

GREATER LONDON AUTHORITY

[REDACTED]
(By email)

Our Ref: MGLA220319-8559

25 April 2019

Dear [REDACTED]

Thank you for your two requests for information which the GLA received on 22 March 2019. Your requests have been dealt with under the Freedom of Information Act (2000)

Our response to your requests are as follows:

1. *From 1st January 2018 to now, please provide emails to and from the following people for the Mayor and his office:* [REDACTED]

[REDACTED] / Nicolas Hatton / [REDACTED]
[REDACTED]

The3million (and their co-suppliers Here for Good) were awarded a contract as part of a competitive tendering process for City Hall's EU Londoners Hub initiative. The Hub provides information and signposting to vulnerable EU Londoners, helping to ensure that EU citizens living in London have the information and support they need to secure their right to stay in the UK after Brexit. These organisations have jointly provided the legal expertise, community contacts, and language specialisms to reach hard to reach groups through accessible and informative resources. The EU Londoners Hub is available here:

- <https://www.london.gov.uk/what-we-do/communities/eu-londoners-hub>

Please find attached the information we have identified as within scope of your request. Please note that bank account details have been redacted from disclosure and some names and personal details are exempt from disclosure under s.40 (Personal information) of the Freedom of Information Act. This information could potentially identify specific employees and as such constitutes as personal data which is defined by Article 4(1) of the General Data Protection Regulation (GDPR) to mean any information relating to an identified or identifiable living individual. It is considered that disclosure of this information would contravene the first data protection principle under Article 5(1) of GDPR which states that Personal data must be processed lawfully, fairly and in a transparent manner in relation to the data subject.

The supporting files at page 18 of the attachment are available on the following links:

- <https://www.unison.org.uk/content/uploads/2018/11/25380.pdf>
- <https://www.thinknpc.org/wp-content/uploads/2018/09/Settled-avoiding-pitfalls-and-maximising-potential.pdf>

- <https://www.ons.gov.uk/peoplepopulationandcommunity/populationandmigration/internationalmigration/bulletins/ukpopulationbycountryofbirthandnationality/july2017tojune2018>

2. *From 1st January 2018 to now, please provide emails to and from the Mayor and his office, mentioning 'The3Million'.*

Unfortunately, this part of your request is too broad for us to be reasonably able to comply with and we have estimated that the cost of compliance would exceed the "appropriate limit" specified in the Freedom of Information Act. Section 12 of the Act provides that a public is not obliged to comply with a request if the cost of determining whether we hold the information, locating and retrieving it and extracting it from other information would exceed the appropriate limit. The aforementioned Fees Regulations stipulate that this limit is £450; calculated at £25 per hour for every hour spent on the activities described and equates to 18 hours of work.

The scope of your request in its current form would be likely to involve many employees across several teams across the GLA conducting searches and reviewing the results to ensure the information they hold is in scope of your request. This would exceed the 'appropriate limit' as per section 12 of the Freedom of Information Act 2000 (FOIA).

We have therefore refused this request under the cost limit provisions of section 12 of the Freedom of Information Act and this letter therefore constitutes a refusal notice under section 17(1) of the Act.

The request received shortly afterwards was specific in terms of recipients and enabled us to locate and retrieve the relevant information. If you need anything else, please specify a topic area with names of sender / recipient.

If you have any further questions relating to this matter, please contact me, quoting the reference at the top of this letter.

Yours sincerely


Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>

[REDACTED]

From: [REDACTED]
Sent: 09 July 2018 14:35
To: 'Nicolas Hatton'
Subject: RE: ICT13041 & ICT13047 - European Londoners Portal

Hello Nicolas,

Unfortunately the3million haven't been found as a registered supplier on the portal

Has your company registered ?

Regards

[REDACTED]
From: Nicolas Hatton [mailto:[REDACTED]@the3million.org.uk]

Sent: 09 July 2018 14:32

To: [REDACTED]

Subject: Re: ICT13041 & ICT13047 - European Londoners Portal

Thanks [REDACTED]

Can you confirm the3million is on the system? If not, please advise how we can be added.

Kind regards,

Nicolas

Nicolas Hatton

Founder member of the3million, délégué consulaire (Bristol)

E: [REDACTED]@the3million.org.uk

T: www.twitter.com/nicolashatton

M: +44 [REDACTED]

Find out more about the3million at www.the3million.org.uk

[Support EU citizens in the UK by becoming a member of the3million today](#)

On 6 July 2018 at 12:32, [REDACTED] <[REDACTED]@tfl.gov.uk> wrote:

Dear Sir/Madam,

Let me first introduce myself. My name is [REDACTED] and I work within Transport for London (TfL) Commercial, Technology and Data team based within City Hall at Greater London Authority.

As you know, the Mayor of London is committed to supporting European Londoners in the light of the UK's decision to leave the EU. Part of this work is to launch a new online portal on London.gov site to make it easier for European Londoners to get the information they need to stay in the UK after Brexit.

There is now two upcoming requirements from GLA Social Integration team to develop this portal. The successful provider/s will collate and create information and guidance about Settled Status and European Londoners' rights in the UK after Brexit and map out available services.

This work is divided into two tenders, and organisations are invited to bid for either or both tenders, and are welcome to submit consortia bids

Both tenders will be released regarding this requirement on **09 July 2018** via the TfL portal (Link below)

[ProContract Portal](#)

If you wish to submit a response to either tender may I suggest that you ensure that you are registered on the portal at your earliest convenience, for further assistance with registering, please email the support team

ProContractSuppliers@proactis.com

Kind Regards

[REDACTED]

[REDACTED] - Commercial, Technology and Data (GLA)

Transport for London

6th Floor (6R2) | [14 Pier Walk | London](#) | SE10 0ES

E: [REDACTED] [tfl.gov.uk](#)

Re: ICT13041 & ICT13047 - European Londoners Portal

Nicolas Hatton <[REDACTED]@the3million.org.uk>

Fri 7/13/2018 6:59 AM

To: [REDACTED] <[REDACTED]@london.gov.uk>;

Thanks [REDACTED] Will do :-)

On 11 July 2018 at 11:30, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Hi Nicolas,

Is th3million planning on applying, do you know? If you are, can you please make sure you email [REDACTED] ([REDACTED]@tfl.gov.uk) once you have registered on the Portal as she will have to confirm that you have signed up manually.

Kind regards,

[REDACTED]

[REDACTED] | Citizenship and Integration Adviser (CII)
Communities and Social Policy
[REDACTED]

I work [REDACTED]

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

#londonisopen

[Remainder of Email chain duplicated
from p1]

Re: GLA European Portal

Nicolas Hatton <[REDACTED]@the3million.org.uk>

Thu 8/2/2018 12:37 PM

To: [REDACTED] <[REDACTED]@the3million.org.uk>;

Cc: [REDACTED] <[REDACTED]@london.gov.uk>;

Thanks [REDACTED] One more question: can we combine both tenders with a single bid?

Sent from my iPhone

On 2 Aug 2018, at 11:29, [REDACTED] <[REDACTED]@the3million.org.uk> wrote:

Thanks, [REDACTED] I have the second invitation. We will include a ballpark for translation, based on anticipated volume and number of languages.

Best,

[REDACTED]

[REDACTED]

the3million -

E: [REDACTED]@the3million.org.uk

T: <https://twitter.com/the3million>

M: +44 [REDACTED]

Find out more about the3million at www.the3million.org.uk

Support EU citizens in the UK by becoming a member of the3million today



On 2 Aug 2018, at 11:27, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Hi Nicholas and [REDACTED]

Nice to speak to you both the other day.

I believe the Procurement team has invited you to the second tender by now, please let me know if it hasn't come through. I also had it confirmed that everything is submitted electronically through the procurement portal.

When it comes to the translation costs, we would like to see *priority* documents translated into European languages, but we don't expect all of them.

Kind regards,

[REDACTED]
From: [REDACTED]
Sent: 30 July 2018 14:36
To: Nicolas Hatton <[REDACTED]@the3million.org.uk>; [REDACTED]
<[REDACTED]the3million.org.uk>
Subject: RE: GLA European Portal

Sure, will do

Speak at 5pm
[REDACTED]

From: Nicolas Hatton [REDACTED]@the3million.org.uk>
Sent: 30 July 2018 14:23
To: [REDACTED] <[REDACTED]london.gov.uk>; [REDACTED]
<[REDACTED]the3million.org.uk>
Subject: Re: GLA European Portal

Yes of course.

Can you dial to our conference call system so my colleague [REDACTED] can join in. He will undoubtedly have questions.

Please login to
<https://www.gotomeet.me/the3million>
or dial 020 3713 5011 and use the code 367-512-173

On 30 July 2018 at 14:07, [REDACTED] <[REDACTED]london.gov.uk> wrote:

Hi Nicholas,

Can I give you a call at 5pm today? What's the best number to reach you on?

Thanks
[REDACTED]

From: Nicolas Hatton [REDACTED]@the3million.org.uk>
Sent: 27 July 2018 20:58
To: [REDACTED] <[REDACTED]london.gov.uk>; [REDACTED]
<[REDACTED]the3million.org.uk>
Subject: Re: GLA European Portal

Hi [REDACTED]

We are looking at the tender for the information portal and the team has raised several questions.
Are you free Monday afternoon for a chat?

Kind regards,

Nicolas

Nicolas Hatton
Founder member of the3million, délégué consulaire (Bristol)
E: [REDACTED]the3million.org.uk
T: www.twitter.com/nicolashatton
M: +44 [REDACTED]

Find out more about the3million at www.the3million.org.uk

[Support EU citizens in the UK by becoming a supporter of the3million today.](#)

-

-
On 25 July 2018 at 11:07, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Hi Nicholas,

-
[I hope all is well with you – congratulations on winning the World Cup!](#)

-
[Just checking in to see whether the3million managed to successfully register on the GLA procurement portal and have everything you need to submit your bid?](#)

-
[Kind regards,](#)

[REDACTED]
[REDACTED] | [Citizenship and Integration Adviser \(CI\)](#)
[Communities and Social Policy](#)

[REDACTED]
[I work](#) [REDACTED]
[GREATER LONDON AUTHORITY](#)
[City Hall](#) | [The Queen's Walk](#) | [London](#) | [SE1 2AA](#) |

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[#londonisopen](#)

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[#LondonIsOpen](#)

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[The information in this email may contain confidential or privileged materials. For more information see <https://www.london.gov.uk/about-us/email-notice/>](#)

-

[REDACTED]

From: [REDACTED]
Sent: 03 August 2018 14:24
To: [REDACTED] the3million.org.uk'
Subject: FW: 3 million

Hi Nicolas,

I hope you are well. I wonder if you could update me on The 3 Million's plans in [REDACTED] absence?

Best wishes,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED]
Sent: 03 August 2018 14:19
To: [REDACTED] <[REDACTED] the3million.org.uk>
Subject: RE: 3 million

Hi [REDACTED]

I hope you are well. It has been a while since we last spoke but I would very much welcome a catch-up in the coming weeks.

I just wanted to ask a quick question about whether The 3 Million were planning anything over the summer from a campaigns or policy perspective on the risks of a no deal scenario?

Kind regards,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED]
Sent: 10 January 2018 14:18
To: [REDACTED] <[REDACTED] the3million.org.uk>
Subject: RE: 3 million

Hi [REDACTED]

It was great to meet you on Monday, thank you for taking the time to come to City Hall. I said there were a few things I would share with you that might be of interest:

The Mayor's response to the Migration Advisory Committee's (MAC) call for evidence – the most recent on EEA nationals is at <https://www.london.gov.uk/business-and-economy-publications/mac-call-evidence-eea-workers-uk-labour-market> . The Mayor has also set out his position on the UK's future approach to immigration <https://www.london.gov.uk/business-and-economy-publications/immigration-future-approach>. We discussed Right to Rent and the hostile environment – you can find the Mayor's policies on this here (see page 173) https://www.london.gov.uk/sites/default/files/2017_london_draft_housing_strategy.pdf

I also mentioned the NRPF Network, who do some excellent policy and research which might be of interest – particularly where it concerns the hostile environment and the rights of EEA nationals – you can find this at <http://www.nrpfnetwork.org.uk/policy/Pages/default.aspx#eea>

I've attached the list of attendees from the roundtable we hosted in November to discuss EEA+ and third country nationals at risk of marginalisation post-Brexit. I'll ensure you are on our list to receive updates from this meeting, and from the London Strategic Migration Partnership when it is next scheduled to meet in March.

A couple of examples where boroughs are doing some proactive work in this are:

- http://www.wandsworth.gov.uk/news/article/14250/new_advice_service_for_eu_residents
- http://www.thisislocallondon.co.uk/news/15686857.Council_pledges_support_to_borough_39_s_13_000_EU_nationals_post_Brexit/
- <http://news.camden.gov.uk/camden-demands-full-rights-for-its-european-citizens/>

Please do keep me in the loop on any relevant research or advocacy that you do and I look forward to being in touch again soon.

Kind regards,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] [mailto:[REDACTED]@the3million.org.uk]

Sent: 18 December 2017 09:44

To: [REDACTED] <[REDACTED]@london.gov.uk>

Cc: Sarah/Julia joint ADCommunitiesandSocialPolicy mailbox [REDACTED]

Nicolas Hatton <[REDACTED]@the3million.org.uk>

Subject: Re: 3 million

Dear [REDACTED]

Thank you for getting back to me - this week is quite full already, but we'd be pleased to meet in early January. Nicolas is in London on 8 January anyway - would you be able to meet between 11am and 2pm? We have a meeting 3pm at Portcullis House, so would have to allow time to get there from City Hall. Later that week may also be an option, if you give us a couple of time slots where you are free.

I'd be pleased to be included in the list to receive the paper from your roundtable and to hear about any findings.

Kind regards

[REDACTED]

the3million - Public affairs

Twitter:

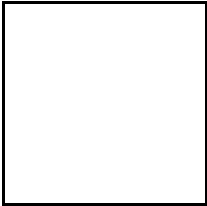
Phone:

Find out more about us: www.the3million.org.uk

Like our Facebook page: www.facebook.com/the3million

Follow us on Twitter: [www.twitter.com/the3million](https://twitter.com/the3million)

Donate to the3million: <https://www.gofundme.com/the3million>



On Fri, Dec 15, 2017 at 5:30 PM, <> [london.gov.uk](mailto:London@gov.uk)> wrote:

Dear

Thank you for getting in touch – and thank you to for the introduction.

I'd be very happy to meet to discuss this. We actually hosted a roundtable only a few weeks ago on EEA+ and third-country nationals at risk of marginalisation in London post Brexit – we invited Nicholas Hatton from The3million but I don't believe he was able to attend.

We'll be circulating a paper from the event in the new year, happy to include you on the distribution for this and it would be great to meet in the meantime to discuss your paper on an alternative to the current proposals for EU Citizens.

How are you set for next week, or early January?

Kind regards,

Senior Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

From: [REDACTED] [mailto:[REDACTED][the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)]

Sent: 13 December 2017 10:22

To: [REDACTED] <[REDACTED][compas.ox.ac.uk](mailto:[REDACTED]@compas.ox.ac.uk)>

Cc: Sarah/Julia joint [REDACTED] mailbox <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>;
[REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>

Subject: Re: 3 million

Dear [REDACTED] thank you very much.

The3million would like to meet with the GLA to discuss the issue of EU citizens and the government's proposed new "settled status" system including registration. We have a number of issues with it, e.g. application criteria, loss of rights and that people may be exposed to the "hostile environment" and be refused access to public funds if their application is turned down. We've proposed an alternative to settled status that simplifies the criteria and envisages a role for local councils - see the attached working paper.

We'd be interested to hear your thoughts about whether this could work, at least in London, and your thoughts about settled status. I see the mayor has been pushing for clear guarantees and we are glad to have his support.

Kind regards

[REDACTED]

the3million - Public affairs

Twitter: [REDACTED]

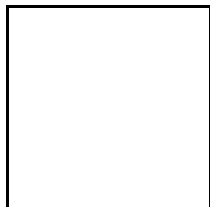
Phone: [REDACTED]

Find out more about us: www.the3million.org.uk

Like our Facebook page: www.facebook.com/the3million

Follow us on Twitter: www.twitter.com/the3million

Donate to the3million: <https://www.gofundme.com/the3million>



On Wed, Dec 13, 2017 at 9:48 AM, [REDACTED] <[REDACTED]@compas.ox.ac.uk> wrote:

Sarah and [REDACTED]

Could I introduce you to [REDACTED] from the 3 million group, copied? I expect you have seen 3 million's advocacy work on EU citizens' rights. [REDACTED] runs their public affairs and interested in being in touch with city / local governments who have an interest in this area.

By the way, if you haven't seen it the Observatory report on the topic, which we discussed the other day, was published today and available here: <http://www.migrationobservatory.ox.ac.uk/resources/reports/burden-of-proof-eu-citizens-after-brexit/>

Best,

[REDACTED]

~~~~~

[REDACTED]

[REDACTED]

Migration Observatory at the University of Oxford

[www.migrationobservatory.ox.ac.uk](http://www.migrationobservatory.ox.ac.uk)

Twitter: @MigObs

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 04 September 2018 12:00  
**Cc:** [REDACTED]  
**Subject:** RE: #LondonIsOpen - European Londoners - request for case studies

Dear all,

Thank you so much to those of you who were able to help with this over the last few weeks.

Our marketing team have some further times available for shoots next week and the week after, but are also looking for participants throughout the campaign (up until April). Please do keep introducing us to any European Londoners who might like to participate.

Best wishes,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |  
Tel: 020 7983 [REDACTED]

---

**From:** [REDACTED]  
**Sent:** 21 August 2018 16:31  
**Cc:** [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk>  
**Subject:** #LondonIsOpen - European Londoners - request for case studies

Dear all,

As many of you will know, the GLA are re-launching the #LondonIsOpen campaign with a focus on European Londoners in order to celebrate Europeans in London and to emphasise messages of belonging as the UK prepares to leave the European Union. The marketing team are looking to get this work off the ground quickly and are looking for volunteers to tell their stories as part of this campaign. Much more information on this campaign and who we're looking to be involved is set out below, and they will need to be available 30-31<sup>st</sup> August (next Thursday and Friday) for a photoshoot.

I know each of you work really closely with European Londoners – I would be really grateful if you could recommend and put us in touch with some that would like to be part of this?

Very happy to discuss further.

Best wishes,

[REDACTED]

---

At the GLA we've previously run a campaign called #LondonIsOpen, which focuses on the diversity and openness of London.

We're planning to re-launch this campaign in the lead-up to Brexit, with a specific focus on European Londoners; reassuring them of their place in London, and celebrating the value of European Londoners to our city. This will support our work around encouraging European Londoners to continually feel like they belong in London in the lead up to (and post) Brexit. This campaign will run from September 2018-June 2019.

We would greatly appreciate your help in identifying individuals who could feature in the campaign. The campaign will involve posters on the Underground, and video/written case studies for our website and social media (further channels are TBC). We therefore want to collate a bank of European Londoners who we would feature throughout this time, for different purposes/channels. This might include sharing their story or running a photoshoot/developing a film about them.

The first element we'd need case studies for would be for photography – and unfortunately timescales are really tight on this aspect, so would be hoping for your help on this very soon. We're currently looking at potential shoot dates of 30-31<sup>st</sup> August (next Thurs/Fri). It'd therefore be great if we could get a few case studies this week.

#### **Details on who we are looking for:**

Our hope is to highlight European Londoners in key professions and those who can tell the story for *European Londoners* and the value/role they play in making London as great as it is. It would be great if you could connect us with people you think could be great to feature.

We'd like case studies that represent:

- Diverse backgrounds (*gender, ethnicity, age*)
- European Londoners in key professions *e.g. doctors, nurses, teachers, innovative entrepreneurs, artists etc.*
- Family units with bi-lingual children who have grown up in London
- Variety of EU countries represented (e.g. newer member states like Polish/Romanian nationals, as well as longer member-states like Spain/France/Germany/Italy)

It would be great if we could find groups where we can tell their story. A few examples (but not limited to these) would be:

1. Established European Londoners, who have built careers and lives in the capital
2. Young migrant EU nationals, exploring their options in the city – foundation of our service industry e.g. bar staff, retail staff.
3. Families who have chosen to raise their children in London, or retire in London

We look forward to your support and if we can help with any further information, please do let us know. A few of us will be available any time for a chat/phone call as we know the timescales on this are tight – so we will be flexible with providing more info/support. Sharing below our contact details,

[redacted] – [redacted] [\[redacted\]@london.gov.uk](mailto:[redacted]@london.gov.uk)  
[redacted] – [redacted] [\[redacted\]@london.gov.uk](mailto:[redacted]@london.gov.uk)  
[redacted] – [redacted] [\[redacted\]@london.gov.uk](mailto:[redacted]@london.gov.uk)  
[redacted] – [redacted] [\[redacted\]@london.gov.uk](mailto:[redacted]@london.gov.uk)

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[redacted]  
Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |  
Tel: 020 7983 [redacted]

[REDACTED]

---

**From:** Nicolas Hatton <[REDACTED]@the3million.org.uk>  
**Sent:** 12 September 2018 09:51  
**To:** [REDACTED]  
**Cc:** [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]@the3million.org.uk  
**Subject:** Re: European Londoners Portal – Inception Meeting

Hi [REDACTED]

No problem. I'll resend the invoice to the correct email address. For the press release, this is exactly why I sent you the draft.

I've spoken to [REDACTED] and I won't need to dial in.

Kind regards,

*Nicolas*

Nicolas Hatton  
Founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED]@the3million.org.uk  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On 12 September 2018 at 09:37, [REDACTED] [REDACTED] <[REDACTED]@tfl.gov.uk> wrote:

Hi Nicolas,

I will find out if there is a phone in the room to determine if you will be able to dial in or not. If you can not dial in, will [REDACTED] [REDACTED] and [REDACTED] have the relevant information to kick the project off ?

As previously mentioned, please refrain from releasing any press until after the inception meeting to allow the project lead to review and confirm. If deemed sensitive this maybe passed to the marketing team for approval.

Please refer to the contract as to the correct route to issue invoices

Kind Regards

[REDACTED]

[REDACTED] - Commercial, Technology and Data ( GLA )

**Transport for London**

6th Floor (6R2) | [14 Pier Walk | London](#) | SE10 0ES

E: [REDACTED]@tfl.gov.uk

**From:** Nicolas Hatton [mailto:[REDACTED]@the3million.org.uk]  
**Sent:** 12 September 2018 09:29  
**To:** [REDACTED]  
**Cc:** [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]@the3million.org.uk  
**Subject:** Re: European Londoners Portal – Inception Meeting

Dear [REDACTED]

[REDACTED] [REDACTED] and [REDACTED] will attend for the3million and Here for Good in person.

Unfortunately, I couldn't travel this morning from Bristol so would it be possible to dial in?

As the contract has been signed, we would like to issue a press release and quote the Mayor if possible.

I've attached a draft of the release for your perusal.

I am also attaching the first invoice, based on the payment schedule we signed.

Kind regards,

*Nicolas*

Nicolas Hatton

Founder member of the3million, délégué consulaire (Bristol)

E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)

T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)

M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On 6 September 2018 at 16:56, [REDACTED] [REDACTED] <[REDACTED]@[tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)> wrote:

Agenda to be agreed

As the meeting room is located within the public area guests may proceed to the room in the lower ground floor unescorted

Feel free to forward the invite to other members of the team who also need to attend

\*\*\*\*\*

[REDACTED]

---

**From:** Nicolas Hatton <[REDACTED]@the3million.org.uk>  
**Sent:** 12 September 2018 10:00  
**To:** [REDACTED]  
**Subject:** Re: European Londoners Portal – Inception Meeting

Hi [REDACTED]

I'd suggest you call me if there is a need during the meeting but I think the team can cover fine. Thank you.

Kind regards,

*Nicolas*

Nicolas Hatton  
Founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED]@the3million.org.uk  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On 12 September 2018 at 09:52, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Hi Nick,

Happy to call you into the meeting. Is [REDACTED] the best number?

Thanks for sharing the draft press release – let's discuss at 10.

Best wishes,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

**From:** Nicolas Hatton <[REDACTED]@the3million.org.uk>

**Sent:** 12 September 2018 09:29

**To:** [REDACTED] <[REDACTED]@tfl.gov.uk>

**Cc:** [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@the3million.org.uk>; [REDACTED]

[REDACTED] <[REDACTED]@hereforgoodlaw.com>; [REDACTED]@the3million.org.uk

**Subject:** Re: European Londoners Portal – Inception Meeting

Dear [REDACTED]

[REDACTED] [REDACTED] and [REDACTED] will attend for the3million and Here for Good in person.

Unfortunately, I couldn't travel this morning from Bristol so would it be possible to dial in?

As the contract has been signed, we would like to issue a press release and quote the Mayor if possible.

I've attached a draft of the release for your perusal.

I am also attaching the first invoice, based on the payment schedule we signed.

Kind regards,

*Nicolas*

Nicolas Hatton

Founder member of the3million, délégué consulaire (Bristol)

E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)

T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)

M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On 6 September 2018 at 16:56, [REDACTED] <[REDACTED]@tfl.gov.uk> wrote:

Agenda to be agreed

As the meeting room is located within the public area guests may proceed to the room in the lower ground floor unescorted

Feel free to forward the invite to other members of the team who also need to attend

\*\*\*\*\*

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 12 September 2018 18:09  
**To:** [REDACTED]; Nicolas Hatton; [REDACTED] the3million.org.uk  
**Cc:** [REDACTED]  
**Subject:** European Londoners Portal - Inception meeting  
**Attachments:** EU nationality 2017.xlsx; European residents London ONS.XLSX; populationbycountryofbirthandnationalityjan17todec17.xls; SettledStatusguidance.pdf; Settled-avoiding-pitfalls-and-maximising-potential.pdf

Hi all,

It was great to meet for the inception meeting today. Thank you for understanding our very tight deadline in the run up to October, I really look forward to working closely with you to develop some excellent content for the portal.

Please find below and attached some of the resources we promised to share. I'll separately send some calendar invites for our regular catch-ups, [REDACTED] will separately invite you to the end-user meeting, and [REDACTED] will invite you to the appropriate digital channels (slack etc.).

One thing I forgot to mention this morning, [REDACTED] has advised me as the project may require you handling personal data, there are a few extra GDPR clauses that you will need to sign. I'll aim to get this to you next week, with an aim of signing before the end of the month.

#### GLA Data

Eight London boroughs have an estimated 50,000 or more European residents:

Newham (79,000)  
Brent (74,000)  
Ealing (65,000)  
Wandsworth (55,000)  
Westminster (54,000)  
Barnet (54,000)  
Haringey (54,000)  
Southwark (50,000)

The Office of National Statistics released new figures in June 2018 for 2017. Please see two attachment: Excel sheet with European residents in ALL boroughs, and the ONS original Excel sheet (columns 2.1) for full figures (see **attached**)

#### Existing resource we are aware of

- Leaflets in community languages about the settlement scheme by New Europeans (more are being produced) - <https://new europeans.net/brexit-you-new-europeans-guide-resources-organisations-and-advice-services-eu27-citizens>
- Latest leaflet from UNISON (**attached**)
- Revealing Realities' report 'settled?' (**attached**)
- NRPf Network advice for local authorities: <http://www.nrpfnetwork.org.uk/Documents/EU-Settlement-Scheme.pdf>
- See our current landing page for a few others: <https://www.london.gov.uk/what-we-do/business-and-economy/representing-london-brexit-talks/advice-european-londoners>

## Content wish list

- What is settled status and why do European Londoners need to register?
- Concise leaflets/guides to Brexit, eg. 10 things you need to know about settled status
- Glossary of key terms in all or priority languages
- Info on what constitutes good and bad legal advice/fees, information on when you need immigration advice
- Clear info on what is needed to apply for and what isn't (such as permanent residency) - to help people avoiding high fees (with exceptions)
- Info on the consequences of one's application being turned down (a lot of people are worried they will be deported if they make a mistake in their app)
- List of what documents that will be useful
- Myth busting (if found useful) covering rumours of mass deportation, no access to health care, families being split up etc
- Advice for organisations and service providers working with vulnerable European Londoners including children in care, older people, and people with disabilities.

As always, anything at all that you need then please get in touch to discuss. While we have regular weekly meetings, please don't let this stop you from being in touch whenever our input can be helpful.

Best wishes,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

**Subject:** European Londoners - Portal catch-up  
**Location:** Phonecall (line TBC)

**Start:** Mon 17/09/2018 16:00  
**End:** Mon 17/09/2018 16:30  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:**

**Required Attendees:**

has sent her apologies to this meeting.

**Subject:** European Londoners - Portal catch-up  
**Location:** Phonecall (line TBC)

**Start:** Mon 24/09/2018 16:30  
**End:** Mon 24/09/2018 17:00  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:**

**Required Attendees:**

[REDACTED]

---

**Subject:** European Londoners - Portal catch-up ([REDACTED] to chair)  
**Location:** Phonecall (line TBC)

**Start:** Mon 01/10/2018 16:00  
**End:** Mon 01/10/2018 16:30  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** [REDACTED]

**Required Attendees:** [REDACTED] [REDACTED] [REDACTED]

Please note that I am on annual leave this week, [REDACTED] will chair the regular catch-up and be the main point of contact this week. If you require something extremely urgent on one of [REDACTED] then please email [REDACTED]@london.gov.uk before 10am and flag as urgent, copying [REDACTED] n.

[REDACTED]

---

**Subject:** European Londoners - Portal catch-up  
**Location:** City Hall, Room TBC

**Start:** Wed 10/10/2018 10:00  
**End:** Wed 10/10/2018 11:00  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** [REDACTED]

**Required Attendees:** [REDACTED]

I suggest that we meet in person for this meeting, as it will enable us to have a full discussion about the complete content for the beta version of the portal.

Best wishes,

[REDACTED]

**Subject:** European Londoners - Portal catch-up  
**Location:** [REDACTED] then #

**Start:** Mon 17/09/2018 16:00  
**End:** Mon 17/09/2018 16:30  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** [REDACTED]  
**Required Attendees:** [REDACTED]  
[REDACTED]@the3million.org.uk

[REDACTED] has sent her apologies to this meeting.

[REDACTED]

---

**Subject:** European Londoners - Portal catch-up ([REDACTED] to chair)  
**Location:** [REDACTED] hen #

**Start:** Mon 01/10/2018 16:00  
**End:** Mon 01/10/2018 16:30  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** [REDACTED]

**Required Attendees:** [REDACTED]  
[REDACTED]@the3million.org.uk

Please note that I am on annual leave this week, [REDACTED] will chair the regular catch-up and be the main point of contact this week. If you require something extremely urgent on one of [REDACTED] then please email [REDACTED]@london.gov.uk before 10am and flag as urgent, copying [REDACTED] in.

**Subject:** European Londoners - Portal catch-up  
**Location:** [REDACTED] then #

**Start:** Mon 24/09/2018 16:30  
**End:** Mon 24/09/2018 17:00  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** [REDACTED]

**Required Attendees:** [REDACTED] [REDACTED]  
[REDACTED]@the3million.org.uk

[REDACTED]

---

**Subject:** European Londoners - Portal catch-up  
**Location:** City Hall, 4.5W

**Start:** Wed 10/10/2018 10:00  
**End:** Wed 10/10/2018 11:00  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** [REDACTED]

**Required Attendees:** [REDACTED] [REDACTED] [REDACTED]

Please notify reception when you arrive so you can be escorted to the room as it is not in a publicly accessible part of the building.

---

I suggest that we meet in person for this meeting, as it will enable us to have a full discussion about the complete content for the beta version of the portal.

Best wishes,

[REDACTED]

[REDACTED]

---

**Subject:** European Londoners - Portal catch-up  
**Location:** City Hall, 6.1W

**Start:** Wed 10/10/2018 10:15  
**End:** Wed 10/10/2018 11:15  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** [REDACTED]

**Required Attendees:** [REDACTED]

Apologies, please note the timing update to meet the availability of everyone.

Please notify reception when you arrive so you can be escorted to the room as it is not in a publicly accessible part of the building.

---

I suggest that we meet in person for this meeting, as it will enable us to have a full discussion about the complete content for the beta version of the portal.

Best wishes,

[REDACTED]

\_\_\_\_\_

□



Have a good weekend,

[REDACTED]

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[http://uk.linkedin.com/in/\[REDACTED\]](http://uk.linkedin.com/in/[REDACTED])

[REDACTED]

the3million -

E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)

T: [https://twitter.com/\[REDACTED\]](https://twitter.com/[REDACTED])

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Support EU citizens in the UK by becoming a member of the3million today

[REDACTED]

---

**From:** [REDACTED] <[REDACTED]@the3million.org.uk>  
**Sent:** 24 September 2018 16:11  
**To:** [REDACTED]  
**Cc:** [REDACTED] Nicolas Hatton; [REDACTED]  
**Subject:** Re: DRAFT

Hi [REDACTED]

That is very helpful and we have already picked up a few of the issues you mentioned. I will review this and revise accordingly, but it's good to know that in general we are on the right track.

Best,

[REDACTED]

[REDACTED]  
the3million - [REDACTED]  
E: [REDACTED]@the3million.org.uk  
T: [https://twitter.com/\[REDACTED\]](https://twitter.com/[REDACTED])  
M: +44 [REDACTED]

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On 24 Sep 2018, at 15:57, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Hi [REDACTED]

Many thanks for sharing this early sample, it looks like a good start. Some quick comments from me and [REDACTED] – some of which will naturally be addressed as this develops anyway, but should give you an indication of our thoughts ahead of this afternoon's call.

Best wishes,

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

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Tel: 020 7983 [REDACTED]

---

**From:** [REDACTED] <[REDACTED]@the3million.org.uk>

**Sent:** 21 September 2018 16:50

**To:** [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]  
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Cc: Nicolas Hatton <[REDACTED]@the3million.org.uk>; [REDACTED]  
<[REDACTED]@the3million.org.uk>; [REDACTED] <[REDACTED]@the3million.org.uk>; [REDACTED]  
<[REDACTED]@the3million.org.uk>; [REDACTED] <[REDACTED]@the3million.org.uk>; [REDACTED]  
<[REDACTED]@hereforgoodlaw.com>

**Subject:** DRAFT

Hi [REDACTED]

Please find attached a sample of work in progress. This is very much a draft and will need to be proofed and checked for errors. Information appears also very much 'front loaded' and may move further down, making the first section lighter in volume.

Please let me have any comments and concerns, in particular regarding tone and approach.

Have a good weekend,

[REDACTED]

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[REDACTED]  
the3million - [REDACTED]  
E: [REDACTED]@the3million.org.uk  
T: [https://twitter.com/\[REDACTED\]](https://twitter.com/[REDACTED])  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

Support EU citizens in the UK by becoming a member of the3million today

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 20 December 2018 10:57  
**Cc:** [REDACTED]  
**Subject:** London is Open update

Dear all

Thank you so much for your support with the Mayor's #LondonIsOpen campaign so far.

I wanted to give you an update on our next #LondonIsOpen campaign moment.

Today, we are releasing some new content to celebrate London and all of the things that make this city the best in the world.

We know there is uncertainty about what Brexit might bring. That's why we believe it's vital that we continue to showcase London's strengths and values – and communicate to Londoners and the rest of the world that despite Brexit, London is still a fantastic, vibrant city.

The Mayor has today released a new film, which celebrates and promotes just some of these fantastic qualities - show what London really is, and asking people to share what London is to them. We have also unveiled installations across London, bringing some of these key messages to life at iconic locations. This includes 'London is Proud' next to the lions at Trafalgar Square; 'London is Courageous' by the Millicent Fawcett statue at Parliament Square, 'London is Creative' at the Serpentine Galleries in Hyde Park, amongst others.

I am writing to ask if you would join us in spreading the message that London Is Open, by sharing on social media what it is that London means to you.

You can do this by:

- Sharing [this video](#) on [Twitter](#) and [Facebook](#)
- Tweeting/Posting '@mayoroflondon London is.. [insert word of your choice]. #LondonIsOpen' on your social channels

You can also [download the film here](#).

If you need any extra information on the campaign please contact [REDACTED] [\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk).

Thanks again,

[REDACTED]  
Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

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Tel: 020 7983 [REDACTED]

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 05 October 2018 13:31  
**To:** [REDACTED]  
**Cc:** Nicolas Hatton; [REDACTED]  
**Subject:** Re: Meeting next week- possible change of date

Thanks all!

Let's go ahead and meet at original meeting time on Wednesday, we can perhaps set up a separate meeting with [REDACTED] once we have reviewed the content on Wednesday.

Kind regards,  
[REDACTED]

Sent from my iPhone

On 5 Oct 2018, at 11:30, [REDACTED] <[REDACTED]@the3million.org.uk> wrote:

Hi all,

Unfortunately, [REDACTED] on the 11th, so I won't be able to attend this meeting.

Kind regards,  
[REDACTED]

On Fri, Oct 5, 2018 at 10:35 AM [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Hi all,

Happy Friday!

Apologies for the short notice but I've just been told [REDACTED] who will be building the web pages for the portal, is unavailable on Wednesday when we are meeting to review the content. The Digital team has asked whether it's possible to reschedule.

Are you free to meet 12-1pm the day after, Thursday 11th October, by any chance? If so, let me know.

Kind regards,  
[REDACTED]

Sent from my iPhone  
#LondonIsOpen

-----  
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[REDACTED]

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 09 October 2018 16:28  
**To:** [REDACTED]  
**Cc:** [REDACTED] Nicolas Hatton; [REDACTED]  
**Subject:** RE: Draft submission  
**Attachments:** Portal T3M\_DRAFT\_GLA\_v1\_October HB Comments.docx

Hi [REDACTED] and all,

Thanks for this draft. I've attached some detailed comments/tracked changes on this that we can discuss in more detail tomorrow. I think this is a strong start, but keen to ensure that the language is tight and the tone/wording is consistent throughout. I've also listed below some comments from [REDACTED] our content designer, which again we can address during tomorrow's meeting. [REDACTED] has some additional comments – unfortunately it's her non-working day today so I haven't been able to compile our comments but we can pick everything up tomorrow.

[REDACTED] thanks for sending through the mapping – our comments/questions on this can be picked up during the meeting.

Best wishes,

[REDACTED]

---

[REDACTED] comments/questions:

The introduction copy (before What is Brexit?) is slightly too long when considering what it may look like on a london.gov.uk page. Can we shorten this at all?

Will it be referred to as a 'portal' in the copy? Not sure the general public reading this will relate to that word being used.

I'm not sure the need for FAQs as shown at the bottom of the draft. Wouldn't the FAQs be answered in all the previous sections?

I wouldn't name the section on page 8 as 'Systems'. This isn't clear. Maybe name it 'How you can apply' instead?

Links will not be written as 'click here' or 'see here' as this is bad for accessibility and doesn't provide context. This is just a content thing which I can change at the time but just wanted to flag.

Is the intention to separate this copy out onto multiple pages? For example:

- Page one: introduction and explanation of Brexit/Settled Status
- Page two: your application
- Page three: seeking legal advice

Or is the intention to have everything on one page? I wanted to get a sense of what you had in mind so I can work out a plan (taking london.gov.uk's capabilities into consideration).

---

Please ask for me at reception tomorrow morning – we're in a room not accessible to the public so [REDACTED] or I will meet you in reception to escort you through the building.

Best wishes,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

---

**From:** [REDACTED] <[REDACTED]@the3million.org.uk>

**Sent:** 05 October 2018 15:59

**To:** [REDACTED] <[REDACTED]@london.gov.uk>

**Cc:** [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@hereforgoodlaw.com>; Nicolas Hatton <[REDACTED]@the3million.org.uk>; [REDACTED] <[REDACTED]@the3million.org.uk>; [REDACTED]

<[REDACTED]@the3million.org.uk>; [REDACTED] <[REDACTED]@com>; [REDACTED]

<[REDACTED]@the3million.org.uk>; [REDACTED]@the3million.org.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

**Subject:** Draft submission

Sorry, sending again because I realise I had left [REDACTED] and [REDACTED] out in the previous mailing. Apologies.

Have a good weekend all,

[REDACTED]

Dear [REDACTED]

[REDACTED] Attached is the first formal draft of the portal text. This still requires some input from others and sections to be finalised. Not all of that can be done now, because we don't know enough about the scheme and the implications. I also think the text is too long.

We need to work on links and the integration of the mapping project. Here for Good is also still to verify any legal aspects, but we thought it best to do that last, when the text is finalised.

We have a question around the need for and suitability of family scenarios or case studies. What we do not want to do is straying into advice inadvertently, by describing what could be a real scenario for some. It would be good to know from Here for Good or others, whether this is a risk and, if so, how we can circumvent this. We also thought that these may work best as short videos, if you are able to secure a budget for this.

We will provide links to the EU27 embassies, but leave to people themselves to explore whether they can apply for Dual nationality or not.

My suggested agenda for Wednesday is therefore:

- General impression and tone
- Detailed comments and changes required
- What's missing
- Case studies and legal advice
- Testing
- Integration of mapping and links
- Next actions

See you next week.



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PS I've just discovered that the HO may not allow dual nationals to apply for Settled Status and that they are still to clarify how to proceed with this group. I've left it in the attached draft as is, but will amend when we have more detail. [REDACTED] is also looking into this.



[REDACTED]  
the3million - [REDACTED]  
E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)  
T: [https://twitter.com/\[REDACTED\]](https://twitter.com/[REDACTED])  
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## Portal Site Map [DRAFT]

### 1. Context:

- Video by Sadiq Khan

"You are Londoners, you are welcome, you belong here and you deserve a commitment from the Government that you can stay".

[This is a merely the suggested focus, the Mayor will draft his own content for this, I presume]

Commented [REDACTED]: #LondonIsOpen content: [REDACTED] to advise

- Impact of Brexit on European Londoners

London can be described as 'the world in one city'. Our amazing diversity is clear for all to see; it is everywhere from our food, drink and sport to our culture and economy. There is no doubt that we draw huge strength from the contribution of immigrants who have made their homes here. Not only are we grateful for the economic benefits they bring to our city, we are aware of the many ways in which they have enriched – and continue to enrich – our society, communities and shared way of life.

Londoners, from whatever background or nationality, are also resilient and resourceful. They adapt to change and welcome new opportunities. But not all change is easy and desired, or even in our control. Whatever your thoughts on Brexit, it will have a significant impact on everyone's lives.

This will be true of those who hold passports of the other 27 European Union (EU) countries as well as citizens Norway, Liechtenstein and Iceland (also known as EEA countries), as well as Switzerland, who settled here under Freedom of Movement rights in the EU. Their residence status Londoners resident in the UK under Freedom of Movement will see their residence status change when the United Kingdom (UK) leaves the EU and the UK Government has agreed with the EU a new status for them these residents, to allow them to continue living and working in the country. This new residence status is called Settled Status and the application process is managed by the Home Office (HO) of the UK Government.

Commented [REDACTED]: We need a glossary of key terms: EU, EEA, Free Movement, EU 27, residence status, Settlement Scheme, Permanent Residence, Citizenship, third-country nationals, derivative rights, ILE etc.

Commented [REDACTED] 3]: No appropriate for EEA+ countries?

Commented [REDACTED]: Residence or residency?

Commented [REDACTED]: Shorter sentences will help to ensure this can be more easily understood and translated.

Commented [REDACTED]: I've added this before status throughout, so that it makes sense in isolation. Your 'status' feels a bit like jargon on its own.

Commented [REDACTED] 7]: I think we want to avoid this acronym, I think it adds an unnecessary layer of complexity for public facing text.

Although the Mayor of London has no powers over this process, he is keen to ensure that Londoners from the EU 27 countries, the three EEA countries and Switzerland, as well as third country nationals (that's people who hold non-EU or EEA passports) reliant on the rights of EU relatives to be able to live in the UK, have access to clear and impartial information and, if required, are guided to sources for support and advice. This portal is set up to provide this.

Commented [REDACTED] 8]: Branding of the 'portal' TBC. [REDACTED] to advise.

- o What is Brexit?

Brexit is the popular term for the process of the UK leaving the EU, ~~as a result of~~~~because of~~ the referendum held on 23 June 2016.

In March 2017, Prime Minister Theresa May gave official notice to the EU of ~~Britain's, the UK's~~ intention to leave ~~the EU~~. This was the start of a two-year negotiation process to agree the terms under which ~~Britain, the UK~~ would leave, and what its future relationship with the EU would be.

Commented [E1]: The UK?

The UK has been a member of the EU since 1973. This means that many structures, arrangements and agreements currently in place as part of the UK's membership of the EU will become redundant when the UK leaves the EU. New structures, arrangement and agreements will need to replace these, which will come under UK law, not EU law.

- o What will be the future relationship between the EU and the UK?

Much of this has yet to be agreed and several scenarios have been discussed widely in the media, including the prospect of leaving the EU with no agreement, or 'deal'. This would have a serious impact on organisations, businesses and individuals who rely on EU regulations and arrangements agreed under EU treaties.

However, the UK and the EU have ~~always maintained~~~~stated~~ that the protection of the current status and the right to stay and to work of EU27 citizens in the UK (and UK citizens in the rest of the EU) is a priority, whatever happens.

In their '[Statement of Intent](#)' issued on the 21 June 2018, the UK Government states:

"Securing the rights of citizens has always been our priority in negotiations with the European Union (EU). We have delivered on this commitment and reached an agreement with the EU guaranteeing the rights of EU citizens living in the UK and of UK nationals living in the EU. EU citizens living in the UK, along with their family members, will be able to stay and continue their lives, with the same access to work, study, benefits and public services that they enjoy now. Existing close family members living overseas will be able to join them here in future."

- o What does this mean for you as an EU27 citizen in London?

First, it means that you ~~will should~~ be able to stay in London and you should be able to live your life pretty much as now when the UK leaves the EU. Your current ~~residence~~ status will be protected, you will be able to work as now and access services and healthcare. However, you will have to apply for a new residence status, which confirms that you live in the UK and have the right to do so. This ~~will be is~~ called Settled Status.

Commented [0]: I would prefer to use will if we are confident this is accurate, if not then should will have to do here!

Commented [ ]: If we're happy this is accurate then it will save on changing the tense regularly. The impression I've had is that the scheme will go ahead in all circumstances, including no deal?

Commented [2]: Needs a reference to pre-settled status throughout this section

- o What is Settled Status?

~~Because the~~ EU regulations for ~~Freedom of Movement~~ will no longer apply to the UK, so the UK Government is making it compulsory for EU citizens, along with their family members, who wish to remain legally in the UK after 31 December 2020, to apply for a new immigration-residence status. This is called Settled Status and it grants Indefinite Leave to Remain to successful applicants. The UK Government and the Home Office have stated that they expect that vast majority of applicants will be successful, with only very few exceptions related to convictions for serious crimes. For more on what may be considered a serious crime you can go to this section [[Link](#)].

**Commented [13]:** Consistency with above, which will help with glossary

**Commented [4]:** Consistency with above references – let me know if legally different.

**Commented [5]:** Could you share the links throughout? Is this to .gov website?

- o Why would you need to apply for Settled Status or pre-Settled Status?

Settled Status guarantees your right to reside in the UK after Brexit. If you are an EU citizen and you want to continue to live and work in the UK, to enjoy have the same access to benefits, public services and free healthcare, the right to study and rent accommodation after 31 December 2020, you will need this new status. If you are a family member of an EU citizen, or an EEA citizen from Norway, Liechtenstein, or a citizen of Iceland or Switzerland this may also apply to you.

**Commented [16]:** I think this needs to be a date be clarity – after Brexit might be considered to refer to a number of different deadlines/turning points.

**Commented [7]:** Just a stylistic change, I don't like 'enjoy' access to benefits as it makes it sound like a privilege rather than a right.

**Commented [8]:** Conscious that secondary healthcare may not be accessible for free to EU nationals not seen to be exercising treaty rights.

**Commented [19]:** Please check this, otherwise this section isn't clear that there are other groups that need to consider their status in the UK.

**Commented [20]:** Is there a reason for specifying other here?

**Commented [21]:** What about EEA? This may be a section where we put what the current situation is with a flag to update? I think it is okay to repeat information, as it won't all be presented as one chunk of text.

- o Who needs to apply?

If you and your family members are citizens from any of the other 27 EU states (EU27) and live in the UK, you will all have to apply. This includes Third Country nationals, whose immigration status is dependent on an EU27 family member, so called derivative rights.

This does not apply to Irish citizens or people who have Indefinite Leave to Remain (ILR) or Indefinite Leave to Enter the UK (ILE), but they may still want to apply. People with a valid Permanent Residence (PR) document will need to exchange this for Settled Status. You can find further information under Eligibility [[Link](#)] below.

If you already hold British nationality in addition to your own, you can of course stay without settled status. However, not all EU27 states allow their citizens to hold nationality of another state in addition to their own, which is known as dual nationality. There may also still be advantages to apply for Settled Status. For more on this see [here](#) and [here](#) [[Links](#)].

**Commented [2]:** Highlight that this may be a new issue as the UK leaves the EU as some countries only allow dual-citizenship (currently) within the EU.

**Commented [ ]:** Citizenship?

- o Is there a cost?

Yes, each application will cost £65 for an adult and £32.50 for a child under 16 years old. However, it will be free if:

- you already have valid Indefinite Leave to Remain in or enter the UK
- you have a valid Permanent Residence document
- you are applying to move from pre-Settled Status to Settled Status

- you are a child in local authority care

- o What does this mean for EEA citizens from Norway, Liechtenstein, or Iceland and Switzerland?~~ss-citizens.~~

The rights of citizens from other EEA countries, Norway, Liechtenstein and Iceland, as well as those from Switzerland, are still to be negotiated. We will update this portal as soon as there is more information.

- o What are ~~Yy~~ your rights as a settled EU citizen after Brexit.

You will be able to stay in the UK as long as you like and apply for British citizenship if you wish, provided you meet the criteria for this. With Settled Status you will broadly keep the same rights as now. You will be able to work in the UK, use the NHS, ~~to~~ study and have access to public funds such as benefits and pensions, if you are eligible for these. You can also bring current family members to the UK after 31 December 2020. However, they can also travel in and out of the UK on a family visa. Some rights, such as the right to vote, and stand as a candidate in local and regional elections are still to be confirmed.

With Settled Status you can also leave the UK for extended periods of time, but if you are absent for five years or more, you will lose your status and can only return as a new immigrant.

## 2. Your application:

The application process is not yet open and will not be fully open until March 2019 at the earliest. Details of what we describe below may change and we will update this portal as soon as we are aware of any changes. ~~so do keep checking.~~

The process of applying for Settled or pre-Settled Status has been kept as simple as possible. The following guidance will address your eligibility and what is required for you and all your family members.

- Eligibility

- o Settled Status or pre-Settled Status

If you have lived in the UK continuously for five years or more (and at least six months continuously in each of the five years), you can apply for Settled Status. The process for the application is detailed here [Link], but in the application process you will be asked to confirm your identity, provide evidence of the length of your stay in the UK and be asked to declare any serious criminal convictions.

Commented [4]: And future?

Commented [ ]: One for glossary?

Commented [ ]: I think the headings in this section need to be made clearer, like in the section above – either framed as a question or makes the relevancy of the information clear to the user.

If you have lived in the UK for less than five years by the end of December 2020, you will be able to apply for pre-Settled Status. Once you reach five years of continuous residence, you will then be able to apply for Settled Status at no extra cost.

- o Permanent Residence or Indefinite Leave to Remain (ILR) status

Commented [7]: Avoid using the acronyms

Settled Status is in effect Indefinite Leave to Remain (ILR). People who have Indefinite Leave to Remain or Indefinite Leave to Enter the UK (a Returning Resident Visa) have the right to remain in the UK. However, they might wish to consider applying for Settled Status to obtain the additional rights agreed under the Withdrawal Agreement, such as the right to a five-year absence, ~~rather than the current two-years years allowed without losing their Settled Status,~~ and the right to be joined by eligible family members.

People who hold a valid Permanent Residence (PR) document will have to exchange this for Settled Status, as the ~~PR-Permanent Residence~~ document will be come invalid on 31 December 2020.

If you cannot provide this proof, for instance you have lost your documents or they have been destroyed for some reason, and you arrived in the UK before 31 December 1988, you may also be able to apply under the Windrush Scheme. Further information can be found by [clicking on this link](#).

The good news is that in both cases the application will be free of charge and you will not need to provide evidence of the length of your stay in the UK.

If you are uncertain about your rights always seek independent legal advice, the resources available to you in London can be found xxx.

Commented [8]: I think this is a good section to include a reference across the mapping – please check this text is accurate.

- o Irish Citizens

Irish citizens enjoy a right of residence in the UK that is not reliant on the UK's membership of the EU and are considered 'settled' from the moment they took residence in the UK. They will therefor not be required to apply for the new status under the scheme. However, there is some legal uncertainty around this status and, as in the case of those with ILR, there may be benefits in applying for Settled Status. More information can be found [here](#).

Eligible family members of Irish Citizens living in the UK from non-EU countries will be able to obtain Settled Status under the scheme without the Irish citizen doing so.

- o Children

All family members will need to apply individually, although parents or guardians will need to complete the applications on behalf of the children in their care. Children under the age of 21 of parents with Settled Status, will be granted Settled Status upon application, even if they have lived in the UK for

Commented [ ]: Under-18?

Commented [ ]: I don't want to imply this is an automatic right before reading on.

less than five years. The fee will still apply and a full application is required, but if parents have proof of their continuous residence, it will be presumed that dependent children will have this too. This applies also to children who arrive in the UK after 31 December 2020.

Children born in the UK with one parent who is already a UK citizen, or has Permanent Residence or Settled Status when they were born, have an automatic right to British citizenship and do not need to naturalise or register.

For children who have been adopted a legal adoption document that is recognised in the UK will have to be **provided**.

**Commented [1]:** Children not yet born? Born after 31 December 2020?

[Section on different family constellations and implications of Settled Status: cost, status, ... . This section is under debate and we need to confer with Here for Good on whether this could be seen as advice]

#### o Vulnerable Citizens

The Home Office is aware that there are many reasons why people will not have easy access to information, or are not able to understand or navigate through the system without assistance. They may not have access to computers or know how to use one, they may have a limited understanding of the English language, they may have a disability or other health issues that prevent them from engaging with the application process easily or without support.

The Home Office has consulted **widely** with user groups that represent a variety of communities and is learning from a series of trial application processes in real situations. However, this remains an area of particular concern and individual conditions and circumstances of applicants may demand specific support. It is the intention to work with relevant organisations that can help in identifying and reaching out to ~~these EU nationals~~ **those eligible to apply for Settled Status**, as well as to put in place specific support to them with making their application.

**Commented [2]:** One way round referencing all the eligible groups which EU national doesn't quite cover

We will update this portal as further details become available, but we have identified independent support and advice services in London that may be able to assist and listed these separately [here \[Link\]](#).

#### o Dual nationality

For those EU nationals who also have a British passport, nothing will change. **They will continue to be able to enjoy exactly the same rights as now.** They will not need to apply for Settled Status. However, they may wish to do so, as they would be able to enjoy specific rights such as have non-EU family members join them after Brexit, as shown in the next section.

**Commented [3]:** Need to be consistent throughout, talking about 'they' or 'you'. I think this will be clearer once the headings are sorted into the same style as the above section

If you hold a valid Permanent Residence (PR) document or have Indefinite Leave to Remain (ILR), you can also apply for British Citizenship. You will also be able to do this once you've been granted Settled Status. However, not all EU27 nations allow their citizens to hold a passport of another nation, or only under specific circumstances.

If you are eligible for British Citizenship and want to apply for this, it may be good to check first with your embassy whether you can retain the passport of your country of birth. [Here \[Link\]](#) you can find contact details for the EU27 embassies in London, and [here](#) you can find more about how to apply for British Citizenship.

- o Non-EU citizens **dependants**

EU citizens who move to the UK and later obtain British citizenship in addition to the citizenship of the country of their origin, will retain rights under EU law that allow them to be joined automatically by a non-EU family members after December 2020. This follows the judgement in the so-called [Lounes case](#). UK citizens may not have this automatic right.

This does not apply, however, to British Citizens who have obtained an EU27 passport (including Irish), to enable them to retain the right to Freedom of Movement in the EU, but still reside in the UK. Because they did not immigrate to the UK, they are not considered to have exercised their treaty rights and will be treated as a UK citizen for this purpose.

(This may need further explanation and a link, but could not find one)

Proof of your relationship to your EU citizen family member (for example, a birth, marriage or civil partnership certificate) can be scanned and submitted through the online application form. You will also need to provide evidence of your family member's identity and residence and your fingerprints and a photo of your face at an application centre in the UK, unless you already have a biometric residence card.

If this applies to you and you are in any way concerned and want independent advice, we have compiled a list of organisations that may be able to help. You can find the relevant section [here \[Link\]](#).

[If you are uncertain about your rights or the rights of your family members always seek independent legal advice, the resources available to you in London can be found xxx.](#)

- o EU citizens temporary living outside the UK

Currently you can live outside the UK for a maximum of two years, before you lose Indefinite Leave to Remain or Permanent Residence. Under the

**Commented** [redacted] 4]: Is this about dependents, or family members

**Commented** [redacted] 1]: Are there other cases to highlight? Zambrana, Surinder Singh?

Withdrawal Agreement agreed between the EU and the UK, this has been extended to five years for Settled Status.

If you are currently living abroad after having lived in the UK for a while and intend to return, you should do this before the cut-off date of 31 December 2020 to qualify for Settled Status or pre-Settled Status, depending on the number of years you lived in the UK before your absence.

- o EU citizens arriving after the cut-off date (post Brexit immigration rules)

If you arrive after the cut-off date of 31 December 2020, you will come under the new immigration system to be put in place after Brexit. So, unless anything else is agreed between the UK and EU and you are not a direct relative of an EU family member with Settled Status in the UK, you will be treated like any other national arriving here and the immigration legislation relevant at that time will apply to you.

- The application procedure:

- o Start of the scheme and deadline

The scheme ~~will~~ **is scheduled to** open **fully** for applications in March 2019 and applications must have been submitted on or before 31 December 2020. There will be an extended 'grace period' until 30 June 2021, but it is highly recommended that people apply by the end of December 2020. Applications received after June 2021 will be accepted only in very exceptional circumstances.

- o Systems (mobile app, online, paper, library)

Applications can be completed on line and the Home Office will release a mobile phone app to support the application process. The app will be fully functional on smart phones with Android, but only partially on iPhone. The app will allow you to scan your passport or biometric ID.

Applications will mostly take place via the app or online. Paper applications will be limited and there is no information at this stage about this. Paper applications will require that you send your ID card or passport by post. The Home Office has promised to return your document as soon as they can.

Those who require specific assistance with the online process will be able to use a system called Assisted Digital. A triage process will determine which level of help best suits your needs and the service will be free to use. For this group of people who specific help, the Home Office is looking into using a range of locations such as city centre libraries and other designated centres. Details of this will be released later this year or early next year.

- Required documents and other information

You will need a valid passport or biometric national identity card. A biometric document contains a chip (like a bank card has a chip) that holds information on you.

Commented [6]: One for the glossary

You will need proof of residence in the UK, unless you already have a valid Permanent Residence document, or Indefinite Leave to Remain or Indefinite Leave to Enter the UK. If you have paid tax through work or received benefits, you can use your National Insurance number to help confirm that you have been residing in the UK.

If there is not enough information held on national databases, such as HMRC or DWP, you will be asked for further evidence to prove your continuous residence. This could include:

- P60s or P45s
- payslips
- bank statements
- utility bills, Council Tax bills, phone bills
- annual business accounts
- employer contracts or letters confirming employment
- letters, invoices or certificates from accredited educational organisations
- passport stamps confirming entry at the UK border
- airline or train tickets confirming travel into the UK.

You will be able to submit scans of these documents through the online application form. You will not need to provide evidence of your entire residence in the UK, only for the period that proves you are eligible for Settled or pre-Settled Status.

If you are from outside the EU you will need to provide evidence of your relationship to a family member from the EU living in the UK.

Commented [7]: Again just need to be tight on language here to reference Irish/EEA/Swiss where appropriate

If you are not able to provide any further information or proof of residence, the Home Office has said that they will then have a conversation with you to determine your residence in the UK.

o Criminality checks

If you are over 18, you will be asked about your criminal history in the UK and overseas. You will also be checked against the UK's crime databases. If you have only been arrested or convicted of a minor offense, you will be still be eligible to apply for Settled or pre-Settled Status. Speeding fines, for instance, will not be taken into account.

Offenses and convictions will be assessed on a case-by-case basis and it may well be a good idea to seek independent legal advice prior to making your application if you have had a custodial sentence of 12 months or more. A list of independent legal advisors can be found [here \[Link\]](#).

If you've been to prison, you will usually also need at least five years' continuous residence from the day you were released, to be considered for Settled Status.

**Commented [8]:** What about for people currently in prison and for the duration of the transition? Signpost to support?

**Commented [ ]:** What about pre-settled status?

#### o Cost

Each application will cost £65 for an adult and £32.50 for a child under the age of 16. There will be no charge for children in care and those who already have Indefinite Leave to Remain (ILR), Indefinite Leave to Enter (ILE) or Permanent Residence (PR) status.

**Commented [ ]:** Can this section be worded the same as above, where information is repeated I would favour consistency unless variation is required for another purpose.

#### o Applying from abroad

At present, applications will have to be made in the UK and will be open to people considered 'resident' before midnight on 31 December 2020.

It will also include those previously resident in the UK who are outside the UK on that date but who have maintained 'continuity of residence' here. So, for example, those who are continuously resident in the UK but who happen to be abroad on business or holiday or living overseas temporarily on 31 December 2020 will be able to make an application when they return to the UK.

The Home Office is currently considering 'in country applications', that is to say applications made from abroad, but a decision has yet to be made.

#### o What do I get proof of Settled Status/Pre-Settled Status?

If you are granted Settled Status you will not get a document to proof this. However, if you are ever required to provide proof of your status, for instance for a new employer, landlord or other health practitioner, you can apply for an access code and web link to give to them, so that they can confirm electronically your status. They will not have access to any other information ~~on~~ about you through this link.

#### o Appeal and oversight

There is no clarity at this stage on the appeal process in case an application for Settled Status is rejected. However, the establishment of an independent authority to oversee the process was suggested in the Withdrawal Agreement. No further details are available at present, but we will update this portal as soon as further information emerges.

#### o Feedback (citizens' monitoring)

(Link to the research project, to be fleshed out and agreed closer to March next year)

- Future rights
  - o Existing partners, children and parents

- o Future partners and children
- o Siblings and other members of your family

(This is still somewhat unresolved and complex and may need some further research and input from others)

- Conditions for retaining Settled Status once granted

To retain Settled Status you should not:

- Leave the UK for more than a continuous period of five years
- Be convicted of a serious crime
- ... (anything else?)

Otherwise there are no barriers to retain Settled Status and to remain in the UK as you are now.

- Seeking support from the Home Office
  - o Customer Contact Centre

This Portal is intended to provide independent guidance to EU27 citizens in London specifically and help them as much as we can to navigate the process of making their Settled Status application when the scheme is launched.

The Home Office have also set up an information site and you are advised to register for updates as well. You can find their site through [this link](#).

### 3. FAQs

(Can we collectively define questions here? We may also need to wait until March, as much can't be answered now)

### 4. Seeking legal advice (linking to Here for Good content)

(Perhaps Here for Good can draft and intro here?)

### 5. Sources and references

**From:** Google Calendar <calendar-notification@google.com> on behalf of [REDACTED] the3million.org.uk  
**Sent:** 10 October 2018 09:53  
**To:** [REDACTED] the3million.org.uk; [REDACTED] hereforgoodlaw.com;  
[REDACTED] the3million.org.uk; [REDACTED]  
**Subject:** European Londoners - Portal catch-up

Hi [REDACTED]

I am afraid I won't make most of the meeting, as [REDACTED] is in charge for the3million but I remain involved, to make sure we keep on track and stay within the scope of the contract.

Have a good meeting.

As a rule of thumb, meetings would need to be at 11AM at the earliest for me to attend, to avoid peak time train tickets (£210 return, instead of £80). I imagine it's the same thing for [REDACTED]

Kind regards,

Nicolas

### European Londoners - Portal catch-up

Apologies, please note the timing update to meet the availability of everyone.

Please notify reception when you arrive so you can be escorted to the room as it is not in a publicly accessible part of the building.

I suggest that we meet in person for this meeting, as it will enable us to have a full discussion about the complete content for the beta version of the portal.

Best wishes,

[REDACTED]

**When** Wed 10 Oct 2018 10:15am – 11:15am United Kingdom Time

**Where** City Hall, 6.1W ([map](#))

**Who**

- [REDACTED] organiser
- [REDACTED] the3million.org.uk- creator
- [REDACTED]
- [REDACTED]
- [REDACTED] [REDACTED]
- [REDACTED]

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 25 October 2018 17:16  
**Cc:** [REDACTED]  
**Subject:** #LondonIsOpen update

Dear all,

I hope you are well. I wanted to make sure you were aware of the Mayor's latest plans around our #LondonIsOpen campaign.

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With the date the UK is due to leave the European Union fast approaching, we know there are some uncertain times ahead. The Mayor of London, Sadiq Khan is determined to continue banging the drum for London to ensure people know that, despite Brexit, we will still be one of the most exciting, entrepreneurial, international, innovative and outward-looking cities in the world.

Since it started in July 2016, the Mayor of London's **#LondonIsOpen** campaign has reached millions of Londoners and people around the world. Over the course of the next year, he will be continuing to push this campaign and the message that, post Brexit, London will still be the best place in the world to live, work and visit.

The campaign will celebrate the fact that London is the greatest city in the world and reassure the over 1 million European citizens who have made this city their home that they will always belong in London.

Tomorrow morning, the Mayor is releasing a short #LondonIsOpen film on social media celebrating the diversity of our city and the European communities across London. I wanted to share this with you as I know this is a message that you also feel passionately about.

Please share the video tomorrow on your social channels, as well as using the #LondonIsOpen hashtag in your communications on social media over the coming months, wherever relevant.

We believe it's vital to promote that despite Brexit, London remains open to the world. We hope you'll join us.

- [Share our video](#) on social media tomorrow from 10am. Please use #LondonIsOpen and @MayorofLondon when you share it.

*NB: This video will be put live at **10am** tomorrow morning.*

- Example post:  
Share to show you agree - #LondonIsOpen and always will be. @MayorofLondon

If you have any queries in the meantime about the campaign please contact [REDACTED]  
[REDACTED] ([\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)).

Best wishes,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |  
Tel: 020 7983 [REDACTED]

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 29 October 2018 18:12  
**To:** 'Nicolas Hatton'  
**Cc:** [REDACTED]  
**Subject:** RE: ICT13041 {1} & ICT13047 {2}European Portal - Counter signature Complete

Hi Nicolas,

[REDACTED] updated today that you still haven't received payment. Have you had any success with the below email address, and would you like me to escalate this?

Kind regards,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |  
Tel: 020 7983 [REDACTED]

---

**From:** [REDACTED]  
**Sent:** 19 October 2018 17:58  
**To:** Nicolas Hatton <[REDACTED]@the3million.org.uk>  
**Cc:** [REDACTED] <[REDACTED]@hereforgoodlaw.com>  
**Subject:** RE: ICT13041 {1} & ICT13047 {2}European Portal - Counter signature Complete

Hi Nicolas,

I'm sorry that the money hasn't been received yet. I'm afraid I don't deal with the payments, but you should be able to speak to somebody directly at [accountspayable@Tfl.gov.uk](mailto:accountspayable@Tfl.gov.uk)

Let me know if you don't hear back within a reasonable timeframe and I can escalate.

Best wishes,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |  
Tel: 020 7983 [REDACTED]

**From:** Nicolas Hatton <[REDACTED]@the3million.org.uk>  
**Sent:** 19 October 2018 16:20  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@hereforgoodlaw.com>  
**Subject:** Re: ICT13041 {1} & ICT13047 {2}European Portal - Counter signature Complete

Hi [REDACTED]

Can you check with banking the date of the BACS payment for the contract ICT13041 & ICT13047. No money has been received yet.

Kind regards,

*Nicolas*

Nicolas Hatton  
CEO and founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On Fri, 7 Sep 2018 at 11:23, [REDACTED] <[REDACTED]@tfl.gov.uk> wrote:

Hi Nicolas,

Thank you for sending over the contract.

I can confirm that the counter signature has been completed (please see attached for your records)

I've taken note of your availability and made provisions for you and your team to come in on Wednesday, an invite was circulated yesterday, as the contract aspect is now concluded, I will hand over to the project Lead [REDACTED]

Don't worry about the name change, I quite liked it after a while 😊. Wishing you a successful project delivery

Kind Regards

[REDACTED]

[REDACTED] - Commercial, Technology and Data ( GLA )

**Transport for London**

6th Floor (6R2) | 14 Pier Walk | London | SE10 0ES

E: [REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)

**From:** Nicolas Hatton [mailto: [REDACTED]@the3million.org.uk]

**Sent:** 06 September 2018 08:51

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** Re: ICT13041 {1} & ICT13047 {2}European Portal - Contract signing - The 3 Million

Dear [REDACTED]

My sincere apology for getting your name totally wrong. I am sure you don't look like [REDACTED] at all.

Next week is a busy week for the team and [REDACTED] won't be back yet so would it be possible to organise the meeting on Wednesday morning as early as possible.

I've checked with [REDACTED] and that would work for him too.

Kind regards,

*Nicolas*

Nicolas Hatton  
Founder member of the3million, délégué consulaire (Bristol)

E: [REDACTED]@the3million.org.uk

T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)

M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On 5 September 2018 at 17:20, Nicolas Hatton <[REDACTED]@the3million.org.uk> wrote:

Dear [REDACTED]

Please find attached the signed contract, with two appendices.

I've kept the date of 7/09/2018 and I took note of your proposed paying schedule.

I hope this is satisfactory.

Kind regards,

*Nicolas*

Nicolas Hatton  
Founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

[Support EU citizens in the UK by becoming a supporter of the3million today](#)

On 5 September 2018 at 16:53, Nicolas Hatton <[REDACTED]@the3million.org.uk> wrote:

Hi [REDACTED]

Sorry to come back to you but I have been struggling with the contract, as I am not able to attach the Gaant chart to the contract. They are too big as pictures or incompatible as files. Can they be added as appendix?

Kind regards,

*Nicolas*

Nicolas Hatton  
Founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On 5 September 2018 at 16:36, Nicolas Hatton <[REDACTED]@the3million.org.uk> wrote:

Hi [REDACTED]

The contract will be back to you by end of play today so the inception meeting can happen as planned.

Kind regards,

*Nicolas*

Nicolas Hatton  
Founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On 5 September 2018 at 14:33, [REDACTED] <[REDACTED]@tfl.gov.uk> wrote:

Hello Nicolas,

Can I have an update on the signed contract ?

I need inform the team if the inception meeting will still take place as planned next week

Regards

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 03 September 2018 16:02

**To:** 'Nicolas Hatton'  
**Cc:** [REDACTED]  
**Subject:** RE: ICT13041 {1} & ICT13047 {2}European Portal - Contract signing - The 3 Million

Hi Nicolas,

Electronic signatures are acceptable to allow the document to be saved as PDF.

How do you plan to send I to me and what format will it be in ?

Please note that you should **not** make any announcements publicly until the inception meeting has taken place

Regards

[REDACTED]

**From:** Nicolas Hatton [mailto:[REDACTED][the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)]

**Sent:** 03 September 2018 15:55

**To:** [REDACTED] [REDACTED]

**Cc:** [REDACTED] [REDACTED] [REDACTED]

**Subject:** Re: ICT13041 {1} & ICT13047 {2}European Portal - Contract signing - The 3 Million

Hi [REDACTED]

Is it ok if I send you the signed copy of the contracts tomorrow afternoon?

Once signed, will there be a cooling off period or can we make it public?

We are looking at publishing a statement with your approval, with possibly a quote from Sadiq Khan your end about the benefits for the 1 million European Londoners.

Kind regards,

*Nicolas*

Nicolas Hatton  
Founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On 3 September 2018 at 15:51, [REDACTED] <[REDACTED]@tfl.gov.uk> wrote:

Hello Nicolas,

Hope this finds you well?

Can I have an update on the progress of the contract signing.

The team are keen to find out if were still on track to get this finalised and commence with the inception meeting next week

Please keep me up to date if you have any problem which will not allow us to reach Friday 07 Sept. Please note GLA will need at least 24hours to sign once you have signed

Regards

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 29 August 2018 10:13  
**To:** 'Nicolas Hatton'  
**Cc:** [REDACTED]  
**Subject:** RE: ICT13041 {1} & ICT13047 {2}European Portal - Contract signing - The 3 Million

Hi Nicolas,

No need to arrange a meeting at this stage.

Please review the contract and make updates where highlighted. Send back to me so we're both happy with the final version of the contract. Then you can sign (electronic signature is acceptable, as it will be saved as PDF once both parties have signed)

If we can get the contract agreed and signed earlier than 7<sup>th</sup> Sept then we can commence sooner.

Any problems, do let me know, I'd be happy to have a call for clarity if needed

Regards

[REDACTED]

---

**From:** Nicolas Hatton [mailto:[REDACTED][the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)]

**Sent:** 24 August 2018 17:37

**To:** [REDACTED] [REDACTED]

**Cc:** [REDACTED] [REDACTED] [REDACTED]

**Subject:** Re: ICT13041 {1} & ICT13047 {2}European Portal - Contract signing - The 3 Million

Hi [REDACTED]

I am coming back to London from [REDACTED] on Thursday so shall we set up a meeting on Thursday afternoon?

Kind regards,

Nicolas

Sent from my iPhone

On 24 Aug 2018, at 17:15, [REDACTED] [REDACTED] <[REDACTED][tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)> wrote:

Hi Nicolas,

Please accept my apologies in the delay of getting the contract over to you sooner.

Please see attached the current draft contract ready for your review. In accordance with the Rfp template I estimated a signing date of 7<sup>th</sup> Sept, however I will be happy to proceed sooner as long as both parties are content.

I will be back in the office on Wednesday 29 Aug, feel free to contact me after this date if you have any concerns or queries.

Have a nice weekend

Regards

[REDACTED]

[REDACTED]

**From:** [REDACTED] [[mailto:\[REDACTED\]@the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)]

**Sent:** 23 August 2018 10:57

**To:** [REDACTED] [REDACTED]

**Cc:** Nicolas Hatton; [REDACTED] [REDACTED]

**Subject:** Re: ICT13041 {1} & ICT13047 {2}European Portal - Tender outcome - The 3 Million

Hi [REDACTED]

It will be Nicolas.

Best wishes

[REDACTED]

On Thu, 23 Aug 2018 at 10:56, [REDACTED] <[REDACTED]@tfl.gov.uk> wrote:

Hi [REDACTED]

Thanks for the update on your availability.

I will send you the contract shortly, which will be addressed to The 3 Million.

Can you confirm who from the company will sign the contract ?

Regards

[REDACTED]

[REDACTED]

---

**From:** [REDACTED] [mailto:[REDACTED]@the3million.org.uk]

**Sent:** 23 August 2018 10:53

**To:** [REDACTED] [REDACTED]

**Cc:** Nicolas Hatton; [REDACTED] [REDACTED]

**Subject:** Re: ICT13041 {1} & ICT13047 {2}European Portal - Tender outcome - The 3 Million

Dear [REDACTED]

Thank you for your email and we are delighted to be offered this opportunity to work with the GLA team on a matter of such crucial importance to EU27 citizens who have made their home in London.

[REDACTED], so please send any correspondence regarding the contract exchange and start of the project to Nicolas and [REDACTED] who I have copied in. I will pick up on issues again my return.

Best wishes,

[REDACTED]

[REDACTED]  
the3million - [REDACTED]

E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)

T: [https://twitter.com/\[REDACTED\]](https://twitter.com/[REDACTED])

M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

Support EU citizens in the UK by becoming a member of the3million today

<image001.jpg><image002.jpg>

On 23 Aug 2018, at 09:57, [REDACTED] <[REDACTED]@tfl.gov.uk> wrote:

Good Morning [REDACTED]

Please see attached letter containing the outcome and the scores from the recent tender you participated in

Kind Regards

[REDACTED]

[REDACTED] - Commercial, Technology and Data ( GLA )

**Transport for London**

6th Floor (6R2) | [14 Pier Walk | London](#) | SE10 0ES

E: [REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)

[REDACTED]

---

**From:** [REDACTED] [mailto:[REDACTED]@the3million.org.uk]  
**Sent:** 10 August 2018 11:10  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Re: ICT13041 {1} & ICT13047 {2} European Portal - Post Tender Clarity Meeting - The 3 Million

Dear [REDACTED]

I can confirm that the3million and Here for Good can attend the meeting on Thursday the 16th.  
The names of those attending are as follows:

[REDACTED] [REDACTED] and [REDACTED] for the3million and [REDACTED] [REDACTED] and [REDACTED]  
[REDACTED] for Here for Good.

If anything changes in this lineup I will let you know asap.

Look forward to meeting you and the team at GLA next week,

Best regards,

[REDACTED]

[REDACTED]  
the3million - [REDACTED]  
E: [REDACTED]@the3million.org.uk  
T: [https://twitter.com/\[REDACTED\]](https://twitter.com/[REDACTED])  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

Support EU citizens in the UK by becoming a member of the3million today

<image001.jpg><image002.jpg>

On 9 Aug 2018, at 12:03, [REDACTED] <[REDACTED]@tfl.gov.uk> wrote:

Dear The 3 Million,

Thank you for your submission.

On behalf of GLA I would like to invite you to a post tender return clarity meeting on **Thursday 16 August at 15:00 – 16:00 at City Hall, The Queen's Walk, London, SE1 2AA**

The session will be focused towards the questions that the project stakeholders have regarding your proposal.

Once you have passed through security please ask for [REDACTED] at reception, by way of receipt of this email please confirm attendance and the names of those attending at your earliest convenience

If you have any problems with these arrangements please do not hesitate to contact me

Kind Regards

Kind Regards

[REDACTED]

[REDACTED] - Commercial, Technology and Data ( GLA )

**Transport for London**

6th Floor (6R2) | [14 Pier Walk | London](#) | SE10 0ES

E: [REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)

[REDACTED]

---

**From:** Nicolas Hatton <[REDACTED]@the3million.org.uk>  
**Sent:** 02 November 2018 18:09  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Re: Text for translations

Hi [REDACTED]

All sections are now filled so please activate the account.

Kind regards,

*Nicolas*

Nicolas Hatton  
CEO and founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED]@the3million.org.uk  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On Thu, 1 Nov 2018 at 16:07, [REDACTED] <[REDACTED]@the3million.org.uk> wrote:

Hi [REDACTED]

Could you activate the account, please?

Best wishes, [REDACTED]

On Thu, Nov 1, 2018 at 3:11 PM [REDACTED] <[REDACTED]@the3million.org.uk> wrote:

Hi Both, I have just seen it and I am starting to do it. Will write back when it's done. Best, [REDACTED]

On Thu, Nov 1, 2018 at 2:47 PM Nicolas Hatton <[REDACTED]@the3million.org.uk> wrote:

Thanks [REDACTED]

I have asked [REDACTED] to register on the portal.

[REDACTED] please reply to this email once done so the payment can be processed by the GLA ASAP.

Kind regards,

*Nicolas*

Nicolas Hatton  
CEO and founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED]@the3million.org.uk  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On Thu, 1 Nov 2018 at 14:02, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Hi Nicolas,

I apologise for the delay and very much appreciate the frustration. I hadn't realised that [REDACTED] hadn't sent this information over when the contracts were signed – this was an oversight and I am sorry it has led to a delay in payment.

I have re-attached the instructions that you need to follow. If you have any questions then [REDACTED] will be able to help you. This needs to be followed before payment can be scheduled. I can reassure you that as soon as we receive this form payment will be prioritised.

Kind regards,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

**From:** Nicolas Hatton <[REDACTED]@the3million.org.uk>

**Sent:** 01 November 2018 13:44

**To:** [REDACTED]@london.gov.uk>

**Cc:** [REDACTED] <[REDACTED]@the3million.org.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

**Subject:** Re: Text for translations

Hi [REDACTED]

This is kafka-esque. What do we need to do to be set up as a vendor on your system and get paid?

You need to appreciate we are a small organisation so delaying the payment of the invoice due to system requirements not made clear to us when signing up the contract means our people do not get paid, [REDACTED]  
[REDACTED]

So please get your act together so payment can be made by tomorrow at the latest.

Many thanks,

*Nicolas*

Nicolas Hatton

CEO and founder member of the3million, délégué consulaire (Bristol)

E: [REDACTED]@the3million.org.uk

T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)

M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On Thu, 1 Nov 2018 at 12:03, [REDACTED]@london.gov.uk> wrote:

Hi both. Any news on this? We won't be able to raise a purchase order and pay you until you register on the system.

Many thanks, [REDACTED]

[REDACTED]

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 31 October 2018 18:33  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** RE: Text for translations

Hi [REDACTED]

Any update on this? If not could you give them a call to ensure this is followed up quickly?

Thanks for your help!

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**  
City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

---

**From:** [REDACTED]  
**Sent:** 30 October 2018 14:53  
**To:** Nicolas Hatton <[REDACTED]@the3million.org.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@the3million.org.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** RE: Text for translations

Hi. I don't think you are registered on the system.

In order to get you paid I need you to register as a supplier with the GLA. Instructions on how to do so are attached.

Please follow all the steps. Once you have completed all the sections please contact me with the full name and addressed used in your application and we will get your account activated and get a PO raised.

Many thanks, [REDACTED]

[REDACTED]

[REDACTED]

---

**From:** Nicolas Hatton <[REDACTED]@the3million.org.uk>  
**Sent:** 30 October 2018 14:50  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@the3million.org.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

[REDACTED] <[REDACTED]@london.gov.uk>

**Subject:** Re: Text for translations

Not as far as I know [REDACTED] [REDACTED] can you check?

Sent from my iPhone

On 30 Oct 2018, at 14:18, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Hi [REDACTED] and Nicolas,  
I've copied in [REDACTED] who is helping to progress this payment for you as soon as possible.  
He has asked whether TfL have assigned the3million a 'TFL vender number' yet?  
Best wishes,

[REDACTED]

---

**From:** [REDACTED] <[REDACTED]@the3million.org.uk>

**Sent:** 30 October 2018 13:52:54

**To:** [REDACTED]

**Cc:** [REDACTED] Nicolas Hatton

**Subject:** Re: Text for translations

Thanks, [REDACTED] that's great.

Best wishes,

[REDACTED]

[REDACTED]  
the3million - [REDACTED]  
E: [REDACTED]@the3million.org.uk  
T: [https://twitter.com/\[REDACTED\]](https://twitter.com/[REDACTED])  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

Support EU citizens in the UK by becoming a member of the3million today

On 30 Oct 2018, at 13:08, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Hi [REDACTED]

I will have the final text with you as soon as possible, it's going through final clearance here at the GLA and therefore subject to change. We're hoping to go live this week so it should be with you shortly.

Apologies again about the delay in payment. Nicolas and I exchanged emails yesterday and I've now pushed for this to be resolved as soon as possible. I'll provide an update as soon as I can, but my apologies for the delay.

Best wishes,

[REDACTED]

---

**From:** [REDACTED] <[REDACTED]@the3million.org.uk>  
**Sent:** 30 October 2018 11:49:11  
**To:** [REDACTED]  
**Cc:** [REDACTED] Nicolas Hatton  
**Subject:** Text for translations

[REDACTED]

Further to our meeting with [REDACTED] yesterday, I will need a copy of the final version the text of the EU Londoners Hub and the leaflet, to be able to proceed with commissioning the translations. I understand there have been some further amendments.

This will also commit us to paying the translators and proofreaders, so I trust that any payment issues can be resolved soon as well.

Many thanks,

[REDACTED]

[REDACTED]  
the3million - [REDACTED]  
E: [REDACTED]@the3million.org.uk  
T: [https://twitter.com/\[REDACTED\]](https://twitter.com/[REDACTED])  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

Support EU citizens in the UK by becoming a member of the3million today

FW: EU Settlement Scheme - Grant Funding launch

[redacted]

Mon 12/3/2018 2:11 PM

Cc: [redacted] <[redacted]@london.gov.uk>;

[redacted]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Dear colleague,

You may be aware already but just wanted to flag that the Home Office recently launched their £9m grant scheme for voluntary and community sector organisations supporting Europeans through the settled status registration process. They are also publishing a toolkit for community organisations and local authorities, following their toolkit for employers. See more details below.

In other news, the GLA will be hosting an event for civil society organisation to keep up to date on Settled Status in the new year, so keep an eye out for the invitation. We continue to develop the Mayor of London's [EU Londoners Hub](#); you will soon find info leaflets about Settled Status in seven European community languages, which you are free to download and use. We are working on the translations of the remaining languages, as well as the translations of the Hub content.

We are also updating the list of services available to European Londoners who need advice about their situation - if you provide services which you think would be useful list and you don't feature on the list already, please do get in touch.

We'd love to hear what you are working on, so please do send over any updates you may have about your work with European Londoners.

Kind regards,

[REDACTED]  
[REDACTED] | Citizenship and Integration Adviser (CII)  
Communities and Social Policy

I work [REDACTED]

GREATER LONDON AUTHORITY  
City Hall | The Queen's Walk | London | SE1 2AA |

#londonisopen

---

Dear SMP lead

This is to update you that the Grant Scheme, where voluntary and community sector organisations can apply for funding to support EU Settlement Scheme applications from vulnerable or at-risk EU citizens and their families, has opened today. See the following link for more information:

<https://www.contractsfinder.service.gov.uk/Notice/dcc90ff7-c416-465a-ad92-9dd7f15bcce7>

Relevant organisations will have until 12pm on 1 February 2019 to put in their bid. **More information is set also out below** and we'd be grateful if you cascade to the relevant organisations in your area who might be interested in applying.

Separately, I can confirm that **we will be publishing a Community Leaders and Local Authority toolkit early next week**, which will contain leaflets and posters on the Settlement Scheme that you and the groups you work with may find useful.

Kind regards,

[REDACTED]

**Home Office**

First Floor, 2 Marsham Street, London, SW1P 4DF

[REDACTED]

For the latest news from the Home Office follow us on Twitter [@ukhomeoffice](https://twitter.com/ukhomeoffice) or visit [www.homeoffice.gov.uk](http://www.homeoffice.gov.uk)

## GRANT FUNDING LAUNCH

Today, the Home Office is pleased to announce the launch of up to £9 million of grant funding, available to voluntary and community sector (VCS) organisations to help vulnerable or at-risk EU citizens needing additional support when applying for the EU Settlement Scheme (EUSS).

Ensuring that vulnerable or at-risk EU citizens and their families are supported to obtain a status is a critical objective in the delivery of the EUSS and the grant funding. The Home Office will set out to create a network of funded organisations to ensure that a range of services are mobilised across the UK, so that support and assistance to apply for the EUSS is available to meet those who require the most support.

Extensive engagement with VCS organisations has also helped to shape the development of the grant funding. Following insight gained during the market engagement, there will be two levels of award:

- Level one – to fund grant projects from £5,000 up to £39,999; and
- Level two – to fund grant projects from £40,000 up to £750,000.

Organisations are invited to submit proposals as to how they can support the diversity of needs of a diverse EU citizen population to make their EUSS applications. The application period for bids will close at 12pm on 1 February 2019.

For more information, and to take part in the grant funding opportunity, please click this [link].

For all other questions, please email [EUSSgrants@homeoffice.gov.uk](mailto:EUSSgrants@homeoffice.gov.uk).

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 03 December 2018 12:34  
**To:** Nicolas Hatton  
**Cc:** [REDACTED]  
**Subject:** RE: Invoice for contracts ICT13041 & ICT13047

**Importance:** High

Hi Nicolas,

I've just been informed that the bank details aren't appearing on the system. I've copied in [REDACTED] who will be able to help ensure that this is corrected.

[REDACTED] please see the below information from Nicolas which needs updating on the system urgently so that payment can be processed as quickly as possible.

**Account Name:** the3million Ltd

**Bank:** [REDACTED]

**Sort Code:** [REDACTED]

**Account Number:** [REDACTED] (we might have given you an erroneous account number ending in [REDACTED] instead)

Kind regards,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |  
Tel: 020 7983 [REDACTED]

**From:** Nicolas Hatton <[REDACTED]@the3million.org.uk>

**Sent:** 03 December 2018 12:07

**To:** [REDACTED] <[REDACTED]@london.gov.uk>

**Cc:** [REDACTED]@london.gov.uk; [REDACTED]

**Subject:** Re: Invoice for contracts ICT13041 & ICT13047

Thank you [REDACTED] This was very unprofessional on our side and I apologise for it.  
Luckily, you were very diligent.

Kind regards,

*Nicolas*

Nicolas Hatton  
CEO and founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED]@the3million.org.uk  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On Mon, 3 Dec 2018 at 12:03, [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)> wrote:

Hi Nicolas,

Thank you for flagging this. I informed our accounts team of the error on Thursday night and they managed to pause the payment. I note that you've now updated the details on the system, and I have asked them to proceed now as quickly as possible. I'll update you when I receive confirmation that payment is being progressed.

Kind regards,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

**From:** Nicolas Hatton <[REDACTED][the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)>

**Sent:** 30 November 2018 08:23

**To:** [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; Ramiye Thavabalasingam

[REDACTED]

**Subject:** Re: Invoice for contracts ICT13041 & ICT13047

Dear [REDACTED]

I've now updated the bank details in Bravo.

If the payment is made using the erroneous details, it will return to you anyway.

Please advise which account details was used.

Kind regards,

*Nicolas*

Nicolas Hatton

CEO and founder member of the3million, délégué consulaire (Bristol)

E: [REDACTED][the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)

T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)

M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On Thu, 29 Nov 2018 at 17:43, Nicolas Hatton <[REDACTED][the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)> wrote:

Dear [REDACTED]

I just noticed that we had recorded the wrong bank details for another organisation and I want to make sure the bank details you hold for us are correct.

It should be:

Account Name: the3million Ltd

Bank: [REDACTED]

Sort Code: [REDACTED]

Account Number: [REDACTED]

Can you please hold the payment until this information is verified.

Kind regards,

*Nicolas*

Nicolas Hatton

CEO and founder member of the3million, délégué consulaire (Bristol)

E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)

T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)

M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On Thu, 29 Nov 2018 at 17:24, Nicolas Hatton <[REDACTED]@the3million.org.uk> wrote:

Thank you for the update [REDACTED]

Kind regards,

*Nicolas*

Nicolas Hatton

CEO and founder member of the3million, délégué consulaire (Bristol)

E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)

T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)

M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On Thu, 29 Nov 2018 at 17:01, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Dear Nicolas,

I've just had an update that your payment is going out tomorrow, and will be with you within 2 days. I'm so sorry once again for the delay and thank you for your patience. We've taken steps to ensure that this won't happen again.

Kind regards,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

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**From:** [REDACTED]  
**Sent:** 28 November 2018 10:25  
**To:** Nicolas Hatton <[REDACTED]@the3million.org.uk>  
**Subject:** RE: Invoice for contracts ICT13041 & ICT13047

Dear Nicolas,

I'm so sorry, I thought this had been dealt with. I have sent a strongly worded chase to our accounts team to ensure that this is prioritised, copying in my senior management, and I will ring this afternoon too if I don't hear back.

Kind regards,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

---

**From:** Nicolas Hatton <[REDACTED]@the3million.org.uk>  
**Sent:** 28 November 2018 09:19  
**To:** [REDACTED]  
**Cc:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Subject:** Re: Invoice for contracts ICT13041 & ICT13047

Dear [REDACTED]

We are a small organisation and the late payment of invoices affects our running and our ability to remunerate our workers. Can you please chase with Accounts Payable the first invoice sent on 19/11/2018 at 16:15 is paid by the end of the month please. It should have got paid in October, but I was not advised of the PO process, hence the delay in registering as a vendor to obtain the PO.

Kind regards,

*Nicolas*

Nicolas Hatton  
CEO and founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED]@the3million.org.uk  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]  
Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On Mon, 19 Nov 2018 at 16:20, Nicolas Hatton <[REDACTED]@the3million.org.uk> wrote:

Dear Sir / Madam,

In addition to the first invoice sent 3 minutes ago (invoice 1809001), please find attached our second invoice, reference 1811001, as the second payment (of our four) is due in December.

Kind regards,

*Nicolas*

Nicolas Hatton  
CEO and founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]  
Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On Mon, 19 Nov 2018 at 16:15, Nicolas Hatton <[REDACTED]@the3million.org.uk> wrote:

Dear Sir / Madam,

I am re-attaching our invoice, including the PO number this time.

Please note payment is due now, not in 30 days, due to the procedural delays

Kind regards,

*Nicolas*

Nicolas Hatton  
CEO and founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]  
Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On Thu, 13 Sep 2018 at 11:09, Nicolas Hatton <[REDACTED]@the3million.org.uk> wrote:

Dear Sir / Madam,

Please find attached the invoice for the first part of contracts ICT13041 & ICT13047

Kind regards,

*Nicolas*

Nicolas Hatton  
Founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]  
Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 06 December 2018 15:03  
**To:** 'Nicolas Hatton'  
**Subject:** RE: Invoice for contracts ICT13041 & ICT13047

Dear Nicolas,

This has all now been resolved, and you should receive payment very shortly (if it hasn't already come through). Please let me know if this isn't the case.

Once again please accept my sincere apologies for the delay.

Kind regards,

[REDACTED]  
[REDACTED]  
Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |  
Tel: 020 7983 [REDACTED]

**From:** Nicolas Hatton <[REDACTED]@the3million.org.uk>  
**Sent:** 03 December 2018 12:07  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED]  
**Subject:** Re: Invoice for contracts ICT13041 & ICT13047

Thank you [REDACTED] This was very unprofessional on our side and I apologise for it.  
Luckily, you were very diligent.

[Remainder of Email chain duplicated from p75]

## Re: Quick question

Nicolas Hatton <[REDACTED]@the3million.org.uk>

Wed 12/12/2018 7:58 PM

To: [REDACTED] <[REDACTED]@london.gov.uk>;

Absolutely [REDACTED] Hopefully in the New Year. It's been a pleasure working on the hub with you I must say.

Kind regards,

*Nicolas*

Nicolas Hatton  
CEO and founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED]@the3million.org.uk  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

On Wed, 12 Dec 2018 at 16:21, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Nice one, thanks Nicolas!

All good here, we are about to add much more content to the Hub which is great. Really enjoying work on it. [REDACTED]  
[REDACTED]

I hope you get a nice restful break (one can always hope) and that our paths cross soon.

Cheers

[REDACTED]

From: Nicolas Hatton [mailto:[REDACTED]@the3million.org.uk]  
Sent: 12 December 2018 13:52  
To: [REDACTED] <[REDACTED]@london.gov.uk>  
Subject: Re: Quick question

Hello [REDACTED]

Yes this is correct and something people feel it's very important.

How are you doing?

Kind regards,

*Nicolas*

Nicolas Hatton

CEO and founder member of the3million, délégué consulaire (Bristol)

E: [REDACTED] [the3million.org.uk](mailto:[REDACTED]@the3million.org.uk)

T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)

M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

-

-

On Wed, 12 Dec 2018 at 11:54, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Hi Nicolas,

Can I check whether this is tradition in France which French people will recognise and appreciate the Mayor highlighting as an example of New Year's Eve traditions around Europe?

- Across the Channel, the **French** tradition of 'étrennes' (a New Year's gift) can be traced back to Roman times. Today it's common in France to give money to workers such as refuse collectors, concierges and postal workers. Children may write 'vœux', a card wishing their grandparents good luck for the New Year. In return, they get a small gift or pocket money by way of thanks.

Thanks

[REDACTED]

-

[REDACTED] | **Citizenship and Integration Adviser (CII)**  
**Communities and Social Policy**

[REDACTED]

I work [REDACTED]

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |

-

**#londonisopen**

-

**#LondonIsOpen**

-

\_\_\_\_\_

Co [REDACTED] <[REDACTED]@london.gov.uk>;

[REDACTED]

[REDACTED]

Dear colleague,

In the light of the government's Settlement Scheme fully launching in March the Mayor of London is committed to supporting European Londoners. To make sure EU citizens and their families have all the information they need about living in London after Brexit he has created the [EU Londoners Hub](#). As part of this work, we are supporting civil society to engage with European Londoners and reach out to those groups most at risk of marginalisation.

Today we launch our second round of micro grants to support this important work.

City Hall will provide micro-grant funding of up to £5,000 to community groups and small civil society organisations with demonstrable expertise and reach to deliver outreach activity on the settled status scheme, providing information and advice to vulnerable European Londoners.

You can find the link to read more and to apply [here](#).

We have developed downloadable leaflets and information documents about Settled Status that can help with your outreach work. You can find them in English and other European community languages on the EU Londoners Hub - we are adding more translations as and when they become available. Please note that following the Prime Minister's announcement to abolish the fee to apply for Settled Status, we are updating our translated resources to reflect this change.

The deadline to apply is 18<sup>th</sup> February 2019 5pm. If you have any questions about this microgrant scheme feel free to get in touch with me at [REDACTED] [\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk) or [REDACTED] [\[REDACTED\]](tel:[REDACTED])

Kind regards,

[REDACTED]  
[REDACTED] | **Citizenship and Integration Adviser (CII)**  
**Communities and Social Policy**

*I work* [REDACTED]

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**#londonisopen**

[REDACTED]

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**From:** Information Governance  
**Sent:** 11 April 2019 10:37  
**To:** [REDACTED]  
**Subject:** FW: News and updates

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**From:** [REDACTED]  
**Sent:** 06 February 2019 17:23  
**To:** [REDACTED] <[REDACTED]@the3million.org.uk>; [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** Nicolas Hatton <[REDACTED]@the3million.org.uk>  
**Subject:** RE: News and updates

Hi [REDACTED]

Thanks for raising this, I think it's important that everyone's work is fairly recognised in relation to the Hub.

I hope you had a positive conversation with New Europeans. I've also raised this with our manager here to ensure the contributions of both seconding organisations and commissioned partners are appropriately recognised in the delivery of GLA projects.

Fantastic, looking forward to receiving the next iteration of the resources.

Best wishes,

[REDACTED]

[REDACTED]

Senior Policy Officer – Migration and Refugees

**GREATER LONDON AUTHORITY**

City Hall | The Queen's Walk | London | SE1 2AA |  
Tel: 020 7983 [REDACTED]

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**From:** [REDACTED] <[REDACTED]@the3million.org.uk>  
**Sent:** 04 February 2019 16:46  
**To:** [REDACTED] <[REDACTED]@london.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@london.gov.uk>; Nicolas Hatton <[REDACTED]@the3million.org.uk>  
**Subject:** Re: News and updates

Hi [REDACTED]

[REDACTED]

Nevertheless, New Europeans should have acknowledged the role of the3million and Here for Good, but will address this with them directly.

Best wishes,

[REDACTED]

Advocate  
the3million -  
E: @the3million.org.uk  
T: <https://twitter.com>  
M: +44

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)



### EU citizens and settled status - it just feels like a betrayal

the3million is a not for profit organisation and we rely on donations to run the campaign. Please consider becoming a paying supporter today at <https://www.the3million.org.uk/join-us>

On 4 Feb 2019, at 13:51, <@london.gov.uk> wrote:

I got my Danish star in the end luckily, but thank you 😊

And thanks for the update on where we are at with the various documents, looking forward to receiving them.

As for your second point, I hadn't seen the newsletter until now, but I must say I don't see anything problematic in saying that New Europeans is playing a key role in developing the Hub. 🙄

I see the Hub as a great collaboration between the GLA and civil society organisations including the3million, Here for Good and the New Europeans, which is what the is all about 😊

I'm hesitant to get into any politics between organisations about this, you could of course contact I suggest that all organisations involved reference each other when talking about the Hub if that makes things clearer and more transparent but I'll let you decide whether that's a good idea.

Cheers

---

From: <[mailto:the3million.org.uk]>

Sent: 04 February 2019 10:37

To: <@london.gov.uk>;  
<.gov.uk>

Cc: Nicolas Hatton <.org.uk>

Subject: Fwd: News and updates

Hi Both,

Sorry, things have got a bit behind, though still on track to deliver leaflet as per deadline. The leaflet has been verified by the legal team, by the way, and all is fine. Most translators now signed up, though two languages are still to be confirmed (Danish - haven't found you a 'star either, so far - and Icelandic). Should get these within the next few days, though. The change [REDACTED] suggested for the main text have been reviewed by the lawyers and I will forward the marked up and clean versions of this later this afternoon. The Myth Buster and Employers' Toolkit will follow very soon.

On a slightly different matter, I received the New Europeans newsletter this weekend (see below) and was somewhat surprised to read their claim to have played a key role in developing the hub. [REDACTED]

[REDACTED] For NE to claim this, without any reference to the3million or Here for Good feels disingenuous at least. Before we approach them to ask for a correction, it will be good to hear your perspective. Sorry to drop this on you on this Monday morning.

Let know if there's anything else that I'm forgetting.

Best wishes,

[REDACTED]

[REDACTED]  
Advocate  
the3million - [REDACTED]

M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

<image001.jpg>

the3million is a not for profit organisation and we rely on donations to run the campaign. Please consider becoming a paying supporter today at <https://www.the3million.org.uk/join-us>

Begin forwarded message:

**From:** New Europeans <[bureau@neweuropeans.net](mailto:bureau@neweuropeans.net)>  
**Subject:** News and updates  
**Date:** 3 February 2019 at 18:04:49 GMT  
**To:** [REDACTED]  
**Reply-To:** New Europeans <[bureau@neweuropeans.net](mailto:bureau@neweuropeans.net)>

[REDACTED]

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**From:** Nicolas Hatton <[REDACTED]@the3million.org.uk>  
**Sent:** 11 February 2019 07:52  
**To:** [REDACTED]  
**Subject:** Change of vendor details

Hi [REDACTED]

Can you please advise me on the procedure required to change our vendor details with the GLA?

the3million is splitting into two organisation. the3million ltd will remain the advocacy organisation, and all support and outreach work will now be operated by Settled Status Information Services Ltd.

There won't be any disruption in the service, as it's only an internal process, which is required for registering our support and outreach organisation as a charity.

Kind regards,

*Nicolas*

Nicolas Hatton  
CEO and founder member of the3million, délégué consulaire (Bristol)  
E: [REDACTED]@the3million.org.uk  
T: [www.twitter.com/nicolashatton](https://www.twitter.com/nicolashatton)  
M: +44 [REDACTED]

Find out more about the3million at [www.the3million.org.uk](http://www.the3million.org.uk)

██████████

Co [REDACTED] <[REDACTED]@london.gov.uk>;

Bcc

LIO\_Phase\_3\_City Hall.pdf;

<https://outlook.office.com/owa/?realm=london.gov.uk&exsvurl=1&ll-cc=1033&modurl=0&path=/mail/search>

Just sending a reminder about our [City Hall](#) event tomorrow – drop-in any time between 10am and 4pm for legal advice sessions on the EU Settlement Scheme, and for information from a range of other support services. Please share with your networks and service users who might find this event useful.

You can find other events happening over the weekend here: <https://www.london.gov.uk/eu-londoners-advice>

Best wishes,

[REDACTED]

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**From:** [REDACTED]  
**Sent:** Monday, March 25, 2019 5:03 PM  
**Cc:** [REDACTED]  
**Subject:** Settled Status - Advice Sessions for EU Londoners

Dear all,

Thank you so much for your support with the Mayor's #LondonIsOpen campaign so far. I wanted to give you an update on our next #LondonIsOpen campaign moment.

On 30th March, the government will fully open the EU Settlement Scheme. EU, EEA and Swiss citizens and their families will need to apply to continue living in the UK after 30 June 2021.

London is home to more than 1 million EU Londoners. Ensuring that they are aware of Settled Status and that more vulnerable EU Londoners can access expert legal advice is vital to us.

From Friday 29 March to Monday 1 April, we will be running a community outreach programme which will provide advice and guidance sessions across community centres, shopping centres and employers in areas where there are high populations of EU Londoners.

A number of immigration lawyers and volunteers will attend to support EU nationals and their families, providing expert legal advice and showing EU Londoners how to use our [new EU Londoners Hub](#), which hosts guidance and information around settled status and signposts to further support.

We will also be hosting a drop-in advice centre at [City Hall](#) for any European Londoners who are unsure of their next steps - **on Friday 29 March, 10am – 4pm.**

**I am writing to ask if you would help us to promote these events to EU Londoners through your own communication channels from today.**

This could be via email lists, social media, events or any other means. The locations and addresses that we will visit [will be on this webpage](#), along with timings.

A draft email and draft tweet pack is attached, ready for you to share with your networks.

If you need any extra information on the campaign or this activity please contact [LIOmarketing@london.gov.uk](mailto:LIOmarketing@london.gov.uk).

Many thanks,

[REDACTED]

# The Mayor of London's EU Londoners Hub launching today

[redacted]

Fri 11/9/2018 3:14 PM

To: [redacted] <[redacted]@london.gov.uk>;

Cc: [redacted] <[redacted]@london.gov.uk>; [redacted]@london.gov.uk;

[redacted]

[REDACTED]

Dear all,

I hope you are well. We wanted to let you know that the Mayor just launched [the beta version of the EU Londoners Hub](#) with information to help European Londoners in the build up to, and after, Brexit.

This Hub will be further developed in the months leading up to Brexit to better tailor the information for our users. We will translate information into a number of European community languages; add guidance for more specific situations; and add new information as it becomes available. For those who are particularly concerned about their circumstances or need more help, we have mapped out support services available including immigration advice and will continue to build on this to make it as useful as possible.

We wanted to take this opportunity to thank you for all your help with developing this online tool, whether by calling on the Mayor to set it up in the first place to advising us on what features your communities need and agreeing to have your service listed on the Hub.

We hope you will continue to work with us as we develop the Hub to make it as relevant and useful as possible to European Londoners and their families for when the process of applying for Settled Status starts. We will keep you updated as and when we introduce new features, but please do also sign up on the Hub page to receive more information.

Finally, thank you also for all your support with the #LondonIsOpen campaign which launched a couple of weeks ago, from helping us find locations for the #LondonIsOpen campaign video and translating the stickers found at tube stations into European community languages, to promoting the Mayor's message of welcome and belonging. The Doors video has been viewed over 700,000 times already. If you haven't yet watched it you can see it [here](#).

The Mayor is working hard to ensure that despite Brexit, London will still be one of the most exciting, entrepreneurial, international, innovative and outward-looking cities in the world. Today he is hosting all EU27 ambassadors here in City Hall, telling them about the campaign and the EU Londoners Hub.

Again, a big thank you for your help and support! We look forward to working with you going forward.

Warm regards,

[REDACTED] and [REDACTED]