

DMPC Decision – PCD 1162**Title: Forensic Case Management System Final Business Case****Executive Summary:**

This project proposes the procurement of an End-to End Forensic Case Management System (CMS) solution to manage forensic evidence across all forensic disciplines. The CMS will replace fragile legacy systems; currently managed on unsupported databases. Additionally, for the first time since its establishment the Forensic Directorate will have complete visibility of all physical and digital forensic evidence across a range of disciplines; building a holistic evidential picture, which can be used by Police Investigators when engaging with the Crown Prosecution Service (CPS). Finally, the CMS will deliver the Forensic Directorate an integrated Quality Management System (QMS) which will facilitate compliance with the legislative and regulatory requirements of Forensic Science provision and allow the admissibility of forensic evidence in the criminal justice system.

Recommendation:

The Deputy Mayor for Policing and Crime is recommended to approve:

- a. In retrospect, the procurement process via 'The Digital Marketplace Framework' through a GCloud Down-select for a Commercial Off The Shelf (COTS) Forensic Case Management System (CMS);
- b. Contract award for three years with the option to extend for a further year (total value over 4 years of £3,880,000) to Black Rainbow Ltd's NIMBUS Application End-to-End Forensic CMS in the Forensic Directorate for all disciplines;
- c. The total project expenditure of £6,675,000:
 - (1) Capital expenditure of £2,205,000, which is included in the current Transformation Directorate (TD) capital programme.
 - (2) Revenue expenditure of £4,470,000 in years 2 and 3 (and inclusive of year 4 if extended), funded from the sources indicated in the Financial Comments.

Deputy Mayor for Policing and Crime

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

Signature**Date 25/03/2022**

PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC

1. Introduction and background

- 1.1. Forensic Services plays a critical role in the investigation of crime and the administration of justice. With advances in science and technology such as automated fingerprint searching, DNA profiling and extraction of data from digital devices, there are a significant number of crimes committed in London in which the perpetrator would not be identified or the innocent eliminated if forensic services were not utilised.
- 1.2. Forensic Services in the MPS has been undergoing transformational change over the last over fifteen (15) years, to maximise the benefits from advances in science and technology to crime investigation in order to meet the requirements of the Forensic Science Regulator and to reduce overall operating costs and ensure value for money.
- 1.3. The objective of this project is to procure and implement an End-to-End CoTS Case Management System which will enable the digital submission of forensic examination requests into a single system via a portal and allow forensic practitioners to effectively prioritise their workloads to meet the needs of investigations and the criminal justice system. It will provide visibility of submissions and forensic outcomes to investigating officers and enable more effective use of resources.
- 1.4. The data captured will drive continuous improvement, providing the evidence base for future decision making, truly 'seizing the opportunities of data and digital tech to become a world leader in policing'. CMS will provide a single scalable forensic evidence workflow repository through which accurate information can be retrieved quickly to improve data-driven decision-making by Police Investigators.
- 1.5. This data will then be accessible within the system for Investigating Officers to use in their casework but also in the form of reports for Forensic SLT. This will ensure the digital management of forensic case work from case creation and submission of exhibits, through any required examinations and to reporting of results both internal to the MPS with investigative colleagues and also externally for the preparation of court documentation etc.
- 1.6. CMS will replace an in-house Quality Management System (QMS), which is an amalgam of insular databases and spreadsheets. The need for a CMS has intensified with the introduction of legislative requirements on forensic science providers (within policing and the commercial sector) to have systems in place to demonstrate robust scientific and data integrity. The chosen CMS has an integrated QMS which will facilitate compliance with the legislative and regulatory requirements.
- 1.7. Black Rainbow offers a process mapping tools within the solution which form the routes for processing of exhibits. These can be easily customized by suitably competent end users, which is strength of this product.

- 1.8. Other Forces have already adopted this product and have developed both physical and digital forensic modules which they are willing to share with MPS. This will strengthen the product and assist the MPS in its implementation; enabling knowledge transfer between Forces.

2. Issues for consideration

- 2.1. Single System Oversight of Forensic cases and exhibits – Currently, Forensic case and exhibit management is spread across a number of unsustainable legacy databases and a plethora of spreadsheets with no visibility via a single portal. An End-to-End CoTS Case Management System will enable the digital submission of forensic exhibits, thereby simplifying the forensic submission process for police officers, allow forensic practitioners to record the results of examinations conducted whilst granting access to this data to Investigating Officers who through adopting a self-serve approach will be able to track the progress of their forensic submissions at all times (as opposed to physically contacting the laboratory, currently).
- 2.2. Benefits of preferred option – Increased effectiveness and efficiency of the management of forensic cases. This will be achieved through time savings by streamlining of processes, removal of double keying and cost savings through decommissioning current systems. Enabling more cost effective compliance with regulatory and legislative requirements, improving data quality, availability of performance and management information and the potential for paperless case management are additional benefits.
- 2.3. De-confliction with other MPS IT Initiatives – Forensic Services CMS is independent from other new MPS Information Systems being introduced over the same timescale. These include Command and Control and CONNECT. MO4 will continue to engage with these programmes to ensure there remains no conflicting activities.
- 2.4. Resources – The Forensics Service Leadership Team (SLT) has been restructured with two new Director roles established and aligned to Operations and Continuous Improvement and Innovation. The new structure provides the environment and capacity to deliver work that directly supports and enhances operational delivery including project oversight. The overall Project resource requirements have been planned and agreed by Forensics Services, Transformation (Business Change) and Digital Policing. This planning considered the impact on Front Line Policing (minimal disruption) and factored in the draw on resource required for both CONNECT and Command and Control.
- 2.5. IT Infrastructure – Digital Policing (DP) has scoped the scale of the Black Rainbow Ltd product and assures that the current MPS infrastructure has the capacity to deal with this. The Black Rainbow product will be hosted in the MPS Microsoft Azure cloud hosting tenancy providing significant scalability and resilience. This environment is integrated on the MPS estate providing a seamless end user experience. DP commissioned a high level technical design (HLD) to provide assurance that the overall solution is fit for purpose. The HLD was assured by the MPS Technical Design Authority

(TDA) in March 2021. Hosting within the MPS Microsoft Azure environment is a tried and tested approach. The MPS currently host our CRIS application in the same environment, the most complex system the MPS holds and one which is accessed by tens of thousands of users every day.

3. Financial Comments

3.1. The Revenue planned budget total spend of £4,470,000 will be secured from the following MO4 funding streams:

- a. £1,200K – The avoidance of maintenance fees for the legacy systems, which will be switched off when the Black Rainbow Ltd CMS system, is implemented. This is forecast at £400K per annum in 23/24, 24/25 and 25/26 respectively.
- b. £1,035K - The permanent deletion of MO4 identified posts in Year 2. This is forecast at £345k per annum in 23/24, 24/25 and 25/26. These posts are to be taken from current vacancies, so removal does not represent any reduction in current service levels. The choice to invest vacant posts funding into infrastructure means all staff will experience the benefits and efficiencies the system brings, which in turn will improve overall service delivery.
- c. £745K – In 2023/24 from wider MO Budgets that will be set aside in 2021/22 in a ring fenced reserve.
- d. £745K – MO4 will fund the revenue shortfall of £745K from year 3 (from 2024/25) (and into year 4 if the contract is extended) from posts in physical forensics and not digital forensics. Forensic Services are committed to identify the posts to the value of £745k at the end of year 2 and the identification will be based on the assessment of the benefits of the CMS in terms of the efficiency savings (time savings) it brings to a range of roles in forensics. Whilst this cannot be accurately measured at this stage the totality of posts deleted to finance the CMS from year 3 represents less than 2% of the MO4 workforce. The system is expected to deliver significant time savings by removal of duplication of activity across a number of roles. Only a small increase in efficiency across all existing posts is required to deliver quantitative benefits, which in addition to the qualitative benefits will deliver overall improvements to services. Given a 3% attrition of staff per annum this will also be met by vacancies. It is anticipated that the posts will be administrative posts.
- e. This will be subject to an assessment of the benefits of the CMS in terms of the efficiency savings it brings to a range of roles in forensics.

4. Legal Comments

4.1. The Mayor's Office for Policing and Crime ("MOPAC") is a contracting authority as defined in the Public Contracts Regulations 2015 ("the Regulations"). All awards of public contracts for goods and/or services valued at £213,477 or above shall be procured in accordance with the Regulations. This report confirms the value of the proposed contract exceeds this threshold. Section 5.3 of this report confirms the MOPAC's route to market is compliant with the Regulations.

- 4.2. The MOPAC Scheme of Delegation and Consent provides the Deputy Mayor for Policing and Crime (“DMPC”) has delegated authority to approve:
- a) Business cases for revenue or capital expenditure of £500,000 and above (paragraph 4.8); and
 - b) All requests to go out to tender for contracts of £500,000 or above, or where there is a particular public interest (paragraph 4.13).
- 4.3. Paragraph 7.23 of the Scheme provides that the Director of Strategic Procurement has consent for the approval of the award of all contracts, with the exception of those called in through the agreed call in procedure. Paragraph 4.14 of the Scheme provides the DMPC reserves the right to call in any MPS proposal to award a contract for £500,000 or above.

5. Commercial Issues

- 5.1. The current MPS procurement strategy is to use COTS where possible, which this product is. The procurement of CMS has gone through the G-Cloud framework by way of a down select on the Digital Marketplace. This is a recognised and compliant route to market. This procurement is compliant with the Public Contract Regulations 2015.
- 5.2. The impact of how this project will contribute to the London Anchor Institution Charter continues to be assessed. Currently, no circumstances resulting from the project have been identified that would impact the London Anchor Institution Charter’s five key objectives.

6. GDPR and Data Privacy

- 6.1. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 6.2. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- 6.3. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the project meets its compliance requirements.
- 6.4. The Forensics CMS will hold personally identifiable data of members of the public. Therefore, GDPR regulations will be considered throughout and the management of

that data will be described in the DPIA, which will be updated to reflect the agreed implementation approach.

7. Equality Comments

- 7.1. MOPAC is required to comply with the public sector equality duty set out in section 149(1) of the Equality Act 2010. This requires MOPAC to have due regard to the need to eliminate discrimination, advance equality of opportunity and foster good relations by reference to people with protected characteristics. The protected characteristics are: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.
- 7.2. The Strategic Diversity and Inclusion business unit were consulted. A full Equality Impact Assessment continues to be developed. Currently, no circumstances resulting from the project changes have been identified that would negatively impact the protected groups. The impact to individuals and communities outside the MPS continues to be assessed.

8. Background/supporting papers

- 8.1. MPS report.

Public access to information

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

Part 1 Deferral:

Is the publication of Part 1 of this approval to be deferred? NO

If yes, for what reason:

Until what date: N/A

Part 2 Confidentiality: Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.

Is there a **Part 2** form – YES

ORIGINATING OFFICER DECLARATION

Tick to confirm statement (✓)

Financial Advice:

The Strategic Finance and Resource Management Team has been consulted on this proposal.

✓

Legal Advice:

The MPS legal team has been consulted on the proposal.

✓

Equalities Advice:

Equality and diversity issues are covered in the body of the report.

✓

Commercial Issues

The proposal is in keeping with the GLA Group Responsible Procurement Policy.

✓

GDPR/Data Privacy

- GDPR compliance issues are covered in the body of the report.
- A DPIA has been completed.

✓

Drafting Officer

Craig James has drafted this report in accordance with MOPAC procedures.

✓

Director/Head of Service:

The Interim Chief Finance Officer and Director of Corporate Services has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.

✓

Chief Executive Officer

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature



Date 11/03/2022



FORENSIC CASE MANAGEMENT SYSTEM BUSINESS CASE

MOPAC Investment Advisory & Monitoring meeting 3rd March 2022

Report by Gemma Bowler and Garry Ball on behalf of the Director of Forensic Services

Part 1 – This section of the report will be published by MOPAC. It is classified as OFFICIAL – PUBLIC

EXECUTIVE SUMMARY

‘To empower investigators, forensic personnel processes & technology to seamlessly work together throughout the lifecycle of a case, via effective tracking, control and oversight of all forensic submissions’

This project proposes the procurement of an End-to End Forensic Case Management System (CMS) solution to manage forensic evidence across all forensic disciplines. The CMS will replace fragile legacy systems; currently managed on unsupported databases. Additionally, for the first time since its establishment the Forensic Directorate will have complete visibility of all physical and digital forensic evidence across a range of disciplines; building a holistic evidential picture, which can be used by Police Investigators when engaging with the Crown Prosecution Service (CPS). Finally, the CMS will deliver the Forensic Directorate an integrated Quality Management System (QMS) which will facilitate compliance with the legislative and regulatory requirements of Forensic Science provision and allow the admissibility of forensic evidence in the criminal justice system.

Recommendations

1. The Deputy Mayor for Policing and Crime, via the Investment Advisory and Monitoring meeting (IAM), is asked to approve:
 - a. In retrospect, the procurement process via ‘The Digital Marketplace Framework’ through a GCloud Down-select for a Commercial Off The Shelf (COTS) Forensic CMS;
 - b. The CMS Project to proceed to Gate 3 (‘Investment’ Decision’); Contract award for three years with the option to extend for a further year (total value over 4 years of £3,880,000) to Black Rainbow Ltd’s NIMBUS Application End-to-End Forensic CMS in the Forensic Directorate for all disciplines;
 - c. The total project spend of **£6,675,000**.

(1) Capital expenditure of **£2,205,000, which is included in the current Transformation Directorate (TD) capital programme.**

(2) Revenue expenditure of **£4,470,000** in years 2 and 3 (and inclusive of year 4 if extended).

Time sensitivity

2. A decision is required from the Deputy Mayor by 17 March 2022. This is to enable contract approval by May 2022 and ensure that the Project timeline de-conflicts with the delivery of other major Programmes (Command and Control). Limiting disruption across Forensics and Front Line Policing.

Non-confidential facts and advice to the Deputy Mayor for Policing and Crime

Introduction and background

3. Forensic Services plays a critical role in the investigation of crime and the administration of justice. With advances in science and technology such as automated fingerprint searching, DNA profiling and extraction of data from digital devices, there are a significant number of crimes committed in London in which the perpetrator would not be identified or the innocent eliminated if forensic services were not utilised.

4. Forensic Services in the MPS has been undergoing transformational change over the last over fifteen (15) years, to maximise the benefits from advances in science and technology to crime investigation in order to meet the requirements of the Forensic Science Regulator and to reduce overall operating costs and ensure value for money.

5. The objective of this project is to procure and implement an End-to-End CoTS Case Management System which will enable the digital submission of forensic examination requests into a single system via a portal and allow forensic practitioners to effectively prioritise their workloads to meet the needs of investigations and the criminal justice system. It will provide visibility of submissions and forensic outcomes to investigating officers and enable more effective use of resources.

6. The data captured will drive continuous improvement, providing the evidence base for future decision making, truly 'seizing the opportunities of data and digital tech to become a world leader in policing'. CMS will provide a single scalable forensic evidence workflow repository through which accurate information can be retrieved quickly to improve data-driven decision-making by Police Investigators. This data will then be accessible within the system for Investigating Officers to use in their casework but also in the form of reports for Forensic SLT. This will ensure the digital management of forensic case work from case creation and submission of exhibits, through any required examinations and to reporting of results both internal to the MPS with investigative colleagues and also externally for the preparation of court documentation etc.

7. CMS will replace an in-house Quality Management System (QMS), which is an amalgam of insular databases and spreadsheets. The need for a CMS has intensified with the introduction of legislative requirements on forensic science providers (within policing and the commercial sector) to have systems in place to demonstrate robust scientific and data integrity. The chosen CMS has an integrated QMS which will facilitate compliance with the legislative and regulatory requirements.

8. Black Rainbow offers a process mapping tools within the solution which form the routes for processing of exhibits. These can be easily customized by suitably competent end users, which is strength of this product.

9. Other Forces have already adopted this product and have developed both physical and digital forensic modules which they are willing to share with MPS. This will strengthen the product and assist the MPS in its implementation; enabling knowledge transfer between Forces.

Issues for consideration

10. **Single System Oversight of Forensic cases and exhibits** – Currently, Forensic case and exhibit management is spread across a number of unsustainable legacy databases and a plethora of spreadsheets with no visibility via a single portal. An End-to-End CoTS Case Management System will enable the digital submission of forensic exhibits, thereby simplifying the forensic submission process for police officers, allow forensic practitioners to record the results of examinations conducted whilst granting access to this data to Investigating Officers who through adopting a self-serve approach will be able to track the progress of their forensic submissions at all times (as opposed to physically contacting the laboratory, currently).

11. **Benefits of preferred option** – Increased effectiveness and efficiency of the management of forensic cases. This will be achieved through time savings by streamlining of processes, removal of double keying and cost savings through decommissioning current systems. Enabling more cost effective compliance with regulatory and legislative requirements, improving data quality, availability of performance and management information and the potential for paperless case management are additional benefits.

12. **De-confliction with other MPS IT Initiatives** – Forensic Services CMS is independent from other new MPS Information Systems being introduced over the same timescale. These include Command and Control and CONNECT. MO4 will continue to engage with these programmes to ensure there remains no conflicting activities.

13. **Resources** – The Forensics Service Leadership Team (SLT) has been restructured with two new Director roles established and aligned to Operations and Continuous Improvement and Innovation. The new structure provides the environment and capacity to deliver work that directly supports and enhances operational delivery including project oversight. The overall Project resource requirements have been planned and agreed by Forensics Services, Transformation (Business Change) and Digital Policing. This planning considered the impact on

Front Line Policing (minimal disruption) and factored in the draw on resource required for both CONNECT and Command and Control.

14. **IT Infrastructure** – Digital Policing (DP) has scoped the scale of the Black Rainbow Ltd product and assures that the current MPS infrastructure has the capacity to deal with this. The Black Rainbow product will be hosted in the MPS Microsoft Azure cloud hosting tenancy providing significant scalability and resilience. This environment is integrated on the MPS estate providing a seamless end user experience. DP commissioned a high level technical design (HLD) to provide assurance that the overall solution is fit for purpose. The HLD was assured by the MPS Technical Design Authority (TDA) in March 2021. Hosting within the MPS Microsoft Azure environment is a tried and tested approach. The MPS currently host our CRIS application in the same environment, the most complex system the MPS holds and one which is accessed by tens of thousands of users every day.

Contributes to the MOPAC Police & Crime Plan 2017-2021¹

15. The delivery of this project and implementation of the CMS Black Rainbow aligns with the vision and objectives for the MPS Direction.

- a. Forensic Services make a significant contribution to Violent Crime (including Violence against Women and Girls) and forensic evidence is often integral to bringing offenders to justice. The introduction of a CMS will enable optimisation of forensic resources and more focussed interventions in alignment with MPS and MOPAC Policing priorities.
- b. The MPS Direction references the exponential growth of data and the need to harness that data, with the aid of technology, to stay ahead of criminals in this “fast-moving data-driven digital age”. The data captured in the CMS will drive continuous improvement, providing the evidence base for future decision making truly ‘seizing the opportunities of data and digital tech to become a world leader in policing’. CMS will provide a single scalable forensic evidence workflow repository through which accurate information can be retrieved quickly to improve data-driven decision-making by Police Investigators.
- c. **Being recognised as a responsible, exemplary and ethical organisation** through increasing public and criminal justice trust in the evidential value and integrity of MPS forensic science provision. The inbuilt QMS in the CMS will enable better compliance with legislative and regulatory requirements and the maintenance of quality standards. This compliance assures the integrity of forensic evidence, increasing public confidence in both forensic science and the MPS.
- d. **Achieving the best outcomes in the pursuit of justice and in support of victims** Delays in forensic results can impact the timely investigation of a crime and thus impact on victim and public confidence in the MPS, and may lead to victims withdrawing support and/or failure to report further crimes. The introduction of a CMS will deliver efficiencies in the case management of forensic submissions, leading to the provision of more

¹ [Police and crime plan: a safer city for all Londoners | London City Hall](#)

focussed and timely forensic evidence, providing an improved criminal justice service to investigators, victims of crime and the public of London.

Financial, Commercial and Procurement Comments

16. The Revenue planned budget total spend of £4,470,000 will be secured from the following MO4 funding streams:

- a. **£1200K** – The avoidance of maintenance fees for the legacy systems, which will be switched off when the Black Rainbow Ltd CMS system, is implemented. This is forecast at £400K per annum in 23/24, 24/25 and 25/26 respectively.
- b. **£1035K** - The permanent deletion of MO4 identified posts in Year 2. This is forecast at £345k per annum in 23/24, 24/25 and 25/26. These posts are to be taken from current vacancies – therefore removal does not represent any reduction in current service levels. The choice to invest vacant posts funding into infrastructure means all staff will experience the benefits and efficiencies the system brings, which in turn will improve overall service delivery.
- c. **£745K** – In 2023/24 from wider MO Budgets that will be set aside in 2021/22 in a ring fenced reserve.
- d. **£745K** – MO4 will fund the revenue shortfall of £745K from year 3 (from 2024/25) (and into year 4 if the contract is extended) from posts in physical forensics and not digital forensics. Forensic Services are committed to identify the posts to the value of £745k at the end of year 2 and the identification will be based on the assessment of the benefits of the CMS in terms of the efficiency savings (time savings) it brings to a range of roles in forensics. Whilst this cannot be accurately measured at this stage the totality of posts deleted to finance the CMS from year 3 represents less than 2% of the MO4 workforce. The system is expected to deliver significant time savings by removal of duplication of activity across a number of roles. Only a small increase in efficiency across all existing posts is required to deliver quantitative benefits, which in addition to the qualitative benefits will deliver overall improvements to services. Given a 3% attrition of staff per annum this will also be met by vacancies. It is anticipated that the posts will be administrative posts.
- e. This will be subject to an assessment of the benefits of the CMS in terms of the efficiency savings it brings to a range of roles in forensics.

17. **London Anchor Institutes Charter** - The current MPS procurement strategy is to use COTS where possible, which this product is. The procurement of CMS has gone through the G-Cloud framework by way of a down select on the Digital Marketplace. This is a recognised and compliant route to market. This procurement is compliant with the Public Contract Regulations 2015. The impact of how this project will contribute to the London Anchor Institution Charter continues to be assessed. Currently, no circumstances resulting from the project have been identified that would impact the London Anchor Institution Charter's five key

objectives.

Legal Comments

18. The Mayor's Office for Policing and Crime ("MOPAC") is a contracting authority as defined in the Public Contracts Regulations 2015 ("the Regulations"). All awards of public contracts for goods and/or services valued at £213,477 or above shall be procured in accordance with the Regulations. This report confirms the value of the proposed contract exceeds this threshold. Section 5.3 of this report confirms the MOPAC's route to market is compliant with the Regulations.

19. The MOPAC Scheme of Delegation and Consent provides the Deputy Mayor for Policing and Crime ("DMPC") has delegated authority to approve:

- a. Business cases for revenue or capital expenditure of £500,000 and above (paragraph 4.8); and
- b. All requests to go out to tender for contracts of £500,000 or above, or where there is a particular public interest (paragraph 4.13).

20. Paragraph 7.23 of the Scheme provides that the Director of Strategic Procurement has consent for the approval of the award of all contracts, with the exception of those called in through the agreed call in procedure. Paragraph 4.14 of the Scheme provides the DMPC reserves the right to call in any MPS proposal to award a contract for £500,000 or above.

Equality Comments

21. MOPAC is required to comply with the public sector equality duty set out in section 149(1) of the Equality Act 2010. This requires MOPAC to have due regard to the need to eliminate discrimination, advance equality of opportunity and foster good relations by reference to people with protected characteristics. The protected characteristics are: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.

22. The Strategic Diversity and Inclusion business unit were consulted. A full Equality Impact Assessment continues to be developed. Currently, no circumstances resulting from the project changes have been identified that would negatively impact the protected groups. The impact to individuals and communities outside the MPS continues to be assessed.

Privacy Comments

23. No Privacy issues have so far been identified.

- a. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an

obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.

b. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.

c. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the project meets its compliance requirements.

d. The DPIA will be updated to reflect the agreed implementation approach.

e. The Forensics CMS will hold personally identifiable data of members of the public. Therefore, GDPR regulations will be considered throughout and the management of that data will be described in the DPIA.

Real Estate Implications

24. No Estates implications have been identified at this stage.

Environmental Implications

25. No environmental implications have been identified at this stage. However, the use of Cloud technology and the reduction in paper storage that this change will deliver will have positive implications for the environment going forward.

Background/supporting papers

26. No supporting papers.

Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.

- The Government Security Classification marking for Part 2 is:
 - OFFICIAL-SENSITIVE [COMMERCIAL].
- Part 2 of Command and Control Full Business Case is exempt from publication for the following reasons:
 - Exempt under Article 2(2)(a) of the Elected Local Policing Bodies (Specified Information) Order 2011.
 - Commercial Interest Section 43.
- For review post contract cessation 1st October 2026.