

# GREATER LONDON AUTHORITY

[REDACTED]  
(By email)

Our Ref: MGLA100221-5722

22 February 2021

Dear [REDACTED]

Thank you for your request for information which the Greater London Authority (GLA) received on 10 February 2021. Your request has been considered under the Freedom of Information Act 2000.

You requested:

*Please would you be able to provide the following information for FY 2018/19 and 2019/20 as separate figures?*

*Is your IT department internal, or outsourced to a third-party provider – for example, Capita?*

*If the department is internal:*

*How many staff were employed in the IT department?*

*What was the total amount spent on training and development for the department?*

*Of that amount, how much was spent on training from third party software suppliers, providing systems to the authority?*

Our response to your request is below:

*Is your IT department internal, or outsourced to a third-party provider – for example, Capita?*

Internal

*If the department is internal:*

*How many staff were employed in the IT department?*

2018/19 - 29

2019/20 - 31 and 4 staff in GLA OPS

[Figures taken from March pay data]

*What was the total amount spent on training and development for the department?*

2018/19 - £12,817  
2019/20 - £15,140

*Of that amount, how much was spent on training from third party software suppliers, providing systems to the authority?*

2018/19 - £2960 was spent with Valiantys on training TG staff  
2019/20 - a total of £7200 was spent on consultancy/training for the whole of the GLA with Valiantys. Unfortunately, we are unable to break this figure down further.

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA100221-5722.

Yours sincerely

  
**Information Governance Officer**

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:  
<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>