

from the office of the Chairman

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Victoria Borwick  
Chair, Health and Public Services Committee  
City Hall  
The Queen's Walk  
London SE1 2AA

16 November 2011

Dear *Victoria*

Thank you for providing me with a copy of the London Assembly's Health and Public Services Committee report, Public toilets in London: Update report.

I would like to provide you with reassurance that CRL does appreciate the importance of public toilet facilities for enabling the public to travel in comfort, particularly for the elderly and those with restricted mobility.

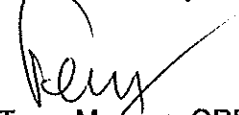
At the current stage of design, I am pleased to be able to confirm that Crossrail will deliver at least one toilet facility at 30 of the 37 Crossrail stations (81%). Furthermore, 22 Crossrail stations (62%) will have at least one fully accessible toilet facility.

In your report, you call upon the Mayor to ensure that the new Central Section Crossrail stations will have toilet facilities. CRL plans to deliver toilet facilities at six of the eight new Central Section stations – the exceptions being Canary Wharf and Bond Street stations.

As I am sure you know, the Crossrail station at Canary Wharf will be linked in to nearby sub-surface shopping centres where there are toilet facilities. Whilst Bond Street Station will not have toilet facilities, there will be toilet facilities at Paddington and Tottenham Court Road stations, both of which are only a two minute journey from Bond Street Station on Crossrail.

Whilst I recognise that there will not be universal provision of toilet facilities for the new Central Section Crossrail stations, as a network I believe that Crossrail will deliver an appropriate number of toilet facilities for the travelling public and people visiting the capital.

Yours sincerely,

  
Terry Morgan, CBE  
Chairman



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