

From: [REDACTED]
Sent: 07 December 2015 14:55
To: [REDACTED] <[REDACTED]@homeoffice.gsi.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Business Intelligence: CHAIN data mapping

Hi [REDACTED] I asked the GIS team a few weeks ago to set you up on the system with log in details so you can see how they're getting on – it's looking really good and hopefully prove helpful to you, I'll chase this up

Kind regards

[REDACTED]
Senior Project Officer (Rough Sleeping)
Housing and Land Directorate
GREATER LONDON AUTHORITY
T:020 7983 [REDACTED]
www.london.gov.uk

From: [REDACTED] <[REDACTED]@homeoffice.gsi.gov.uk>
Sent: 07 December 2015 12:20
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Business Intelligence: CHAIN data mapping

[REDACTED]

Any update on this?

[REDACTED]

Inspector - East London I.C.E.
Immigration Enforcement
Home Office
Becket House, 60-68 St Thomas Street, London, SE1 3QU
Mobile: [REDACTED]
Email: [REDACTED]@homeoffice.gsi.gov.uk;



From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 11 November 2015 09:30
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Business Intelligence: CHAIN data mapping

[REDACTED]
[REDACTED]

Regarding the below conversation about data, as previously discussed and agreed at our meeting earlier this year, we cannot offer access to CHAIN, but are developing the mapping function for the Home Office. However, it is quite a lengthy process to get it right and trying to push this agenda forward with our GIS team. I have had discussions with them and CHAIN and we are hoping very soon to be able to make this map available monthly. I will be speaking to my contact in the team today about the development of this and hope to have August and September's data available very soon (hopefully even October's). We are trying to build in a timeline on the map so you can see where non-UK nationals have moved to over time which hopefully will also be able to help you establish priorities by seeing patterns. I will be in touch very soon with a workable link.

In the meantime, I've attached a paper from the MRSG meeting that you attended. This has hotspot analysis which also may prove helpful for you. I'm also confident local partners will be more than willing to discuss their issues which may also help you to establish priorities.

Kind regards

Senior Project Officer (Rough Sleeping)

Housing and Land Directorate
GREATER LONDON AUTHORITY
T:020 7983 [REDACTED]
www.london.gov.uk

From: [REDACTED] [\[REDACTED\]@homeoffice.gsi.gov.uk](mailto:[REDACTED]@homeoffice.gsi.gov.uk)
Sent: 10 November 2015 18:03
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Business Intelligence: CHAIN data mapping

Thanks, [REDACTED] this is not much help in identifying current hotspots which partners want us to address. I'm not sure how we move forward from here?

We want to respond to local demand in a measured way but don't have the data to establish priorities. I've already checked the publically available data and it's not in a workable format.

Would it be useful to have a quick face to face chat tomorrow?

Inspector - East London I.C.E.
Immigration Enforcement
Home Office
Becket House, 60-68 St Thomas Street, London, SE1 3QU
Mobile: [REDACTED]
Email: [REDACTED] [\[REDACTED\]@homeoffice.gsi.gov.uk](mailto:[REDACTED]@homeoffice.gsi.gov.uk);



From: [REDACTED] [\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)
Sent: 10 November 2015 16:41

To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Business Intelligence: CHAIN data mapping

Hi [REDACTED]

Hope you're well.

As discussed when we met the link was for demonstration purposes and only contained July data, this is in the process of being updated (we have had some work to do with the GIS team to get this all agreed), as soon as this is available we will be able to reissue.

Just for clarity we did not agree for ICE to have access to CHAIN but for this mapping which is hosted separately to CHAIN and will provide non identifiable data. Once we have finalised this data and the links this will only be available to named individuals and we will develop an appropriate form which will require signature. [REDACTED] in my team is leading on this and will be in contact once when GIS team have completed this piece of work.

If you need information urgently the publically available CHAIN reports which are published here should give an overview of the appropriate information. These are available here:
<http://data.london.gov.uk/dataset/chain-reports>

If you need this link to show colleagues the type of information that might be available then if you let us know we can try to get this reinstated but it will only show July data which I don't think would be of any operational use.

Hope this makes sense and please can we be very careful with the language around data as we have had a number of concerns raised from voluntary sector organisations stating that the Home Office have access to CHAIN which you know is not the case.

Many thanks

[REDACTED]

[REDACTED]
Service & Commissioning Manager
Housing and Land Directorate
GREATER LONDON AUTHORITY
T:020 7983 [REDACTED] (DDI)
M: [REDACTED]
web: www.london.gov.uk

From: [REDACTED] [\[REDACTED\]@homeoffice.gsi.gov.uk](mailto:[REDACTED]@homeoffice.gsi.gov.uk)
Sent: 10 November 2015 16:14
To: [REDACTED]
Subject: FW: Business Intelligence: CHAIN data mapping

To: [REDACTED] ([REDACTED] [london.gov.uk](mailto:[REDACTED]@london.gov.uk)); [REDACTED]
Subject: FW: Business Intelligence: CHAIN data mapping

Both,

You will remember that we set up access to CHAIN to give the ICE teams an easy means of identifying hotspots. The link seems to have been discontinued, could it be re-instated?

Thanks,

[REDACTED]

Inspector - East London I.C.E.
Immigration Enforcement
Home Office
Becket House, 60-68 St Thomas Street, London, SE1 3QU
Mobile: [REDACTED]
Email: [REDACTED] [homeoffice.gsi.gov.uk](mailto:[REDACTED]@homeoffice.gsi.gov.uk);



From: [REDACTED]
Sent: 08 June 2015 14:13
To: [REDACTED]
[REDACTED]
[REDACTED]

Subject: Business Intelligence: CHAIN data mapping

All,

With apologies that this could not be demonstrated at the RTB today.

Please treat this as a test with a view to testing the concept and raising our awareness broadly of the capability. I would be interested in suggestions as to how we might enhance this capability (if possible) or utilise it (one possibility is we could develop a pro-active patrol pattern using this kind of data).

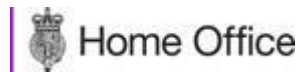
CHAIN services the outreach services delivered to homeless people in London
[<http://www.mungosbroadway.org.uk/chain>].

[REDACTED]

User: [REDACTED]
Password: [REDACTED]

[REDACTED]

Inspector - East London I.C.E.
Immigration Enforcement
Home Office
Becket House, 60-68 St Thomas Street, London, SE1 3QU
Mobile: [REDACTED]
Email: [REDACTED] [homeoffice.gsi.gov.uk](mailto:[REDACTED]@homeoffice.gsi.gov.uk);



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From: [REDACTED] [mailto:[REDACTED]@homeoffice.gsi.gov.uk]

Sent: 09 December 2015 17:43

To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>

Cc: [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Business Intelligence: CHAIN data mapping

Thanks, [REDACTED] Initial findings only, deficiently a step forward.

It seems to be a bit clunky and I can only access it through it through Chrome – this may be connected to the age or quality of our systems. For this reason it may be worth just having set gradations for the map rather than an up and down scale.

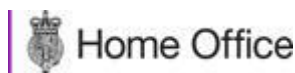
It would be useful to have local authority boundaries super-imposed and a quick and easy means of getting a borough snapshot along the lines of the text-based attachment to the individual hotspot.

I'll play around with it a bit more and get back to you.

Regards,

[REDACTED]

Inspector - East London I.C.E.
Immigration Enforcement
Home Office
Becket House, 60-68 St Thomas Street, London, SE1 3QU
Mobile: [REDACTED]
Email: [REDACTED]@homeoffice.gsi.gov.uk;



From: [REDACTED] [mailto:[REDACTED]@london.gov.uk]

Sent: 08 December 2015 10:29

To: [REDACTED] [REDACTED] [REDACTED]

Cc: [REDACTED]

Subject: RE: Business Intelligence: CHAIN data mapping

[REDACTED]

The GIS team have now got back to me, there is a slight bug in the system as described below, I think it's starting to look really good. Anyway, have a look and let me know what you think. Please do not share this password with anyone else. You can see 4 months' worth of data now

https://maps.london.gov.uk/webmaps/rough_sleepers/

User	p/w	email
[REDACTED]	[REDACTED]	[REDACTED]@homeoffice.gsi.gov.uk

I have found that clicking the map is not always bringing back information, so I am looking into this now – please could you let [REDACTED] know that there is this bug and that it is being investigated.

Kind regards

[REDACTED]
Senior Project Officer (Rough Sleeping)

Housing and Land Directorate
GREATER **LONDON** AUTHORITY
T:020 7983 [REDACTED]
www.london.gov.uk

From: [REDACTED] [mailto:[REDACTED]@homeoffice.gsi.gov.uk]
Sent: 07 December 2015 12:20
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Business Intelligence: CHAIN data mapping

[REDACTED]

Any update on this?

Remainder of email chain begins duplicating from page 1

From: [REDACTED]
Sent: 06 June 2016 11:16
To: ' [REDACTED] [REDACTED] <[REDACTED]@homeoffice.gsi.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>
Subject: RE: CHAIN

Hi [REDACTED]

I'm not quite sure what you need with regards to CHAIN, we commission and pay for CHAIN so it is relatively simple in terms of funding. In terms of governance we obviously contract monitor this service on a quarterly basis and there is a CHAIN governance group which meets generally quarterly (I have attached the terms of reference for you). I have also attached the CHAIN neutrality policy as I think this might be relevant and of interest. I am happy to send you the service specification but I am not sure if this would help with what you require, but let me know if you do.

I am slightly bemused by this request and why you have been asked to look into this and who by. As mentioned when we met we have spent considerable time and work on the GIS maps which provide you will excellent data and will give you a very useful snap shot and the ability to track trends. However I am becoming increasingly concerned that perhaps this is not as useful as we'd hoped and it would be good to have feedback on this.

All decisions around access to CHAIN in terms of agency level are taken by GLA and the last discussions with the Mayor around this he was not supportive of Home Office having access to this data. It is probably worth noting that previous requests from NHS and the police have also been turned down.

In relation to the rough sleeping in cars as mentioned when we met we are looking at introducing this and the proposal is that this will be discussed and hopefully agreed at the next Local Authority leads meeting so they can then promote this to their teams. Apologies I thought I said this when we met. I am also meeting with Homeless Link tomorrow to talk to them in relation to the street count guidance that they produce so that hopefully definitions can be agreed across the piece.

In relation to our position we have met with the new deputy mayor and whilst he is very supportive of us continuing to work closely with you guys after seeking guidance from governance here we can't be seen to make any policy decisions during the referendum pre-election period. But we can look to getting some dates pencilled in the calendar for mid July if this would work from your side.

Just to follow up on my previous email could you provide the numbers of rough sleepers that the Home Office have sent back over the past year and how this looks alongside the number of joint outreach shifts and operations. It would also be useful to have this data since joint shifts started as all this information has been requested by the deputy mayor to show how effective joint working has been but how there is also a need for improvement in outcomes. I'm not sure if this data is easily available to you guys or requires a lot of detailed work so if you could let me have an ETA on this that would be great so I can manage expectations from this end accordingly.

Thanks
[REDACTED]

From: [REDACTED] [REDACTED] [[mailto:\[REDACTED\]@homeoffice.gsi.gov.uk](mailto:[REDACTED]@homeoffice.gsi.gov.uk)]
Sent: 04 June 2016 20:39

To: [REDACTED]
Subject: CHAIN

Both,

I've been asked to look into the governance and funding arrangements of CHAIN; is there something you could send me which would allow me to summarise?

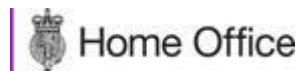
[REDACTED] you mentioned when we last met that rough-sleeping in cars would be introduced into the CHAIN definition. I mentioned this at CBEG this week. Are we any closer to having the new definition promulgated? Will it be publicised?

There will be a lot of high-level activity next week, it would be good to have an understanding of direction of travel in relation to our relationship and your policy objectives Monday or Tuesday.

Regards,

[REDACTED]

Inspector - East London I.C.E.
Immigration Enforcement
Home Office
Becket House, 60-68 St Thomas Street, London, SE1 3QU
Mobile: [REDACTED]
Email: [REDACTED] [homeoffice.gsi.gov.uk](mailto:[REDACTED]@homeoffice.gsi.gov.uk);



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From: [REDACTED] [mailto:[REDACTED]@homeoffice.gsi.gov.uk]
Sent: 06 June 2016 14:49
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>
Subject: Joint shifts MI

[REDACTED]

Just to follow up on my previous email could you provide the numbers of rough sleepers that the Home Office have sent back over the past year and how this looks alongside the number of joint outreach shifts and operations. It would also be useful to have this data since joint shifts started as all this information has been requested by the deputy mayor to show how effective joint working has been but how there is also a need for improvement in outcomes. I'm not sure if this data is easily available to you guys or requires a lot of detailed work so if you could let me have an ETA on this that would be great so I can manage expectations from this end accordingly.

I've separated out your e mail to make it easier to respond to issue by issue.

We are quite sensitive about our data so although it can be provided (with the caveats below), at this stage it is not for publication and we will need to know and understand how you intend to use the data.

Up to this point we have never recorded our work as a *joint shift*. For the most part we can identify rough-sleeper deployments since the beginning of 2015. Our data on EEA nationals goes back to January 2014.

So joint shifts is not a runner, however, you could adopt a working assumption because of the way we work that most rough-sleeper deployments are with partners.

The data is currently around ICE Team, so London would be covered by the five London ICE teams. Further granularity is problematic, but could be done to post-code. I think you are only looking for a London picture?

Outcomes should not be a problem/nationalities should not be a problem/age or date of birth and sex should not be a problem. But we will need to get authority to release on the basis of what you say will be the proposed usage.

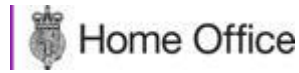
I think it would be useful to produce a heat map showing rough-sleeping hotspots against ICE rough-sleeping deployments, would you like me to see how we can do this?

Timing: could we discuss over the phone?

Regards,

[REDACTED]

Inspector - East London I.C.E.
Immigration Enforcement
Home Office
Becket House, 60-68 St Thomas Street, London, SE1 3QU
Mobile: [REDACTED]
Email: [REDACTED] [homeoffice.gsi.gov.uk](mailto:[REDACTED]@homeoffice.gsi.gov.uk);



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From: [REDACTED]

Sent: 11 July 2016 18:17

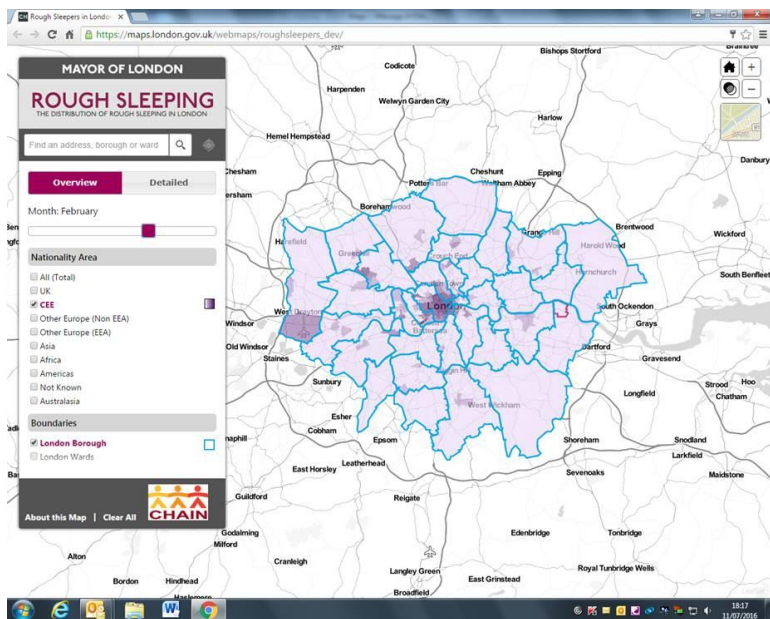
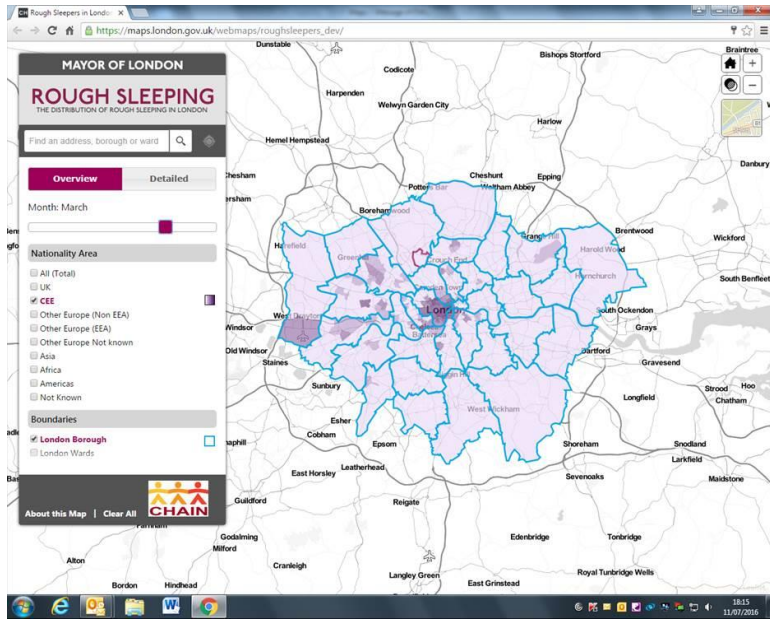
To: '[REDACTED]' <[REDACTED]@homeoffice.gsi.gov.uk>

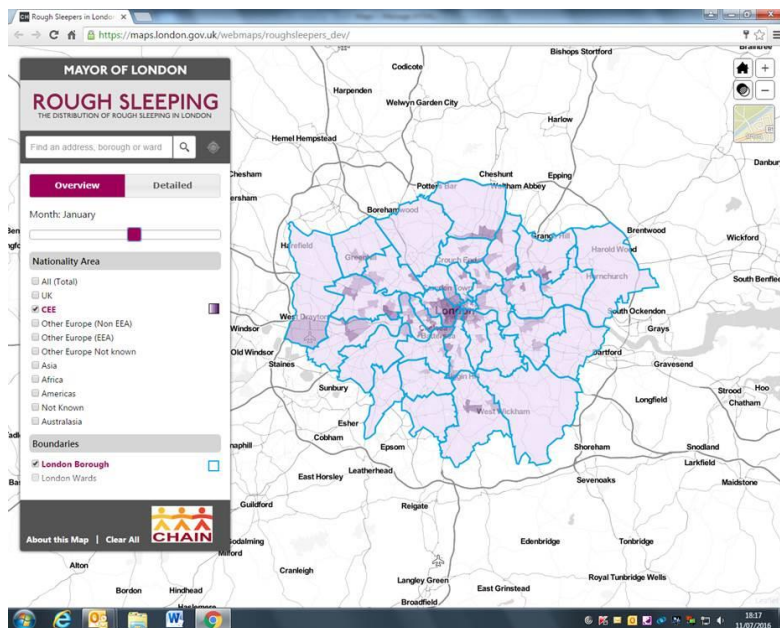
Cc: [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Maps

Hi [REDACTED] [REDACTED] said you wanted some screen shots of the maps, please see below. They're currently re-loading the data as we speak only have March as the latest I'm afraid, but the reports I mentioned before are on Datastore so do check them out here <http://data.london.gov.uk/dataset/chain-reports>

The map should be working for you, if you use Chrome that works best. It's helpful as it's interactive so would be much better than these screenshots. I've detailed the borough boundaries as I thought that'd be the most helpful.





Kind regards

Senior Project Officer (Rough Sleeping)

Housing and Land Directorate

GREATERLONDONAUTHORITY

T:020 7983 [REDACTED]

www.london.gov.uk

From: [REDACTED]
Sent: 02 August 2016 12:18
To: [REDACTED] [REDACTED] [REDACTED] homeoffice.gsi.gov.uk>
Cc: [REDACTED] homeoffice.gsi.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: IE rough-sleeping work in greater London

Hi [REDACTED]

Content not relevant to request

[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

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[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

We are meeting with the deputy mayor next week so we will continue to keep him up to date on the issue.

Just to update in relation to number 5 and the night tube – we are working with TFL and London Street Rescue around both the night tube and buses to ensure that we have the most effective response. The CBEG has definitely developed into an appropriate operational forum to look at sharing best practice and operational concerns. So once we have concluded the conversations with TFL we will see if London Street Rescue can give an update to the group on their plans in relation to the night tube so we can see how this can be linked together with the other relevant agencies.

From: [REDACTED] [mailto:[REDACTED]@homeoffice.gsi.gov.uk]
Sent: 01 August 2016 18:07
To: [REDACTED]
Cc: [REDACTED]
Subject: IE rough-sleeping work in greater London

Content not relevant to request

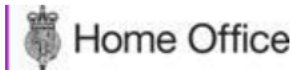
[illegible]

[REDACTED]

[REDACTED]

[REDACTED]

Inspector - East London I.C.E.
Immigration Enforcement
Home Office
Becket House, 60-68 St Thomas Street, London, SE1 3QU
Mobile: [REDACTED]
Email: [REDACTED] [homeoffice.gsi.gov.uk](mailto:[REDACTED]@homeoffice.gsi.gov.uk)



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From: [REDACTED]
Sent: 19 October 2016 16:52
To: ' [REDACTED] <[REDACTED]@homeoffice.gsi.gov.uk>
Subject: RE: CHAIN hotspots

Thanks [REDACTED] no problem have sent an invite for Tuesday at 4pm

Kind regards

[REDACTED]
Senior Project Officer (Rough Sleeping)

Housing and Land Directorate
GREATER LONDON AUTHORITY
T: 020 7983 [REDACTED]
M: 07824840131
www.london.gov.uk

From: [REDACTED] [mailto:[REDACTED]@homeoffice.gsi.gov.uk]
Sent: 19 October 2016 15:35
To: [REDACTED], [REDACTED]
Cc: [REDACTED]
Subject: CHAIN hotspots

Both,

Would it be possible to have a quick informal catch-up next week Monday/Tuesday or Wednesday and to see the hotspotting information off CHAIN?

[REDACTED] is joining me to work on this and it would be useful for us to see what is available notwithstanding our difficulty in getting access to it from our POISE machines here, and to see if we can move this forward. It would also be useful to [REDACTED] to be able to put faces to names as well.

Regards,

[REDACTED]
Immigration Enforcement
Home Office
Becket House, 60-68 St Thomas Street, London, SE1 3QU
Mobile: [REDACTED]
Email: [REDACTED]@homeoffice.gsi.gov.uk;

From: [REDACTED] [mailto:[REDACTED]@homeoffice.gsi.gov.uk]
Sent: 06 January 2017 15:53
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: rough-sleeping snapshot

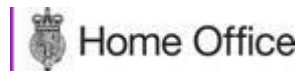
This is spot-on, [REDACTED] but way out of date. I'm surprised that the teams are not working on current data given the focus on quick response.

In any case, going forward, if we can get up to date reports this will help direct our CMF enforcement activity in the field, and provide the basis of discussion in whatever forum replaces the CBEG or not.

Happy to discuss, I'll be here for another couple of hours,

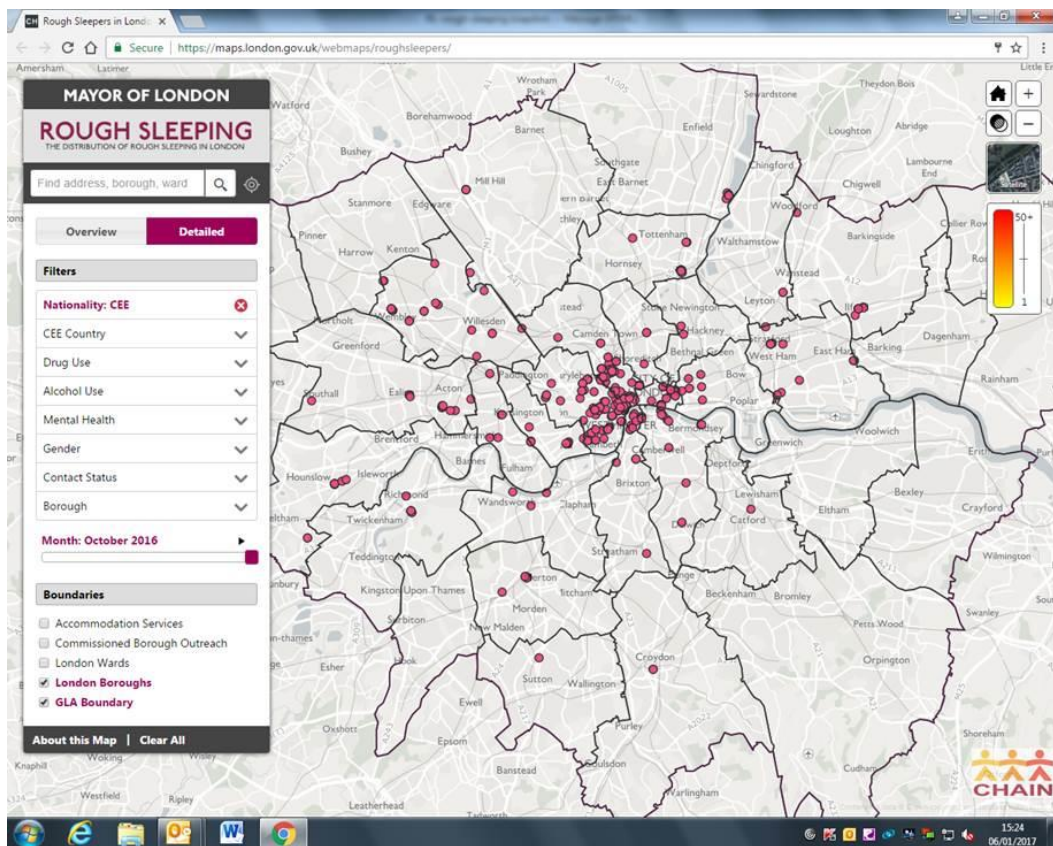
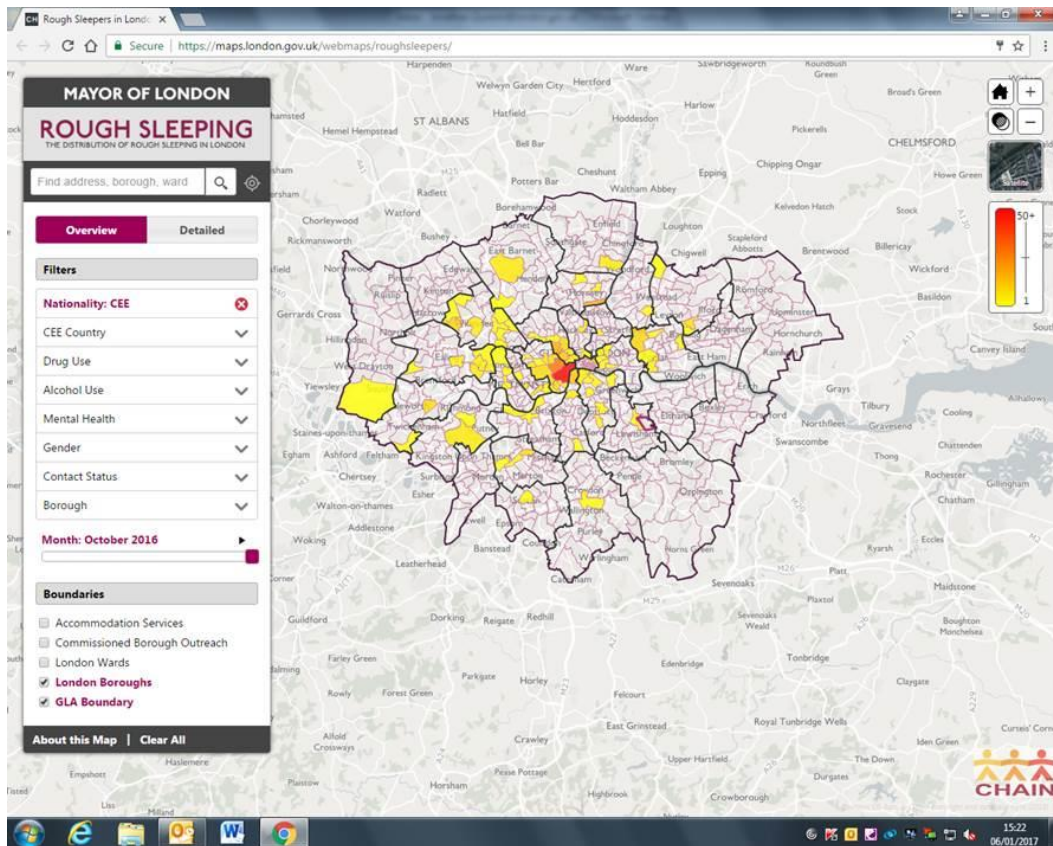
[REDACTED]

Immigration Enforcement
Home Office
Mobile: [REDACTED]
Email: [REDACTED] [homeoffice.gsi.gov.uk](mailto:[REDACTED]@homeoffice.gsi.gov.uk);



From: [REDACTED] [[mailto:\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)]
Sent: 06 January 2017 15:26
To: [REDACTED]
Subject: RE: rough-sleeping snapshot

Hi [REDACTED] not sure if this is the kind of thing you want, but this was the picture in October (sorry it's not been updated). This is for CEE Nationals, but let me know what you'd like and I can do further breakdowns by nationality. Hope this is in some way helpful?



Kind regards

██████████
Senior Project Officer (Rough Sleeping)

Housing and Land Directorate
GREATERLONDONAUTHORITY
T:020 7983 ██████████
M: ██████████
www.london.gov.uk

From: ██████████ ██████████ [<mailto:██████████@homeoffice.gsi.gov.uk>]

Sent: 05 January 2017 19:19

To: ██████████

Subject: rough-sleeping snapshot

██████████

Is there anyway of getting a reasonably up to date snapshot of where we are with rough-sleepers (by nationality) across the boroughs? I'm afraid I've given up on using the link you have sent on previously as it clearly is not compatible with our equipment.

Thanks,

██████████

Immigration Enforcement
Home Office
Mobile: ██████████
Email: ██████████ [homeoffice.gsi.gov.uk](mailto:██████████@homeoffice.gsi.gov.uk)



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From: [REDACTED]
Sent: 02 February 2017 17:06
To: [REDACTED]@london.gov.uk>
Cc: [REDACTED]@london.gov.uk>
Subject: Rough sleeping map - update and additional log-ins please

Hi [REDACTED]

I hope you're well and had a nice Christmas break? (I realise it may be too late to say that!).

I didn't follow up with you after our meeting with James Murray at the end of last year. Just to let you know, he was really impressed with it. In addition, I presented this to the local authority commissioners on Tuesday and they all seemed really interested in it too. To this end, would you be able to set a number of them up with log ins please? [REDACTED] cc'd in will be able to provide names and email addresses. There are a couple who we have already given access to already. Would you be able to send us the list of those with access please so [REDACTED] can cross reference with those on the list she will send to you?

In addition to [REDACTED] list, could you also create a log in for [REDACTED] please [REDACTED]@cstm.org.uk) who is the outreach manager for Connections at St Martins, one of Westminster's outreach teams.

Further, this map was presented by [REDACTED] to the outreach managers who really liked it, but were concerned about the Home Office access. Therefore, would it be possible to create a different access permission, or a 'sister' site for the Home Office where they just get access to the 'overview' heat map?

There's also one small bug in the system – is it possible to fix the outreach team filter coverage so it's more transparent and when you click on the section, it pops up with which charity are the provider?

I also see [REDACTED] has left? Will you remain the main contact for this?

Hope this all makes sense, as always do give me a shout if you have any questions, or if it's easier to pop up to discuss.

Kind regards

[REDACTED]
Senior Project Officer (Rough Sleeping)

Housing and Land Directorate
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