

GREATER LONDON AUTHORITY

[REDACTED]
(by email)

Our Ref: MGLA170820-1281
9 September 2020

Dear [REDACTED],

Thank you for your request for information which the GLA received on 17 August 2020. Your request has been dealt with under the Freedom of Information Act 2000.

You asked:

1. *Routes Home:*
 - a. *Please confirm the number of referrals made to the Routes Home programme, run by St Mungo's, between 1 April 2019 - 31 March 2020. Please disaggregate by month.*

Our response to your request is as follows:

Please find attached the information which we have identified as within scope of your request. This information is taken from the Combined Homelessness and Information Network (CHAIN) database, which is commissioned by the Mayor, provided by St Mungo's and used by street outreach teams across London.

- b. *Please confirm the per annum value (£) of the Routes Home contract if the council has commissioned this.*

Our response to your request is as follows:

The GLA commissions the Routes Home service. The contract was subject to a full OJEU procurement exercise. The core contract for Routes Home has a per annum value of £599,406, excluding VAT, with a 10% of the annual costs being paid by results. Additionally, the GLA secured additional funding from MHCLG to extend the Routes Home services, including additional bed spaces, immigration advisers and specialist staff. For 2019/2020, £220,000 were allocated to Routes Home from the Rough Sleeping Initiative and £659,938 were allocated from the Controlling Migration Fund.

2. *Adult safeguarding: Please outline the number of safeguarding activities (including enquiries and concerns raised) relating to 'modern slavery' between 1 April 2019 - 31 March 2020 Please breakdown this data by month, activity 'type' (for example, 'risk identified and action taken') and the council 'team' responsible (for example, social services, NSNO, outreach etc).*

We will not be providing the information requested on adult safeguarding on time/costs grounds. We are not a local authority and do not deal with Safeguarding alerts directly and have no automated system which records all safeguarding incidents. However, we do ask all commissioned or grant funded organisations that they provide us with information on safeguarding and other incidents relevant to their projects in their quarterly monitoring reports and other relevant correspondence with their GLA project lead. We commission or grant fund a large number of projects and it will take an unreasonable amount of time to review each quarterly report and extract the relevant information to this request. We understand that a similar Fof request has been sent to London Local Authorities who would be better placed to provide this information.

If you have any further questions relating to this matter, please contact me, quoting the reference at the top of this letter.

Yours sincerely


Senior Policy and Project Officer (Rough Sleeping and Migration)

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>

Referrals made to Routes Home - April 2019 to March 2020

Month	Brent HART	City Rough Sleepers Team	CRI - Camden	Ealing Outreach	H&F Outreach Service	Hounslow Outreach	Islington Outreach Service	K & C SPOT	Lambeth SST	London Street Rescue	Southwark SPOT	Tower Hamlets SORT	Waltham Forest SHASS Outreach	Westminster SOS	All services*
2019 04	1	1	1	3	0	0	0	0	1	0	0	0	0	4	19
2019 05	2	0	1	1	0	0	0	0	0	1	0	1	1	4	17
2019 06	1	2	1	0	1	0	0	1	3	2	2	1	2	7	34
2019 07	1	0	1	1	0	1	1	0	0	0	2	0	0	4	33
2019 08	1	1	1	0	1	2	0	0	2	1	0	0	0	2	15
2019 09	0	0	0	1	0	1	0	0	0	1	0	0	0	0	5
2019 10	2	0	0	0	0	0	0	0	0	1	1	1	0	6	20
2019 11	0	0	2	0	0	1	0	0	1	0	0	3	0	3	23
2019 12	0	0	1	1	0	1	0	0	1	3	0	0	0	1	13
2020 01	0	0	0	0	0	0	0	0	2	3	1	1	1	1	16
2020 02	0	1	0	0	3	0	0	0	0	2	0	0	0	1	23
2020 03	0	0	0	1	1	0	0	0	0	1	0	0	0	0	5
Total	8	5	8	8	6	6	1	1	10	15	6	7	4	33	223

*Includes Pan-London and non-outreach services not listed separately