

Caroline Pidgeon AM, Chair of the Transport Committee

Jane Thompson
Director
CB Richard Ellis
St Martin Court
10 Paternoster Row
London
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London Assembly
City Hall
The Queen's Walk
London, SE1 2AA

16 July 2012

Dear Ms Thompson

Closure of the pedestrian bridge between Hay's Galleria and London Bridge station

I am writing, on behalf of the London Assembly's Transport Committee, to express our concern at the current closure of the pedestrian bridge between Hay's Galleria and London Bridge station over Tooley Street and to urge you to arrange the reopening of the pedestrian bridge as soon as possible.

We are very concerned that this point of access to London Bridge station has been closed in the run up to the Olympic and Paralympic Games when the number of people using London Bridge station will be much higher than normal. During this unprecedented period of demand, it is absolutely vital that all London Bridge station's access points are available to passengers.

If it is not possible to restore the escalators to full operational use, we would like to see the escalators available to use as fixed stairs. This has happened on previous occasions when the escalators have not operated. Although the escalators may have deep steps, it would be possible to forewarn passengers of this through signage which could also highlight alternative access points as appropriate.

We have previously raised this matter with TfL and Network Rail so I have copied this letter to them. We trust that everyone is working closely together to ensure the reopening of the pedestrian bridge as a matter of urgency given the huge pressures at London Bridge station especially in the first week of the Olympic Games.

We look forward to hearing from you.

Yours sincerely

Caroline Pidgeon AM
Chair of the Transport Committee

Cc: Isabel Dedring, Deputy Mayor for Transport; Peter Hendy, Transport Commissioner, TfL; Dave Ward, Olympic Delivery Director, Network Rail; and Paul Jackson, Estate Manager for Hay's Galleria, CBRE