

GREATER LONDON AUTHORITY

[REDACTED]
[REDACTED]
(By email)

Our Ref: MGLA280621-6995

23 July 2021

Dear [REDACTED]

Thank you for your request for information which the Greater London Authority (GLA) received on 28 June 2021. Your request has been considered under the Freedom of Information Act 2000.

Our response is as follows:

1. How many employees are at your organisation?

Information regarding the number of staff at the GLA is available in the Workforce Reports on the GLA's website: [Salaries, expenses, benefits and workforce information | London City Hall](#)

2. How many mobile phone and mobile broadband (data only) connections do you currently have?

1715

3. What is the split between mobile phone and mobile broadband connections?

Mobile Phone: 1643

Mobile data: 72

4. Who is your mobile phone network provider?

O2 Telefonica

5. Did you switch providers on your last renewal?

No

6. Please provide a monthly breakdown of your total mobile phone contract costs for the past 12 months, and state whether VAT has been included in the numbers given

The figures provided are net of VAT:

June 2021	£58,392.63
May 2021	£10,657.79
April 2021	£21,602.74
March 2021	£10,686.55
Feb 2021	£10,716.18
Jan 2021	£15,128.86
Dec 2020	£16,387.03
Nov 2020	£12,562.97
Oct 2020	£16,867.67
Sept 2020	£12,152.73
Aug 2020	£30,376.18
July 2020	£17,041.14

7. Does your contract include a hardware, tech or transformation fund?

Yes

8. If the answer to question 7 is yes, what was the value of the fund upon the signing of the current contract?

This information is being withheld under section 43 (2) (Commercial interests) of the FOIA.

Section 43(2) of the Act provides that information may be exempt information if the release of that information into the public domain (in response to a request under that Act) would, or would be likely, to be prejudicial to the commercial interests of any person - the GLA itself, any company, or any other legal entity.

A commercial interest relates to a person's ability to participate competitively in a commercial activity and their ability to trade. In this instance, disclosure would be likely to prejudice the commercial interests of O2 Telefonica because the information included in the contract, including the value of the transformation fund, is bespoke to the customer and not necessarily reflective of pricing / offers / methods of business that are in the public domain (e.g. the CCS catalogue for procurement under NS2). Therefore, publication of the fund value alone and without context would be likely to prejudice their commercial position in the market.

It is necessary to consider whether the public interest in maintaining the exemption and withholding the information is greater than the public interest in releasing the information.

In balancing the public interest in disclosure, we consider the greater good or benefit to the wider community if the information is released or not. The 'right to know' must be balanced against the need to enable effective government and to serve the best interests of the public.

The GLA recognises the legitimate public interest in the release of information relating to expenditure, the use of public money and best value for the taxpayer, however, it would not be in the public interest to release information that would be likely to prejudice the free and fair competition of competing private commercial businesses in an open marketplace.

9. How have you sourced the contract?

This is a Standard Service Offer (SSO) via the Crown Commercial Services Network Services RM1045 framework.

10. What is the contract term length?

The contract term is for 3+2 years.

11. How long do you have remaining on your current contract?

The contract expires 31 May 2023.

12. Who is the primary contact for this contract?

[David Munn | London City Hall](#)

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA280621-6995.

Yours sincerely


Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:
<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>