

GREATER LONDON AUTHORITY

[REDACTED]
(By email)

Our Ref: MGLA170321-8691

5 May 2021

Dear [REDACTED],

Thank you for your request for information about whistleblowers, which the Greater London Authority (GLA) received on 17 March 2021. Please accept my apologies for the delay in responding. Your request has been considered under the Freedom of Information Act 2000.

We have set out guidance on how staff can raise concerns about malpractice in the workplace where they believe the public interest is not being served. Although primarily for staff, our [Whistleblowing Policy](https://www.london.gov.uk/about-us/governance-and-spending/good-governance/our-procedures-0) and associated guidance also explains how others can raise concerns with us about our work: <https://www.london.gov.uk/about-us/governance-and-spending/good-governance/our-procedures-0>

Please find below / attached the information we hold within the scope of your request:

1. *How many reports did you receive from whistleblowers in 2019 and in 2020?*

Our [Annual Governance Statement](#) shows there was one report received in 2019/20

2. *How many people do you have in your organisation that are trained/permitted to take reports from whistleblowers?*

Our Whistleblowing policy and guidance provides that concerns can be reported to any line manager as well as:

Executive Director, Resources

Head of Audit and Assurance

Third party provider that hosts a confidential reporting line in accordance with the whistleblowing policy

3. *What training have the people in question number 2 received in whistleblowing?*

The Corporate Governance training for all staff including those mentioned above covers whistleblowing and signposts the policy. The policy sets out the process to be followed and the key individuals who are to be involved. No specific training over and above this has been undertaken by the GLA employees listed above.

4. What cost, if any, was there for this training?

The Corporate Governance training is internally developed and hosted on our learning management system, so there are no separate costs.

5. Which organisation delivered each course?

The Corporate Governance training is internally developed by the GLA and hosted on our learning management system.

6. What is the name of the person that arranged this training and what is their email address?

The Human Resources and Organisational Development team leads on arranging all-staff training via our learning management system. Emails for HR&OD team can be sent via the GLA's contact form.

7. What methods do you have for whistleblowers to contact a person that is authorised to take their report and what are the specific details of these, i.e., email addresses, telephone numbers etc?

Please see published information in the GLA's Whistleblowing policy and guidance https://www.london.gov.uk/sites/default/files/whistleblowing_policy_-_sept_2018_0.pdf

8. What are the email addresses for the people authorised to receive whistleblower reports?

This information would identify specific employees and as such constitutes personal data which is defined by Article 4(1) of the General Data Protection Regulation (GDPR) to mean any information relating to an identified or identifiable living individual. It is considered that disclosure of this information would contravene the first data protection principle under Article 5(1) of GDPR which states that Personal data must be processed lawfully, fairly and in a transparent manner in relation to the data subject. Emails can be sent via our contact form marked for the attention of the appropriate person/directorate. Senior management details are published on our website <https://www.london.gov.uk/people/senior-staff>

9. How many whistleblowers have left the organisation within 12 months of making a report?

The GLA does not hold the information you have requested. Any attempt to identify individuals and ascertain their circumstances would constitute unfair processing of their personal data.

10. How many whistleblowers have made an allegation of 'detriment' against your organisation?

The information we hold is captured under the answer to question 1.

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA170321-8691.

Yours sincerely



Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>