

**DMPC Decision – PCD 1014****Title: Provision of temporary alarms for vulnerable people / witnesses****Executive Summary:**

The current contract for the supply and monitoring of temporary alarms for vulnerable people and witnesses is due to expire on 30 September 2021. This paper seeks approval for the award of a call-off contract from Greater Manchester Police (GMP) framework for the continued provision of this service for a six month period at a cost of up to £600,000.

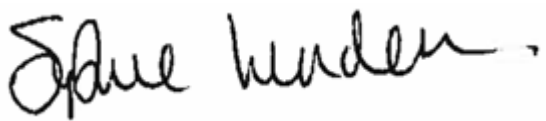
**Recommendation:**

The Deputy Mayor for Policing and Crime is recommended to approve the award of a six month call-off contract (from the existing GMP Framework Agreement, expiring 31 December 2021) commencing from 01 October 2021 to 31 March 2022, for a total blanket value of £600,000 (based on historical and estimated projected spend information) for the installation of temporary alarm systems at vulnerable people's / witnesses home address locations.

**Deputy Mayor for Policing and Crime**

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

**Signature****Date****7/9/21**

## **PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC**

### **1. Introduction and background**

- 1.1. The existing contract for the supply of the provision and monitoring of temporary alarms expires on 30 September 2021. There is an on-going need for this service to protect vulnerable people and witnesses.

### **2. Issues for consideration**

- 2.1. The temporary alarm system is a national police approved bespoke specification purchased by all UK police forces.
- 2.2. The provision of this service contributes to the MOPAC Police and Crime Plan by delivering a safer London, improving the fight against crime and protecting vulnerable members of the public.
- 2.3. The temporary alarms are provided to protect those assessed at a higher risk as it provides panic alarm facility and provides protection against intrusion and arson and has been developed to provide a further audio recording facility. For those assessed at a lower risk the MPS provide a TecSOS application loaded onto the victims mobile phone.

### **3. Financial Comments**

- 3.1. The estimated cost of the call off contract over the six month period is £600,000. This cost will be met from within the existing resources of the Metropolitan Police Service.

### **4. Legal Comments**

- 4.1. The Mayor's Office for Policing Crime is a contracting authority as defined in the Public Contracts Regulations 2015 ("the Regulations"). All awards of public contracts for goods and/or services valued at £181,302 or above will be procured in accordance with the Regulations.
- 4.2. The MPS has assured that the proposed route to market is compliant with Public Contracts Regulations.
- 4.3. Paragraph 4.14 of the Scheme provides the DMPC reserves the right to call in any MPS proposal to award a contract for £500,000 or above.

### **5. Commercial Issues**

- 5.1. This paper proposes the continued provision of the supply and monitoring of temporary alarms for vulnerable people and witnesses. The temporary alarm system is a national police approved bespoke specification purchased by all UK police forces.

- 5.2. The proposed route to market is to award a call off contract for a six-month period from the existing Greater Manchester Police (GMP) framework for this service for the period 1 October 2021 to 31 March 2022. The estimated value of this call off contract is £600,000. The existing GMP framework has recently been extended from 1 June 2021 to 31 December 2021 in order to provide time for GMP to tender a new framework.

## **6. GDPR and Data Privacy**

- 6.1. MOPAC will adhere to the Data Protection Act (DPA) 2018 and ensure that any organisations who are commissioned to do work with or on behalf of MOPAC are fully compliant with the policy and understand their GDPR responsibilities.
- 6.2. The MPS assure that the project does not use personally identifiable data of members of the public, so there are no GDPR issues to be considered

## **7. Equality Comments**

- 7.1. MOPAC is required to comply with the public sector equality duty set out in section 149(1) of the Equality Act 2010. This requires MOPAC to have due regard to the need to eliminate discrimination, advance equality of opportunity and foster good relations by reference to people with protected characteristics. The protected characteristics are: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.
- 7.2. The MPS assure that there are considered to be no negative equality or diversity implications arising from this proposal

## **8. Background/supporting papers**

- 8.1. Appendix 1 MPS Report - Award of a call-off contract from Greater Manchester Police Frameworks to install temporary alarms at vulnerable people's / witnesses home address locations.

**Public access to information**

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

**Part 1 Deferral:**

Is the publication of Part 1 of this approval to be deferred? NO

If yes, for what reason:

Until what date: N/A

**Part 2 Confidentiality:** Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.

Is there a **Part 2** form – YES

**ORIGINATING OFFICER DECLARATION**

*Tick to confirm statement (✓)*

**Financial Advice:**

The Strategic Finance and Resource Management Team has been consulted on this proposal.

✓

**Legal Advice:**

The MPS legal team has been consulted on the proposal.

✓

**Equalities Advice:**

Equality and diversity issues are covered in the body of the report.

✓

**Commercial Issues**

Commercial issues are covered in the body of the report.

✓

**GDPR/Data Privacy**

GDPR compliance issues are covered in the body of the report.

✓

**Drafting Officer**

Alex Anderson has drafted this report in accordance with MOPAC procedures.

✓

**Director/Head of Service:**

The MOPAC Chief Finance Officer and Director of Corporate Services has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.

✓

**Chief Executive Officer**

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature

Date 24/8/21





## **Award of call-off contract from Greater Manchester Police Framework to install temporary alarms at vulnerable people's / witnesses home address locations**

### **MOPAC Investment Advisory & Monitoring meeting 9 July 2021**

#### **Report by Commander Paul Brogden (Front Line Policing)**

#### **Part 1 – This section of the report will be published by MOPAC. It is classified as OFFICIAL – PUBLIC**

##### ***EXECUTIVE SUMMARY***

The Metropolitan Police Service (MPS) is seeking approval to award a call-off contract from the Greater Manchester Police (GMP) Framework to install temporary alarms at vulnerable people's / witnesses home address locations

##### **Recommendations**

The Deputy Mayor for Policing and Crime, via the Investment Advisory and Monitoring meeting (IAM), is asked to approve the award of a six month call-off contract (from the existing GMP Framework Agreement, expiring 31 December 2021) commencing from 01 October 2021 to 31 March 2022, for a total blanket value of £600k (based on historical and estimated projected spend information). for the installation of temporary alarm systems at vulnerable people's / witnesses home address locations.

##### **Time sensitivity**

A decision is required from the Deputy Mayor by 31 August 2021. This is because the current contract for the requirement expires on 30 September 2021.

##### **Introduction and background**

1. The current MPS call-off contract for the requirement expires on the 30 September 2021.
2. The temporary alarm system is a national police approved bespoke specification purchased by all UK police forces.
3. The temporary alarm system package is purchased corporately across the MPS. For the period 2017 to 2021 the MPS installed circa 200 temporary alarm systems per month, this increased to 260 per month throughout 2020 due to the impact of COVID.
4. The MPS have, to date, purchased the same temporary alarm system specification via previous GMP led national Frameworks. GMP Commercial involved MO3 (Technical Support Unit) in the review of the specification for the next national police tender for the next Framework.

5. A separate MPS contract was awarded to Vodafone for 1200 TecSOS app devices having being rolled out in June 2021. This number was based on up to 1070 devices had been previously available of the old handsets.
6. The TecSOS app will be issued to victims at a lower risk whereas the temporary alarm system provides protection to victims at a higher risk threshold (as a panic alarm system) and will provide protection against intrusion, arson and additional audio functionality (available from the summer of 2021).
7. The new TecSOS apps are loaded onto the victim's phone and the phones need to be charged up, in order to be used. The temporary alarm is a device that reports whether if connected to the network or the mains supply and so alerts if the alarm is not in a serviceable condition.
8. The temporary alarm can be set up as an intruder device using wireless sensors and also as a smoke detection device with installation of a wireless smoke detector. The MPS are looking to rollout audio functionality across the MPS from summer 2021.

### **Issues for consideration**

9. GMP Commercial have recently extended their timeline to complete their tender process for the next national police Framework Agreement. GMP have confirmed that they intend to award the next Framework by 1 January 2022. As a result, GMP have extended their current national Framework Agreement by six months from 1 June 2021 to 31 December 2021.
10. GMP have confirmed that the MPS can award a call-off for a maximum value of £600k (available within the current GMP Framework Agreement headroom). This equates to a maximum period of six months.
11. The next GMP Framework Agreement is due to be awarded by 1 January 2022 and subject to DMPC decision will allow the MPS to award a further call-off contract for further longer period
12. The contract spend is managed by the MPS Technical Support Unit (MO3) and HQ Finance with 95.5% of spend being taken up by Front Line Policing (FLP).
13. AVR Group Ltd (t/a National Monitoring) is the sole supplier of the temporary alarm system on the current GMP Framework Agreement.
14. The MPS is named on the Framework's list of participating police forces.
15. There are currently no other existing suitable Framework Agreements available to the MPS that covers the scope of services that the requirement demands. However, the MPS has a fall-back option to utilise the MPS CDW Value Added Reseller (VAR) contract to award call-offs, albeit this route to market incurs a 3% mark-up on pricing.
16. Recently there has been product development in the use of audio as part of the alarm monitoring system to provide corroborating evidence re domestic violence cases.

17. A new SOP is written and consistent management practices being agreed to better control access to and the management of temporary alarms across the MPS. This should have a cost reduction impact in 2021.
18. The proposal is for an initial six month call-off contract (from the existing GMP Framework Agreement, expiring 31 December 2021) commencing from 01 October 2021 to 31 March 2022, for a total blanket value of £600k (based on historical and estimated projected spend information).

#### **Contributes to the MOPAC Police & Crime Plan 2017-2021<sup>1</sup>**

19. The subsequent award of the call-off contract from the GMP Framework to install temporary alarms at vulnerable people's / witnesses home address locations underpins the key themes within the MOPAC Police and Crime Plan. For example: The installation of these alarm systems are key to delivering a safer London, improved accountability and to improve our fight against crime and more importantly the threats posed by terrorism and to protect vulnerable members of the public.

#### **Financial, Commercial and Procurement Comments**

20. Costs will be mainly funded from the FLP budgets (circa 95.5%) and the remainder from the MO3 revenue budget.
21. The current expenditure for the provision of temporary alarm systems is circa £1,101,748 per annum for both business groups which includes the installation costs and running costs of the alarms; FLP £1,050,748 and MO3 £51k (as of March 2021).
22. **Potential saving opportunity:** Both FLP and MO are actively working towards reducing annual costs by the regular review of the requirement of existing alarms and with the introduction of the TecSOS App. The annual cost of a Temporary Alarm is £610 compared to the TecSOS App at £49. This results in a £561 saving per alarm - this could potentially reduce alarm costs by circa £200k per annum.
23. There is no capital expenditure directly associated with this contract.

#### **Legal Comments**

24. The Mayor's Office for Policing and Crime ("MOPAC") is a contracting authority as defined in the Public Contracts Regulations 2015 ("the Regulations"). All awards of public contracts for goods and/or services valued at £189,330 or above shall be procured in accordance with the Regulations. This report confirms the value of the proposed contract exceeds this threshold.
25. Purchasing through a compliant Framework Agreement will comply with the Regulations where the proposed award is within the scope of the Framework Agreement. This report confirms the proposed contract award is compliant with the Regulations.
26. The Regulations do not specify a maximum permitted duration for call-off contracts under a Framework Agreement. Government guidance provides that call-off contracts

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<sup>1</sup> [Police and crime plan: a safer city for all Londoners | London City Hall](#)



may be longer than four years and may extend beyond the expiry date of the framework agreement where proportionate and not done to in order to circumvent the EU procurement rules. It is advised that call-off contracts should be awarded in line with the normal ordering patterns under the Framework Agreement.

27. Paragraph 7.23 of the Scheme provides that the Director of Strategic Procurement has consent for the approval of the award of all contracts, with the exception of those called in through the agreed call in procedure. Paragraph 4.14 of the Scheme provides the DMPC reserves the right to call in any MPS proposal to award a contract for £500,000 or above.

### **Equality Comments**

28. There are considered to be no negative equality or diversity implications arising from this process. Any approved suppliers will be evaluated for acceptable equality and diversity statements, as well as their ability to meet the MPS requirements under the Equality Act 2010 as suppliers to MOPAC. The evaluation exercise will consider their ability to act as a responsible employer and meet employment obligations deemed commensurate with wider GLA objectives.
29. In addition, it should be noted that the MPS support the Mayor's Responsible Procurement Policy including: Enhancing Social Value, Encouraging Equality and diversity, Embedding fair employment practices, Enabling skills, training and employment opportunities, promoting ethical sourcing practices and improving environmental sustainability.

### **Privacy Comments**

30. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
31. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
32. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the contract meets its compliance requirements.
33. The project does not use personally identifiable data of members of the public, so there are no GDPR issues to be considered.

### **Real Estate Implications**

34. Not applicable.

### **Environmental Implications**

35. The supplier will adhere to the MPS Environment and Sustainability policy and all environmental legislation. The supplier has agreed to take back all alarms and

manage end of life alarms and will adhere to the Waste Electrical and Electronics Equipment (WEEE) Regulations 2013 and consider the Waste Hierarchy.

**Background/supporting papers**

36. Not applicable.

**Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.**

37. The following sections within the Part 2, Business Justification Paper require exemption:

Section 1: Decisions Required: sections/bullet points: 18, 19, 20 and 21: **(Section 43: Commercial Interests).**

Section 4: Commercial Case: paragraph after 6<sup>th</sup> bullet point: **(Section 43: Commercial Interests).**

Section 5: Financial Case: **(Section 43: Commercial Interests).**

Section 2: Strategic Case: Final two paragraphs.

The paper will be exempt until 1 October 2022

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