

GREATERLONDONAUTHORITY

[REDACTED]
[REDACTED]
(By email)

Our Ref: MGLA141118-8055

4 December 2018

Dear [REDACTED]

Thank you for your request for information which the Greater London Authority (GLA) received on 14 November 2018. Your request has been dealt with under the Freedom of Information Act 2000.

We can today confirm that the GLA does not hold all of the information you have requested. Transport for London (TfL) provides the BACS service to the GLA via a delegation of function arrangement and as such the GLA does not incur any BACS software costs directly. The GLA pays a general fee for all the services provided by TfL's financial service centre. TfL may hold some of the more detailed information that you are requesting. You may wish to contact TfL regarding questions 1, 2, 3, 4, 5, 6, 7, 8, 12. You can contact TfL's Information Access team using FOI@tfl.gov.uk

Please find attached the information we hold within the scope of your request:

9. With whom does the organisation hold its primary bank account?

The Royal Bank of Scotland

10. Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation?

No - Transport for London (TfL) acts as a Bureau for the GLA. The GLA does not process BACS so we cannot act as a Bureau.

11. What payments types does the organisation use? (e.g. Bacs Direct Credit), BACS Direct Debit, Faster Payments, etc.).

Bacs, Direct Debit, Faster Payments

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA141118-8055.

Yours sincerely

Ruth Phillips
Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>