

# GREATER LONDON AUTHORITY

[REDACTED]  
[REDACTED]

Our Ref: MGLA160518-2256

18 June 2018

Dear [REDACTED]

Thank you for your request for information which the Greater London Authority (GLA) received on 16 May 2016. Your request has been dealt with under the Freedom of Information Act 2000.

You requested:

- 1. How much money was spent by the GLA on temporary staff including off contract temporary workers by year, broken down by the last 5 years.*
- 2. How many temporary workers have been employed by the GLA over the last 5 years, broken down by year?*
- 3. Can you confirm all temporary workers are paid the London Living Wage?*
- 4. If all temporary workers are not paid the London Living Wage, can you tell me how many temporary workers are not paid the London Living Wage?*

I can confirm that we hold information within the scope of your request and we are able to provide you with a partial response to your request.

However, we are unable to provide you with a full response to your first and second questions.

Unfortunately, to provide the information you have requested in full would exceed the 'appropriate limit' of £450 set by the Freedom of Information (Appropriate Limit and Fees) Regulations 2004.

Under section 12 of the FOI Act, we are not obliged to comply with a request if the cost of determining whether we hold the information, locating and retrieving it and extracting it from other information would exceed the appropriate limit. This is calculated at £25 per hour for every hour spent on the activities described and equates to 18 hours of work.

## Background

Prior to 2014 we were using a preferred supplier list with a wide variety of agencies. We used to hold records detailing the number of workers individually (by name). However, to ensure compliance the General Data Protection Regulations (GDPR), these records were deleted.

We do hold finance records that might enable us to calculate the numbers of temporary workers employed by the GLA in the periods March 2013-April 2014 and March 2014-April 2015. However, we have calculated that it would cost in the region of 352 hours to do so.

This is based on the time required to locate and extract information from our finance records from March 2013-April 2014 and March 2014-April 2015. We are unable to run a report that would provide this information for these years – it would entail opening and checking individual finance records from that period. There are 1975 records for 2013/14 and 1547 records for 2014/15, total 3522. It takes on average 6 minutes per transaction to review and extract the information.

I am unable to suggest a means of bringing the cost of responding to your request to within the £450 limit.

On 23 June 2014 we moved to a master vendor contract for the provision of temporary staff so the information for the most recent 3 financial years is more easily obtainable.

Please find attached the information that we hold within the scope of your request. For questions 1 and 2 this is limited to the last 3 full financial years.

***1. How much money was spent by the GLA on temporary staff including off contract temporary workers by year, broken down by the last 5 years.***

- April 2015 - March 2016 - £914,215.47
- April 2016 - March 2017 - £2,173,068.35
- April 2017 - March 2018 - £2,174,446.55

*The above expenditure relates to the amounts disclosed in the Authority's financial statements as recorded in the General Ledger.*

*The data provided relates to temporary agency workers (temporary staff) supplied to the GLA by recruitment agencies and does not include consultants supplied as part of separate goods and services contracts.*

***2. How many temporary workers have been employed by the GLA over the last 5 years, broken down by year?***

- April 2015 - March 2016 - 71
- April 2016 - March 2017 - 137
- April 2017 - March 2018 - 173

***3. Can you confirm all temporary workers are paid the London Living Wage?***

Yes - We pay all staff at least London's Living Wage. All temporary agency staff are paid at least London's Living Wage. City Hall does outsource some services to external suppliers, including cleaning and catering.

***4. If all temporary workers are not paid the London Living Wage, can you tell me how many temporary workers are not paid the London Living Wage?***

N/A - see above

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA160518-2256.

Yours sincerely

**Ruth Phillips**  
**Information Governance Officer**

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>