

## **REQUEST**

Overall I am interested in 999 call response times for I calls in London, disaggregated by borough and by LSOA (or ward if LSOA not available). These do not need to be disaggregated by incident type. I would like this information from approximately 2010, if possible, to the present for whole financial years (unless easier to provide by quarter). In order to allow correct aggregation, I would also ask for the number of incidents that the response time percentages are based on. And I request to get this as an excel spreadsheet rather than e.g. a PDF.

## **RESPONSE**

Thank you for your Freedom of Information request of 30 September to the Mayor's Office for Policing And Crime (MOPAC).

I confirm that your request has been handled under the Freedom of Information Act 2000 and that MOPAC does not hold the requested information.

The Metropolitan Police Service (MPS) may be able to assist you and you can send your request to them, here:

<https://www.met.police.uk/rqo/request/ri/request-information/rip/request-information-police/>

If you are unhappy with the response to your Freedom of Information requests, please see the MOPAC website on what the next steps are at:

<https://www.london.gov.uk/what-we-do/mayors-office-policing-and-crime-mopac/governance-and-decision-making/freedom-information>