

REQUEST FOR DMPC DECISION – PCD 233**Title: Command and Control Residual Assets****Executive Summary:**

The MPS is seeking approval for the allocation and release of funding to cover the costs of completing the Command and Control Residual Assets programme, which encompasses the Technical Refresh and Application Modernisation projects to be delivered by Unisys.

Recommendation:

The DMPC is asked to

1. Approve funding of £214k capital to compete and deliver the modernisation upgrades to Command and Control to improve functionality and deliver a savings in the run costs already built into the Digital Policing budget. The funding will be covered from a virement from the APNR programme, within the capital plan.
2. Approve funding of £524k revenue to cover necessary support and maintenance costs in order to keep C&C maintained and the mapping system supported will be funded from the Digital Policing 2017/18 revenue project budget.

Deputy Mayor for Policing And Crime

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

Signature *Seamus Henderson*

Date 12/9/17

PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC

Decision required – supporting report

1. Introduction and background

- 1.1. The existing Command and Control was due to be replaced by October 2015, by CommandPoint. Following the termination of the Command and Control Futures Programme, the MPS still has a need for ongoing support.
- 1.2. This proposal will provide a technical refresh to replace hardware and software components that are at or nearing end of life. Additionally, an Application Modernisation will allow the rationalisation of the core software, remove dependencies on Unisys hardware and reduce ongoing service costs.

2. Issues for consideration

- 2.1. The upgrades can only be delivered with the involvement of both the MPS and other third parties who supply and manage the underlying infrastructure such as networks and connectivity.
- 2.2. See the Part 2 for details.

3. Financial Comments

- 3.1. The funding of £214,000 will be funded by a virement from the APNR capital plan and the funding of £524,000 will be funded from the Digital Policing project revenue budget.
- 3.2. Further details are contained in the Part 2.

4. Legal Comments

- 4.1. There are no legal implications arising from this proposal.

5. Equality Comments

- 5.1. Therefore are no direct equality or diversity implications arising from this report

6. Background/supporting papers

- 6.1. Briefing note.

Public access to information

Information in this form is subject to the Freedom of Information Act 2000 (FOIA) and other legislation. Part 1 of this form will be made available on the MOPAC website within 1 working day of approval. Any facts/advice/recommendations that should not be made automatically available on request should not be included in Part 1 but instead on the separate Part 2 form. Deferment is only applicable where release before that date would compromise the implementation of the decision being approved.

Part 1 Deferral:

Is the publication of Part 1 of this approval to be deferred ? NO

Part 2 Confidentiality: Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rational for non-publication.

Is there a **part 2** form – Yes

If yes, for what reason: EXEMPT under Article 2(2)(a) of the Elected Local Policing Bodies (Specified Information) Order 2011.

ORIGINATING OFFICER DECLARATION:

Head of Unit: The Head of Strategic Finance and Resource Management has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.	✓
Legal Advice: The MPS legal team has been consulted on the proposal.	N/A
Financial Advice: The Chief Financial Officer has been consulted on this proposal.	✓
Equalities Advice: No Equality and Diversity issues identified.	✓

OFFICER APPROVAL**Chief Executive Officer**

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature

R. Lawrence

Date

7/9/17

Command & Control – Residual Assets

**Investment Advisory Board
06 July 2017**

Report by Angus McCallum on behalf of the Deputy Commissioner

EXECUTIVE SUMMARY

This paper seeks approval for additional funding of £738K for the Command & Control modernisation project. This consists of £214k capital to complete and deliver the upgrades to C&C to improve functionality and deliver a saving in the run costs already built into the DP budget. The funding will be covered from a viement in the MOPAC approved capital plan from the APNR programme. Additional funding of **£524k** revenue is required to cover necessary support and maintenance costs in order to keep C&C maintained and the mapping system supported. This will be funded from the DP 17/18 project revenue budget.

A. RECOMMENDATIONS

1. It is recommended that the allocation and release of funding is approved, to enable ongoing support and maintenance of Command & Control systems, and upgrades which will reduce ongoing support charges.

B. SUPPORTING INFORMATION

The modernisation of the CAD and CHS systems will help protect frontline business processes via the MetCC CAD and CHS services for a number of years before the main Command & Control replacement system is deployed. The funding will allow for a number of software and hardware upgrades to the C&C systems and therefore extend their life.

1. The existing C&C systems were due to be replaced by a new system, CommandPoint, by October 2015. With the late delivery, and later termination of CommandPoint, it was essential to extend the life and support of the existing C&C systems to October 2018.
2. As well as providing ongoing support, the contract also encompasses a Technical Refresh to replace hardware and software components that are at or nearing end of life, and an Application Modernisation to rationalise the core software, remove dependencies on Unisys hardware and reduce ongoing service costs.
3. To support the MPS strategic objective of exiting a data centre, the Technical Refresh workstream also relocated the C&C systems to the new MPS Data Centre whilst minimising operational and business impact.

4. The upgrades can only be delivered with the involvement of both the MPS and other third parties who supply and manage the underlying infrastructure such as networks and connectivity.
5. During the period of negotiating the Unisys extension (for support & maintenance of C&C in 2015), the extra license and support costs were not taken into consideration. The above work was funded as a block item and now the costs have been broken down it has become apparent that further funds are required to maintain the support of hardware. Once the true costs were established, it revealed an overspend and only now have the final costs been identified.

C. OTHER ORGANISATIONAL & COMMUNITY IMPLICATIONS

Equality and Diversity Impact (mandatory)

1. No impact

Financial Implications / Value for Money (mandatory)

1. This spend is to fund ongoing support contracts, a technology refresh effort, and application enhancements which will reduce ongoing support costs.
2. Whilst the Unisys costs are fully funded under contract SS3/07/173 Service Variation Notices 152 and 153. These form part of the contract extension of the development, support and maintenance of the existing Command and Control (C&C) systems from 4th October 2015 to 3rd October 2018. Additional budget is required for MPS and other third party costs (e.g. BT) required to implement the Unisys projects and the support/license costs.

Legal Implications (mandatory)

1. N/A

Consultation undertaken (mandatory)

Consultation grid

Key stakeholder engagement (up to what level)	Supportive / Supportive with concerns / Not supportive / Not affected
Command & Control	Supportive
SC037 - Business Change	Supportive
USU (User Support Group)	Supportive
Design Authority	Supportive
Digital Policing - Commercial Management	Supportive
Digital Policing - Business Engagement	Supportive
Digital Policing - Service Delivery	Supportive
Unisys (External)	Supportive

Risks (including Health and Safety) Implications (mandatory)

Risk Title	Description	Mitigation
Existing C&C Systems and C&C Strategy	Some activities within the modernisation project may not be consistent with any revised future strategy for Command and Control.	Deliverables are being prioritized in line with business requirements
Kestrel Exit	The dependency is on C&C Windows 8.1 to deliver before Kestrel is due to be exited.	Mitigations will be agreed between DP and business leads.
Support Expiry	There is a risk that the existing C&C systems will not be replaced before the expiry of the existing contract with Unisys in October 2018.	There is a plan in place to extend the current Sovereign Unisys contract from October 2018 until October 2022. Negotiations will begin in due course.
Application Modernisation Introduces System Issues	There is a risk that the implementation of new and changed software (including replacement of packaged software with custom software) will introduce bugs that were previously not present.	To mitigate this risk the Application Modernisation functions will go through rigorous testing with Unisys, MetCC and Digital Policing. The apps will not go live until full sign off has been given from the SRO and the business.
Business Change Impact	There is a risk that the application modernisation will result in business change that could impact day to day running of MetCC.	Phased deployments until October 2018 will eliminate any major changes occurring at once.

Real Estate and Environmental Implications (if relevant to the subject)

1. There are no Real Estate or Environmental impacts

Report author: Mukesh Dev, Project Delivery Director – DP.

Background papers: None

