

GREATER LONDON AUTHORITY

[REDACTED]
[REDACTED]
(By email)

Our Ref: MGLA290420-0452

4 May 2020

Dear [REDACTED]

Thank you for your request for information which the Greater London Authority (GLA) received on 29 April 2020. Your request has been considered under the Freedom of Information Act 2000.

Please find below the information we hold within the scope of your request:

What reseller do you prefer to buy your Software through?

- All our procurement is done via our colleagues @ TfL They have a resellers framework that includes. Computacenter, Insight, Probrand, CDW and SCC

Are there any favoured frameworks you tend to use?

- The GLA tends to use Crown Commercial Services and GCloud where appropriate.

Who is the decision-maker for IT Purchasing? There is no single decision maker.

- These are made by Technology Group Management

Who is your mobile phone provider?

- O2

What Mobile Device Management Solution are you using and when is the renewal date?

- The GLA uses Intune. Our agreement with Microsoft currently runs until 30 April 2023

What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date?

- Intune (April 2023) CrowdStrike (June 2021)

What Virtual Desktop Software do you have in place for remote workers and when is the renewal date?

- Citrix (30 Sept 2020)

Do you currently use a document security or digital rights management tool and when is the renewal date?

- No although it is part of our Microsoft E3 license therefore renewal 30 April 2023

What are you using for instant messaging?

- Microsoft Teams

Who do you currently use for your Annual IT health checks and when is your next one due?

- The GLA do not use a single supplier for this it is usually built into individual support contracts

What email exchange server are you running? Cloud or on-premise?

- Cloud Exchange Online

What antivirus software/tool do you use and when is the renewal date?

- Crowdstrike 23 June 2021

Do you have an incident response team within your IT department?

- Yes

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA290420-0452.

Yours sincerely


Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>