflpressofficecovid@tfl.gov.uk>	tfl.gov.uk < tfl.gov.uk>;
tfl.gov.uk < tfl.gov.uk>;	<pre>< tfl.gov.uk>;</pre>
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<tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>	
Cc: Community Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>	<pre>< london.gov.uk>;</pre>
	ondon.gov.uk>
Subject: Re: Banksy Tube art	
Here's paddy's comment - think we need a considerable rewrite please	
I don't think this is the right approach. It's not the cleaners' fault but this	is a bit of a classic blundering TfL story and
that quote sounds tone -deaf.	
Not to mention the fact they could have just destroyed quite a valuable a	asset
Get <u>Outlook for iOS</u>	
From:	
Sent: Tuesday, July 14, 2020 6:06:52 PM	
To: TfL Press Office COVID <tflpressofficecovid@tfl.gov.uk>;</tflpressofficecovid@tfl.gov.uk>	tfl.gov.uk < tfl.gov.uk>;
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<tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>	
Cc: Community Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>	<pre>< london.gov.uk>;</pre>
<pre></pre>	ondon.gov.uk>
Subject: RE: Banksy Tube art	
Thanks — yes, just spoke to about this	
From: TfL Press Office COVID <tflpressofficecovid@tfl.gov.uk></tflpressofficecovid@tfl.gov.uk>	
Sent: 14 July 2020 18:04	
To:	>; tfl.gov.uk; TfL

Press Office COVID <tflpressofficecovid@tfl.gov.uk>;</tflpressofficecovid@tfl.gov.uk>	< t	fl.gov.uk>;
tfl.gov.uk; < tfl.go	v.uk>; +TubePressDesk <	TubePressDesk@tfl.gov.uk>
Cc: Community Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>	□ □ □	london.gov.uk>;
<pre>< london.gov.uk>;</pre>	london.gov.u	ık>
Subject: RF: Banksy Tube art		

Just to add – we are double checking whether it has been removed and if it hasn't we will amend the second bullet accordingly. There is a small bit of ambiguity that we are trying to just iron out.



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Follow @TfLTrafficNews for up to the minute traffic information



Here you go:

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

Additional information

- Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- In this case it was removed shortly after being put up last week.
- The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

| Senior Press Officer | Tube Desk

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Mobile:
www.tfl.gov.uk/media

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To:
COVID <tflpressofficecovid@tfl.gov.uk>;</tflpressofficecovid@tfl.gov.uk>
tfl.gov.uk>; +TubePressDesk <tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>
Cc: Community Desk < communitydesk@london.gov.uk >;
<pre></pre>
Subject: RE: Banksy Tube art
Subject. NE. Dainsy Tube art
cc-ing for on call. I've made people aware our side and will share any comments/views. Thanks
will share any comments/ views. Thanks
From:
Sent: 14 July 2020 15:16
To: the state of t
< <u>TfLPressOfficeCOVID@tfl.gov.uk</u> >; <u>tfl.gov.uk</u> >;
<u>tfl.gov.uk</u> >; +TubePressDesk < <u>TubePressDesk@tfl.gov.uk</u> >
Cc: Community Desk < communitydesk@london.gov.uk >;
<pre>london.gov.uk></pre>
Subject: RE: Banksy Tube art
Thought that would be the case!
From: tfl.gov.uk>
Sent: 14 July 2020 15:15
< <u>TfLPressOfficeCOVID@tfl.gov.uk</u> >; <u>tfl.gov.uk</u> >; <u>tfl.gov.uk</u> ;
tfl.gov.uk>; +TubePressDesk < <u>TubePressDesk@tfl.gov.uk</u> >
Cc: Community Desk < <u>communitydesk@london.gov.uk</u> >;

Subject: RE: Banksy Tube art
Everyone in the world has emailed us about it so we're trying to rush something along!
10
Senior Press Officer Tube Desk
Transport for London TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ
Mobile: www.tfl.gov.uk/media
www.tii.gov.uk/media
Please note that the TfL Press Office is operating differently due to coronavirus. You may need to liaise with
someone other than your usual point of contact to resolve queries. The best way to reach the team is to email
pressoffice@tfl.gov.uk.
pressonree wingov.uk.
Francisco de la constanta de l
From:
Sent: 14 July 2020 15:14
To: tfl.gov.uk>; TfL Press Office
COVID < TfLPressOfficeCOVID@tfl.gov.uk >; tfl.gov.uk >;
<u>tfl.gov.uk</u> >; +TubePressDesk < <u>TubePressDesk@tfl.gov.uk</u> >
Cc: Community Desk < communitydesk@london.gov.uk >;

Subject: RE: Banksy Tube art

ITV running it now https://www.itv.com/news/2020-07-14/banksy-sprays-london-underground-mask-message-with-rats-and-coughs and Krishnan Guru-Murthy has tweeted

From: East Line
Sent: 14 July 2020 15:11
To: tfl.gov.uk ; tfl.gov.uk ; TfL Press Office COVID@tfl.gov.uk; tfl.gov.uk ; tfl.gov.uk ; tfl.gov.uk ;
tfl.gov.uk>; +TubePressDesk < <u>TubePressDesk@tfl.gov.uk</u> >
Cc: Community Desk < communitydesk@london.gov.uk>;
Subject: RE: Banksy Tube art
Great thank you!
From: tfl.gov.uk>
Sent: 14 July 2020 15:09 To: Sent: 14 July 2020 15:09 Indiana Sent: 14 July 2020 15:09 To: Sent: 14 July 2020 15:09
<pre><tflpressofficecovid@tfl.gov.uk>;</tflpressofficecovid@tfl.gov.uk></pre>
<u>tfl.gov.uk</u> >; +TubePressDesk < <u>TubePressDesk@tfl.gov.uk</u> >
Cc: Community Desk < communitydesk@london.gov.uk >; communitydes
Subject: RE: Banksy Tube art
Sure, we'll look into this and get a line over on the other one ASAP. LU are looking for the train atm.
Senior Press Officer Tube Desk
Transport for London TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ
Mobile: www.tfl.qov.uk/media
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someone other than your usual point of contact to resolve queries. The best way to reach the team is to email
pressoffice@tfl.gov.uk.
From:
Sent: 14 July 2020 15:05 To: Land Company of the Coverage of
<pre><tflpressofficecovid@tfl.gov.uk>;</tflpressofficecovid@tfl.gov.uk></pre>
<pre>< tfl.gov.uk>; +TubePressDesk < TubePressDesk@tfl.gov.uk></pre>
Cc: Community Desk < communitydesk@london.gov.uk>;
Subject: RE: Banksy Tube art
Thanks Our emails crossed so could we also get an update on what's happened to the Croydon roadside
cabinet which Banksy sprayed back in October? More info attached.
From: the state of
Sent: 14 July 2020 15:02 To: Jondon gov uks: Tfl Press Office COVID at Press Office C
To:
< <u>TubePressDesk@tfl.gov.uk</u> >
Cc: Community Desk < communitydesk@london.gov.uk>;
Subject: RE: Banksy Tube art

Thanks. Copying in Tube desk colleagues to see if they can look into this.

Head of Media, Strategy and Campaigns Transport for London TtL Press Office, Palestra, 11 th Floor, Green Zone, 197 Blackfriars Road, London, SE1 8NJ
Tel: 020 3054 Marie Mobile: E-mail: E-mail: Mobile: Mobi
Please note that the TfL Press Office is operating differently due to coronavirus. You may need to liaise with someone other than your usual point of contact to resolve queries. The best way to reach the team is to email pressoffice@tfl.gov.uk
From:
To: TfL Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >; tfl.gov.uk >;
Hi guys Not sure if you've seen this – Banksy's been busy on the Tube https://www.instagram.com/p/CCn800cFlbe/?igshid=1cdeqn4vvk1hd Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion Thanks
Press Officer, Mayor's Press Office GREATERLONDONAUTHORITY City Hall, The Queen's Walk, London SE1 2AA 020 7983
london.gov.uk london.gov.uk
NHS health information and advice about coronavirus can be found at nhs.uk/coronavirus
GREATER LONDON AUTHORITY NOTICE: The information in this email may contain confidential or privileged materials. For more information see https://www.london.gov.uk/about-us/email-notice/

From: 14 July 2020 19:06 Sent: To: Samantha Hart Cc: Subject: Re: Banksy Tube art Shall I text him then? Get Outlook for iOS From: Samantha Hart <Samantha.Hart@london.gov.uk> Sent: Tuesday, July 14, 2020 7:04:58 PM To: london.gov.uk> Cc: london.gov.uk> Subject: Re: Banksy Tube art Probably, otherwise he'll rewrite it again and we'll go back to square one. Get Outlook for iOS From: london.gov.uk> Sent: Tuesday, July 14, 2020 6:49:59 PM To: Samantha Hart <Samantha.Hart@london.gov.uk> Cc: london.gov.uk> Subject: Fwd: Banksy Tube art Hi Sam Do you think it's worth Paddy ringing as he offered? He doesn't seem happy... Get Outlook for iOS tfl.gov.uk> From: Sent: Tuesday, July 14, 2020 6:48 pm TfL Press Office COVID; +TubePressDesk; tfl.gov.uk; To: tfl.gov.uk; tfl.gov.uk; Cc: Community Desk; Subject: Re: Banksy Tube art I'm sorry to prolong this, and I think we can work with the line and re-send it round our side, but I don't want anyone briefing anyone about 'genuine mistakes'. I don't know what we're suggesting the cleaners should have done. He has done one before, which was small and on the side of an electricity box as I recall, rather than sprayed across an entire Tube carriage. Get Outlook for iOS london.gov.uk> From: Sent: Tuesday, July 14, 2020 6:34:51 PM To: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; tfl.gov.uk>; tfl.gov.uk · tfl.gov.uk < tfl.gov.uk>; tfl.gov.uk < tfl.gov.uk>; tfl.gov.uk>; tfl.gov.uk> Cc: Community Desk <communitydesk@london.gov.uk>; london.gov.uk>;

<pre>Subject: Re: Banksy Tube art</pre>
I'm sure that would work, and we could remove cleaners as per comment. Paddy has also said the below
Then brief that it was genuine mistake and that the cleaners and managers didn't know it was a Banksy. Apparently TfL kept the last Banksy , on a traffic light
Get Outlook for iOS
From: the state of
Sent: Tuesday, July 14, 2020 6:31 pm To: TfL Press Office COVID; +TubePressDesk; tfl.gov.uk; tfl.gov.uk; tfl.gov.uk;
tfl.gov.uk;
Cc: Community Desk;
Subject: Re: Banksy Tube art
With the addition below at least surely?
Get <u>Outlook for iOS</u>
From:
Sent: Tuesday, July 14, 2020 6:27 pm
To: TfL Press Office COVID; +TubePressDesk; tfl.gov.uk; tfl.gov.uk;
tfl.gov.uk;
Cc: Community Desk;
Subject: Re: Banksy Tube art
Paddy has suggested this
"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers
on our transport network are doing.
"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by
cleaners.
"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION."
Get Outlook for iOS
From: Included Inc
To: TfL Press Office COVID <tflpressofficecovid@tfl.gov.uk>; +TubePressDesk <tubepressdesk@tfl.gov.uk>;</tubepressdesk@tfl.gov.uk></tflpressofficecovid@tfl.gov.uk>
tfl.gov.uk < tfl.gov.uk>; tfl.gov.uk < tfl.gov.uk < tfl.gov.uk
tfl.gov.uk ; tfl.gov.uk>;
tfl.gov.uk>
Cc: Community Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>
Subject: Re: Banksy Tube art

But we did remove a piece previously from the network (albeit on a much smaller scale?)

Heidi is in the chain with Paddy but I can text her. Leah has said the below which could be a more good natured approach..

If they have cleaned it off, can we invite Bansky back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)

Get Outlook for iO	Get	Out	look :	for	iOS
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From: tfl.gov.uk>		
Sent: Tuesday, July 14, 2020 6:21:39 PM		
		D <tflpressofficecovid@tfl.gov.uk>;</tflpressofficecovid@tfl.gov.uk>
+TubePressDesk <tubepressdesk@tfl.gov.uk>;</tubepressdesk@tfl.gov.uk>	tfl.gov.uk <	tfl.gov.uk>;
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tfl.gov.uk>;	tfl.gov.uk>	The state of the s
Cc: Community Desk <communitydesk@london.< td=""><td></td><td> dendon.gov.uk>;</td></communitydesk@london.<>		dendon.gov.uk>;
Subject: Re: Banksy Tube art	4	london.gov.uk>
Subject. Ne. Banksy Tube at t		
I think Vernon and Heidi are discussing. Can you	feed in Paddy's commer	nts to Heidi?
In my view, we can't just say it's fine for someon	e to rock up and spray c	can our trains.
Get Outlook for iOS		
From: Indiana Indiana	.uk>	
Sent: Tuesday, July 14, 2020 6:18:48 PM		
To: TfL Press Office COVID <tflpressofficecovid< td=""><td></td><td>tfl.gov.uk < tfl.gov.uk>;</td></tflpressofficecovid<>		tfl.gov.uk < tfl.gov.uk>;
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<tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>		
Cc: Community Desk <communitydesk@london.< td=""><td></td><td> </td></communitydesk@london.<>		
london.gov.uk>;	4	london.gov.uk>
Subject: Re: Banksy Tube art		
Uners's models's commont think we need a sousi	davabla valveita plaasa	
Here's paddy's comment - think we need a consi- I don't think this is the right approach. It's not the		s is a bit of a classic blundering Tfl. stor
that quote sounds tone -deaf.	e cleaners fault but this	s is a bit of a classic biditidefing TIL stor
Not to mention the fact they could have just desi	troved quite a valuable	asset
not to mention the fact they could have just acs	noyeu quite a valuable i	43300
Get <u>Outlook for iOS</u>		
Erom:		
From: Sent: Tuesday, July 14, 2020 6:06:52 PM		
To: TfL Press Office COVID <tflpressofficecovid< td=""><td>@tfl.gov.uks:</td><td>tfl.gov.uk < tfl.gov.uk>;</td></tflpressofficecovid<>	@tfl.gov.uks:	tfl.gov.uk < tfl.gov.uk>;
tfl.gov.uk <	tfl.gov.uk>;	tfl.gov.uk>;
tfl.gov.uk < tfl.gov.u		tfl.gov.uk>; +TubePressDesk
<tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>		Serials / Table 1 ease ease
Cc: Community Desk <communitydesk@london.< td=""><td>gov.uk>;</td><td><pre>< london.gov.uk>;</pre></td></communitydesk@london.<>	gov.uk>;	<pre>< london.gov.uk>;</pre>
<pre></pre>		london.gov.uk>
Subject: RE: Banksy Tube art		
Thanks — yes, just spoke to about this		
From: TfL Press Office COVID <tflpressofficeco\< td=""><td>/ID@tfl.gov.uk></td><td></td></tflpressofficeco\<>	/ID@tfl.gov.uk>	
Sent: 14 July 2020 18:04	4.20.50.20.50.50	
To: tfl.gov.uk;	london.gov.uk	tfl.gov.uk; Tfl
Press Office COVID <tflpressofficecovid@tfl.go< td=""><td></td><td>tfl.gov.uk>;</td></tflpressofficecovid@tfl.go<>		tfl.gov.uk>;
tfl.gov.uk;		ePressDesk <tubepressdesk@tfl.gov.u< td=""></tubepressdesk@tfl.gov.u<>

Cc: Community Desk <communitydesk@london.gov.uk>;</communitydesk@london.gov.uk>	■	london.gov.uk>;
<pre>< london.gov.uk>;</pre>	london.gov.uk>	
Subject: RF: Banksy Tube art	A London Anna Anna Anna Anna Anna Anna Anna An	

Just to add – we are double checking whether it has been removed and if it hasn't we will amend the second bullet accordingly. There is a small bit of ambiguity that we are trying to just iron out.



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Follow @TfLTrafficNews for up to the minute traffic information



Here you go:

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

Additional information

- Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- In this case it was removed shortly after being put up last week.
- The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.



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COVID < TfLPressOfficeCOVID@tfl.gov.uk >; < tfl.gov.uk >; < tfl.gov.uk >; +TubePressD	Desk < Tube Press Desk @tfl.gov.uk >
Cc: Community Desk < communitydesk@london.gov.uk >;	london.gov.uk>;
cc-ing for on call. I've made people aware our side and will share any co	omments/views. Thanks
From: Sent: 14 July 2020 15:16	
To: tfl.gov.uk; TfL Pre	ess Office COVID
<pre>tfl.gov.uk>; +TubePressDesk < TubePressDesk@tfl.gov.uk> Cc: Community Desk < communitydesk@london.gov.uk>;</pre>	london.gov.uk>;
Subject: RE: Banksy Tube art	iondonigovano,
Thought that would be the case!	
From: 4 July 2020 15:15	
To:	uk; TfL Press Office COVID
<pre>c tfl.gov.uk>; +TubePressDesk <<u>TubePressDesk@tfl.gov.uk</u>> Cc: Community Desk <<u>communitydesk@london.gov.uk</u>>;</pre>	london.gov.uk>;
Subject: RE: Banksy Tube art	
Everyone in the world has emailed us about it so we're trying to rush something a	long!
Senior Press Officer Tube Desk Transport for London TfL Press Office, Palestra, 11th Floor Green Zone, 197 Black Mobile: www.tfl.gov.uk/media	ekfriars Road, London, SE1 8NJ
Please note that the TfL Press Office is operating differently due to coronavirus. someone other than your usual point of contact to resolve queries. The best war pressoffice@tfl.gov.uk.	
From: Indiana Indiana	
Sent: 14 July 2020 15:14 To: <	tfl.gov.uk>; TfL Press Office
	Desk < TubePressDesk@tfl.gov.uk >
Cc: Community Desk < communitydesk@london.gov.uk >;	london.gov.uk>;
Subject: RE: Banksy Tube art ITV running it now https://www.itv.com/news/2020-07-14/banksy-sprays-lorg	ndon-underground-mask-
message-with-rats-and-coughs and Krishnan Guru-Murthy has tweeted	activation ground mack
From: Sent: 14 July 2020 15:11	
To: tfl.gov.uk ; tfl.gov.uk ; Tfl.gov.uk>: tfl.gov.uk ; tfl.gov.uk ;	ess Office COVID

<pre>community Desk < communitydesk@london.gov.uk >;</pre>	london.gov.uk>;
	
Great thank you!	
From: the state of	
The state of the s	k; TfL Press Office COVID
< <u>TfLPressOfficeCOVID@tfl.gov.uk</u> >; <u>tfl.gov.uk</u> >;	tfl.gov.uk;
tfl.gov.uk>; +TubePressDesk < TubePressDesk@tfl.gov.uk>	
Cc: Community Desk < communitydesk@london.gov.uk>;	london.gov.uk>;
Subject: RE: Banksy Tube art	
Sure, we'll look into this and get a line over on the other one ASAP. LU are looking	for the train atm.
Senior Press Officer Tube Desk Transport for London TfL Press Office, Palestra, 11th Floor Green Zone, 197 Black Mobile:	kfrìars Road, London, SE1 8NJ
Please note that the TfL Press Office is operating differently due to coronavirus. someone other than your usual point of contact to resolve queries. The best way pressoffice@tfl.gov.uk .	
From:	<pre>tfl.gov.uk>;</pre>
Thanks Our emails crossed so could we also get an update on what's happened cabinet which Banksy sprayed back in October? More info attached.	ed to the Croydon roadside
From: < till.gov.uk>	
Sent: 14 July 2020 15:02 To: Sent: 14 July 2020 15:02 Iondon.gov.uk>; TfL Press Office COVID <	ssOfficeCOVID@tfl.gov.uk>:
tfl.gov.uk>; tfl.gov.uk;	tfl.gov.uk>; +TubePressDesk
< <u>TubePressDesk@tfl.gov.uk</u> >	
Cc: Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Community Desk < communitydesk@london.gov.uk>; Communi	london.gov.uk>;
Thanks. Copying in Tube desk colleagues to see if they can look into this.	
Head of Media, Strategy and Campaigns Transport for London TfL Press Office, Palestra, 11 th Floor, Green Zone, 197 Blace	kfriars Road, London, SE1 8NJ
Tel: 020 3054 Mobile: Mobile: E-mail: E-mail: Www.tfl.gov.uk/media	<u>uk</u>

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From:
Sent: 14 July 2020 14:53
To: TfL Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >;
<pre> tfl.gov.uk>; Cc: Community Desk <communitydesk@london.gov.uk>; </communitydesk@london.gov.uk></pre>
Cc: Community Desk < communitydesk@london.gov.uk>; community
Subject: Banksy Tube art
Hi guys
Not sure if you've seen this – Banksy's been busy on the Tube
https://www.instagram.com/p/CCn800cFlbe/?igshid=1cdeqn4vvk1hd
Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion Thanks
Press Officer, Mayor's Press Office
GREATERLONDONAUTHORITY
City Hall, The Queen's Walk, London SE1 2AA
020 7983
london.gov.uk
london.gov.uk
NHS health information and advice about coronavirus can be found at nhs.uk/coronavirus
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From: 14 July 2020 20:43
To: TfL Pr

To: TfL Press Office COVID

Cc: tfl.gov.uk; tfl.gov.uk; tfl.gov.uk;

tfl.gov.uk; +TubePressDesk;

Subject: RE: Banksy Tube art

This has gone now FYI.

Head of Press Desk – Surface & Environment
Transport for London
Tel: 020 3054 | Auto: | Mobile: | Www.tfl.gov.uk/media
The main press office number is 0343 222 4141

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Hi

Below is good to go:

A TfL spokesperson said: "We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing. In this particular case, the work was removed some days ago due to our strict anti-graffiti policy. We'd like to offer Banksy the chance to do a new version of his message for our customers in a suitable location."

Regards,

Press Officer, Policing and Crime, Mayor of London's Press Office GREATERLONDONAUTHORITY City Hall, The Queen's Walk, London SE1 2AA



london.gov.uk

Follow the Mayor of London's Press Office on Twitter: @LDN PressOffice

From: Sent: 14 July 2020 20:01 tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk> To: tfl.gov.uk; Cc: tfl.gov.uk; tfl.gov.uk; tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; london.gov.uk> tfl.gov.uk>; Subject: RE: Banksy Tube art Certainly, will do. Should have something with you in 10 mins, Regards, Press Officer, Policing and Crime, Mayor of London's Press Office **GREATERLONDONAUTHORITY** City Hall, The Queen's Walk, London SE1 2AA 020 8039 london.gov.uk Follow the Mayor of London's Press Office on Twitter: @LDN PressOffice tfl.gov.uk> From: Sent: 14 July 2020 19:49 To: TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk> tfl.gov.uk: Cc: tfl.gov.uk: tfl.gov.uk: tfl.gov.uk: tfl.gov.uk>; london.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; tfl.gov.uk>; london.gov.uk> Subject: RE: Banksy Tube art Hi Can you loop me in on reply please? Am on-call and have chased the boys off. Thanks Head of Press Desk - Surface & Environment Transport for London Tel: 020 3054 Auto: | Mobile: www.tfl.gov.uk/media The main press office number is 0343 222 4141

Please note that during the evolving situation around coronavirus, the TfL Press Office will be working slightly differently to normal. This may mean that you will be liaising with somebody who is not your usual point of contact. In order to get your query dealt with efficiently, please email pressoffice@tfl.gov.uk.

From: TfL Press Office COVID Sent: 14 July 2020 19:16 tfl.gov.uk> To: Subject: FW: Banksy Tube art From: Sent: Tuesday, July 14, 2020 6:15:32 PM (UTC+00:00) Monrovia, Reykjavik To: TfL Press Office COVID; +TubePressDesk; Cc: Community Desk; Subject: Re: Banksy Tube art Let me check, will come back Get Outlook for iOS From: tfl.gov.uk> Sent: Tuesday, July 14, 2020 7:13:20 PM tfl.gov.uk>; TfL Press Office COVID london.gov.uk>; <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; tfl.gov.uk tfl.gov.uk>; tfl.gov.uk>; tfl.gov.uk tfl.gov.uk> Cc: Community Desk <communitydesk@london.gov.uk>; ondon.gov.uk> london.gov.uk>; london.gov.uk> Subject: RE: Banksy Tube art Can people your end live with this? A TfL spokesperson said: "We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing. In this particular case, the work WAS REMOVED SOME DAYS AGO DUE TO our strict anti-graffiti policy. We'd like to offer Banksy the chance to do a new version of his message for our customers in a suitable location." We have checked the relevant trains, and it appears that it has indeed been removed as we thought. We'll check the whole network to make sure but no reports of anything else. | Senior Press Officer | Tube Desk Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ Mobile: www.tfl.gov.uk/media Please note that the TfL Press Office is operating differently due to coronavirus. You may need to liaise with someone other than your usual point of contact to resolve queries. The best way to reach the team is to email pressoffice@tfl.gov.uk. london.gov.uk> From: Sent: 14 July 2020 19:08 tfl.gov.uk>; TfL Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; tfl.gov.uk>; tfl.gov.uk> Cc: Community Desk < communitydesk@london.gov.uk >; ondon.gov.uk>;

<pre>Subject: Re: Banksy Tube art</pre>	london.gov.uk>
That seems fine - Leah is happy so good to go round. Can you share it's no longer there?	the final version once cleared and confirm that
Get Outlook for iOS	
From: < <u>tfl.gov.uk</u> > Sent: Tuesday, July 14, 2020 6:55:57 PM To: < tfl.gov.uk>; < <	landen gav uka: Tfl Press Office COVID
< <u>TfLPressOfficeCOVID@tfl.gov.uk</u> >; +TubePressDesk < <u>TubePressDe</u> <tfl.gov.uk>; tfl.gov.uk</tfl.gov.uk>	london.gov.uk>; TfL Press Office COVID sk@tfl.gov.uk>; tfl.gov.uk tfl.gov.uk>;
< tfl.gov.uk>	engovak,
Cc: Community Desk < communitydesk@london.gov.uk >;	london.gov.uk>;
Re-reading it, we should probably say a suitable location rather tha an element of suitability with a train.	n a more suitable location as that implies there is
We'll send round when you give us the final nod	
Get Outlook for iOS	
From: tell tfl.gov.uk> Sent: Tuesday, July 14, 2020 6:50 pm	
To: TfL Press Office COVID; +TubePressDesk;	
Cc: Community Desk; Subject: Re: Banksy Tube art	
Thanks. and / when we apprise people our side can we from Nick please or he'll never hear the end of it.	e make it from a TfL spokesperson rather than
Get Outlook for iOS	
From: Indiana	
To: TfL Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >; +Tuk tfl.gov.uk < tfl.gov.uk >;	pePressDesk < TubePressDesk@tfl.gov.uk >; tfl.gov.uk < tfl.gov.uk >;
tfl.gov.uk < tfl.gov.uk>;	tfl.gov.uk>;
<pre>cc: Community Desk < communitydesk@london.gov.uk >;</pre>	ondon.gov.uk>;
<pre>Subject: Re: Banksy Tube art</pre>	london.gov.uk>

Just waiting for Leah but everyone else happy with this

[&]quot;We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

[&]quot;In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed.

[&]quot;We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A SUITABLE LOCATION."

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Francis III I I I I I I I I I I I I I I I I I
From: Sent: Tuesday, July 14, 2020 6:34:51 PM
To: TfL Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >; +TubePressDesk < TubePressDesk@tfl.gov.uk >;
tfl.gov.uk < tfl.gov.uk>; tfl.gov.uk <
tfl.gov.uk < the tfl.gov.uk>;
<pre><free tfl.gov.uk=""></free></pre>
Cc: Community Desk < communitydesk@london.gov.uk>;
<pre>london.gov.uk>;</pre>
Subject: Re: Banksy Tube art
I'm sure that would work, and we could remove cleaners as per comment.
Paddy has also said the below
raddy has also said the selew
Then brief that it was genuine mistake and that the cleaners and managers didn't know it was a Banksy.
Apparently TfL kept the last Banksy , on a traffic light
Get Outlook for iOS
From: tfl.gov.uk
Sent: Tuesday, July 14, 2020 6:31 pm
To: TfL Press Office COVID; +TubePressDesk; tfl.gov.uk; tfl.gov.uk;
tfl.gov.uk;
Cc: Community Desk;
Subject: Re: Banksy Tube art
With the addition below at least surely?
Get Outlook for iOS
From:
Sent: Tuesday, July 14, 2020 6:27 pm
To: TfL Press Office COVID; +TubePressDesk; tfl.gov.uk; tfl.gov.uk;
Cc: Community Desk;
Subject: Re: Banksy Tube art
Subject. No. Bulksy Tube art
Paddy has suggested this
"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of custome
on our transport network are doing.
"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by
cleaners.
"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABL
LOCATION. "
Get Outlook for iOS
From:
Sent: Tuesday, July 14, 2020 6:24:40 PM
To: TfL Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >; +TubePressDesk < TubePressDesk@tfl.gov.uk >;
tfl.gov.uk < tfl.gov.uk >;
til gov uk a

<pre>< tell.gov.uk> Cc: Community Desk < communitydesk@london.gov.uk>;</pre>
cc. community besk \(\frac{\community \text{desk} \(\community
Subject: Re: Banksy Tube art
But we did remove a piece previously from the network (albeit on a much smaller scale?)
Heidi is in the chain with Paddy but I can text her. Leah has said the below which could be a more good natured
approach
If they have cleaned it off, can we invite Bansky back to do another one? (he'll prob say no, but at least shows that it
was a genuine error and we get the value of a Banksy on the network!)
Get Outlook for iOS
From: the state of
Sent: Tuesday, July 14, 2020 6:21:39 PM
To:
+TubePressDesk < TubePressDesk @tfl.gov.uk >; tfl.gov.uk < tfl.gov.uk >; tfl.gov.uk >;
tfl.gov.uk>;
Cc: Community Desk < communitydesk@london.gov.uk >;

I think Vernon and Heidi are discussing. Can you feed in Paddy's comments to Heidi?
In my view, we can't just say it's fine for someone to rock up and spray can our trains.
Get Outlook for iOS
From:
Sent: Tuesday, July 14, 2020 6:18:48 PM
To: TfL Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >; tfl.gov.uk < tfl.gov.uk >;
tfl.gov.uk < tfl.gov.uk>; < tfl.gov.uk>; tfl.gov.uk>; < tfl.gov.uk>; +TubePressDesk
<tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>
Cc: Community Desk < communitydesk@london.gov.uk >;
Subject: Re: Banksy Tube art
Here's paddy's comment - think we need a considerable rewrite please I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and
that quote sounds tone -deaf.
Not to mention the fact they could have just destroyed quite a valuable asset
Get Outlook for iOS
From: Later
Sent: Tuesday, July 14, 2020 6:06:52 PM
To: TfL Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >; tfl.gov.uk < tfl.gov.uk >;
tfl.gov.uk < tfl.gov.uk>; < tfl.gov.uk>; tfl.gov.uk>; < tfl.gov.uk>; +TubePressDesk
<tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>
Cc: Community Desk < communitydesk@london.gov.uk >;

<pre>london.gov.uk>;</pre>
Subject: RE: Banksy Tube art
Thanks — yes, just spoke to about this
From: TfL Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >
Sent: 14 July 2020 18:04
To: <u>tfl.gov.uk</u> ; <u>tfl.gov.uk</u> ; TfL
Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >;
tfl.gov.uk; < tfl.gov.uk>; +TubePressDesk < TubePressDesk@tfl.gov.uk> Cc: Community Desk < communitydesk@london.gov.uk>; < london.gov.uk>;
cc. community besk \(\community desk \(\community \) desk \(\community \)
Subject: RE: Banksy Tube art
Just to add – we are double checking whether it has been removed and if it hasn't we will amend the second bullet
accordingly. There is a small bit of ambiguity that we are trying to just iron out.
Head of Desk - Corporate
Transport for London TfL Press Office
Tel: 020 3054 Mobile: E-mail: E-mail: tfl.gov.uk
Please note that during the evolving situation around coronavirus, the TfL Press Office will be working slightly differently to normal. This may mean that you will be liaising with somebody who is not your usual point of
contact. In order to get your query dealt with efficiently, please email <u>pressoffice@tfl.gov.uk</u> .
Follow @TfLTrafficNews for up to the minute traffic information
From:
Sent: 14 July 2020 18:02
To:
Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >;
< tfl.gov.uk>; +TubePressDesk
Cc: Community Desk < communitydesk@london.gov.uk >;
<pre>Subject: RE: Banksy Tube art</pre>
Here you go:
Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of
encouraging people to wear face coverings, which the vast majority of customers on our transport network are
doing, this isn't the way to go about it."
Additional information
 Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can,
regardless of the validity of the message.
In this case it was removed shortly after being put up last week.
 The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.
Senior Press Officer Tube Desk
Transport for London TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ Mobile:
www.tfl.gov.uk/media

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From:	
Sent: 14 July 2020 17:53 To:	tfl.gov.uk>; TfL Press Office
COVID <tflpressofficecovid@tfl.gov.uk>;</tflpressofficecovid@tfl.gov.uk>	tfl.gov.uk>;
	.gov.uk>; +TubePressDesk <tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>
Cc: Community Desk < communitydesk@london.gov.uk >;	ondon.gov.uk>;
< london.gov.uk>;	london.gov.uk>
Subject: RE: Banksy Tube art	
cc-ing for on call. I've made people aware our side and	will share any comments/views. Thanks
From:	
Sent: 14 July 2020 15:16	
To: <u>tfl.gov.uk</u> >;	tfl.gov.uk; TfL Press Office COVID
< <u>TfLPressOfficeCOVID@tfl.gov.uk</u> >;	tfl.gov.uk>;
<u>tfl.gov.uk</u> >; +TubePressDesk < <u>TubePressDes</u>	
Cc: Community Desk < communitydesk@london.gov.uk >;	<pre> london.gov.uk>;</pre>
	
Subject. NE. Danksy Tube art	
Thought that would be the case!	
From: tfl.gov.uk>	
Sent: 14 July 2020 15:15	
To:	tfl.gov.uk; TfL Press Office COVID
< <u>TfLPressOfficeCOVID@tfl.gov.uk</u> >;	tfl.gov.uk;
tfl.gov.uk>; +TubePressDesk < <u>TubePressDes</u>	
Cc: Community Desk < communitydesk@london.gov.uk >;	<pre>london.gov.uk>;</pre>
Subject: RE: Banksy Tube art	
Subject. NE. Bullity Fuse uit	
Everyone in the world has emailed us about it so we're tryin	ng to rush something along!
Senior Press Officer Tube Desk	O 7 407 Blockfire Book Lander OF4 0N1
Transport for London TfL Press Office, Palestra, 11th Floor Mobile:	Green Zone, 197 Blackmars Road, London, SET 8NJ
www.tfl.gov.uk/media	
Please note that the TfL Press Office is operating differently someone other than your usual point of contact to resolve	
pressoffice@tfl.gov.uk.	queries. The best way to reach the team is to email
pressonice@th.gov.uk.	
From:	
Sent: 14 July 2020 15:14	
To: tfl.gov.uk>;	<u>tfl.gov.uk</u> >; TfL Press Office
COVID < TfLPressOfficeCOVID@tfl.gov.uk >;	tfl.gov.uk>;
	.gov.uk>; +TubePressDesk <tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>
Cc: Community Desk < communitydesk@london.gov.uk >;	<pre></pre> <pre>london.gov.uk>;</pre>

Subject: RE: Banksy Tube art
ITV running it now https://www.itv.com/news/2020-07-14/banksy-sprays-london-underground-mask-message-with-rats-and-coughs and Krishnan Guru-Murthy has tweeted
From: Sent: 14 July 2020 15:11 To:
Great thank you!
From:
Sure, we'll look into this and get a line over on the other one ASAP. LU are looking for the train atm.
Senior Press Officer Tube Desk Transport for London TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ Mobile: www.tfl.qov.uk/media
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From:
Sent: 14 July 2020 15:05 To:
Thanks Our emails crossed so could we also get an update on what's happened to the Croydon roadside cabinet which Banksy sprayed back in October? More info attached.
From: Sent: 14 July 2020 15:02 To:
Cc: Community Desk < communitydesk@london.gov.uk >;

Subject: RE: Banksy Tube art
Thanks. Copying in Tube desk colleagues to see if they can look into this.
Head of Media, Strategy and Campaigns Transport for London TfL Press Office, Palestra, 11th Floor, Green Zone, 197 Blackfriars Road, London, SE1 8NJ
Tel: 020 3054 Mobile: Mobile: E-mail: E-mail: E-mail: Mobile: Mo
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From:
To: TfL Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >;
<pre> tfl.gov.uk; Cc: Community Desk <communitydesk@london.gov.uk>; </communitydesk@london.gov.uk></pre>
Subject: Banksy Tube art
Hi guys
Not sure if you've seen this – Banksy's been busy on the Tube
https://www.instagram.com/p/CCn800cFlbe/?igshid=1cdeqn4vvk1hd Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion
Thanks
Press Officer, Mayor's Press Office
GREATERLONDONAUTHORITY
City Hall, The Queen's Walk, London SE1 2AA
020 7983
london.gov.uk
london.gov.uk

NHS health information and advice about coronavirus can be found at nhs.uk/coronavirus

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The information in this email may contain confidential or privileged materials. For more information see https://www.london.gov.uk/about-us/email-notice/

tfl.gov.uk From: 15 July 2020 10:55 Sent: TfL Press Office COVID; +TubePressDesk; To: tfl.gov.uk; tfl.gov.uk Community Desk; Cc: Subject: RE: Banksy Tube art Sure. | Senior Press Officer | Tube Desk Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ Mobile: www.tfl.gov.uk/media Please note that the TfL Press Office is operating differently due to coronavirus. You may need to liaise with someone other than your usual point of contact to resolve queries. The best way to reach the team is to email pressoffice@tfl.gov.uk. london.gov.uk> From: Sent: 15 July 2020 10:53 To: tfl.gov.uk>; london.gov.uk>; tfl.gov.uk>; TfL Press Office COVID <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; tfl.gov.uk>; tfl.gov.uk>; tfl.gov.uk> Cc: Community Desk <communitydesk@london.gov.uk>; london.gov.uk> Subject: RE: Banksy Tube art Hi all, LBC are asking for your statement on the Banksy story. They want to do it at 11am. Can you please share with Ava (James O'Brien's producer): Ava.evans@global.com / +44 7470 247990 Thanks tfl.gov.uk> From: Sent: 14 July 2020 19:13 tfl.gov.uk>; TfL Press Office COVID To: london.gov.uk>; <TfLPressOfficeCOVID@tfl.gov.uk>; +TubePressDesk <TubePressDesk@tfl.gov.uk>; tfl.gov.uk; tfl.gov.uk>; tfl.gov.uk Cc: Community Desk <communitydesk@london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk> Subject: RE: Banksy Tube art

Can people your end live with this?

A TfL spokesperson said: "We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing. In this particular case, the work WAS REMOVED

SOME DAYS AGO DUE TO our strict anti-graffiti policy. We'd like to offer Banksy the chance to do a new version of his message for our customers in a suitable location."

We have checked the relevant trains, and it appears that it has indeed been removed as we thought. We'll check the whole network to make sure but no reports of anything else.

| Senior Press Officer | Tube Desk Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ Mobile: www.tfl.gov.uk/media

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That seems fine - Leah is happy so good to go round. Can you share the final version once cleared and confirm that it's no longer there?

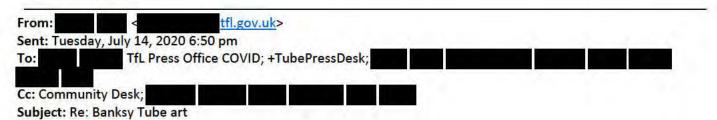
Get Outlook for iOS



Re-reading it, we should probably say a suitable location rather than a more suitable location as that implies there is an element of suitability with a train.

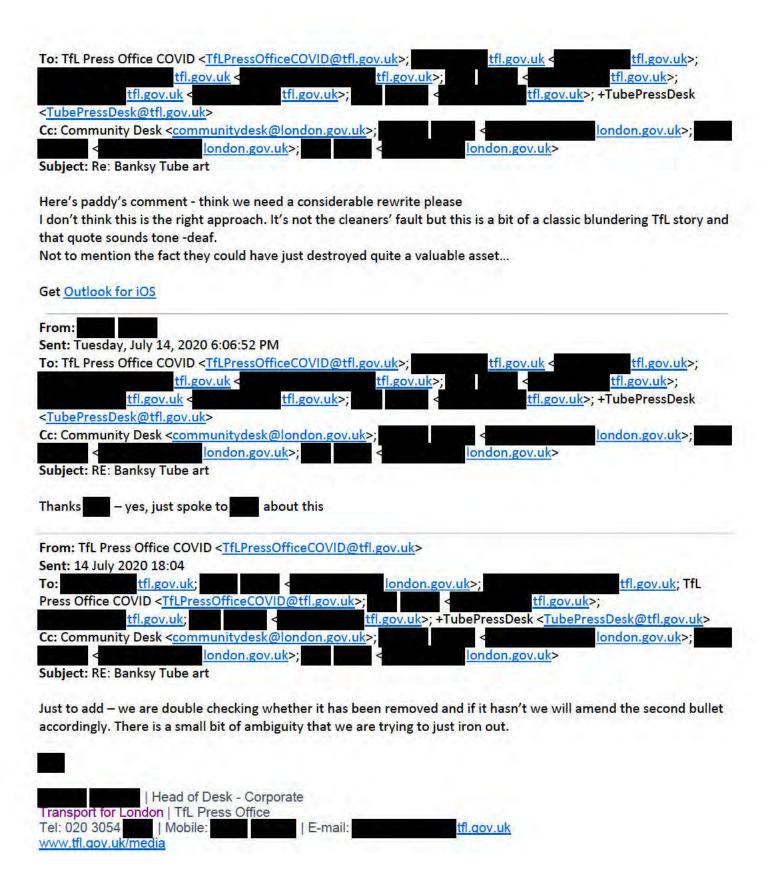
We'll send round when you give us the final nod

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	ay, July 14, 2020 6:47:03 PM			
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	tfl.gov.uk>;		tfl.gov.uk <	tfl.gov.u
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cc. commit	london.gov.uk>;	, , , , , , , , , , , , , , , , , , ,	london.gov.uk>	igoviak,
Subject: Re	Banksy Tube art			
Just waiting	for Leah but everyone else happy with th	is		
"We apprec	ate the sentiment of encouraging people	to wear face cove	erings which the vast majorit	v of customer
	port network are doing.			, 2, 243.011161
	cular case, the work fell victim to our stri	ct anti-graffiti poli	cy and has already been remo	oved.
	o offer Banksy the chance to do a new ver			
LOCATION.				
Get <u>Outloo</u>	for iOS			
From:	< li>london.gov.uk>			
Sent: Tueso	ay, July 14, 2020 6:34:51 PM			
To: TfL Pres	Office COVID < TfLPressOfficeCOVID@tfl.			
	tfl.gov.uk < tfl.gov.uk>;		tfl.gov.uk <	tfl.gov.u
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Cc: Commu	nity Desk <communitydesk@london.gov.u< td=""><td>lks:</td><td>londor</td><td>n.gov.uk>;</td></communitydesk@london.gov.u<>	lks:	londor	n.gov.uk>;
cc. commu	london.gov.uk>;	<u>~</u> ,	london.gov.uk>	igoviak,
Subject: Re	Banksy Tube art			
I'm sure tha	t would work, and we could remove clean	ners as per	comment.	
	so said the below			
Then brief t	nat it was genuine mistake and that the cl	eaners and mana	gers didn't know it was a Ban	ksv.
	TfL kept the last Banksy , on a traffic light	The state of the s	•	2740
Get Outloo	for iOS			
From:	tfl.gov.uk>			
Sent: Tueso	ay, July 14, 2020 6:31 pm	-2		
To:	TfL Press Office COVID; +TubePress	Desk;	tfl.gov.uk;	tfl.gov.
C C	tfl.gov.uk;	سر سر		
Cc: Commu Subject: Re	Banksy Tube art			
With the ac	dition below at least surely?			
	for iOS			

	fl.gov.uk;	pePressDesk;	tfl.gov.uk		tfl.gov.uk;	
Cc: Community						
Subject: Re: Bar	nksy Tube art					
Paddy has sugge	ested this					
			ole to wear face o	coverings, whic	h the vast majority	of customers
A CONTRACTOR OF THE CONTRACTOR		the state of the s	trict anti-graffiti	policy and has	already been remov	red by
cleaners. "We'd like to of LOCATION."	fer Banksy the c	hance to do a new v	version of his me	ssage for our p	assengers IN A MOI	RE SUITABLE
Get Outlook for	ios					
From: Sent: Tuesday, J	 July 14, 2020 6:2 	london.gov.ul	<u><</u> >			
			tfl.gov.uk>; +Tub	ePressDesk < <u>T</u>	ubePressDesk@tfl.g	ov.uk>;
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	fl.gov.uk>	tydesk@london.gov	uks:		london.g	rovuks:
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Subject: Re: Bar	nksy Tube art					
But we did remo	ove a piece prev	iously from the net	work (albeit on a	much smaller	scale?)	
Heidi is in the chapproach	nain with Paddy	but I can text her. L	eah has said the	below which c	ould be a more goo	d natured
		ve invite Bansky bac the value of a Bank			b say no, but at leas	t shows that
Get <u>Outlook for</u>	ios					
From: Sent: Tuesday, J	duly 14, 2020 6:2	tfl.gov.uk>				
To:	□ < □				ssOfficeCOVID@tfl.g	gov.uk>;
+TubePressDesk			tfl.gov.uk>		tfl.gov.uk>; tfl.gov.uk	
	tfl.gov.uk tfl.gov.uk>;	· ·	tfl.gov.uk>		tti.gov.uk	
	Desk < <u>communi</u>	tydesk@london.gov	<u>/.uk</u> >;	4	london.	gov.uk>;
Subject: Re: Bar		lon.gov.uk>;	<	london.go	v.uk>	
I think Vernon a	nd Heidi are dis	cussing. Can you fee	ed in Paddy's con	nments to Heio	li?	
In my view, we	can't just say it's	fine for someone t	o rock up and sp	ray can our tra	ins.	
Get Outlook for	iOS					
From:		london.gov.ul	(>			
Sent: Tuesday, J	July 14 2020 6:1					



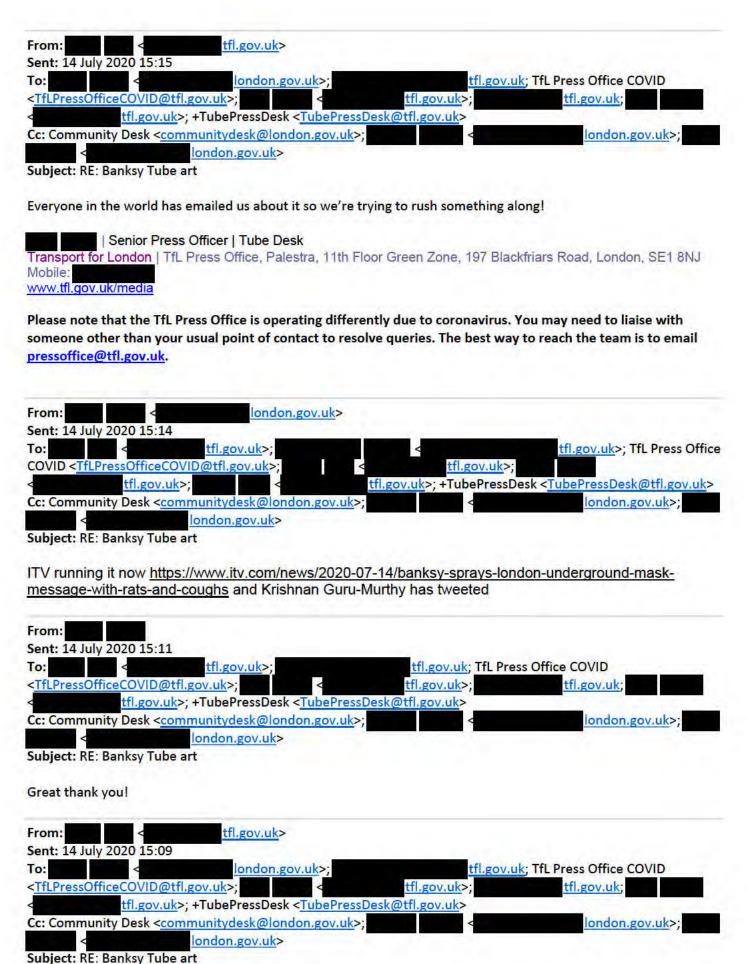
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Sent: 14 July 2020 18:02
To:
Press Office COVID < TfLPressOfficeCOVID@tfl.gov.uk >; tfl.gov.uk >; tfl.gov.uk >;
< tfl.gov.uk>; +TubePressDesk Cc: Community Desk < communitydesk@london.gov.uk>; Indon.gov.uk>;
london.gov.uk>; london.gov.uk>
Subject: RE: Banksy Tube art
Here you go:
Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of
encouraging people to wear face coverings, which the vast majority of customers on our transport network are
doing, this isn't the way to go about it."
Additional information
□. Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can,
regardless of the validity of the message.
In this case it was removed shortly after being put up last week.
 The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.
Senior Press Officer Tube Desk
Transport for London TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ Mobile:
www.tfl.gov.uk/media
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From:
Sent: 14 July 2020 17:53
To: < tfl.gov.uk>; TfL Press OfficeCOVID@tfl.gov.uk>; < tfl.gov.uk>; +TubePressDesk@tfl.gov.uk>
<pre> < tfl.gov.uk>; +TubePressDesk <tubepressdesk@tfl.gov.uk> Cc: Community Desk <communitydesk@london.gov.uk>; </communitydesk@london.gov.uk></tubepressdesk@tfl.gov.uk></pre>
london.gov.uk>; london.gov.uk>
Subject: RE: Banksy Tube art
cc-ing for on call. I've made people aware our side and will share any comments/views. Thanks
From:
Sent: 14 July 2020 15:16
To: tfl.gov.uk">tfl.gov.uk ; TfL Press Office COVID
< <u>TfLPressOfficeCOVID@tfl.gov.uk</u> >; tfl.gov.uk>; tfl.gov.uk>;
<u>tfl.gov.uk</u> >; +TubePressDesk < <u>TubePressDesk@tfl.gov.uk</u> >
Cc: Community Desk < communitydesk@london.gov.uk >;
<pre>< london.gov.uk></pre>

Subject: RE: Banksy Tube art

Thought that would be the case!



Sure, we'll look into this and get a line over on the other one ASAP. LU are looking for the train atm.

| Senior Press Officer | Tube Desk
| Transport for London | TfL Press Office, Palestra, 11th Floor Green Zone, 197 Blackfriars Road, London, SE1 8NJ Mobile: www.tfl.qov.uk/media

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From: < <	
To: tfl.gov.uk>; TfL Press Office COV	/ID
<tflpressofficecovid@tfl.gov.uk>; < tfl.gov.uk>;</tflpressofficecovid@tfl.gov.uk>	tfl.gov.uk>
<pre>tfl.gov.uk>; +TubePressDesk <tubepressdesk@tfl.gov< pre=""></tubepressdesk@tfl.gov<></pre>	
Cc: Community Desk < communitydesk@london.gov.uk >;	london.gov.uk>;
Subject: RE: Banksy Tube art	
Thanks Our emails crossed so could we also get an update on what's happened cabinet which Banksy sprayed back in October? More info attached.	ed to the Croydon roadside
From: this could be seen a seen that the seen th	
Sent: 14 July 2020 15:02 To: Sent: 14 July 2020 15:02 Iondon.gov.uk>; TfL Press Office COVID < TfLPress	COffice COVID @tfl gov uks:
tfl.gov.uk>; tfl.gov.uk;	tfl.gov.uk>; +TubePressDes
<tubepressdesk@tfl.gov.uk></tubepressdesk@tfl.gov.uk>	tingevian, , a.o
Cc: Community Desk < communitydesk@london.gov.uk >;	london.gov.uk>;
< london.gov.uk>	
Subject: RE: Banksy Tube art	
Thanks. Copying in Tube desk colleagues to see if they can look into this.	
Head of Media, Strategy and Campaigns Transport for London TfL Press Office, Palestra, 11th Floor, Green Zone, 197 Black	friars Road, London, SE1 8NJ
Tel: 020 3054 Mobile: Mobile: E-mail: E-mail: www.tfl.gov.uk/media	<u>ık</u>
Please note that the TfL Press Office is operating differently due to coronavirus. Y	ou may need to liaise with
someone other than your usual point of contact to resolve queries. The best way	

Subject: Banksy Tube art

pressoffice@tfl.gov.uk

Hi guys

Not sure if you've seen this - Banksy's been busy on the Tube

https://www.instagram.com/p/CCn800cFlbe/?igshid=1cdeqn4vvk1hd

Be good to see your reactive line as I know previously you've removed his stuff and that's caused a commotion..

Thanks
Press Officer, Mayor's Press Office GREATERLONDONAUTHORITY City Hall, The Queen's Walk, London SE1 2AA 020 7983
london.gov.uk london.gov.uk
NHS health information and advice about coronavirus can be found at nhs.uk/coronavirus
GREATER LONDON AUTHORITY NOTICE: The information in this email may contain confidential or privileged materials. For more information see https://www.london.gov.uk/about-us/email-notice/

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Transport for London is a statutory corporation whose principal office is at 5 Endeavour Square, London, E20 1JN. Further information about Transport for London's subsidiary companies can be found on the following link: http://www.tfl.gov.uk/corporate/about-tfl/
Although TfL have scanned this email (including attachments) for viruses, recipients are advised to carry out their own virus check before opening any attachments, as TfL accepts no liability for any loss, or damage which may be caused by viruses.

From: Sent: 14 July 2020 18:21 To: Justine Simons; Patrick Hennessy; Heidi Alexander; london.gov.uk Tim Steer; Cc: Community Desk Subject: Re: To flag - Banksy spray paints Tube carriage Thanks. I'll share this feedback Get Outlook for iOS From: Justine Simons < london.gov.uk> Sent: Tuesday, July 14, 2020 6:19:27 PM To: Patrick Hennessy < london.gov.uk>; london.gov.uk>; Heidi london.gov.uk> london.gov.uk>; Alexander < london.gov.uk < Cc: < tfl.gov.uk>; Tim Steer < london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; Community Desk london.gov.uk> Subject: Re: To flag - Banksy spray paints Tube carriage Agree with Paddy. From: Patrick Hennessy < london.gov.uk> Date: Tuesday, 14 July 2020 at 18:17 london.gov.uk>, Heidi Alexander < london.gov.uk>, To: Justine Simons < london.gov.uk" london.gov.uk>, " london.gov.uk> Cc: tfl.gov.uk>, Tim Steer < london.gov.uk>, london.gov.uk>, london.gov.uk>, london.gov.uk>, london.gov.uk>, london.gov.uk>, Community Desk london.gov.uk> Subject: RE: To flag - Banksy spray paints Tube carriage I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone -deaf. Not to mention the fact they could have just destroyed quite a valuable asset... From: london.gov.uk> Sent: 14 July 2020 18:06 To: Patrick Hennessy london.gov.uk>; Heidi Alexander < london.gov.uk>; Justine Simons < london.gov.uk>; london.gov.uk tfl.gov.uk>; Tim Steer < Cc: london.gov.uk>;

1

london.gov.uk>;

london.gov.uk>;

london.gov.uk>

london.gov.uk>;

london.gov.uk>;

Subject: RE: To flag - Banksy spray paints Tube carriage

london.gov.uk>; Community Desk

Here's their suggested line – the second bullet will come out if they do find it! Please let us know if you're happy with this.

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

Additional information

- Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- In this case it was removed shortly after being put up last week.
- The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.



Ta Rather key is whether they knew.........

```
london.gov.uk>
From:
Sent: 14 July 2020 18:01
To: Patrick Hennessy <
                                         london.gov.uk>; Heidi Alexander <
                                                                                            london.gov.uk>;
Justine Simons <
                                london.gov.uk>;
                                                                london.gov.uk
                               tfl.gov.uk>; Tim Steer <
Cc:
                                                                 london.gov.uk>;
                   london.gov.uk>;
                                                                    london.gov.uk>;
                                                              london.gov.uk>;
                   london.gov.uk>;
                                                                  london.gov.uk>
             london.gov.uk>; Community Desk <
Subject: RE: To flag - Banksy spray paints Tube carriage
```

TfL are in the process of being 100pc sure it's gone but yes, they believe it's been cleaned.

```
From: Patrick Hennessy <
                                            london.gov.uk>
Sent: 14 July 2020 17:57
To:
                                  london.gov.uk>; Heidi Alexander <
                                                                                      london.gov.uk>; Justine
Simons <
                         london.gov.uk>;
                                                         london.gov.uk
Cc:
                               tfl.gov.uk>; Tim Steer <
                                                                 london.gov.uk>;
                   london.gov.uk>;
                                                                    london.gov.uk>;
                   london.gov.uk>;
                                                              london.gov.uk>;
             london.gov.uk>; Community Desk <
                                                                  london.gov.uk>
Subject: RE: To flag - Banksy spray paints Tube carriage
```

OK....so cleaners have removed the artwork. Did they know it was a Banksy?



Subject: To flag - Banksy spray paints Tube carriage

Hi all

As you may have seen, Banksy posted a video today showing him spray painting a Tube carriage with messaging around wearing masks (see full PA copy below).

TfL believe the video was taken last week and cleaners removed the images shortly afterwards.

They have had a lot of media interest and are working on a line which will share asap. Please do shout if you have any views or comments in the interim.

Thanks

Banksy creates coronavirus-related artwork on London Underground carriage

By PA
16:30 - 14 Jul 2020

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Banksy indicates for another masked passenger to move back, before stencilling a rat using a blue face mask as a parachute.

Another rat has a blue mask over its face, while one holds a bottle of hand sanitiser.

The video finishes with a message sprayed on the wall of a Tube station reading: "I get lockdown" with the doors of the Tube carriage closing to reveal the message "But I get up again".

Chumbawamba's song Tubthumping – also known as I Get Knocked Down – plays as the doors touch together.

There are two rats, one on each of the carriage's doors, looking at each other.

View in Mediapoint

Press Officer, Mayor's Press Office GREATERLONDONAUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

020 7983

london.gov.uk

london.gov.uk

From: Patrick Hennessy 14 July 2020 18:32 Sent: To: Leah Kreitzman; Justine Simons; Heidi Alexander; london.gov.uk Tim Steer; Cc: Community Desk Subject: RE: To flag - Banksy spray paints Tube carriage I'll speak to Vernon if needed. It's just popped up as the last story on the main BBC (national) news From: london.gov.uk> Sent: 14 July 2020 18:29 london.gov.uk>; Leah Kreitzman < To: Patrick Hennessy london.gov.uk>; Justine Simons < london.gov.uk>; Heidi Alexander < london.gov.uk>; london.gov.uk tfl.gov.uk>; Tim Steer < london.gov.uk>; Cc: london.gov.uk>; london.gov.uk>; london.gov.uk>; Community Desk london.gov.uk>; london.gov.uk> Subject: Re: To flag - Banksy spray paints Tube carriage Thanks. They are being quite stern on the anti-graffiti point but have shared with them... Get Outlook for iOS From: Patrick Hennessy london.gov.uk> Sent: Tuesday, July 14, 2020 6:26:43 PM To: Leah Kreitzman london.gov.uk>; Justine Simons < london.gov.uk>; london.gov.uk>; Heidi Alexander < london.gov.uk>; london.gov.uk < london.gov.uk> Cc: tfl.gov.uk>; Tim Steer < london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; Community Desk london.gov.uk> Subject: RE: To flag - Banksy spray paints Tube carriage The best I can suggest is (if it's gone) "We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing. "In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners. "We'd like to offer Banksy the chance to do a new version of his message for our passengers." From: Leah Kreitzman < london.gov.uk> Sent: 14 July 2020 18:22 To: Justine Simons < london.gov.uk>; Patrick Hennessy < london.gov.uk>;

london.gov.uk>;

london.gov.uk>;

london.gov.uk>; Heidi Alexander <

tfl.gov.uk>; Tim Steer <

london.gov.uk

Cc:



Subject: RE: To flag - Banksy spray paints Tube carriage

Me too. If they have cleaned it off, can we invite Bansky back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)



Subject: Re: To flag - Banksy spray paints Tube carriage

Agree with Paddy.



Subject: RE: To flag - Banksy spray paints Tube carriage

I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone -deaf.

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Ta Rather key is whether they knew.........



TfL are in the process of being 100pc sure it's gone but yes, they believe it's been cleaned.

```
From: Patrick Hennessy <
                                            london.gov.uk>
Sent: 14 July 2020 17:57
                                  london.gov.uk>; Heidi Alexander <
                                                                                      london.gov.uk>; Justine
To:
Simons <
                         london.gov.uk>;
                                                         london.gov.uk
Cc:
                               tfl.gov.uk>; Tim Steer <
                                                                 london.gov.uk>;
                   london.gov.uk>;
                                                                     london.gov.uk>;
                   london.gov.uk>;
                                                              london.gov.uk>;
              london.gov.uk>; Community Desk <
                                                                   london.gov.uk>
Subject: RE: To flag - Banksy spray paints Tube carriage
```

OK....so cleaners have removed the artwork. Did they know it was a Banksy?

```
From:
                                     london.gov.uk>
Sent: 14 July 2020 17:51
                                       london.gov.uk>; Justine Simons <
To: Heidi Alexander <
                                                                                        london.gov.uk>;
              london.gov.uk
          tfl.gov.uk>; Tim Steer <
Cc:
                                                                 london.gov.uk>;
                                                                    london.gov.uk>;
                  london.gov.uk>;
                                                              london.gov.uk>;
                   london.gov.uk>;
             london.gov.uk>; Community Desk <
                                                                  london.gov.uk>
Subject: To flag - Banksy spray paints Tube carriage
```

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View in Mediapoint

Press Officer, Mayor's Press Office GREATER**LONDON**AUTHORITY

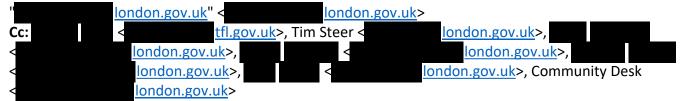
City Hall, The Queen's Walk, London SE1 2AA

020 7983

london.gov.uk

london.gov.uk

Heidi Alexander From: 14 July 2020 18:40 Sent: london.gov.uk To: Justine Simons; Patrick Hennessy; Leah Kreitzman; Tim Steer; Cc: Community Desk Subject: Re: To flag - Banksy spray paints Tube carriage I'm happy with this version H london.gov.uk> From: Sent: Tuesday, July 14, 2020 18:38 To: Justine Simons; Patrick Hennessy; Leah Kreitzman; Heidi Alexander; london.gov.uk Tim Steer; Community Desk Subject: RE: To flag - Banksy spray paints Tube carriage Yes I pointed out that they've kept previous pieces! They have suggested the following tweaks, are you happy with this? They don't want to look like they're blaming the cleaners. "We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing. "In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners. "We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION." From: Justine Simons < london.gov.uk> Sent: 14 July 2020 18:35 To: Patrick Hennessy < london.gov.uk>; Leah Kreitzman < london.gov.uk>; london.gov.uk>; Heidi Alexander < london.gov.uk>; london.gov.uk tfl.gov.uk>; Tim Steer < Cc: london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; Community Desk london.gov.uk> Subject: Re: To flag - Banksy spray paints Tube carriage They did - and I am sure TfL ended up with more nuanced lines for the traffic light artwork. From: Patrick Hennessy < london.gov.uk> Date: Tuesday, 14 July 2020 at 18:30 To: Leah Kreitzman < london.gov.uk>, Justine Simons < london.gov.uk>, london.gov.uk>, Heidi Alexander < london.gov.uk>,



Subject: RE: To flag - Banksy spray paints Tube carriage

Then brief that it was genuine mistake and that the cleaners and managers didn't know it was a Banksy. Apparently TfL kept the last Banksy, on a traffic light



Subject: RE: To flag - Banksy spray paints Tube carriage

The best I can suggest is (if it's gone)

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers."

```
From: Leah Kreitzman <
                                         london.gov.uk>
Sent: 14 July 2020 18:22
To: Justine Simons <
                                    london.gov.uk>; Patrick Hennessy <
                                                                                          london.gov.uk>;
                       london.gov.uk>; Heidi Alexander <
                                                                          london.gov.uk>;
              london.gov.uk
                               tfl.gov.uk>; Tim Steer <
Cc:
                                                                 london.gov.uk>;
                                                                    london.gov.uk>;
                   london.gov.uk>;
                   london.gov.uk>;
                                                              london.gov.uk>; Community Desk
                   london.gov.uk>
```

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```
london.gov.uk>
From: Justine Simons <
Sent: 14 July 2020 18:19
To: Patrick Hennessy <
                                         london.gov.uk>;
                                                                                       london.gov.uk>; Heidi
Alexander <
                             london.gov.uk>;
                                                            london.gov.uk
                               tfl.gov.uk>; Tim Steer <
                                                                 london.gov.uk>;
Cc:
                   london.gov.uk>;
                                                                    london.gov.uk>;
                                                              london.gov.uk>; Community Desk
                   london.gov.uk>;
                   london.gov.uk>
```



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From: Patrick Hennessy < london.gov.uk> Sent: 14 July 2020 17:57 london.gov.uk>; Heidi Alexander < To: london.gov.uk>; Justine Simons < london.gov.uk>; london.gov.uk tfl.gov.uk>; Tim Steer < Cc: london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; Community Desk < london.gov.uk>

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Subject to has banks y spray paints rabe carriage

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View in Mediapoint

Press Officer, Mayor's Press Office
GREATERLONDONAUTHORITY
City Hall, The Queen's Walk, London St

City Hall, The Queen's Walk, London SE1 2AA 020 7983

london.gov.uk

london.gov.uk

Justine Simons From: 14 July 2020 19:22 Sent: To: Nick Bowes; Leah Kreitzman Cc: Patrick Hennessy; Heidi Alexander; london.gov.uk; Tim Steer; Community Desk Subject: Re: To flag - Banksy spray paints Tube carriage Fine with me london.gov.uk> From: Date: Tuesday, 14 July 2020 at 19:16 To: Nick Bowes < london.gov.uk>, Leah Kreitzman < london.gov.uk> Cc: Justine Simons < london.gov.uk>, Patrick Hennessy london.gov.uk>, Heidi Alexander < london.gov.uk>, london.gov.uk" < london.gov.uk>, tfl.gov.uk>, Tim Steer < london.gov.uk>, london.gov.uk>, london.gov.uk>, london.gov.uk>, < Iondon.gov.uk>, Community Desk < london.gov.uk> Subject: Re: To flag - Banksy spray paints Tube carriage Sorry for all the back and forth but TfL would like to soften it to the below - would this be okay? A TfL spokesperson said: "We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing. In this particular case, the work WAS REMOVED SOME DAYS AGO DUE TO our strict anti-graffiti policy. We'd like to offer Banksy the chance to do a new version of his message for our customers in a suitable location." Get Outlook for iOS From: Nick Bowes london.gov.uk> Sent: Tuesday, July 14, 2020 7:08:12 PM To: london.gov.uk>;Leah Kreitzman < london.gov.uk> Cc: Justine Simons london.gov.uk>; Patrick Hennessy < london.gov.uk>; Heidi london.gov.uk>; london.gov.uk < london.gov.uk>; Alexander < tfl.gov.uk>; Tim Steer < london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; Community Desk london.gov.uk> Subject: RE: To flag - Banksy spray paints Tube carriage I'm happy From: london.gov.uk> Sent: 14 July 2020 18:53 To: Leah Kreitzman london.gov.uk> Iondon.gov.uk>; Patrick Hennessy < Cc: Justine Simons london.gov.uk>; Heidi Alexander < london.gov.uk>; london.gov.uk;

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tfl.gov.uk>; Tim Steer <
                                                london.gov.uk>;
                  london.gov.uk>;
                                                                   london.gov.uk>;
                  london.gov.uk>;
                                                             london.gov.uk>; Community Desk
                   london.gov.uk>
Subject: Re: To flag - Banksy spray paints Tube carriage
Thanks Leah
Get Outlook for iOS
                                        london.gov.uk>
From: Leah Kreitzman <
Sent: Tuesday, July 14, 2020 6:52:41 PM
To:
                                 london.gov.uk>
                                    london.gov.uk>; Patrick Hennessy <
Cc: Justine Simons <
                                                                                         london.gov.uk>; Heidi
Alexander <
                             london.gov.uk>;
                                                            london.gov.uk <
                                                                                          london.gov.uk>;
                           tfl.gov.uk>; Tim Steer <
                                                            london.gov.uk>;
                  london.gov.uk>;
                                                                   london.gov.uk>;
                   london.gov.uk>;
                                                             london.gov.uk>; Community Desk
                   london.gov.uk>
Subject: Re: To flag - Banksy spray paints Tube carriage
Ok for me. Thanks
Sent from my iPhone - apologies for any typos while on the run!
        On 14 Jul 2020, at 18:42,
                                                              london.gov.uk> wrote:
       Thanks Heidi, Paddy and Justine. Leah, is this good for you too?
       We will update you if it is still there
       From: Justine Simons
                                              london.gov.uk>
       Sent: 14 July 2020 18:41
       To: Patrick Hennessy <
                                                london.gov.uk>;
                        london.gov.uk>; Leah Kreitzman <
                                                                          london.gov.uk>; Heidi
       Alexander <
                                    london.gov.uk>;
                                                                   london.gov.uk
                                                                        london.gov.uk>;
       Cc:
                                      tfl.gov.uk>; Tim Steer <
                          london.gov.uk>;
                                                                           london.gov.uk>;
                                  london.gov.uk>;
                                                                             london.gov.uk>; Community
                               london.gov.uk>
        Desk <
       Subject: Re: To flag - Banksy spray paints Tube carriage
       Good for me
       From: Patrick Hennessy <
                                                       london.gov.uk>
       Date: Tuesday, 14 July 2020 at 18:40
                                            london.gov.uk>, Justine Simons
       To:
                                                                                 london.gov.uk>, Heidi
                           london.gov.uk>, Leah Kreitzman <
                                                                          london.gov.uk"
        Alexander <
                                       london.gov.uk>, "
                         london.gov.uk>
                                         tfl.gov.uk>, Tim Steer <
        Cc:
                                                                              london.gov.uk>,
                                      london.gov.uk>,
```

london.gov.uk>, Community Desk

london.gov.uk>,

london.gov.uk>,

< london.gov.uk>

Subject: RE: To flag - Banksy spray paints Tube carriage

I think that's fine...Nobody trying to blame cleaners.



Yes I pointed out that they've kept previous pieces!

They have suggested the following tweaks, are you happy with this? They don't want to look like they're blaming the cleaners.

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION."

```
london.gov.uk>
From: Justine Simons <
Sent: 14 July 2020 18:35
To: Patrick Hennessy <
                                         london.gov.uk>; Leah Kreitzman
                   london.gov.uk>;
                                                                 london.gov.uk>; Heidi Alexander
                   london.gov.uk>;
                                                  london.gov.uk
          tfl.gov.uk>; Tim Steer <
                                                                 london.gov.uk>;
Cc:
                  london.gov.uk>;
                                                                    london.gov.uk>;
                          london.gov.uk>;
                                                                      london.gov.uk>; Community
       ⋖
                        london.gov.uk>
Desk ·
Subject: Re: To flag - Banksy spray paints Tube carriage
```

They did – and I am sure TfL ended up with more nuanced lines for the traffic light artwork.

```
From: Patrick Hennessy <
                                            london.gov.uk>
Date: Tuesday, 14 July 2020 at 18:30
                                      london.gov.uk>, Justine Simons
To: Leah Kreitzman <
                  london.gov.uk>,
                                                                 london.gov.uk>, Heidi
Alexander <
                                                              london.gov.uk"
                              london.gov.uk>,
                london.gov.uk>
                               tfl.gov.uk>, Tim Steer <
                                                                 london.gov.uk>,
Cc:
                            london.gov.uk>,
                  london.gov.uk>,
                                                                      london.gov.uk>,
```

```
london.gov.uk>, Community Desk
london.gov.uk>
```

Subject: RE: To flag - Banksy spray paints Tube carriage

Then brief that it was genuine mistake and that the cleaners and managers didn't know it was a Banksy.

Apparently TfL kept the last Banksy, on a traffic light



Subject: RE: To flag - Banksy spray paints Tube carriage

The best I can suggest is (if it's gone)

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers."

```
london.gov.uk>
From: Leah Kreitzman <
Sent: 14 July 2020 18:22
                                    london.gov.uk>; Patrick Hennessy
To: Justine Simons <
                    london.gov.uk>;
                                                                  london.gov.uk>; Heidi
Alexander <
                             london.gov.uk>;
                                                            london.gov.uk
                               tfl.gov.uk>; Tim Steer <
Cc:
                                                                 london.gov.uk>;
                  london.gov.uk>;
                                                                    london.gov.uk>;
                          london.gov.uk>;
                                                                      london.gov.uk>; Community
                       london.gov.uk>
```

Subject: RE: To flag - Banksy spray paints Tube carriage

Me too. If they have cleaned it off, can we invite Bansky back to do another one? (he'll prob say no, but at least shows that it was a genuine error and we get the value of a Banksy on the network!)

```
From: Justine Simons <
                                       london.gov.uk>
Sent: 14 July 2020 18:19
To: Patrick Hennessy <
                                         london.gov.uk>;
                london.gov.uk>; Heidi Alexander «
                                                                   london.gov.uk>;
              london.gov.uk
                              tfl.gov.uk>; Tim Steer <
Cc:
                                                                 london.gov.uk>;
                  london.gov.uk>;
                                                                    london.gov.uk>;
                          london.gov.uk>;
                                                                     london.gov.uk>; Community
                        london.gov.uk>
Desk <
```

Subject: Re: To flag - Banksy spray paints Tube carriage

Agree with Paddy.



I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone -deaf.

Not to mention the fact they could have just destroyed quite a valuable asset...



Here's their suggested line – the second bullet will come out if they do find it! Please let us know if you're happy with this.

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

Additional information

- 1. Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- 2. In this case it was removed shortly after being put up last week.
- 3. The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

london.gov.uk>; Community Desk < london.gov.uk> Subject: RE: To flag - Banksy spray paints Tube carriage Ta Rather key is whether they knew...... From: london.gov.uk> **Sent:** 14 July 2020 18:01 london.gov.uk>; Heidi Alexander To: Patrick Hennessy < london.gov.uk>; Justine Simons < london.gov.uk>; london.gov.uk tfl.gov.uk>; Tim Steer < london.gov.uk>; Cc: london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; Community Desk < london.gov.uk> Subject: RE: To flag - Banksy spray paints Tube carriage TfL are in the process of being 100pc sure it's gone but yes, they believe it's been cleaned. From: Patrick Hennessy < london.gov.uk> Sent: 14 July 2020 17:57 To: london.gov.uk>; Heidi Alexander london.gov.uk>; Justine Simons < london.gov.uk>; london.gov.uk Cc: tfl.gov.uk>; Tim Steer < london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; Community Desk < london.gov.uk> Subject: RE: To flag - Banksy spray paints Tube carriage OK....so cleaners have removed the artwork. Did they know it was a Banksy? From: ondon.gov.uk> **Sent:** 14 July 2020 17:51 To: Heidi Alexander < london.gov.uk>; Justine Simons london.gov.uk london.gov.uk>; Cc: tfl.gov.uk>; Tim Steer < london.gov.uk>; london.gov.uk>; london.gov.uk>;

london.gov.uk>; london.gov.uk>; london.gov.uk>; Community Desk < london.gov.uk> **Subject:** To flag - Banksy spray paints Tube carriage

Hi all

As you may have seen, Banksy posted a video today showing him spray painting a Tube carriage with messaging around wearing masks (see full PA copy below).

TfL believe the video was taken last week and cleaners removed the images shortly afterwards.

They have had a lot of media interest and are working on a line which will share asap. Please do shout if you have any views or comments in the interim.

Thanks

Banksy creates coronavirus-related artwork on London Underground carriage

By PA
16:30 - 14 Jul 2020

Notes: (with pic and video)

Banksy has sprayed the inside of a London Underground train carriage with messages about the spread of coronavirus.

The street artist uploaded a 59-second video captioned "If you don't mask – you don't get" to his Instagram and YouTube pages on Tuesday afternoon.

It begins with a laptop playing PA Video footage showing the London Underground being deep cleaned in May.

Banksy, wearing a white boiler suit, mask, goggles, blue gloves and an orange hi-viz jacket with the message "stay safe" printed on it, is then seen posing as a Transport for London worker.

He makes his way to a Circle Line train, carrying a yellow pump action spray bottle and stencils in cardboard on board.

As an announcement states that "the next station is Baker Street", the artist sprays blue droplets from the face of one of his famous rats, which has been stencilled on the carriage.

Banksy indicates for another masked passenger to move back, before stencilling a rat using a blue face mask as a parachute.

Another rat has a blue mask over its face, while one holds a bottle of hand sanitiser.

The video finishes with a message sprayed on the wall of a Tube station reading: "I get lockdown" with the doors of the Tube carriage closing to reveal the message "But I get up again".

Chumbawamba's song Tubthumping – also known as I Get Knocked Down – plays as the doors touch together.

There are two rats, one on each of the carriage's doors, looking at each other.

View in Mediapoint

Press Officer, Mayor's Press Office
GREATERLONDONAUTHORITY
City Hall, The Queen's Walk, London SE1 2AA
020 7983

london.gov.uk

london.gov.uk

From:

Leah Kreitzman

Sent:

14 July 2020 19:26

To: Cc: Patrick Hennessy

Tim Steer;

Nick Bowes; Justine Simons; Heidi Alexander; im Steer: london.gov.uk;

Community Desk

Subject:

Re: To flag - Banksy spray paints Tube carriage

I think that's changes the tone of it a lot - makes it sound deliberate, which may be what TfL wants, but not sure was what we were aiming for.

Sent from my iPhone - apologies for any typos while on the run!

On 14 Jul 2020, at 19:22, Patrick Hennessy london.gov.uk> wrote:

Fine ta

Sent from my iPhone

On 14 Jul 2020, at 19:16, _____ < ___ london.gov.uk> wrote:

Sorry for all the back and forth but TfL would like to soften it to the below - would this be okay?

A TfL spokesperson said: "We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing. In this particular case, the work WAS REMOVED SOME DAYS AGO DUE TO our strict anti-graffiti policy. We'd like to offer Banksy the chance to do a new version of his message for our customers in a suitable location."

Get Outlook for iOS



I'm happy

```
From:
                                     london.gov.uk>
Sent: 14 July 2020 18:53
To: Leah Kreitzman <
                                      london.gov.uk>
Cc: Justine Simons <
                                    london.gov.uk>; Patrick Hennessy
                   london.gov.uk>; Heidi Alexander
                  london.gov.uk>;
                                                  london.gov.uk;
              tfl.gov.uk>; Tim Steer <
                                                 london.gov.uk>;
                  london.gov.uk>;
                  london.gov.uk>;
                   london.gov.uk>;
                                                              london.gov.uk>;
Community Desk <
                                    london.gov.uk>
Subject: Re: To flag - Banksy spray paints Tube carriage
```

Thanks Leah

Get Outlook for iOS

```
london.gov.uk>
From: Leah Kreitzman <
Sent: Tuesday, July 14, 2020 6:52:41 PM
                                 london.gov.uk>
                                    london.gov.uk>; Patrick Hennessy
Cc: Justine Simons <
                   london.gov.uk>; Heidi Alexander
                  london.gov.uk>;
                                                 london.gov.uk
                london.gov.uk>;
                                                           tfl.gov.uk>; Tim Steer
            london.gov.uk>;
                                                               london.gov.uk>;
                                 london.gov.uk>;
                   london.gov.uk>;
                                                              london.gov.uk>;
Community Desk <
                                    london.gov.uk>
Subject: Re: To flag - Banksy spray paints Tube carriage
```

Ok for me. Thanks

Sent from my iPhone - apologies for any typos while on the run!

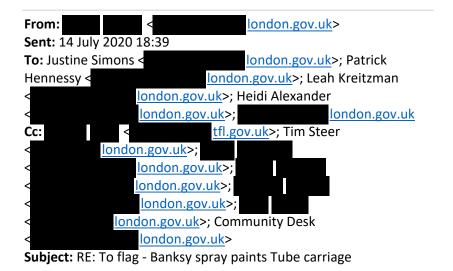
Thanks Heidi, Paddy and Justine. Leah, is this good for you too? We will update you if it is still there

```
From: Justine Simons <
                                       london.gov.uk>
Sent: 14 July 2020 18:41
To: Patrick Hennessy <
                                        london.gov.uk>;
                       london.gov.uk>; Leah Kreitzman
                  london.gov.uk>; Heidi Alexander
                   london.gov.uk>;
                                                 london.gov.uk
Cc:
                              tfl.gov.uk>; Tim Steer
            london.gov.uk>;
                  london.gov.uk>;
                  london.gov.uk>;
                   london.gov.uk>;
              london.gov.uk>; Community Desk
                  london.gov.uk>
```



Subject: RE: To flag - Banksy spray paints Tube carriage

I think that's fine...Nobody trying to blame cleaners.



Yes I pointed out that they've kept previous pieces!

They have suggested the following tweaks, are you happy with this? They don't want to look like they're blaming the cleaners.

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

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"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION."

```
From: Justine Simons <
                                       london.gov.uk>
Sent: 14 July 2020 18:35
To: Patrick Hennessy <
                                        london.gov.uk>; Leah
                            london.gov.uk>;
Kreitzman <
                london.gov.uk>; Heidi Alexander
                   london.gov.uk>;
                                                 london.gov.uk
                              tfl.gov.uk>; Tim Steer
Cc:
            london.gov.uk>;
                  london.gov.uk>;
                  london.gov.uk>;
                   london.gov.uk>;
              london.gov.uk>; Community Desk
                  london.gov.uk>
Subject: Re: To flag - Banksy spray paints Tube carriage
```

They did – and I am sure TfL ended up with more nuanced lines for the traffic light artwork.

```
From: Patrick Hennessy <
                                           london.gov.uk>
Date: Tuesday, 14 July 2020 at 18:30
To: Leah Kreitzman <
                                     london.gov.uk>, Justine
Simons <
                         london.gov.uk>,
                london.gov.uk>, Heidi Alexander
                  london.gov.uk>,
                london.gov.uk"
                london.gov.uk>
                              tfl.gov.uk>, Tim Steer
            london.gov.uk>,
                  london.gov.uk>,
                  london.gov.uk>,
                   london.gov.uk>,
              london.gov.uk>, Community Desk
                  london.gov.uk>
Subject: RE: To flag - Banksy spray paints Tube carriage
```

Then brief that it was genuine mistake and that the cleaners and managers didn't know it was a Banksy.

Apparently TfL kept the last Banksy, on a traffic light

```
From: Patrick Hennessy <
                                           london.gov.uk>
Sent: 14 July 2020 18:27
To: Leah Kreitzman <
                                     london.gov.uk>; Justine
Simons <
                         london.gov.uk>;
                london.gov.uk>; Heidi Alexander
                  london.gov.uk>;
                                                 london.gov.uk
                              tfl.gov.uk>; Tim Steer
            london.gov.uk>;
                  london.gov.uk>;
                  london.gov.uk>;
                  london.gov.uk>;
              london.gov.uk>; Community Desk
```

london.gov.uk>

Subject: RE: To flag - Banksy spray paints Tube carriage

The best I can suggest is (if it's gone)

"We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work fell victim to our strict anti-graffiti policy and has already been removed by cleaners.

"We'd like to offer Banksy the chance to do a new version of his message for our passengers."



Me too. If they have cleaned it off, can we invite Bansky back to do another one? (he'll prob say no, but at least shows that it was a

genuine error and we get the value of a Banksy on the network!)

From: Justine Simons < london.gov.uk> **Sent:** 14 July 2020 18:19 To: Patrick Hennessy < london.gov.uk>; london.gov.uk>; Heidi Alexander 4 london.gov.uk>; london.gov.uk Cc: tfl.gov.uk>; Tim Steer london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; Community Desk london.gov.uk> Subject: Re: To flag - Banksy spray paints Tube carriage

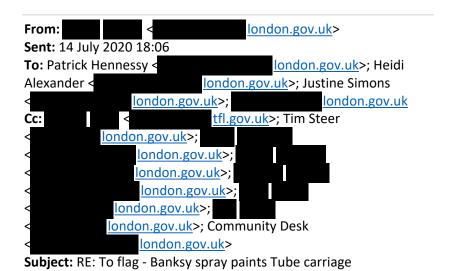
Agree with Paddy.

```
| london.gov.uk | london.gov.uk | tfl.gov.uk | Tim Steer | london.gov.uk | lon
```

Subject: RE: To flag - Banksy spray paints Tube carriage

I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone -deaf.

Not to mention the fact they could have just destroyed quite a valuable asset...



Here's their suggested line – the second bullet will come out if they do find it!

Please let us know if you're happy with this.

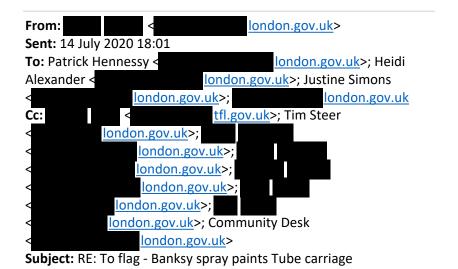
Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

Additional information

- Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- 2. In this case it was removed shortly after being put up last week
- 3. The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

From: Patrick Hennessy < london.gov.uk> Sent: 14 July 2020 18:02 To: london.gov.uk>; Heidi Alexander london.gov.uk>; Justine Simons london.gov.uk>; london.gov.uk Cc: tfl.gov.uk>; Tim Steer london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; london.gov.uk>; Community Desk london.gov.uk> Subject: RE: To flag - Banksy spray paints Tube carriage

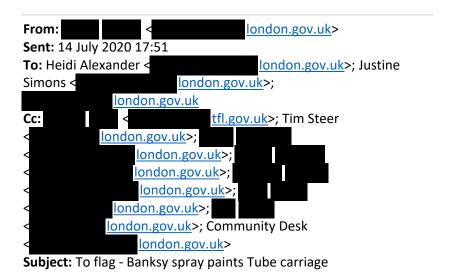
Ta Rather key is whether they knew.........



TfL are in the process of being 100pc sure it's gone but yes, they believe it's been cleaned.



OK....so cleaners have removed the artwork. Did they know it was a Banksy?



Hi all

As you may have seen, Banksy posted a video today showing him spray painting a Tube carriage with messaging around wearing masks (see full PA copy below).

TfL believe the video was taken last week and cleaners removed the images shortly afterwards.

They have had a lot of media interest and are working on a line which will share asap. Please do shout if you have any views or comments in the interim.

Thanks

Banksy creates coronavirus-related artwork on Lond Underground carriage



Notes: (with pic and video)

Banksy has sprayed the inside of a London Underground train carriage with messages about of coronavirus.

The street artist uploaded a 59-second video captioned "If you don't mask – you don't get" to hastagram and YouTube pages on Tuesday afternoon.

It begins with a laptop playing PA Video footage showing the London Underground being deep May.

Banksy, wearing a white boiler suit, mask, goggles, blue gloves and an orange hi-viz jacket wi message "stay safe" printed on it, is then seen posing as a Transport for London worker.

He makes his way to a Circle Line train, carrying a yellow pump action spray bottle and stencil cardboard on board.

As an announcement states that "the next station is Baker Street", the artist sprays blue drople face of one of his famous rats, which has been stencilled on the carriage.

Banksy indicates for another masked passenger to move back, before stencilling a rat using a mask as a parachute.

Another rat has a blue mask over its face, while one holds a bottle of hand sanitiser.

The video finishes with a message sprayed on the wall of a Tube station reading: "I get lockdo the doors of the Tube carriage closing to reveal the message "But I get up again".

Chumbawamba's song Tubthumping – also known as I Get Knocked Down – plays as the doctogether.

There are two rats, one on each of the carriage's doors, looking at each other.

View in Mediapoint

Press Officer, Mayor's Press Office
GREATERLONDONAUTHORITY
City Hall, The Queen's Walk, London SE1 2AA
020 7983

london.gov.uk

<u>london.gov.uk</u>

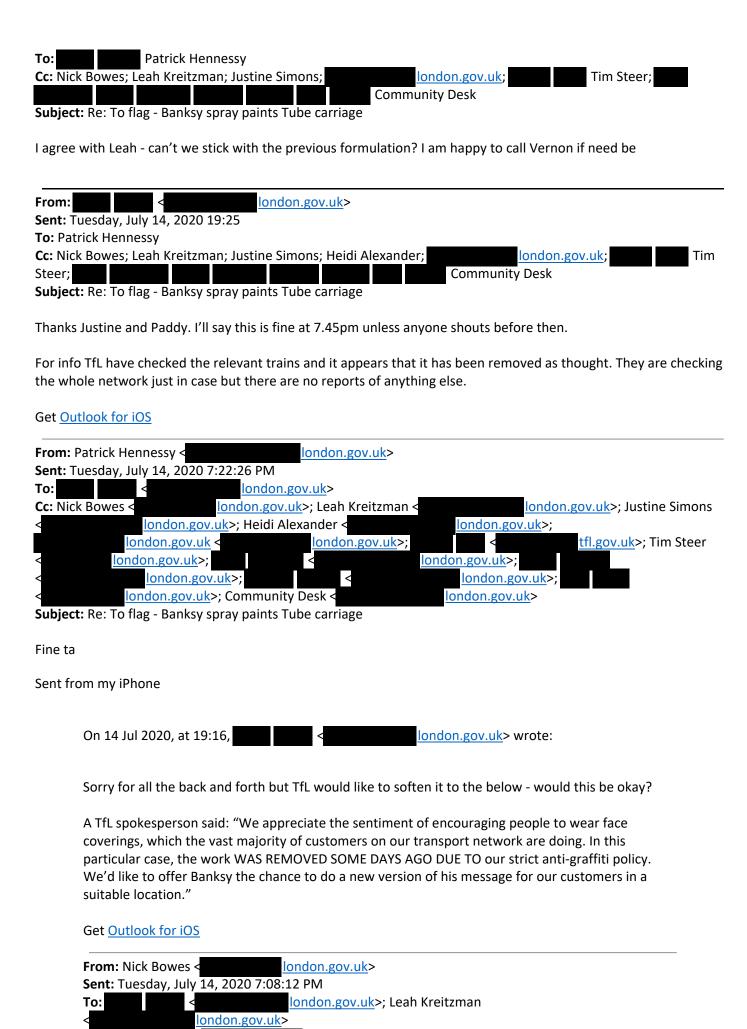
From: Sent: 14 July 2020 20:00 Patrick Hennessy To: Heidi Alexander; Cc: Nick Bowes; Leah Kreitzman; Justine Simons; london.gov.uk; Steer; Community Desk Subject: RE: To flag - Banksy spray paints Tube carriage Follow Up Flag: Follow up Flag Status: Completed Thanks all, I'll go back with the below in 10 minutes unless there are any last minute advances. A TfL spokesperson said: "We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing. In this particular case, the work was removed some days ago due to our strict anti-graffiti policy. We'd like to offer Banksy the chance to do a new version of his message for our customers in a suitable location." Regards, Press Officer, Policing and Crime, Mayor of London's Press Office GREATERLONDONAUTHORITY City Hall, The Queen's Walk, London SE1 2AA 020 london.gov.uk Follow the Mayor of London's Press Office on Twitter: @LDN PressOffice From: Heidi Alexander < london.gov.uk> Sent: 14 July 2020 19:47 london.gov.uk>; Patrick Hennessy < london.gov.uk> Cc: Nick Bowes < london.gov.uk>; Leah Kreitzman < london.gov.uk>; Justine Simons london.gov.uk>; london.gov.uk; tfl.gov.uk>; Tim Steer london.gov.uk>; london.gov.uk>; london.gov.uk>; < london.gov.uk>; london.gov.uk>; Community Desk < london.gov.uk> Subject: Re: To flag - Banksy spray paints Tube carriage

To be honest, I'm not sure it's worth a fight so if sticking with the previous version is going to be massively problematic, let's leave it.

H

From: Heidi Alexander < lendon,gov.uk>

Sent: Tuesday, July 14, 2020 19:41



<u>london.gov.uk</u>>; Patrick Hennessy

Cc: Justine Simons

```
london.gov.uk>; Heidi Alexander <
                                                                       london.gov.uk>;
               london.gov.uk <
                                             london.gov.uk>;
              tfl.gov.uk>; Tim Steer <
                                                london.gov.uk>;
                  london.gov.uk>;
                                                                    london.gov.uk>;
                          london.gov.uk>;
                                                                      london.gov.uk>; Community
                       london.gov.uk>
Subject: RE: To flag - Banksy spray paints Tube carriage
I'm happy
From:
                                     london.gov.uk>
Sent: 14 July 2020 18:53
To: Leah Kreitzman <
                                      london.gov.uk>
Cc: Justine Simons <
                                   london.gov.uk>; Patrick Hennessy
                    london.gov.uk>; Heidi Alexander <
                                                                       london.gov.uk>;
              london.gov.uk;
                                                         tfl.gov.uk>; Tim Steer
            london.gov.uk>;
                                                               london.gov.uk>;
                  london.gov.uk>;
                                                                      london.gov.uk>;
              london.gov.uk>; Community Desk <
                                                                   london.gov.uk>
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Get Outlook for iOS
                                        london.gov.uk>
From: Leah Kreitzman <
Sent: Tuesday, July 14, 2020 6:52:41 PM
To:
                                  london.gov.uk>
Cc: Justine Simons <
                                    london.gov.uk>; Patrick Hennessy
                   london.gov.uk>; Heidi Alexander <
                                                                       london.gov.uk>;
              london.gov.uk <
                                             london.gov.uk>;
              tfl.gov.uk>; Tim Steer <
                                                london.gov.uk>;
                  london.gov.uk>;
                                                                    london.gov.uk>;
       <
                          london.gov.uk>;
                                                                      london.gov.uk>; Community
                        london.gov.uk>
Desk <
Subject: Re: To flag - Banksy spray paints Tube carriage
Ok for me. Thanks
Sent from my iPhone - apologies for any typos while on the run!
        On 14 Jul 2020, at 18:42,
                                                               london.gov.uk> wrote:
        Thanks Heidi, Paddy and Justine. Leah, is this good for you too?
        We will update you if it is still there
                                               london.gov.uk>
        From: Justine Simons <
        Sent: 14 July 2020 18:41
        To: Patrick Hennessy <
                                                london.gov.uk>;
                        london.gov.uk>; Leah Kreitzman
                          london.gov.uk>; Heidi Alexander
                          london.gov.uk>;
                                                          london.gov.uk
                                      tfl.gov.uk>; Tim Steer <
                                                                         london.gov.uk>;
```

Good for me



I think that's fine...Nobody trying to blame cleaners.



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They have suggested the following tweaks, are you happy with this? They don't want to look like they're blaming the cleaners.

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"We'd like to offer Banksy the chance to do a new version of his message for our passengers IN A MORE SUITABLE LOCATION."

```
From: Justine Simons <
                                        ondon.gov.uk>
Sent: 14 July 2020 18:35
To: Patrick Hennessy <
                                         london.gov.uk>; Leah Kreitzman
                  london.gov.uk>;
                                                                 london.gov.uk>;
Heidi Alexander <
                                   london.gov.uk>;
                                                                  london.gov.uk
Cc:
                              tfl.gov.uk>; Tim Steer <
                                                                 london.gov.uk>;
                                  london.gov.uk>;
                  london.gov.uk>;
                                                               london.gov.uk>;
                   london.gov.uk>;
Community Desk <
                                    london.gov.uk>
Subject: Re: To flag - Banksy spray paints Tube carriage
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```
From: Justine Simons <
                                       ondon.gov.uk>
Sent: 14 July 2020 18:19
To: Patrick Hennessy <
                                        london.gov.uk>;
                london.gov.uk>; Heidi Alexander
                  london.gov.uk>;
                                                  london.gov.uk
                              tfl.gov.uk>; Tim Steer <
                                                                 london.gov.uk>;
Cc:
                                  london.gov.uk>;
                  london.gov.uk>;
                   london.gov.uk>;
                                                              london.gov.uk>;
Community Desk <
                                    london.gov.uk>
Subject: Re: To flag - Banksy spray paints Tube carriage
```

Agree with Paddy.

```
From: Patrick Hennessy <
                                           london.gov.uk>
Date: Tuesday, 14 July 2020 at 18:17
                                 london.gov.uk>, Heidi Alexander
                   london.gov.uk>, Justine Simons
                  london.gov.uk>,
                                                  london.gov.uk"
                london.gov.uk>
                              tfl.gov.uk>, Tim Steer
            london.gov.uk>,
                  london.gov.uk>,
                  london.gov.uk>,
                   london.gov.uk>,
              london.gov.uk>,
                                                        london.gov.uk>,
Community Desk <
                                    london.gov.uk>
Subject: RE: To flag - Banksy spray paints Tube carriage
```

I don't think this is the right approach. It's not the cleaners' fault but this is a bit of a classic blundering TfL story and that quote sounds tone -deaf.

Not to mention the fact they could have just destroyed quite a valuable asset...



Subject: RE: To flag - Banksy spray paints Tube carriage

Here's their suggested line – the second bullet will come out if they do find it! Please let us know if you're happy with this.

Nick Dent, Director of Line Operations for London Underground, said: "While we appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing, this isn't the way to go about it."

Additional information

- 1. Graffiti is a criminal offence that can disrupt transport and we will always remove it as quickly as we can, regardless of the validity of the message.
- 2. In this case it was removed shortly after being put up last week.
- 3. The vast majority of customers are wearing face coverings and we have signage and staff around the network to remind them their importance.

```
From: Patrick Hennessy <
                                            london.gov.uk>
Sent: 14 July 2020 18:02
To:
                                 london.gov.uk>; Heidi Alexander
                  london.gov.uk>; Justine Simons
                 london.gov.uk>;
                                                 london.gov.uk
                              tfl.gov.uk>; Tim Steer <
                                                                 london.gov.uk>;
                                  london.gov.uk>;
                  london.gov.uk>;
                                                              london.gov.uk>;
                   london.gov.uk>;
                    london.gov.uk>; Community Desk
                  london.gov.uk>
Subject: RE: To flag - Banksy spray paints Tube carriage
Rather key is whether they knew......
                                     london.gov.uk>
From:
Sent: 14 July 2020 18:01
To: Patrick Hennessy <
                                         london.gov.uk>; Heidi Alexander
                   london.gov.uk>; Justine Simons
                 london.gov.uk>;
                                                 london.gov.uk
                              tfl.gov.uk>; Tim Steer <
                                                                 london.gov.uk>;
                                  london.gov.uk>;
```

london.gov.uk>;



Subject: RE: To flag - Banksy spray paints Tube carriage

TfL are in the process of being 100pc sure it's gone but yes, they believe it's been cleaned.



Subject: RE: To flag - Banksy spray paints Tube carriage

OK....so cleaners have removed the artwork. Did they know it was a Banksy?



Subject: To flag - Banksy spray paints Tube carriage

Hi all

As you may have seen, Banksy posted a video today showing him spray painting a Tube carriage with messaging around wearing masks (see full PA copy below).

TfL believe the video was taken last week and cleaners removed the images shortly afterwards.

They have had a lot of media interest and are working on a line which will share asap. Please do shout if you have any views or comments in the interim.

Thanks

Banksy creates coronavirus-related artwork on London Underground carriage

By PA
16:30 - 14 Jul 2020

May.

Notes: (with pic and video)

Banksy has sprayed the inside of a London Underground train carriage with messages about the spre of coronavirus.

The street artist uploaded a 59-second video captioned "If you don't mask – you don't get" to his Instagram and YouTube pages on Tuesday afternoon.

Instagram and YouTube pages on Tuesday afternoon.

It begins with a laptop playing PA Video footage showing the London Underground being deep cleaned.

Banksy, wearing a white boiler suit, mask, goggles, blue gloves and an orange hi-viz jacket with the message "stay safe" printed on it, is then seen posing as a Transport for London worker.

He makes his way to a Circle Line train, carrying a yellow pump action spray bottle and stencils in cardboard on board.

As an announcement states that "the next station is Baker Street", the artist sprays blue droplets from face of one of his famous rats, which has been stencilled on the carriage.

Banksy indicates for another masked passenger to move back, before stencilling a rat using a blue factorial mask as a parachute.

Another rat has a blue mask over its face, while one holds a bottle of hand sanitiser.

The video finishes with a message sprayed on the wall of a Tube station reading: "I get lockdown" with the doors of the Tube carriage closing to reveal the message "But I get up again".

Chumbawamba's song Tubthumping – also known as I Get Knocked Down – plays as the doors touch together.

There are two rats, one on each of the carriage's doors, looking at each other.

View in Mediapoint

Press Officer, Mayor's Press Office
GREATERLONDONAUTHORITY
City Hall, The Queen's Walk, London SE1 2AA
020 7983

london.gov.uk

london.gov.uk

From: Leah Kreitzm	ian <	ndon.gov.uk>	
Sent: 15 July 2020 (09:45		
To:	< Iondo	n.gov.uk>; Patrick Hen	nessy
<	london.gov.uk>; Janine	<janine.< td=""><td>london.gov.uk></td></janine.<>	london.gov.uk>
Cc: Nick Bowes <	london.gov.u	k>; Justine Simons <	london.gov.uk>;
Heidi Alexander <	london.	gov.uk>;	london.gov.uk;
< tfl.ge	ov.uk>; Tim Steer <	<pre>london.gov.uk>;</pre>	
<	london.gov.uk>;	<	london.gov.uk>; Community
Desk <communityd< td=""><td>esk@london.gov.uk></td><td></td><td></td></communityd<>	esk@london.gov.uk>		
Subject: RE: For ste	er - Banksy spray paints	Tube carriage	

I think we do need to answer these questions and use it as an opportunity to give more nuanced line



Subject: For steer - Banksy spray paints Tube carriage

Hi all,

at City AM has come to us on the Banksy story with some follow up questions. He's asked:

- Did the mayor make this decision?
- Does he support the decision?

than TfL put out yesterday.

- Considering his previous efforts trying to promote culture for underprivileged Londoners, why has he squandered this golden opportunity?

Do we want to respond to these or would you prefer us to just point him to TfL's statement? Grateful for a steer.

Thanks

```
From:
                                        london.gov.uk>
Sent: 15 July 2020 09:52
To: Leah Kreitzman <
                                     london.gov.uk>; Patrick Hennessy
                                                 <Janine.
                                                                  london.gov.uk>
                    london.gov.uk>; Janine
Cc: Nick Bowes <
                             london.gov.uk>; Justine Simons <
                                                                              london.gov.uk>;
Heidi Alexander <
                                  london.gov.uk>;
                                                                 london.gov.uk;
              tfl.gov.uk>; Tim Steer <
                                                london.gov.uk>;
                  london.gov.uk>;
                                                                      london.gov.uk>; Community
Desk <communitydesk@london.gov.uk>
Subject: RE: For steer - Banksy spray paints Tube carriage
Thanks both. I'll brief on background that the Mayor didn't know and will point to TfL for a
statement.
From: Leah Kreitzman <
                                        london.gov.uk>
Sent: 15 July 2020 09:48
To: Patrick Hennessy <
                                        london.gov.uk>;
                  <u>london.gov.uk</u>>; Janine
                                               <Janine
                                                                london.gov.uk>
                             london.gov.uk>; Justine Simons <
Cc: Nick Bowes <
                                                                               london.gov.uk>;
                                   london.gov.uk>;
                                                                  london.gov.uk;
Heidi Alexander <
              tfl.gov.uk>; Tim Steer <
                                                london.gov.uk>;
                  london.gov.uk>;
                                                                      london.gov.uk>; Community
Desk <communitydesk@london.gov.uk>
Subject: RE: For steer - Banksy spray paints Tube carriage
Yes – I think we can at least do that.
From: Patrick Hennessy <
                                            london.gov.uk>
Sent: 15 July 2020 09:47
To: Leah Kreitzman <
                                     london.gov.uk>;
                  london.gov.uk>; Janine
                                               <Janine
                                                                london.gov.uk>
                             london.gov.uk>; Justine Simons <
Cc: Nick Bowes <
                                                                               london.gov.uk>;
Heidi Alexander <
                                   london.gov.uk>;
                                                                 london.gov.uk;
                                                london.gov.uk>;
              tfl.gov.uk>; Tim Steer <
                  london.gov.uk>;
                                                                      london.gov.uk>; Community
Desk <communitydesk@london.gov.uk>
Subject: RE: For steer - Banksy spray paints Tube carriage
I think it's fair enough to tell
                            the Mayor didn't know (on background)
The trickier bit is does he support.....
From: Leah Kreitzman <
                                        london.gov.uk>
Sent: 15 July 2020 09:46
                                         london.gov.uk>;
To: Patrick Hennessy <
                  london.gov.uk>; Janine
                                               <Janine
                                                                london.gov.uk>
Cc: Nick Bowes <
                             london.gov.uk>; Justine Simons <
                                                                              london.gov.uk>;
Heidi Alexander <
                                   london.gov.uk>;
                                                                 london.gov.uk;
              tfl.gov.uk>; Tim Steer <
                                                london.gov.uk>;
                  london.gov.uk>;
                                                                      london.gov.uk>; Community
Desk < communitydesk@london.gov.uk>
Subject: RE: For steer - Banksy spray paints Tube carriage
```

Our emails crossed – but I think we need some distance.



Subject: RE: For steer - Banksy spray paints Tube carriage

Think we just have to camp behind TfL officially...



Subject: For steer - Banksy spray paints Tube carriage

Hi all,

at City AM has come to us on the Banksy story with some follow up questions. He's asked:

- Did the mayor make this decision?
- Does he support the decision?
- Considering his previous efforts trying to promote culture for underprivileged Londoners, why has he squandered this golden opportunity?

Do we want to respond to these or would you prefer us to just point him to TfL's statement? Grateful for a steer.

Thanks



GREATER LONDON AUTHORITY

From: Sent:

15 July 2020 11:15

To: Media Summaries

Subject: NEWS: City AM - Banksy artwork on Tube accidentally removed by TfL cleaners

Banksy artwork on Tube accidentally removed by TfL cleaners

Stefan Boscia



World-renowned artist Banksy painted a series of his trademark rats posing with face masks. Image credit: Banksy

Artwork worth potentially hundreds of thousands pounds by street artist Banksy was removed from a London Tube carriage accidentally, after cleaners had no idea about the value of the works.

Transport for London (TfL) removed the artwork, after the world-renowned artist painted a series of his trademark rats posing with face masks, due to TfL's "strict anti-graffiti policy".

Read more: PM calls for driverless Tube trains in TfL bailout

Cleaners from the cash strapped transport body removed the artworks, despite Banksy's works regularly selling for more than £1m at auction with one sleling for £12.2m last October.

The enigmatic artist posted a video yesterday of him clandestinely creating the works with a caption of "don't mask, don't get" in reference to new rules requiring people wear face masks in more indoor areas.

City A.M. understands that the work was done last week and that TfL cleaners removed the artworks unaware of what they were looking at.

TfL chiefs and mayor of London Sadiq Khan had no input into the decision as it was made at a much lower level.

A TfL source told *City A.M.* that cleaners had followed "the correct procedure" and likely did not recognise Banksy's trademark rats.

A City Hall source said: "We had no idea that Banksy had done the work until we saw the Instagram video yesterday.

"I understand that it was taken last week and in the interim it was removed."

A spokesperson from TfL said: We appreciate the sentiment of encouraging people to wear face coverings, which the vast majority of customers on our transport network are doing.

"In this particular case, the work was removed some days ago due to our strict anti-graffiti policy. We'd like to offer Banksy the chance to do a new version of his message for our customers in a suitable location."

Read more: TfL bailout conditions published as rescue row rolls on

TfL chiefs will likely be rueing a missed opportunity to raise revenues, after it has lost billions of pounds during the Covid-19 crisis.

The transport body had to be given a £3bn bail out by central government, which came with a stringent set of conditions.

GREATER**LONDON**AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

020

london.gov.uk

@london.gov.uk

From:

Patrick Hennessy 15 July 2020 17:21

Sent: To:

Heidi Alexander; Nick Bowes; Leah Kreitzman; Jack Stenner;

Cc:

Tim Steer;

Subject:

RE: Graffiti cleaning

Thanks...v helpful

@tfl.gov.uk>; Subject: Fwd: Graffiti cleaning

I said to Paddy I would get a bit more info on this

From: @tfl.gov.uk>

Sent: Wednesday, July 15, 2020 16:23

To: Heidi Alexander

Cc: Tim Steer; ; +Corporate Affairs

Subject: Graffiti cleaning

Hi Heidi,

I thought the below might be helpful background on our approach to cleaning graffiti on the Tube, and some further information on the Banksy case if useful.

We'll have a more detailed report once chats with the cleaning teams have been completed over the next 24hours or so.

If you need anything further let me know.

Thanks



1. When graffiti is spotted on the Tube what is the process for getting it removed?

If the attack is bad or offensive the train is removed from service either to a siding or the depot to have the graffiti removed immediately once reported by the public or spotted by our staff. If it is moderate the car remains in service and is cleaned overnight.

2. Is removing graffiti a priority job for our cleaning teams?

Yes, we have a zero tolerance to any graffiti on trains or stations as it is often offensive and it is a priority for our cleaning teams to remove it quickly, this includes fly posting and sticker posting too.

3. Do the cleaners record at the end of a job what they have cleaned off?

Yes, it is recorded in cleaning logs that graffiti has been removed. If the attack is deemed offensive or significant then we will then also report it to the BTP. This happens more when the trains are stabled at night in depots and are hit by gangs of professionals.

4. How did we manage to trace the Banksy case?

We received no customer or staff reports of the artwork, but once the video was made public we used the train numbers caught in the video to check back against our graffiti cleaning log books. We were then able to make one match to a record of graffiti being cleaned on the 10^{th} July with a corresponding train number. The cleaner remembers removing the rats, but not cleaning off any paint. We are carrying out further interviews with the cleaning teams over the next couple of days to gather any further detail.

The video featured multiple train numbers, so we also checked all of those trains to ensure there was no other trace of the artwork, and nothing was found.

From the CCTV we have reviewed we believe this was carried out at Edgware Road at 5.52am on the 10th July. A small number of customers were asked to move down the train and a sheet was put up to hide what they were doing. They then left the train at Moorgate at 6.08am.

Transport for London Palestra, 11th Floor, 197 Blackfriars Road, London, SE1 8NJ Tel: 020 3054 Mobile: E-mail: @tfl.qov.uk Web: www.tfl.qov.uk

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This message has been scanned for viruses by the Greater London Authority.

Click here to report this email as spam.

Email received 15 July 2020 MGLA150720-8026 Removal of banksy

[Name and email address redacted - personal data]

To: Mayor of London

Why did you remove the banksy?you could have sold it and use the money to help care workers pay for traveling into London.

Yours sincerely

[redacted – personal data]

Contact form submission 16 July 2020 MGLA170720-8203

Submitted on Thursday, July 16, 2020 - 4:20pm

Submitted by anonymous user:

Submitted values are:

First name [redacted – personal data]

Last name [redacted – personal data]

Phone number [redacted – personal data]

Email [redacted – personal data]

I am a: Member of the public

Where do you live? I live outside London (UK)

Have you contacted us about this issue before? Yes

If yes, please provide the reference number (if known): NOT KNOWN

I want to: Ask a question

What is your message regarding? VANDALISM ON U/GROUND RAILWAY

Your message

As this office has in its remit "Transport" i would be most grateful if i could have information with regard to the following.

As reported DAILY MAIL THURS JULY 16 2020. "BANKSY'S DOWN THE TUBE".

It was reported that quote "although it is an offence to deface a tube carriage, it is understood that "BANKSY" has not been reported to

British Transport Police".

This was a gross act of vandalism carried out on a commuter carriage by a person who seems to be regarded as a "VIP".

The fact that this person is well known and wealthy is not relevant.

A offence has evidently happened and the law should apply. The reason that this act has not been reported requires an explanation.

Thank you

[redacted – personal data]